

# Transcript

July 25, 2023, 8:01PM



**Jake Gould** 0:03

Core that it actually builds.



**Jake Gould** started transcription



**Jake Gould** 0:10

Did any?



**Dani Tyner** 0:13

It me.



**Steve Henkel** 0:29

Alright.

Umm.

Only only one we're missing is Moen.

But why don't we get started?

Hopefully he can join because I did have some questions for them, but.

Why don't we jump in?

So I think everybody knows we've got the the release coming up and really just wanted to get this group together mainly to talk about high level, how are we going to plan, where where is what's gonna be the location for our you know our planning files and you know I think you know we know what the five week uh prep window looks like.

But really, I'm talking about the process at a high level and is there anything really kind of over the next couple of weeks that we need or want to do?



**Moin Jeddy** joined the meeting



**Steve Henkel** 1:20

And is there anything that we might want to change from a process perspective and do a little bit differently than we did last time?

So I mean to display, I'll start there and just again just kind of go over, you know, what did, what did we do last time?

What do I think we're gonna do this time?

And then, you know, make any notes on on potential adjustments.

We we wanna do for planning this round so.

Start with the basics here.

So really, and I guess moment for you moan and toussef and Praveen, I met with Danny and Jake a few weeks ago.

I gave them an overview of, you know, the whole process, kind of what it looks like, high level, what we did last time, what challenges we had last time.

And so they're, you know, they're getting better up to speed on kind of what this all looks like, and they'll be helping us from OPS ex.

So we appreciate that.

So just kind of a heads up on that.

And So what I'm displaying here is we used this SharePoint page, umm, last time I I think we're just gonna do this again.

This was the the folder and all the files that we used last time.

I just created a new folder for for R2 and I think we'll just kind of stick with the same process and the same files that we used last time.

Unless anybody has any thoughts on but you know a different location or a different way of of kind of keeping these visible for everybody.

**DT** **Dani Tyner** 3:00

Yeah, I agree that it's the right spot in from our point of view.

**MJ** **Moin Jeddy** 3:00

I would say that, yeah, yeah, let's do that.

And I know Jake and Danny, you'll are working to help, you know, reorganize the SharePoint or Workday artifacts.

And as part of that, if something needs to move, we will do that.

But for now, Steve, let's stick with this.

**SH** **Steve Henkel** 3:20

OK, sounds good.

**MJ** **Moin Jeddy** 3:22

Thanks.

**SH** **Steve Henkel** 3:23

So I've I've already started to put some things out here and I don't think I linked this when I sent out my my heads up email but the the timeline is out here.

You know, that kind of displays all the details for what we need to do really over the course of the next 6-7 weeks.

So I'm not gonna open that up, but I'm starting to put stuff out there.

I guess for the group and maybe Jake and Danny in particular.

Umm, work day?

I don't know if we talked about this last time.

I did put out what's called the announcing and feature considerations spreadsheet out here.

That is, and you may have seen this in the documentation, but that's kind of the the higher level, what Workday has in this release.

And then so if we kind of look at one of these, you know this customer depreciation rate schedule is 1 item on this list, it might be you know seven items, 7 specific things on the what's new report.

But if anybody wants to go out and look at this, you can kind of get the themes of the upgrade and just kind of what what particular things that Workday expects to be in each of the different areas.

So that is out there for people to look at today if they want to do that just to get a sense for for what's coming in the next release.

Umm, next thing I wanted to talk about was you just again, kind of what does the next?

Couple weeks look like and what are?

What are some of the meetings coming?

So based on the work day schedule, the what's new report will all run that on Friday of this week, and then the formal release prep Window begins August 5th.

So we can actually start to review the what's new reports.

Umm, you know, late this week, early next.

So I actually ran it last week.

I'm gonna.

I'm gonna pull it up just to give you guys a sense for what I think this will look like. It's a little bit premature.

I ran it like late last week, so there's probably gonna be some changes between last week and this Friday.

But umm, this just kind of give you a sense for for what's coming?

Umm so from a process perspective. I'll pull the report on Friday and Moin. If we want to follow really kind of what we did last time?

What my thought was, is, I'll pull the report on Friday and then if you remember, basically you need to see if kind of went through and assigned the the EA owner and the functional SME that we thought best fit for that particular release item.

And then I I just thought we would do that same thing again, maybe early next week and get people assigned that will ultimately own that particular feature.

**MJ** **Moin Jeddy** 6:19

Yeah, I think that would be great.

