ANNIE JACKSON

425.361.3934 | jacksona750@gmail.com

Experienced and accomplished professional seeking to utilize excellent interpersonal and customer service skills to build a successful career as a Front End Web Developer.

HIGHLIGHTS

- Customer Service
- Interpersonal Communication
- Integrity
- Problem Solver
- Team Player
- Autonomy
- Drive
- Sales

ACCOMPLISHMENTS

Customer Service
- 15 years of experience serving in retail, healthcare and hospitality industries.
- Consistently work with VIP and high-profile clients.
- Experience with handling dissatisfied customers to resolve their issues and retain their patronage.

Leadership and Interpersonal Connection
- Led a team of 16 Junior High and High School students on a one week volunteer service trip.
- Prepared and led weekly team development training sessions for two months prior to a student volunteer service trip.
- Offered practical group counsel and one-on-one mentoring to High School girls for eight years.

Sales and Marketing
- 2016 Massage Envy-Kirkland Therapist of the Year based on sales and client retention.
- Developed and coordinated a two month service project fundraiser.
- Assisted with coordinating and hosting a talent show fundraiser for 100+ guests.

EXPERIENCE

Dec 2017-present	**Massage Therapist**	**Altus Sports Institute** - Santa Monica, CA
May 2017-present	**Massage Therapist**	**Burke Williams Spa** - Santa Monica, CA
Oct 2012 - April 2017	**Massage Therapist**	**Massage Envy** - Kirkland, WA
Sep 2016	**Fundraiser Volunteer**	**Seattle Hope Gala** - Seattle, WA
Nov 2014	**Fundraiser Volunteer**	**Camp Agape NW** - Seattle, WA
Sep 2013 - Dec 2013	**Teacher's Assistant**	**Shoreline Community College** - Shoreline, WA
Oct 2005 - Sep 2013	**Youth Mentor**	**Community Christian Fellowship** - Edmonds, WA
Feb 2007 - Sep 2013	**Physical Therapy Aide**	**OrthoSport Physical Therapy** - Lynnwood, WA
Feb 2007 - Sep 2009	**Billing Specialist**	**Custom Medical Billing** - Edmonds, WA

EDUCATION

Dec 2013	**Bachelor of Science:** Food and Nutrition Sciences
	Seattle Pacific University - Seattle, WA

- Business Administration minor