ARRIVA LONDON NORTH LIMITED

Directors' report (continued) For the Year Ended 31 December 2020

ENGAGEMENT WITH SUPPLIERS, CUSTOMERS AND OTHERS (continued)

Further information on how the company has fostered relationships with its employees during the financial year ended 31 December 2020 is provided in the Employee Engagement section of this report.

STREAMLINED ENERGY AND CARBON REPORTING DISCLOSURE (SECR)

UK energy consumption and greenhouse gas emissions for Arriva London North Limited (the Company) for the period 1 January 2020 to 31 December 2020.

REPORTING YEAR 2020	
Scope 1 — Fuel use from transport and combustion of natural gas/tCO ₂ e*	80,896
Scope 2 – Emissions resulting from the purchase of electricity, including heat, steam, or cooling (location based)/tCO2e	730
Scope 3 – Emissions from business travel in rental cars or employee-owned vehicles where the company is responsible for purchasing the fuel/tCO ₂ e	. 0∶
Total gross emissions/tCO ₂ e	81,626
tCO2e per full time equivalent employees	22.6
Energy consumption used to calculate the above emissions / kWh	326,624,349

^{*} tCO2e means tonnes (t) of carbon dioxide (CO2) equivalent (e)

Methodology

The Company is required for the first time to report its UK energy use and carbon emissions in accordance with the Companies (Directors' Report) and Limited Liability Partnerships (Energy and Carbon Report) Regulations 2018 which implement the UK Government's policy on Streamlined Energy and Carbon Reporting.

As a wholly owned subsidiary of Deutsche Bahn AG, the Company is obliged to use their approved emission factors for site energy and the source for site consumption emission factors is the GEMIS database (GEMIS: IINAS, Darmstadt (Germany)). To calculate the emissions, the Company has used the UK Government GHG Conversion Factors for Company Reporting 2020.

Source data has been obtained from the following: Fuel Usage – Fuel Issues to Bus Report Site Energy – Consumption Reports from Schneider Employee Figures – Workday (internal HR system)

Environmental policy

The Arriva group has an EHS policy, which consists of the group's internal environmental risk assurance standards and is built around the following objectives:

- Robust environmental management and risk assurance;
- Clear accountability;
- · Clear communication of goals and progress;
- Targeting improvements in CO2e emissions, Energy, Water and Waste; and
- Ensuring compliance with local law regulations, and that key environmental risks are mitigated.