



Resume

Objective Summary

Resume Summary
N/A

Contact Information

Personal Information

Name	Personal Email	Cell Phone
Jack Bowen	jmbowen@ucsc.edu	+1 925 826-8898

Address

Country	Street	Zip Code
United States	1566 Dianda Dr	94521

City	State
Concord	California

Skills

Skills	Category	Skills Level	No. of Years
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Other Skills

Other Skills

Degree/Qualification : Bachelors Degree > Bachelor of Science > Bachelor of Science Computer Science

Held Position : Team Lead

Industry : industry~it

Skill : Use Case , socket handling , concurrency management , manage concurrency , pool design , Delegation Skills , Teamwork

Skill > IT : exceptional production support , Next.js , Front End , Document Object Model , Modals , Python Programming , Router , Back End , API , HTTP , Data Sets , blocking request processing , C Programming Language , C++ , JavaScript , SQL , Agile Methodology , Cascading Style Sheets , Express.JS , Git , HTML ,

Application for Employment | Full Apply

IT Support Technician



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96021-9726

Java , Linux , Matlab , Microsoft Excel , Microsoft Visual Studio , MongoDB , Node.js , OpenGL , PostgreSQL , React , Scrum Methodology , Tableau , UNIX , WebGL , Algorithms , Assembler , Computer Architecture , Computer Graphics , Data Structures , Databases , Functional Programming , Object Oriented Analysis/Design , Software Engineering

Work Experience

Company 1

Company Name	City	State
1440 Multiversity	Scotts Valley	California
Supervisor Name	Supervisor Phone Number	How many job titles held with the company?
Steve Walpole	8314614824	1
Reason For Leaving		
Moved away from UC Santa Cruz		
Job Title	From	To
Production/Events	08/01/2022	06/01/2024
Present		
No		
Description		
* Implemented systematic procedures to deliver exceptional production support and customer service for faculty, staff, and teachers		
* Collected and analyzed feedback, concerns, and valuable insights from faculty, guests, and programs, such as Salesforce Trailblazer Ranch.		

Company 2

Company Name	City	State
Panera LLC	Concord	California
Supervisor Name	Supervisor Phone Number	How many job titles held with the company?
Ines Remi	925 693 9013	1
Reason For Leaving		
Moved to UC Santa Cruz		
Job Title	From	To



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Team Lead	06/01/2019	07/01/2022
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Description

- * Led the production team, effectively managing workflow and ensuring smooth operations during busy periods.
- * Delegated tasks and responsibilities based on team members' strengths and skillsets. Fostered a positive work environment by promoting teamwork and communication.

Education

Highest Education Completed
Bachelor's Degree

School 1

Country	School Name	Type
United States	University of California - Santa Cruz	College/University
Status	Major	Minor
Graduated	Bachelor of Science	-
Degree		
B.S.		

Extracurricular Activities

- * Relevant Coursework: Software Engineering, Artificial Intelligence, Web Applications, Computer Systems Design, Database Systems, Data Structures & Algorithms, Functional Programming, Object Oriented Programming, Computer Graphics, Computer Architecture, Assembly Language, Management of Technology, Applied Math, Probability and Statistics, Analytical Geometry & Calculus I, II, and III, Discrete Math, Linear Algebra

EEO Information

Gender	Ethnicity	Citizenship
Male	White (not Hispanic or Latino)	U.S. Citizen
Primary Language	Secondary Language	Are You A Full Time Student?
English	-	No
Are You A Protected Veteran?	Visa Type	
No, I Am Not a Protected Veteran	-	



Professional References

Reference 1

Company	Contact Person	Relationship to Contact
1440 Multiversity	Steve Walpole	Manager
Email	Phone Number	Years Known
steve.walpole@1440.org	8314614824	2
May we contact this reference?		
Yes		

Reference 2

Company	Contact Person	Relationship to Contact
Panera	Ines Remi	Manager
Email	Phone Number	Years Known
ines.remi@panerabread.com	9253059971	5
May we contact this reference?		
Yes		

Reference 3

Company	Contact Person	Relationship to Contact
Panera	Brandon Rodgers	Manager
Email	Phone Number	Years Known
brandon.rodgers@panerabread.com	9255664588	5
May we contact this reference?		
Yes		

Job Related Questions

Application for Employment | Full Apply

IT Support Technician



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Do you have a valid Drivers License?

No

Type of work applying for?

Full Time

Have you applied here before?

No

Do you have a legal right to work in the United States?

Yes

Are you at least 18 years old?

Yes

Have you ever been convicted of a Felony?

No

Do you have a high school diploma?

Yes

Are you an enrolled member of the Paskenta Band of Nomlaki Indians?

Yes

Are you an enrolled member of a Federally Recognized Tribe?

Yes

Name of your Federally Recognized Tribe

-

How did you hear about this job?

Handshake via Elizabeth Ortega

Do you have any relatives, co-habitants and or spouse/domestic partner that works for the Tribe or any of its entities? If Yes, please submit their name(s).

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Consent/Acknowledgement



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In completing this application, I certify and declare that all the information I have provided is true and correct. I understand that it is very important that I be completely truthful. I realize that Paskenta Band of Nomlaki Indians is relying on my truthfulness. I agree that if it should be discovered that the information I am providing is inaccurate, misleading, or incomplete in any respect, I will be disqualified for employment or, if I have already been hired, my employment will be terminated immediately.

I understand and agree that if I should become employed by Paskenta Band of Nomlaki Indians, I will have the right to terminate my employment at any time for any reason. I further agree that Paskenta Band of Nomlaki Indians shall have the same right to terminate my employment.

I authorize an investigation of all statements contained in this application. I authorize the references listed on this application to give Paskenta Band of Nomlaki Indians any and all information concerning my previous employment and release all parties from all liability for any damage that may result from furnishing such to Paskenta Band of Nomlaki Indians.

Signature of Applicant
Jack Bowen

Date
11/21/2024