

ABM Aviation UK Limited

Strategic report (continued) For the year ended 31 October 2020

The Company's employees are the cornerstone of its business and the Company ensures that the ABM Group's common values are shared and spread. The health, safety and well-being of team members is key.

Maintaining the customer base requires continuing dialogue often through regular performance meetings. Supplier forums are held to ensure expectations are aligned and to enable new innovation to be shared with the wider operational management team. Regular meetings are held with Trade Unions to consult and inform management decisions.

During the year, the Company worked on the implementation of ABM Cares, a programme encouraging volunteering in the community including paid time off and matching of fundraising. Sustainability is important both to the company and its customers and the importance of sustainability is emphasised in bids and tenders and in operational practices.

All Directors and employees are expected to operate within a formal Code of Ethics, re-emphasised through regular online training and local site meetings. This, together with a series of Policies and Procedures, enables the company to maintain high standards of business conduct, both in its internal and external dealings.

Streamlined Energy and Carbon Reporting

The Company continues to implement and maintain an Integrated Management System (IMS) certified to the International Organisation for Standardisation ISO9001:2015; ISO14001:2015; ISO45001:2018 and ISO50001:2011.

The following tables provide further information on the energy and greenhouse gas emissions at ABM Aviation UK Limited during November 2019 to October 2020.

Quantification and Reporting Methodology

The Company has followed the 2019 Environmental Reporting Guidelines: Including streamlined energy and carbon reporting guidance. (March 2019).

The Company has used the Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition) to complete calculations. The conversion factors used to evaluate our Carbon dioxide equivalent emissions from activities in the UK, were those published by UK Government as GHG Conversion Factors for Company Reporting 2020: Standard set (published 01/06/2021).

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Emissions

We have used the operational control approach. Our carbon emissions in 2019/2020 have been significantly impacted by the Covid-19 pandemic which has significantly impacted our business operations as we worked to maintain the health and wellbeing of our employees.

Reporting Requirement	Details	Unit	2019/2020
UK energy use*	Gas	kWh	544.12
	Electricity – renewable resource	kWh	10,300.90
	Electricity – Non-renewable resource	kWh	198,371.27
	Diesel	kWh	271,476.09
	Petrol	kWh	1,685.97
Green House Gas Emissions**	Scope 1 – Emissions from purchased Natural Gas and Vehicle Fuels	tCO2e	527.37
	Scope 2 – Emissions from purchased electricity	tCO2e	20.00
	Scope 3 – Emissions from business travel in cars, rail and air travel	tCO2e	49.61
Intensity Ratio***	Ratio of GHG emissions to a quantifiable business metric	tCO2e/£M Sales	8.43

* Source of information: Invoices, and meter readings where appropriate

** The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition) were used in these calculations and the conversion factors provided by DEFRA.

*** The ABM Intensity Ratio is that based on industry norms of tCO2e/£M sales from these accounts

Implemented Improvement Activities

In the year, the Company took the following energy efficiency actions:

- Guaranteed that the vehicles are properly maintained to ensure lower fuel consumption and toxic emission levels;
- Conducted a trial of REGO Certified Renewable Electricity at its International Distribution Centre as a trial and is planning to implement further REGO certified renewable supplies in the future.
- Recorded and analysed individual fuel consumption data to encourage fuel-efficient driving;
- Promoted satellite navigation and telematics to help drivers avoid congestion and utilise the most efficient route to reach their destination;
- Avoided unnecessary business travel by prioritizing conference calls meeting;
- Promoted the use of rail travel for long distance travelling
- Sought to use materials with recycled content and with environmental certifications (EU Ecolabel, FSC);
- When possible, switched to LED lighting;
- We have started to make a transition to more sustainable fuels or vehicles including hybrids and electric vehicles through the development of a revised fleet policy. We are currently developing a roadmap and public commitment to implement a transition to a more sustainable fleet. So far, we have evaluated the vehicles eligible for transition based on available market options. As the market evolves, we expect to continue the transition with more of our vehicles.