

# Impact Statement

for

## Horizon Business Insight Release 15.0

The purpose of this document is to highlight the changes that may affect your daily use of the software just by applying the update. Please review the Release Notes for more information.

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All software releases are cumulative. If you are not upgrading from the most recent version of this software, please review the release materials distributed with any prior releases for changes or enhancements that might affect your system

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### Verify current HBI release level prior to upgrading to version 15.0

If you are currently running a version of Horizon Business Insight prior to release 14.0, you cannot upgrade directly to version 15.0. You must perform the upgrade procedures to each version of Horizon Business Insight in sequential order.

When you have upgraded your Horizon Business Insight system to release 14.0, you are ready to upgrade to HBI 15.0. Refer to the document entitled, *Upgrading Horizon Business Insight in a Windows 2003 Environment* for instructions and related information.

If you need additional assistance with the upgrade, log an ICSS service order for the Performance Analytics Customer Support Center.

### Microsoft Windows 2008 and SQL Server 2008 now supported

Horizon Business Insight 15.0 is compatible with Microsoft Windows 2008 Server and SQL Server 2008. If you choose to use the new operating system and SQL Server version, note the following important information:

- Microsoft Windows 2008 Server SP2 must be run with Microsoft SQL Server 2008 SP1.  
Horizon Business Insight 15.0 does not support Windows 2008 Server in combination with SQL Server 2005 nor is Windows 2003 Server supported in combination with SQL Server 2008. SQL Server 2005 is still supported but only in combination with Windows 2003 Server.
- Microsoft Windows 2008 version R2 is not supported with Horizon Business Insight 15.0
- You cannot *upgrade* your Windows 2003 Server software to Microsoft Windows 2008 Server. Instead, you must install the Windows 2008 Server and the SQL Server 2008 software and required service packs and migrate your data. To do so, follow the instructions found in the document entitled, *Migrating your Horizon Business Insight System to a New Environment*.
- Multi-server customers who choose to run Horizon Business Insight 15.0 in a Microsoft Windows 2008 Server environment must install the new operating system on the application server and the database server.
- After you have completed the installation of Horizon Business Insight in a Windows 2008 Server environment with SQL Server 2008 you must recreate all previously existing SQL Server Agent jobs.

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## SQL server environment update required for DTS

Microsoft has indicated that errors may be encountered when attempting to open and/or edit new or existing DTS packages in a SQL Server 2005 or SQL Server 2008 environment. In order to prevent these errors, you must update your SQL server environment in the manner prescribed by Microsoft.

Refer to the *Horizon Business Insight 15.0 Rollout Notes* for additional information and instructions about how to update your SQL server environment to support the use of DTS.

## Adobe Flash Player required to access HBI Dashboard

Adobe Flash Player 10.0.22 or higher must be installed on any workstation used to access the Dashboard. Horizon Business Insight will automatically prompt a user to download and install the Flashplayer if a supported version of the software is not present on the workstation. You may wish to coordinate download and installation of this software prior to granting Dashboard access to users in your organization.

## Conversion of HBI 14.0 Personal Dashboard pages

This release includes visual and functional improvements to Horizon Business Insight's Dashboard. In order to support these improvements, all existing Dashboard pages will be converted during the upgrade to Horizon Business Insight 15.0.

Before you begin the upgrade process, refer to the *Horizon Business Insight 15.0 Release Notes* for a description of how your existing Dashboard pages will be affected by the conversion.

## Known issues with Internet Explorer 8.0

Horizon Business Insight 15.0 now supports use of Internet Explorer browsers. If you intend to use this version of Internet Explorer, be sure to note the issues described below:

Issue	Description	Resolution
Internet/Local Intranet Security issue	Users who access an HBI web site by entering the IP address instead of the name of the server in the browser's address field, may not be able to access sub-options in the HBI menu and/or may encounter a message indicating: "Error loading [HBI object]".	Add the IP address of your HBI server to the Local Intranet web content zone in the Internet Options window. (Tools>Internet Options)
Compatibility view mode not enabled	Display problems including difficulty opening and displaying objects in the HBI web sites or you may encounter an error message indicating: "Object required".	Enable Compatibility View in your browser. (Tools>Compatibility View Settings)

Refer to the chapter called, "Internet Browser Settings" in the document entitled, *Optional Configuration Guidelines for Horizon Business Insight* for additional details about how to resolve the issues above.

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**Note:** Regardless of the browser or version you use, you must have popup blockers enabled in order to access the HBI web sites.

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## **Download Central**

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