# Jackson Burns

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📞 4806521574

## Skills

**Programming Experience**
*Expert proficiency in Java, C/C++, Python, SQL, and full-stack Web Development. Familiarity with AWS, Docker, and Cloud Computing infrastructures.*

**Customer Service**
*Through my experience with different types of jobs, I strive to assist customers in a positive and respectful way, ensuring their needs are met.*

## Professional Experience

10/2021 – present
Tucson, AZ

**Technical Consultant,** University of Arizona
- Walk through IT issues together with a diverse clientele
- Provided technical support and troubleshooting assistance to end-users via phone, chat, and in-person communication
- Proficient in various operating systems such as Windows, Linux, and MacOS
- Collaborated with other IT teams to develop and implement efficient and effective solutions to technical issues
- Work with a team to solve larger university-wide issues
- Efficiently manage time between customers
- Experience with Amazon AWS

## Education

2021 – 2024
Tucson, AZ

**University of Arizona,** Pursuing a Bachelor Degree in Computer Science
- Accelerated graduation in 3 years
- Current cumulative college GPA of 3.85
- Experience in C, C++, Python, Java, HTML and Javascript

## Projects

**Full Stack Website Development** ⬈

This website serves as an online resume, showcasing my job experience and programming projects
jacksonb2021.github.io ⬈

**Song Quotes** ⬈

This JavaFX program records song names, artists, and quotes from songs you enjoy
github.com/jacksonb2021/SongQuotes ⬈

**IMDB Movie Graph** ⬈

This webpage visualizes a datatset as a node link diagram using the d3 framework
jacksonb2021.github.io/Movies-Graph ⬈

**Python Scripts** ⬈

A repository of python scripts intended to make my life easier. Includes webscrapers, a diary program, and a program to assign metadata to photos with a specific naming scheme
github.com/jacksonb2021/PythonScripts ⬈