



# Skills

Adobe InDesign
Adobe Illustrator
Adobe Photoshop
Microsoft Office Suite
Tableau

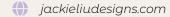
# Education

## **UC BERKELEY EXTENSION**

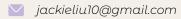
Professional Program in Graphic Design Berkeley, CA December 2022

## **UNIVERSITY OF MICHIGAN**

Bachelor of Science in Neuroscience Ann Arbor, MI May 2014







I'm a graphic designer with 8+ years in the healthcare industry and 5+ years building digital solutions. I have a strong attention to detail, passion for designing solutions tailored to the target audience, and experience working across multiple teams.

# Work Experience

### SUTTER HEALTH CENTER FOR HEALTH SYSTEMS RESEARCH

Health Care Solutions Analyst May 2017 - Present / Walnut Creek, CA

- Designed web app and mobile app mockups, wireframes, and user training materials, including postcards and brochures that will be used by over 100+ clinicians and patients.
- Perform data analysis to generate usage dashboards on a weekly basis for Sutter Health directors.
- Day to day product owner for multiple research pilot web and mobile applications, including a web app (neuroSHARE) used in 3 clinics by 5 health care professionals and over 200 patients.
- Lead development of standard documentation and protocols for specifications, data dictionaries, test plans, and other design and testing documentation needs.

# **MERIDIANRX**

Formulary Analyst March 2015 - April 2017 / Detroit, MI

- Managed over 50 client formularies, which included performing routine updates to align with industry standards, handling client requests, running cost analysis, and troubleshooting issues.
- Initiated and implemented a new manager approval process that reduced the timeframe for approving client changes to consistently meet client deadlines.
- Converted ad hoc client change process to a visible update schedule, adjusting for scalability with growing client list and increasing reporting efficiency by 50%.

## UNIVERSITY OF MICHIGAN HEALTH SYSTEM

Epic Go-Live Support Intern May 2014 - August 2014 / Ann Arbor, MI

- Assisted health care professionals with new user workflows during the implementation of a new electronic medical record system.
- Resolved user issues and escalated more complex bugs and improvement requests to the appropriate staff.