

# JACKSON GLISCZINSKI

## CONTACT



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gliski.me

## SKILLS

- HTML, Vue.js, CSS, JS, TS
- Python, Java, C#, C, SQL, .NET, PHP
- Experience in Figma, Photoshop, Illustrator, and Blender/Rhino
- Computer hardware knowledge and troubleshooting

## EDUCATION

### UW-Madison – B.A., Computer Science

Certificate in Digital Studies

Graduation in 05/2023

3.724 GPA

## EXPERIENCE

### CaTS Intern, 05/2021 to Current

#### Epic (Computer and Technology Services) - Verona, WI

- Developed and managed a full stack web component that displayed images of floor plan maps with highlighted rooms, based on an input array of office names; created to speed up deliveries to campus offices.
- Member of development team for internal website (CaTS Computer Database) which was used department wide. Website utilized .NET framework with C# and Vue.js.
- Prepared computer hardware for upwards of 500 new hires monthly, which involved imaging desktops using a KVM, imaging 30+ laptops simultaneously, and coordinating with colleagues to deliver and assign devices/peripherals campus-wide.
- Closely mentored five other CaTS assistants and demonstrated all department operations and protocols to them, such as HelpDesk, new hire preparation, campus navigation, and development.

### Discord Bot Development, 03/2022 to 05/2022

#### Freelance - Madison, WI

- Worked on a two-man development team to create a Discord bot from bottom-up for an NFT trading community.
- Performed “slash commands” which moderators could use to easily implement community-based functions on the server.
- Written in Python, designed and implemented an algorithm that would optimally make consistent, automatic GET requests through a rate-limited API, and post the content to the server.

### ID Verification Assistant, 09/2020 to 05/2021

#### UW-Madison Residence Life - Madison, WI

- Ensured security of dormitory buildings by enforcing rules pertaining to residents and guests.
- Verified identities in buildings with over 1,000 residents.
- Served as front-desk support during after-hours, answering both resident and non-resident questions and resolving conflicts, occasionally including law enforcement officials.

### Appliance Sales Associate, 06/2020 to 9/2020

#### Lowe's - Plover, WI

- Maintained comprehensive knowledge of appliance specifications, brands based on price range, features, and customer space needs.
- Engaged customers using well-honed interpersonal and people skills to determine which appliances best fit needs and preferences, whether in-store or over the phone.
- Learned how to effectively operate and implement several computer programs and devices, and used problem-solving skills to assist employees and coworkers.