Jacob Alvarado

2713 pheasant ridge trail Apt 1

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**SUMMARY**

I’m an accomplished associate with a great work ethic, having experience in training associates and striving to do great.

# Skills

* Great communication
* Problem solver
* Active listener
* Good time management
* Leadership
* Decision making
* Excellent work ethic
* Can talk in front of large crowds

# Experience

**Amazon Shopbop**

Material handler

I have two years experience working as a material handler and over a year being a learning ambassador , my responsibilities varied as I had learned most of the tasks in my department. One responsibility I had was being a learning ambassador and training new associates communicating with them, showing them how the task is done and encouraging them to do their best and helping set goals for them. But with each task I did I did it with great strive and determination to deliver excellent execution in the most efficient way possible.

**Red Wok Buffet Restaurant**

Lead back crew

As the lead back crew I was in charge of ensuring that the buffet never ran out of food, always communicating with the cook when to make more to keep our customers happy. I also had to keep track and train new employees, watching over the dining area insuring everything was running smoothly

**Food way grocery store**

Trainer

I have a year experience working as a trainer for Food Way. I was always in charge of new employees, making sure I log training into our books, ensuring new employees understand and do their task the right way. I would also help set goals for them and help them anyway I can.

# Education

**High school diploma**

# Awards and Acknowledgements

* **IT** **Word certified**
* **IT Excel certified**
* **IT PowerPoint Certified**