

SYNETIQ HOLDINGS LIMITED
GROUP STRATEGIC REPORT CONTINUED
FOR THE YEAR ENDED 28 FEBRUARY 2021

On the 31 July 2020, a fire occurred at our Bentley Moor Lane site. The fire had an insignificant impact on the operations and financial performance of the business. The business is fully insured against losses incurred and concluded the claims process with its broker and insurance company in March 2021. During the financial year £185,000 was received in respect of the claim.

SYNETIQ continues to be part of the London Stock Exchange Elite Programme. It continues to be valuable in identifying and developing plans to enhance the areas that are crucial to the future success of SYNETIQ.

Digitalisation

SYNETIQ continues to invest in technology through its stock management system and its self-developed online vehicle auction platform. These systems and platforms enable sales of over 100,000 vehicles per year across an active buyer base.

Digitalisation is pivotal to SYNETIQ's key business pillar of innovation and continually reviewing and enhancing customer journeys to make them simple and straight forward which is key to SYNETIQ's future success. Technology is making it easier to buy and is saving time for customers, clients, and the business. SYNETIQ are benefiting from the improvement and digitalisation of customer journeys through improved customer and client feedback as well as cost efficiencies.

Streamlined energy and carbon reporting

Methodology

The group has followed the 2019 UK Government environmental reporting guidance, using the GHG Protocol Corporate Accounting and Reporting Standard (revised edition) and emission factors from the UK government's GHG Conversion Factors for Company Reporting 2020 and 2021 to calculate the disclosures.

Year ended 28 February 2021 has been chosen as the base year for analysis. Whilst business travel was limited due to the COVID-19 pandemic, all sites remained open and operational during this time.

Scope one Greenhouse Gas emissions have been calculated based on the purchased quantities of commercial fuels (such as natural gas) and mileage, using published UK Government emission factors. Fugitive emissions have not been included as this is not required under SECR.

Scope two Greenhouse Gas emissions have been calculated based on metered electricity consumption, using a location based approach and published UK government emission factors.

Scope three Greenhouse Gas emissions are calculated from mileage in rental or employee-owned vehicles where the employee is responsible for purchasing fuel, using published UK Government emission factors.

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Emissions and energy use

Energy consumption	2021
	kWh
Scope 1 Energy consumption from gas	175,692
Scope 1 Energy consumption from transport	14,516,128
Scope 2 Energy consumption from electricity	1,428,486
Scope 3 Energy consumption from business travel in rental cars or employee-owned vehicles	23,189
Total energy consumption	16,143,495
Emissions	2021
	tCO₂e
Scope 1 Emissions from gas	35.6
Scope 1 Emissions from transport	3,746.2
Scope 2 Emissions from electricity	327.5
Scope 3 Emissions from business travel in rental cars or employee-owned vehicles	5.7
Total energy consumption	4,115.0
Intensity ratios	2021
Total tCO ₂ Emissions to sales (£m)*	27.6

* Using SYNETIQ Limited sales of £149.0m.

Energy efficiency actions

The group's strategy has sustainability at its heart and our values (on page 6 of the strategic report) reflect this strategy.

During the past year there have been significant changes in our ways of working and we continue to support these changes. SYNETIQ encourages all employees to avoid printing when digital communication is a suitable alternative. All colleagues have access to video call equipment, which has reduced the need for travel between offices for business meetings and staff training.

SYNETIQ provides a cycle to work scheme, which allows our permanent employees to acquire tax-deducted cycling equipment. This benefits both the environment in terms of reducing air pollution, and colleague well being.

SYNETIQ no longer has single use plastic cups for our water machines, encouraging employees to use reusable alternatives.

SYNETIQ has introduced electric car charging points at our sites, encouraging employees to opt for electric vehicles. Employees qualifying for the company car scheme have also had the options of plug in hybrid or electric vehicles.

SYNETIQ is continuing with our program of replacing inefficient lighting with energy efficient LED's. When our contracts are up for renewal with our energy suppliers, SYNETIQ has committed to sourcing new contracts from renewable energy suppliers.

SYNETIQ is currently exploring software to enable us to plan our transport journeys more efficiently and are exploring the use of electric vans within our fleet. In addition we are exploring battery storage of end of life electric vehicles as a source of power alongside solar panels.