

COMPUTERSHARE INVESTOR SERVICES PLC

DIRECTORS' REPORT (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2021

Streamlined Energy and Carbon Report

In accordance with the UK government's Streamlined Energy and Carbon Reporting policy the Company provide an update for the year on the Company energy usage and associated greenhouse gas emissions.

Greenhouse gas emissions, energy consumption and energy efficiency action

Computershare is committed to driving change and reducing our carbon footprint where possible across our global business operations. We regularly hold a sustainability forum which looks at ideas to make significant changes and gives an opportunity for those ideas to be turned into commercial business cases.

Energy Consumption

The total energy consumed in the year by the Company was:

	2021	2020
	MWh	MWh
Electricity	4,056	4,396
Natural Gas	2,319	1,601
Total	6,375	5,997

The total emissions during the year were 1,419,406 kg CO₂ (2020 - 1,374,626 kg CO₂). As a measure of intensity this equates to 948 kg CO₂ per employee (2020 - 958 kg CO₂ per employee).

As part of the Covid measures all ventilation systems were adjusted to use 100% fresh air which resulted in larger volumes of air needing to be heated to maintain adequate internal temperatures thereby increasing the overall heat demand and consequent increase in gas consumption.

The methodology used to calculate the energy emissions is to apply a BEIS conversion factor to the KWh consumption. The method used for vehicle usage is to apply a BEIS conversion factor to the total miles travelled.

Computershare has made considerable efforts to reduce our carbon footprint over the years, particularly by minimising the energy used to operate our data centres and buildings, and focusing on paper consumption, travel, and recycling IT equipment. Areas of focus during FY21 include:

- global tree planting program;
- suspension of non essential business travel during the pandemic;
- move to flexible working;
- reducing paper production in Communication Services;
- new digital platform for Employee Share Plans using a 'digital first' strategy to reduce the need for many paper forms and statements.