

# **STAR** 2000™



STAR LABORATORY REFERENCE GUIDE Contract Billing Module

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L17000101

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# **Preface**

The Contract Billing Module is one volume in the STAR Laboratory Reference Guide series. It provides detailed information concerning how to design, build, and use the Contract Billing software module.

The *General Information Volume* is prerequisite reading for all other volumes of the *STAR Laboratory Reference Guide*. Successful use of the Contract Billing Module depends upon your knowledge of the concepts covered in the *General Information Volume*.

# **Documentation Conventions**

Documentation for McKesson's STAR 2000™ line of products follows these conventions:

#### Revisions

Text revisions are indicated by a change bar in the left margin. Paragraphs that contain grammatical changes that do not affect content are not marked.

#### **Canadian Documentation**

This volume may include documentation for Canadian users of this product. Complete sections of Canadian text are identified by "CN" and "CN Only."

#### **Key Names**

Named keys, such as ENTER, SHIFT, CTRL, and ALT, appear in this document in uppercase (capital) letters. Symbol keys display according to the key name, followed by the symbol on the key in parentheses, such as hyphen (-) and asterisk (\*).

#### **Key Chords**

Key chords are key entries that require you to hold down one or more keys (typically, CTRL, ALT, or SHIFT) before pressing another key. In this document, key chords display as the names of each key in the chord with a hyphen (-) between each (for example, CTRL-ALT-DEL). You should press the keys in the order indicated.

#### **ENTER**

ENTER is a key on a computer keyboard used to complete an entry on a STAR system. (This key may also be referred to as NEW LINE or NL in the STAR system.)

#### **Data Entries**

Letters or words you enter in response to the system display in **boldface** letters in this document. For example: Enter **Y** for Yes or **N** for No.

#### Selecting an Entry

This document often instructs you to "select an entry." The method you use to select an entry depends on whether you are using STAR from a terminal or IBM-compatible personal computer. Entry methods include:

- Entering the option number
- Using your arrow keys to highlight the option and pressing ENTER.
- Clicking on the option using a mouse or other pointing device (PC only)

For more information about these options, see the General Information Volume.

#### **Prompts**

System prompts display at the bottom of many STAR screens when the system requests an entry or displays a message. Prompts display in this document italicized and indented from the rest of the text. For example:

Enter patient name--

#### **Field Characteristics**

STAR product documentation provides field explanation codes, in addition to a narrative description for each field on a screen. These codes display the maximum length of your entry in the field, the type of entry you make in the field, and whether the field is required. This information displays in the following format:

- DISPLAY ONLY for a field you cannot edit.
- For X-YY-Z field types, where:
  - X is the maximum number of characters permitted in the field:
    - P for a field length determined by a Parameter
    - T for a field length determined by a Table
    - U for a field having an Undefined length
  - YY is the type of entry technique permitted in the field:
    - A for Letters only
    - N for Numerals only
    - C for Characters (including punctuation)
    - AC for Letters and Punctuation only (no numbers)
    - NC for Numerals and Punctuation only (no letters)
    - AN for Numerals and Letters only (no punctuation)
  - Z is the requirement indicator of the field:
    - R if an entry is required to complete the function

**NOTE:** Facilities can designate that certain fields be Required. STAR product documentation does not display R for fields designated as Required by a facility.

- O if an entry is Optional to complete the function
- C if an entry is Conditionally required or optional
- For YY-Z field types, where YY is:
  - TABLE LOOKUP for a field that enables you to select from a displayed table.
     See the General Information Volume for more information regarding this entry technique.
  - SPECIAL FORMAT for a field having data entry requirements not conforming to standard format. The field definition contains the specific data entry requirements for the field.
  - DATE for a field subject to the date entry conventions described in the General Information Volume.
  - TIME for a field subject to the time entry conventions described in the General Information Volume.

**NOTE:** For use of the Z position in this format, refer to the explanations for Z under X-YY-Z.

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**NOTE:** The report names provided with the illustrations are the default names. If section reports have been defined for a particular report name, this changes the name of the report. For example, the default report name for accession labels is ALALLALO (for department A). Using this example, if accession labels are defined to be section specific, the report name would look like, for example, ALHEMLALO for the Hematology section (HEM = Hematology section code).

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# Introduction

STAR Laboratory's Contract Billing module enables you to process and charge tests performed for outside institutions. Charges may reflect a discounted price based on customer-specific volume discounts. Special reporting features include graphic summary reporting for patient results, statistical management reports, and customer billing reports.

# **Chapter 1: Worksheet Instructions**

This chapter contains the instructions necessary to complete the Contract Billing worksheets.

NOTE: If your hospital has STAR Patient Care, certain files will be networked between the two systems. Trese files, noted at the beginning of both sections 1 and 2, must be built and maintained on STAR Patient Care. If, however, you do not have STAR Patient Care, you must build these files on STAR Laboratory and you need to purchasethe *Tables Volume* of the *STAR Patient Care Reference Guide* to assist you in this process.

# **Chapter 2: Maintenance Functions**

This chapter contains screen prints and instructions for using the Maintenance Functions required to build your Contract Billing module. Please see the preceding note.

# **Chapter 3: Applications**

This chapter contains screen prints and instructions for application of the Contract Billing module. It also contains report examples and explanations.

# **Appendix A: Report Names**

This appendix provides a list of the reports, labels, and forms generated by the STAR Laboratory system. The reports, labels, and forms are presented in alphabetical sequence based on the system name of each and then in alphabetical sequence based on the description of the report, label, or form.

