JACK SAMSON C

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Cloud Engineer

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Portfolio url: https://jacksamson.my.canva.site/

OBJECTIVE

Motivated Cloud and DevOps enthusiast with hands-on experience as a System Administrator and a solid foundation in AWS, Docker, Jenkins, Kubernetes, Python, Linux, GitHub, CI/CD, and Terraform. Eager to contribute to cloud infrastructure automation and deployment pipelines in a dynamic environment. I am a quick learner with a passion for continuous improvement and solving real world technical challenges.

EXPERIENCE

Terait Technologies (Nov2024 – Present) System Administrator Engineer (Bangalore, India)

- Diagnosed and resolved technical hardware and software issues
- Resolved daily user-reported issues related to hardware failures, software bugs, and basic networking problems (egg, IP conflicts, DNS errors)
- Created internal guides for troubleshooting frequent network problems and visual network layouts
- Created internal documentation for common issues and fixes, reducing repeat queries and improving team efficiency.
- Performed routine server maintenance, including system updates, service restarts, and health checks to ensure uptime and performance.

EDUCATION

- B.E-Computer Science and Engineering- Sri Krishna College of Technology, Coimbatore, Tamil Nadu (2020-2024)
  CGPA-7.8
- Institute & Training -Cloud Computing -Besant Technologies, Bangalore, Karnataka.

SKILLS

- **Cloud Computing (AWS)**: Familiar with EC2, S3, IAM, and CloudWatch for managing and monitoring cloud infrastructure.
- **Networking & Support**: CCNA-level understanding of networking concepts including IP addressing dating, DNS, VPNs and firewall Surveillance,
- **DevOps Tools**: Familiar with Jenkins for CI/CD, Docker for containerization, Kubernetes for container orchestration, and Git/GitHub for source control and collaboration.
- **Tools & Soft Skills**: Active Directory Jira, Service Now, Excel. Strong problem-solving communication, and a quick learner in technical environments.

PROJECTS

CI-CD-Login-Portal-with-Jenkins-on-AWS
Fronted web application deployment on AWS-EC2

SUMMARY

Cloud & DevOps professional skilled in AWS, Terraform, Docker, Kubernetes, Jenkins, Linux, and Python, focused on automation and scalable infrastructure.