

JACKSON KARANJA KIIHIKO

Phone: 0791353264

Email: jacksonkaranja5958@gmail.com

Career Objective

Motivated and detail-oriented Information Technology student eager to apply academic knowledge and hands-on experience in ICT support. Seeking an IT internship opportunity to contribute technical skills, strengthen cybersecurity knowledge, and support efficient ICT operations in a forward-thinking organization.

Experience

MAY 2025 – AUGUST 2025

ICT Support / Kilimambogo Teachers Training College – Kenya

- Assisted in troubleshooting and resolving ICT-related issues for staff and students.
- Supported system upgrades, network maintenance, and software installations.
- Collaborated with the ICT team to ensure smooth running of IT infrastructure.

MAY 2024 – AUGUST 2024

ICT Support Intern / Thika Water and Sewerage Company (THIWASCO) – Kenya

- Provided technical support for hardware and software issues.
 - Assisted with network connectivity and system maintenance.
 - Supported staff with ICT-related challenges to improve efficiency.
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Education

SEPTEMBER 2022 – PRESENT

Bachelor of Science in Information Technology / Kirinyaga University, Kenya
(Currently pursuing)

Certifications

- Cybersecurity (Cisco Skills for All – ongoing)
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Skills and Abilities

- IT Support & Troubleshooting
 - Networking Basics
 - Database Management (basic)
 - Programming (Java, Web Technologies)
 - Problem Solving and Teamwork
 - Communication Skills
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Hobbies & Interests

- Football
- Exploring emerging technologies
- Continuous learning in cybersecurity