

CURRICULUM VITAE

JACKSON KARANJA KIIHIKO

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CAREER OBJECTIVE

Motivated and detail-oriented Information Technology student with hands-on ICT support experience and newly certified under the Cisco Cybersecurity Analyst Career Path. Seeking an IT internship to apply technical support, cybersecurity, and networking skills while contributing to efficient ICT operations in a progressive organization.

EXPERIENCE

Kilimambogo Teachers Training College – ICT Support

May 2025 – August 2025

- Troubleshoot ICT-related issues for staff and students.
- Supported system upgrades, network maintenance, and software installations.
- Collaborated with the ICT team to ensure smooth running of IT infrastructure.

Thika Water and Sewerage Company (THIWASCO) – ICT Support Intern

May 2024 – August 2024

- Provided hardware and software technical support to staff.
 - Assisted with network connectivity, configuration, and maintenance.
 - Supported daily ICT operations and improved system efficiency.
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EDUCATION

Bachelor of Science in Information Technology

Kirinyaga University

2022 – Present

CERTIFICATIONS

Cisco Networking Academy – Junior Cybersecurity Analyst Career Path

Completed: 2025

- Earned verified certificate and badge
- Skills gained: cybersecurity fundamentals, threat detection, network security, vulnerability assessment, SOC procedures, incident response
- *Badge image*



SKILLS

- IT Support & Troubleshooting
- Cybersecurity Fundamentals (Cisco Certified)
- Networking Basics
- Java Programming
- Web Technologies
- Basic Database Management
- Problem Solving & Critical Thinking
- Communication & Teamwork

HOBBIES & INTERESTS

- Football
- Cybersecurity research
- Exploring emerging technologies

REFERENCES

Available upon request