

JACKY ZHENG

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EXPERIENCE

AUG 2017 – NOV 2017

SURVEILLANCE OPERATOR, PARQ VANCOUVER

- Monitor daily operations via CCTV system with emphasis to identify criminal activities and/or violation of policies and procedures as established by the company and BCLC
- Witness and accurately complete reports of irregularities as per proper procedure
- Protect the safety of casino patrons, employees and company assets

JAN 2016 – AUG 2017

INFANTRY SOLDIER, CANADIAN ARMED FORCES

- Expertly operate a wide range of weapons, including rifle, hand-grenades, light, medium and heavy machine-guns, and anti-tank weapons
- Use sophisticated equipment for field communications, navigation and night-vision surveillance
- Inspect and maintain weapons, vehicles, survival gear and personal defensive equipment
- Employ camouflage and concealment, patrol, assault, defense, and escape-and-evasion tactics

MAY 2015, 2016 – AUG 2015, 2016

STUDENT BORDER SERVICES OFFICER, CANADA BORDER SERVICES AGENCY

- Ensure Canada's security and prosperity by screening passengers and goods coming in and going out of Canada
- Demonstrate sound judgement while enforcing relevant laws and legislation at primary inspections at international airports across the country
- Display effective communication skills, a commitment to service excellence, as well as the ability to perform well in various difficult situations where further enforcement may be required

JUL 2014 – AUG 2014

CREW MEMBER, WENDY'S

- Greet each guest with a smile and a warm welcome while operating the cash register when inputting orders and assembling orders
- Operate the grill to cook burger patties, as well as assembling other menu items
- Clean dirty dishes, utensils, and containers while properly sanitizing them

SEPT 2012 – SEPT 2014

CLUB EXECUTIVE AND HEAD INSTRUCTOR, YORK LIFESAVING CLUB

- Ensure the establishment of a campus emergency response team for York
- Provide first-aid training to prospective members
- Lead the team to success at first-aid competitions as well as maintaining its overall success

EDUCATION

APRIL 2016

HONOURS BACHELOR OF SCIENCE, BIOMEDICAL SCIENCE, YORK UNIVERSITY

York University Renewable Entrance Scholarships \$8,000 (\$2,000 x 4 years)

York University Science & Engineering Scholarship \$2,000

Class representative for 500 students in first year Biology course

JUNE 2012

DOGWOOD DIPLOMA, FRENCH IMMERSION, HUGH MCROBERTS SECONDARY

Honour Roll

SKILLS

- Logic oriented, thinking in terms of systems and efficiency
- Cooperative in a team environment, able to take on leadership
- Ability to work independently and efficiently
- Quick learner
- Highly motivated to achieve goals and to help others
- Thrives in stressful situations and maintains composure
- Fluent in English and Mandarin, conversational French

VOLUNTEER WORK

RICHMOND HOSPITAL

Navigator and Gift Shop sales associate

SEPT 2011 – AUG 2012

ACKROYD PHARMACY

Assistant Pharmacist

MAR 2011 – AUG 2012

HUGH MCROBERTS SECONDARY SCHOOL

First Responders Team

SEPT 2011 – JUL 2012

ROYAL CANADIAN ARMY CADETS, 2947

Poppy tagging, Parade

SEPT 2010 – JUL 2011

PERSONAL ACCOMPLISHMENTS

- Graduated in the top 3 candidates for Basic Military Qualification
- 2nd place in East Division for University League of Legends (\$4000 USD scholarship) in 2016
- Red Cross Certified Standard First Aider, First Responder, and Emergency Medical Responder in 2012
- Duke of Edinburgh's Award Silver in 2011
- Silver Medal for dragon boating at Rio Tinto Alcan competition in 2011
- Duke of Edinburgh's Award Bronze in 2009