IT Support Technician



esi	

Objective Summary

Resume Summary

N/A

Contact Information

Personal Information

NamePersonal EmailCell PhoneJack Bowenjmbowen@ucsc.edu+1 925 826-8898

Address

CountryStreetZip CodeUnited States1566 Dianda Dr94521

City State
Concord California

Skills

Skills Category Skills Level No. of Years

Other Skills

Other Skills

Degree/Qualification: Bachelors Degree > Bachelor of Science > Bachelor of Science Computer Science

Held Position : Team Lead Industry : industry~it

Skill: Use Case, socket handling, concurrency management, manage concurrency, pool design, Delegation Skills, Teamwork

Skill > IT: exceptional production support, Next.js, Front End, Document Object Model, Modals, Python Programming, Router, Back End, API, HTTP, Data Sets, blocking request processing, C Programming Language, C++, JavaScript, SQL, Agile Methodology, Cascading Style Sheets, Express.JS, Git, HTML,

IT Support Technician

Job Title



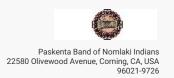
Java , Linux , Matlab , Microsoft Excel , Microsoft Visual Studio , MongoDB , Node.js , OpenGL , PostgreSQL , React , Scrum Methodology , Tableau , UNIX , WebGL , Algorithms , Assembler , Computer Architecture , Computer Graphics , Data Structures , Databases , Functional Programming , Object Oriented Analysis/Design , Software Engineering

Work Experience		
Company 1		
Company Name	City	State
1440 Multiversity	Scotts Valley	California
Supervisor Name	Supervisor Phone Number	How many job titles held with the company?
Steve Walpole	8314614824	1
Reason For Leaving Moved away from UC Santa Cruz		
Job Title	From	То
Production/Events	08/01/2022	06/01/2024
Present No		
	o deliver exceptional production support and customer ser cerns, and valuable insights from faculty, guests, and progr	
Company 2		
Company Name	City	State
Panera LLC	Concord	California
Supervisor Name	Supervisor Phone Number	How many job titles held with the company?
Ines Remi	925 693 9013	1
Reason For Leaving Moved to UC Santa Cruz		

From

То

IT Support Technician



Team Lead 06/01/2019 07/01/2022

Description

- * Led the production team, effectively managing workflow and ensuring smooth operations during busy periods.
- * Delegated tasks and responsibilities based on team members' strengths and skillsets. Fostered a positive work environment by promoting teamwork and communication.

Education

Highest Education Completed

Bachelor's Degree

School 1

Country United States	School Name University of California - Santa Cruz	Type College/University
Status Graduated	Major Bachelor of Science	Minor -

Degree

B.S.

Extracurricular Activities

* Relevant Coursework: Software Engineering, Artificial Intelligence, Web Applications, Computer Systems Design, Database Systems, Data Structures & Algorithms, Functional Programming, Object Oriented Programming, Computer Graphics, Computer Architecture, Assembly Language, Management of Technology, Applied Math, Probability and Statistics, Analytical Geometry & Calculus I, II, and III, Discrete Math, Linear Algebra

EEO Information

Gender Male	Ethnicity White (not Hispanic or Latino)	Citizenship U.S. Citizen
Primary Language English	Secondary Language	Are You A Full Time Student?
Are You A Protected Veteran? No, I Am Not a Protected Veteran	Visa Type -	





Professional References

Reference 1		
Company	Contact Person	Relationship to Contact
1440 Multiversity	Steve Walpole	Manager
Email	Phone Number	Years Known
steve.walpole@1440.org	8314614824	2
May we contact this reference?		
Yes		
Reference 2		
	0.1.10	
Company	Contact Person	Relationship to Contact
Panera	Ines Remi	Manager

Phone Number

9253059971

May we contact this reference?

ines.remi@panerabread.com

Yes

Email

Reference 3

Company	Contact Person	Relationship to Contact
Panera	Brandon Rodgers	Manager
Email	Phone Number	Years Known
Email brandon.rodgers@panerabread.com	Phone Number 9255664588	Years Known 5

Years Known

May we contact this reference?

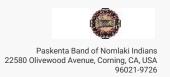
Yes

Job Related Questions

Page 1

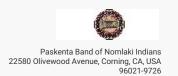
IT Support Technician

Consent/Acknowledgement



Do you have a valid Drivers License? No
Type of work applying for? Full Time
Have you applied here before? No
Do you have a legal right to work in the United States? Yes
Are you at least 18 years old? Yes
Have you ever been convicted of a Felony? No
Do you have a high school diploma? Yes
Are you an enrolled member of the Paskenta Band of Nomlaki Indians? Yes
Are you an enrolled member of a Federally Recognized Tribe? Yes
Name of your Federally Recognized Tribe
How did you hear about this job? Handshake via Elizabeth Ortega
Do you have any relatives, co-habitants and or spouse/domestic partner that works for the Tribe or any of its entities? If Yes, please submit their name(s).

IT Support Technician



In completing this application, I certify and declare that all the information I have provided is true and correct. I understand that it is very important that I be completely truthful. I realize that Paskenta Band of Nomlaki Indians is relying on my truthfulness. I agree that if it should be discovered that the information I am providing is inaccurate, misleading, or incomplete in any respect, I will be disqualified for employment or, if I have already been hired, my employment will be terminated immediately.

I understand and agree that if I should become employed by Paskenta Band of Nomlaki Indians, I will have the right to terminate my employment at any time for any reason. I further agree that Paskenta Band of Nomlaki Indians shall have the same right to terminate my employment.

I authorize an investigation of all statements contained in this application. I authorize the references listed on this application to give Paskenta Band of Nomlaki Indians any and all information concerning my previous employment and release all parties from all liability for any damage that may result from furnishing such to Paskenta Band of Nomlaki Indians.

Signature of Applicant Date

Jack Bowen 11/21/2024