

Jackson Burns

✉ jacksonburns2021@gmail.com

☎ 4806521574

Skills

Customer Service

Through my experience with different types of jobs, I strive to assist customers in a positive and respectful way, ensuring their needs are met.

Programming Experience

Expert proficiency in Java, C, C++, Python, SQL, and Web Development Languages. 3D modeling experience with Blender and Game Dev in Unity.

Professional Experience

10/2021 – present

Tucson, AZ

Technical Consultant, University of Arizona

- Walk through IT issues together with a diverse clientele
- Provided technical support and troubleshooting assistance to end-users via phone, chat, and in-person communication
- Proficient in various operating systems such as Windows, Linux, and MacOS
- Collaborated with other IT teams to develop and implement efficient and effective solutions to technical issues
- Work with a team to solve larger university-wide issues
- Efficiently manage time between customers
- Experience with Amazon AWS

Education

2021 – 2024

Tucson, AZ

University of Arizona, Pursuing a Bachelor Degree in Computer Science

- Accelerated graduation in 3 years
- Current cumulative college GPA of 3.85
- Experience in C, C++, Python, Java, HTML and Javascript

Projects

Full Stack Website Development [↗](#)

This website serves as an online resume, showcasing my job experience and programming projects
jacksonb2021.github.io [↗](#)

Song Quotes [↗](#)

This JavaFX program records song names, artists, and quotes from songs you enjoy
github.com/jacksonb2021/SongQuotes [↗](#)

IMDB Movie Graph [↗](#)

This webpage visualizes a dataset as a node link diagram using the d3 framework
jacksonb2021.github.io/Movies-Graph [↗](#)

Python Scripts [↗](#)

A repository of python scripts intended to make my life easier. Includes webscrapers, a diary program, and a program to assign metadata to photos with a specific naming scheme
github.com/jacksonb2021/PythonScripts [↗](#)