# **JACK SOLARO**

# Full Stack Developer

**Location:** Seattle, WA **Phone:** (310) 318-4555

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Full Stack Developer with a passion for designing creative, user-centric solutions. I completed my Bachelors in Business (focus: Information Systems) through the University of Washington and the UX Foundations Certification through LinkedIn.com and am currently completing a Full Stack Development Certification through the University of Washington. Through my role managing the databases and user interactions at NuWest Group, I built skills in identifying problems, ideating solutions, and executing. I aspire to use those skills to develop applications to create efficiency for users and businesses.

# **EDUCATION**

2020 Aug - 2020 Nov Full Stack Development Certification

University of Washington - Seattle, WA

2014 Sep - 2018 Jun Bachelor of Arts: Business Administration (Information Systems)

University of Washington - Seattle, WA

## PROFESSIONAL EXPERIENCE

2018 Apr - 2020 Aug

# Program Manager

NuWest Group Holdings, LLC. - Bellevue, WA

Stood up and managed the technology operations program for NuWest Group, including sourcing tools program, operations technology program, and data analytics program

- Managed the first client implementation of a new Vendor Management Product for a Hospital System impacted by COVID.
   Pandemic created high urgency, cut implementation time from 3 months to 3 weeks
- Increased employee efficiency on ZipRecruiter platform by 10X through training, vendor management, and utilization. Increased monthly applications on ZipRecruiter for Technology Staffing Division from 100/month (Sept 2019) to 1000/month (Oct 2019), while decreasing costs by 50% (\$50,000 annually across all divisions)
- Advocated for more data driven decision making. Transformed data into consumable dashboards for various end users; Learned COGNOS SQL to design and build dashboards including Executive level dashboard for C-Level data consumption
- Worked in conjunction with COO to start NuWest's first Operations team
- Member of NuWest's first Diversity and Inclusion committee.
  Working with a third party diversity & inclusion consulting company to measure NuWest's impact against national

#### benchmarks

#### 2017 Oct - 2018 Apr

## **Customer Experience Intern**

Launch Consulting Group. - Bellevue,WA

- Identified and resolved issue with large file sizes on LaunchCG pages. Compressed images to bring average page loading time from 7 seconds to 3 seconds
- Created and curated social media and LaunchCG blog content and analyzed metrics
- Designed marketing assets including stand up banners for career fairs and announcement flyers for Launchletics, a corporate wellness program.

#### 2016 Jun - 2017 Oct

#### Sales Intern

NuWest Group Holdings, LLC. - Bellevue, WA

- Designed and managed acquisition of trade show materials including backdrop, stand up banners, and collateral for TravCon 2017
- Analyzed data and created supplementary materials to be used in quarterly business reviews with top clients.

# **AWARDS**

Grand Prize Best of Show in Annual Freedom For You Photography Contest (2014) First Place Best of Show in Annual Sean Heffernan Memorial Photo Contest (2014) Finalist in Photographer's Forum Best of Photography Contest (2015)