And if you know Danny and Jake have any insight or inputs, then you know by all means feel free to add, but at least we can take a first time and then go from there.

**DT** **Dani Tyner** 6:33

Yeah. Perfect.

**SH** **Steve Henkel** 6:35

And then Danny and Jake were, you know, we, we, by my own admission, we got hop sacks involved a bit late last time for a lot of different reasons.

But you know, the good news is I think you're you're in early at this point.

If you want to, if you want to go over the items that have have the training or testing, I think mostly the training impact we could do that as well starting early next week once we have the report just to get a sense for you know what, what are the things that work day in particular as flagged as hey, we've we think this might have training impact for you umm, whereas we we really didn't do that until like 2 weeks before the release last time.

So we've got a much better runway this time.

So umm, my thought was we'd probably it might make sense to, you know, get the EA owner and this me assigned first and give them a little bit of a chance to kind of look at those and then it might, it might make sense for, you know, like all of us to

review those as a group versus, you know, looking for those, those potential training impacts in a bubble.

What are your thoughts on that?

Do you want to just, like, get an initial look at it or just kind of wait until the SMEs and the the EA analyst?

I'm look at them first.

**DT Dani Tyner** 7:59

Yeah, if we can do that, can have an initial look at it as well.

I think you know for us having developed a lot of the training, at least the like with Misty for example, that creates all the end user guides that could help us get ahead of it.

**SH Steve Henkel** 8:15

OK, alright.

So what I'll do then is I'll put upload a couple meetings on people's calendars for early next week.

One will be for.

Me, Moin and to see if and Praveen do you wanna do you wanna do that as well to assign the the EA owner and this me.

I'll get that on the calendar, Praveen.

Just let me know if you want to be a part of that and then I'll get another one.

Probably for me to see if Jake and Danny to just review the potential training impact once, so I'll look for like Monday, Tuesday to do that for next week for both of those.

**DT Dani Tyner** 8:53

Awesome.

**PG Praveen Gaur** 8:54

Yeah, that sounds good.

**MJ Moin Jeddy** 8:54

Yeah.

No, that would be great.

Yeah.

**PG Praveen Gaur** 8:56  
Yeah.

**MJ Moin Jeddy** 8:56  
And Steven, thoughts, if you know we, yeah, we have.

**PG Praveen Gaur** 8:56  
And please add me.

**MJ Moin Jeddy** 8:59  
You know, I had, you know, volunteered the two of you in the thick of things to help out.  
And even though you know we we with any process and any activity, we always have learnings and there's always room for improvement which you are address.  
But I must tell you that everyone was tired apart along with the two of you and our business users and our other IT folks.  
But you guys really pulled off so that we didn't have a single issue with the release.  
Of great stuff and you know, let's let's do a better as per you know the plan that you laid out.  
One quick thing, Steve, are we still gonna look to Katrina from, you know, Chris's team to be your, you know, counterpart to ensure HR side of things from Workday is covered or is there another person or a different approach that you had in mind?

**SH Steve Henkel** 9:57  
Yeah.  
No, I mean it.

**MJ Moin Jeddy** 10:00  
Out.  
Makes sense.

**SH Steve Henkel** 10:08  
Finance.

**MJ** **Moin Jeddy** 10:09

Yeah, absolutely.

**SH** **Steve Henkel** 10:09

Focus.

But yeah, I'll I'll.

Yeah.

I mean, I'll start to loop Katrina into any, any ongoing meetings for the from the HR perspective.

**MJ** **Moin Jeddy** 10:14

Yes, cool.

Put and Dani and Jake are.

Do you want anyone else?

I know.

Is it misty or someone else who probably is little bit more focused on the HR side that you want, you know Steve to pull in or for now with you and Jake?

Danny, you're good.

**DT** **Dani Tyner** 10:33

Yeah, let's start with just us for now and then we'll pull Misty in or we can even just channel to her asynchronously to review and give feedback.

**MJ** **Moin Jeddy** 10:36

OK.

Cool that that sounds like a good plan.

Thank you.

Yeah, you know, there's such Steve.

**SH** **Steve Henkel** 10:45

OK. Umm.

One one question I had I think for you Moin is do we where are we at with adaptive and and really if I go back to the other spreadsheet there is there is a whole adaptive set of features.

Do we need to worry about that for based on the timing of the upgrade in September or or we will we not be quite live with adaptive at that point?

**MJ** **Moin Jeddy** 11:13

But we will be live with adaptive by that time.  
So great, great catch.

