

Staff Or Student	What Department are you in	What Role are you Testing as
Student		
Student		
Student		
Student		
Student		
Student		
Staff	Music	User

What Year Group Are you in	Do you study Computer Science
Year 10	Yes
Year 11	No
Year 13	Yes
Year 13	Yes
Year 12	Yes
Year 13	No

What Role are you Testing as2	Ease of registration / login
User	4
Admin	
User	5
User	3
Staff	
Admin	
	5

Any comments?

very user friendly

My house doesn't have an address line two and this field is required

easy straightforward to follow

According to the plan sheet, are you going to be:	Does user struggle to find button to book
All of the above	1
All of the above	5
All of the above	1
All of the above	5

Can the user easily digest the booking form	Are they able to make a booking successfully
4	4
5	5
5	5
5	5

Is the users next step easy to navigate	
	3
	5
	4
	4

Any comments? Please List a question number when making a comment

the drop down menu didn't show any words unless you hover over it.

no

13. What is the next step bit confusing.

easy to book, next step slightly unintuitive. no exact clear next step but a plethora of options

Re-confirm Are you testing the entire user experience or just the part you have completed this far

All

All

All

All

Does user struggle to find button to use the calculator	
	1
	5
	1
	5

Does the user clearly understand what to do with the calculator	
	5
	4
	5
	5

Is the user happy with the breakdown of their carbon footprint	
	4
	5
	5
	5

Is the users next step easy to navigate2	
	3
	5
	5
	4

Any comments? Please list question number when doing so

drop down menus don't show any writing

no

The Calculator is clean and easy to understand with no extra steps required

Full system is great, functional and pretty. just needs clear definition of next steps.

Ease of Login	According to the plan sheet, are you going to be:2
	3 All of the above

Easy to find your appointments page	Easy to Digest the appointments page
1	1

Easy to Rearrange or cancel an appointment

Any comments? Provide question number when doing so

Couldn't find any of these pages

Re-Confirm are you testing the entire system or Just this segment

All

Ease of navigating to appointments page	Ease of selecting an appointment
1	1

Ease of getting contact details from selected appointment

1

Any comments? Provide question number when doing so2

Couldn't find any of these pages

Re-Confirm are you testing the entire system or Just this segment2

All

Ease of navigating to appointments page2	Ease to select an Appointment
1	1

Ease to add a note to that appointment

1

Any comments? Provide question number when doing so3	Ease of registration
	5
Couldn't find this page either	5
	5

Ease of Login2	Any comments? Provide question number when doing so4
4 No	
5 Should maybe be a small not about requiring the @rtech.co.uk domain	
5 very clear and obvious system to sign in to	

According to the plan sheet, are you going to be:3	Ease of getting logged in as an admin
All of the above	4
All of the above	5
All of the above	4

Ease of digesting the statistics page (static)	Ease of navigating to the add staff page
5	5
4	5
5	5

Ease of adding said new staff member	
	4
	4
	5

Any comments? Provide question number when doing so5	Ease of Sudo Login
Drop down boxes don't show any writing	4
Bit confusing as you aren't explicitly told about the @rtech.co.uk domain	5
admin pages not accessible from main site, took a sec to get there	4

Ease of navigating to add admin	Ease of adding an admin	Ease of removing said admin
	5	3
		1
	5	5
	5	5
		1

Any comments? Provide question number when doing so6

Drop down boxes don't show any writing

Removing is not possible.

Remove admin functionality seemingly not there, rest works great. just needs to fix drop down menus where

How do you think the overall user experience was	
	4
	4
	5
	5
	5
	4
	4

Any final comments?

Make the drop down menu show writing

Drop down boxes don't show any words unless you hover over.

no

The UI is very clean and easy to understand. Only side note is that the navbar changes on some pages and moves

User Experience was very easy and the whole site was very easy to navigate

great besides drop down box issue

drop down menu and clarity of flow of site.

as so other areas of the page making it confusing to use