Jackson Burns

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📞 4806521574

Skills

Customer Service

Through my experience with different types of jobs, I strive to assist customers in a positive and respectful way, ensuring their needs are met.

Programming Experience

Expert proficiency in Java, C, C++, Python, SQL, and Web Development Languages,

Professional Experience

10/2021 – present
Tucson, AZ

Technical Consultant, University of Arizona
- Walk through IT issues together with a diverse clientele
- Provided technical support and troubleshooting assistance to end-users via phone, chat, and in-person communication
- Proficient in various operating systems such as Windows, Linux, and MacOS
- Collaborated with other IT teams to develop and implement efficient and effective solutions to technical issues
- Work with a team to solve larger university-wide issues
- Efficiently manage time between customers

Education

2021 – present
Tucson, AZ

University of Arizona, Pursuing a Bachelor Degree in Computer Science
- Current cumulative college GPA of 3.85
- Minor in Environmental Science and Plant Sciences
- Experience in Python, Java, and HTML/Javascript/PHP

2017 – 2021
Chandler, AZ

Hamilton High School, High School Diploma
- Summa Cum Laude
- AP Scholar with Distinction
- 4.67 weighted GPA

Projects

Full Stack Website Development

Node Link Graph Webpage

IMDB Movie Graph ⧉