**SH** **Steve Henkel** 11:16

OK.

**PG** **Praveen Gaur** 11:17

Yes.

**MJ** **Moin Jeddy** 11:18

Yeah.  
Great catch.  
Since adaptive is being owned and you know, administered by Thomas and the finance team and from a security perspective as where Praveen and we are involved at this point of time, I think it makes perfect sense.  
Steve to you know, touch base with them and find out because if it is during the hypercare which you know as as you probably are aware, Workday is the system integrator we have for implementing ohh adaptive planning with us.  
So they they might have accommodated these, you know?

**SH** **Steve Henkel** 11:54

OK.

**MJ** **Moin Jeddy** 11:58

And if not, then we should work with Thomas and Workday to see how best we can help them and what is it that they would do and what is it that we can support with a good catch?

**SH** **Steve Henkel** 12:10

OK.  
So yeah, I'll, yeah, I'll pull them in one, one more kind of higher level logistical thing.



**MJ** **Moin Jeddy** 12:11

Yeah, good catch, yes.

**SH** **Steve Henkel** 12:18

Moin, as you know, last time we we really just completely ignored the setup required items.

Do we want to do that again or would you like maybe a broader review just to see if there's any of the setup required items that we might want to implement?

**MJ** **Moin Jeddy** 12:35

Yeah, I think it would be good, Steve.

That would be my suggestion that we take stock of it as we you know review these and especially keeping in mind some of the either the pain points or the opportunities and even some of the ongoing initiatives really have if there are any then maybe we can prioritize or list those higher and then run it by our business users and within our team when we are doing the backlog grooming too to see if any of those we want to you know big as a priority and address and implement or even if we say hey not now but then there is a plan for at least one or two or three of them if they make you know good business sense for us.

**SH** **Steve Henkel** 13:21

OK, OK. Sounds good.

Umm.

Let's see what else?

One thing and I I think this is mainly a question for to see if one one of my thoughts was over sometime this week or next is it might be good to look at our regression testing scenarios and just kind of make sure that that we feel like that's that we've got a good list maybe we might wanna like just do that as a group maybe with Sherry umm and just like what's our what's our standard set of regression tests we're gonna do for every release.

I know we have the list from last time but it was.

I mean, I think we we did it kind of quick and it was I, I don't know if it's this comprehensive as we ultimately want it to be.

So I, you know, to see if if you think that makes sense, I can schedule some time for a

smaller group to just kind of go over what is what's the set of regression tests that we'll always want to do.

**TS Touseef Syed** 14:24

That sounds like a plan, Steve.

Yeah, we can have a separate meeting outside of this group and then we can see what inventory we have, if we needed something new or whatever we have is sufficient for this release.

We we can just go with that.

**SH Steve Henkel** 14:41

OK.

Alright, sounds good.

That's so that's another meeting.

I'll.

I'll schedule.

I think I think that's really all I had, unless other people have other topics or questions, I've been going through this today, I just I I don't know, maybe an early heads up for the group.

This feels like maybe a little bit of a of a lighter release.

If I look at, umm, just the automatically available updates?

Umm that are either platform or finance focused.

There's there's about 40 and I think we had, you know, we had definitely had in the 100 hundreds last time.

**MJ Moin Jeddy** 15:24

Yes.

**SH Steve Henkel** 15:25

So so again like this, this feels a little bit lighter at least on the quiet thing.

**MJ Moin Jeddy** 15:29

Don't jinx it, Steve.

**SH Steve Henkel** 15:31

So.

So.

So yeah, like hopefully it's maybe it stays that way between now and Friday, but we'll we'll run a new report and see what it looks like.

**MJ** **Moin Jeddy** 15:36

Yes.

Yeah, this sure sounds good.

Sounds good.

Well, just one thing before we wrap up.

If I can throw it out there, maybe that's what you know.

Dani and Jake are already working with you.

Steve, on is as much as you know, I like the idea that you and those, if you know, volunteered yourselves this time to, you know, do it.

But anything that we can do, Jake and Danny to document this with the help of our team so that it doesn't necessarily have to be Steve and Toussef all the time, uh, if they move on to bigger, better things, then whoever picks up they can, you know, help us out on that.

So I just wanted through.

**JG** **Jake Gould** 16:16

There's nothing bigger or better than you, Moin.

**MJ** **Moin Jeddy** 16:19

Ohh God mother.

No, I meant I meant when they start, you know, doing things that you and Danny want, yeah.

