

Jackie Heitzner

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Education

Honours B.A. (Psychology & Social Development Studies)
University of Waterloo

Expected June 2025

Highschool Diploma, Rockway Mennonite Collegiate

June 2019

Academic Achievements & Awards

University of Waterloo Athletic Financial Award (\$500) – UofW	2024
NSERC Undergraduate Student Research Award (USRA) (\$6000) – UofW	<i>May-August 2023</i>
University of Waterloo Athletic Financial Award (\$500) – UofW	2023
University of Waterloo Merit Scholarship (\$1000) – UofW	2020

Posters

Heitzner, J., Pereira, E. J., Ayers-Glassey, S., Korst-Fagundes, B., Smilek, D. (July 2023). Are attention and learning during online video lectures influenced by the presence and relevance of chat comments?. Poster Presentation given at the 2023 annual meeting of the Canadian Society for Brain, Behaviour, and Cognitive Science

Heitzner, J., Pereira, E. J., Ayers-Glassey, S., Korst-Fagundes, B., Smilek, D. (April 2023). Chatterbox: Exploring the Effects of Chat Messages in Online Lecture Environments. Poster Presentation given at the 2023 Psychology Discovery Conference

Work Experience

Reasoning & Decision-Making Lab, University of Waterloo *September 2022-Ongoing*

Paid Research Assistant. Dr. Jonathan Fugelsang

- Input data and materials into Qualtrics
- Complete ethics applications
- Data entry and coding
- Running participants through experiments
- Assist with lab operations
- Revisions and updates to lab website

Research Experience

Vision & Attention Lab, University of Waterloo *September 2022-December 2022*

Research Assistant. Samantha Ayers-Glassey, Graduate Student.

- Act as a confederate in video-mediated studies
- Conduct scripted conversations with participants
- Organize and manage video lab slots

Chicago Police Department, Bureau of Detectives*May 2022-October 2022*

Behavioral Research Assistant. Prof. Kenneth McKay UW

- Part of a team exploring how behavioral AI/ML modelling can be used to analyze digital evidence
- Looking for out-of-the-ordinary patterns and hidden patterns of suspect behaviour

Reasoning & Decision-Making Lab, University of Waterloo*September 2021-August 2022*

Volunteer Research Assistant. Kaiden Stewart, Graduate Student.

- Input data and materials into Qualtrics
- Design and run studies in Qualtrics
- Data entry and coding
- Meet one-on-one to provide support with other matters as needed

Research Projects**Chatterbox: exploring the effects of chat messages in online lecture environments, University of Waterloo**

Student Researcher. Dr. Daniel Smilek & Dr. Effie Pereira

January-April 2023

- Conducted a directed studies project
- Conducted data collection and analysis
- Examined the effect of chat messages in online lectures, with regards to memory and attention

Behavioural Analytics and Modelling Lab, University of Waterloo*October 2022-May 2023*

Research Assistant. Prof. Kenneth McKay

- My work with Dr. McKay focuses on effective community relations for law enforcement agencies, in collaboration with the Chicago Police Department, Bureau of Detectives
- Initial activity has been on a literature review and critique of current policing methods for interacting with individual community members

Skills

TCPS 2: CORE-2022

Issued: September 2023

Study/Survey Programing in Qualtrics

Data Analysis in SPSS

Competence in Excel data analysis

Volunteer Experience**Lions Club, Kitchener***October 2022-Ongoing*

- Assist with organization of events
- Help with Oktoberfest parade and drink sales
- Assist in the Santa parade

Covid-19 Vaccination Clinic, Medical Center 2, Waterloo*May 2021-August 2021*

- Assist with patient recovery
- Manage the flow of movement
- Sanitise and clean workspaces

Campus Involvement

University of Waterloo Fencing Club Executive

September 2023-Ongoing

- Acted as the club social convener to manage the club's social media accounts
- Managed the club website
- Plan club events
- Worked with the other club executives to ensure smooth club operation

Arts Endowment Fund

May 2023-Ongoing

- Act as the Arts Undergraduate Student Representative on the Arts Endowment Fund Committee
- Meet once per term to review student proposals requesting monetary support from the Arts Endowment Fund

Faculty Committee on Student Appeals (FCSA)

May 2023-Ongoing

- Act as a student representative on student appeal cases
- Review cases and materials, and provide commentary within the committee

University of Waterloo Varsity Fencing Team

January 2023-Ongoing

- Member of the Women's Sabre Team
- Provide insight from a student perspective on student appeal cases

Psychology Equity, Diversity, and Inclusion Committee (EDI)

September 2022-Ongoing

- Work as a Student Support Lead Facilitator
- Organized monthly meetings with committee volunteers
- Helped run monthly student events

University of Waterloo Fencing Club Executive

May-August 2023

- Acted as the club armorer to repair and maintain club equipment
- Managed and updated club equipment list
- Worked with the other club executives to ensure smooth club operation

Chair of Psychology Nomination Committee

September 2022-April 2023

- Acted as the undergraduate student representative on the chair of psychology nomination committee
- Worked with other faculty members to help select the chair of psychology
- Worked to canvas the undergraduate student body for representation

Professional Affiliations

Canadian Society for Brain, Behaviour and Cognitive Science, *Associate Member*

2023

UW Psychology Society, *Current Member*

September 2021

Arts Student Union, *Current Member*

September 2020