JACKTON MBOYA

+254 799877727 | jacktonmboya1@gmail.com

Personal Statement

I bring three years of experience in audio transcription and business management, showcasing expertise in accurate transcriptions and effective leadership. My audio transcription skills ensure high-quality outputs, and my business management background equips me with strong organizational and leadership abilities. I am dedicated to delivering results and contributing to an organization's success by combining technical proficiency and managerial acumen.

Education and Training

Kenya Institute of Management Nairobi Diploma in Business Management October 2023

Ulalo Secondary School Kisumu Kenya Certificate Secondary School November 2019

Certificates and Awards

Coursera, Online Learning how to learn November 2023

Jijali Institute, Online Job awareness and work readiness May 2020

Pitman Training Institute Nairobi Audio transcription level 1 November 2020

Digital Skills

Pwani Teknowgalz Online Website development June 2020

I have basic knowledge in HTML and coding on how it works.

Pitman Training Institute

Westlands November 2020 Audio transcription level 1

I have basic knowledge in audio transcription level 1 on how it works.

Professional Experience

Postal Corporation of Kenya	Nairobi
Marketing Department	June 2023

Skills

Computer Skills:

- Proficient in Microsoft and Google suites
- Proficient in Windows
- Website Development

Soft Skills:

- **Effective Communication**
- Problem-solving
- Time management
- Attention to detail
- **Emotional Intelligence**
- Self-disciplined

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Languages
English and Kiswahili