**JG** **Jake Gould** 16:25

Ohh this is it.

You're looking at it like you're you're already answering your own question.

**DT** **Dani Tyner** 16:31

But definitely Moin, that is exactly our goal and Jake has already finished started looking at you know, how do we take these things and kind of even make it that

higher level because Steve has done a great job of showing us what are the tools that not to reinvent that.

**MJ** **Moin Jeddy** 16:32

Yes, good.

Yes, yes, yeah.

Hmm.

Yes.

**DT** **Dani Tyner** 16:43

We all right?

What sound Workday community, for example?

**MJ** **Moin Jeddy** 16:45

Yeah. Mm-hmm.

**DT** **Dani Tyner** 16:46

But how do we pull it out and put it into a folder?

Looking at the ACR Workday team space so people can self service and understand what is the general cadence right and even this Jake getting, he's kinda doing his own tracker right now of you know, what are the emails that Steve is sending out, right.

**MJ** **Moin Jeddy** 16:54

Right.

Yeah, exactly.

Hmm.

**DT** **Dani Tyner** 17:02

He sent out that general.

**MJ** **Moin Jeddy** 17:03

Yes. Yeah.



**Dani Tyner** 17:04

Oh hey everyone, this is coming and I love Steve response other day right of no.



**Moin Jeddy** 17:06

Right.



**Dani Tyner** 17:09

Please don't ask for what the changes are yet, because they're gonna change between now and later, right?



**Moin Jeddy** 17:12

Yes.

Yeah, yes.

Yeah, setting that expected.



**Dani Tyner** 17:14

And those little tips.



**Moin Jeddy** 17:15

Absolutely.

Yeah, yeah, yeah.

Because, you know, we, at least in our case, we would say, hey we, we we live breathe, you know, work day, we know about these, you know two releases we also know about those you know weekly monthly stuff that comes but not every business user of ours or IT group of ours is in it uh you know all all the time and they should not be either right because we are the product owners who are it we should be looking out for them but uh I I'm a big proponent of self service so if we have information then anything that we can have out there and if you have means of communicating and have communication plan then that always helps so people know hey either should I be asking should I be doing self service and helping myself or who are the key folks so anything that you all can put together and I I don't wanna just throw this over the wall I know you're already parting with Steve but anything that those if I Praveen anyone in our team can do to help out I would want it to be more like a repeatable process going forward.

**DT** **Dani Tyner** 17:35

Mm-hmm.

Yeah, exactly.

**MJ** **Moin Jeddy** 18:19

Yeah.

Alright, thank you.

**SH** **Steve Henkel** 18:23

OK, alright, so look for some invites for early next week and then we'll we'll get started on the process.

I think umm, Dani and Jake.

You.

You you had mentioned a couple times.

Like, let's let's get in a a regular.

Let's get some regular meetings scheduled.

Maybe we can talk about that just as we're looking at the what's new report next week and just get in.

I mean, I would say probably once a week for sure.

I don't know if it needs to be more than that.

I would say maybe a a weekly touch base with kind of the core group through through the release and then we'll we'll do ad hoc meetings as necessary to, you know, just make sure we're we're getting the work done outside of that.

I don't.

I don't know that we need like a daily stand up or anything, but let's talk about next week.

You know what?

What do what we want the cadence to be and who we want in those?

**DT** **Dani Tyner** 19:19

OK, that sounds perfect.

Page page.

**JG** **Jake Gould** 19:21  
That's great.

**SH** **Steve Henkel** 19:23  
OK, alright.  
I think that's all I have for today.  
Thanks everyone and you'll see some invites coming.

**MJ** **Moin Jeddy** 19:30  
Wilson, I would.

**SH** **Steve Henkel** 19:32  
At.

**MJ** **Moin Jeddy** 19:32  
Great evening everyone.

**JG** **Jake Gould** 19:32  
Thank you.


**DT** **Dani Tyner** 19:32  
Thanks for organizing this.


 **Praveen Gaur** left the meeting

**MJ** **Moin Jeddy** 19:34  
Yes, thank you.

**DT** **Dani Tyner** 19:34  
OK bye.

**SH** **Steve Henkel** 19:34  
Yep.

 **Moin Jeddy** 19:35  
Bye, bye.

 **Touseef Syed** 19:36  
Thank you all.

 **Touseef Syed** left the meeting

 **Moin Jeddy** left the meeting

 **Steve Henkel** left the meeting

 **Dani Tyner** left the meeting

 **Jake Gould** stopped transcription