Jack Ver Straate

contact@jackverstraate.com | +1 (704) 492-2300 | jackverstraate.com | linkedin.com/in/jackverstraate

CAREER OBJECTIVE

Computer science student with a strong attention to detail and delivering high-quality results. Passionate about technology related to personal finance, credit cards, investing, and budgeting, with an equally strong interest in cybersecurity, specifically access management, in areas like password management, two-factor/hardware authentication, and the emerging technology of passkeys. Aiming to combine my computer knowledge and skill set with my passion for finance at a tech-forward financial organization.

TECHNICAL SKILLS

Languages: Python, Java, C/C++, SQL, JavaScript, HTML, CSS, AppleScript, Bash
Environments: macOS, GNU/Linux (Ubuntu/Debian based), Docker, Git, SSH, RAID

PERSONAL PROJECTS

Personal Website
August 2022 – Present
- Working on writing my own website using HTML, CSS, and JavaScript.
- Currently hosted on GitHub Pages, working on migrating to a self-hosted Apache web server.

Alfred Email Generator Workflow
September 2025
- Python-based helper that generates a random, valid email (local@domain) using cryptographically secure randomness, with domain validation and a fallback, emitting JSON consumable by an Alfred workflow.
- Tight Alfred integration: presents a single actionable item that can copy the full email by default and provides CMD/OPT modifiers to copy the local part or domain, with domain configurable in-line or a workflow variable.

EDUCATION

University of North Carolina at Charlotte
Charlotte, NC
Bachelor's of Computer Science, Software Engineering
Aug. 2023 – Present
- Expected Graduation with Master's Degree: May 2027
- Cumulative GPA: 3.7, Activities: CCI Learning Community, Charlotte Club Tennis, Phi Kappa Phi

Central Piedmont Community College
Matthews, NC
High School, Dual Enrollment
Aug. 2021 – May 2023
- 41 credits completed as a high school junior and senior.
- Cumulative GPA: 4.3

EMPLOYMENT

Technical Specialist
December. 2025 – Present
Apple
Huntersville, NC
- Provided hands-on technical support for iPhone, iPad, and Mac customers, diagnosing hardware/software issues and delivering same-day solutions. Guided customers through data transfers, device setup, and account recovery.
- Explained complex technical concepts in clear terms, improving customer satisfaction and reducing repeat support visits. Collaborated with cross-functional store teams to triage repairs and manage service queues.

Deli Service Clerk
Aug. 2024 – Present
Costco Wholesale Corporation
Charlotte, NC
- Demonstrated dedication to collaborating with team members to ensure the smooth operation of the deli department, including assisting with closing and cleaning tasks at the end of day.
- Adeptly prepared high-quality chicken products and efficiently handled food orders, demonstrating a strong attention to detail and commitment to meeting customer demands.

Area Leader
Sep. 2020 – May 2023
Chick-fil-A, Inc.
Wesley Chapel, NC
- Demonstrated leadership in the back-of-house, optimizing kitchen processes, ensuring efficiency in food preparation, and maintaining high standards of food safety and quality.
- Contributed to the onboarding of new staff by providing training, actively participated in the closing and sanitation procedures of the kitchen, and ensured accurate inventory reconciliation at the end of each day.