Jackson Burns

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📞 4806521574

Skills

Programming Experience

Expert proficiency in Java, C/C++, Python, SQL, and full-stack Web Development. Familiarity with AWS, Docker, and Cloud Computing infrastructures.

Cloud Computing

Proficient in managing cloud infrastructure and services using Amazon AWS including EC2, S3, RDS, and Lambda. Experienced in creating and deploying containerized applications using Docker.

Professional Experience

10/2021 – present

Tucson, AZ

Technical Consultant, University of Arizona
- Walk through IT issues together with a diverse clientele
- Provided technical support and troubleshooting assistance to end-users via phone, chat, and in-person communication
- Proficient in various operating systems such as Windows, Linux, and MacOS
- Collaborated with other IT teams to develop and implement efficient and effective solutions to technical issues
- Work with a team to solve larger university-wide issues
- Efficiently manage time between customers
- Experience with Amazon AWS and Service Now

Education

2021 – 2024

Tucson, AZ

University of Arizona, Pursuing a Bachelor Degree in Computer Science
- Accelerated graduation in 3 years
- Current cumulative college GPA of 3.85
- Experience in C, C++, Python, Java, HTML and Javascript

Projects

Full Stack Website Development ⬀

This website serves as an online resume, showcasing my job experience and programming projects
jacksonb2021.github.io ⬀

Song Quotes ⬀

This JavaFX program records song names, artists, and quotes from songs you enjoy
github.com/jacksonb2021/SongQuotes ⬀

IMDB Movie Graph ⬀

This webpage visualizes a datatset as a node link diagram using the d3 framework
jacksonb2021.github.io/Movies-Graph ⬀

Python Scripts ⬀

A repository of python scripts intended to make my life easier. Includes webscrapers, a diary program, and a program to assign metadata to photos with a specific naming scheme
github.com/jacksonb2021/PythonScripts ⬀