# **Chapter 1 - Worksheet Instructions**

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# CONTRACT BILLING PARAMETERS

The worksheet for Contract Billing and for Contract Patient Report Parameters is named Contract Billing and Patient Report Parameters. Use a separate worksheet per facility.

#### FACILITY (1-A-R)

Enter the facility code.

#### **CONTRACT CHARGE SUSPENSE DAYS (2-N-R)**

Enter the number of midnight processing days before a contract charge drops off STAR Laboratory. Since charges incurred by a patient registered under a contract are kept with the contract, and that contract may be on the system for years, some clean up of charges must occur. The minimum is 1 day, maximum is 180 days. When a charge exceeds the suspense period, it is deleted and the corresponding department charge total decreased by the amount of the charge. (Year to date cumulative charges are not affected by suspense days.) The default is 60 days.

#### **OUTPATIENT MONTHLY DATA (1-A-R)**

The Output Revenue Monthly Report contains monthly revenue totals for each contract and includes the following data:

- Contract name
- Number of tests
- Total revenue at inpatient prices (using base SIM file)
- Total revenue at outpatient prices (using contract price)
- Volume discount (based on contract's discount)
- Net billed
- Difference between inpatient and outpatient prices

To capture data for this report, check Yes.

#### **USE FIM FILE (1-A-R)**

Check Yes or No to indicate whether to use the FIM file. If STAR Laboratory is on the same Central Processing Unit (CPU) as Patient Care, it is mandatory to use the Financial Item Master (FIM) file. Setting this field to No does not prevent the system from requiring use of the FIM file. In a stand-alone environment, or when STAR Laboratory is networked to Patient Care on a separate CPU, this flag is set to No and billing codes can be entered free-text for each price level. The FIM file is not available on STAR Laboratory in the networked or stand-alone environment.

**NOTE:** If STAR Laboratory and STAR Patient Care exist in the same ID, the FIM file is used regardless of how this flag is set.

# CONTRACT PATIENT REPORT PARAMETERS

Use the Contract Billing and Patient Report Parameters worksheet to define the parameters for the Contract Patient Reports per facility.

#### **DEPARTMENT (3-A-R)**

Enter the department code.

#### NO. REPORTS (1-N-O)

Enter the default number of copies to print of each report. The limit is a number from one to nine. If multiple copies are to print, all copies for one patient print before the next patient's report begins printing.

#### **REPORT SORT (1-A-R)**

To indicate the default Contract Patient Report sort criteria, check one of the following:

- A to sort by patient account number
- L to sort by patient location
- N to sort by patient name
- D to sort by physician

**NOTE:** The report can be sorted by any of the preceding criteria. This selection only sets the default in the prompt.

#### **EXCLUSIONS (SPECIAL PROCESSING-0)**

You can define single, multiple, or a range of test codes to be excluded from Contract Patient Reports. Enter those test codes here.

#### **SECTION SORTS (SPECIAL PROCESSING-0)**

The system displays a subscreen when you access this field. Refer to "SUMMARY REPORT - SECTION SORT" on page 1-6 for more information on this field.

## **CONTRACT VENDOR (TABLE LOOKUP)**

The system displays a table of active contract vendors when you access this field. Refer to Contract Patient Report Parameters in Chapter 2: Maintenance Functions in the *Contract Billing Module* of the *STAR Laboratory Reference Guide* for further information on this field.

## FORMAT (1-A-R)

Indicate the print format for Contract Patient Reports by entering 1 for standard, 2 for zonal, or 3 for offset format.

The standard format simply prints test results in primary result report format. Standard is the default format.

The zonal summary format depicts numeric values graphically by marking their location within the normal range. Low, normal, and high ranges display in three columns. Each numeric value is represented by an X within the appropriate column.

The offset format prints numeric result values in one of two columns of the report depending on whether or not the value falls within the normal range.

If you select the zonal or offset format, you must use forms for the header and footer of this report.

If you select the zonal format, the first line of a Normal Range field over 17 characters long is printed on two lines on the report. However, if the result value is greater than the space provided on the report (12 characters), no Normal Range field prints on the report.

#### PARTIALS (1-A-C)

Indicate if tests with a Partial status should be included in Contract Patient Reports by checking Yes or No.

#### **COLUMN SEPARATOR (1-A-R)**

A vertical bar can be used to separate zones of results for zonal and offset formats only. To use the vertical bar, check Yes. To exclude the vertical bar, check No.

### MAX SUSPENSE (1-N-C)

This field only applies to the accession offset format which is currently unavailable.

#### **CORRECTION PRINT (1-A-R)**

Indicate whether corrected values are printed following current values by entering **C** or at the end of all test information by entering **T**.

Corrected values that print at the end of the current values print the date and time the result was corrected and the previous result value, along with any associated flags. (For example H, L, P.)

Corrected values that print at the end of the test print after the header *Corrected - Previously Resulted Values*. The result component name prints, followed by the date and time the result was corrected and the previous result value, along with any associated flags. (For example H, L, P.)

You can change this field at any time. The change reflects at the next printing of the report.

#### **ADDENDUM PRINT (1-A-R)**

Indicate how addendum results print on the report by entering **V** for addendum results only or **A** for all results, including the addendum.

#### **INCLUDE CANCELLED (1-A-R)**

Use this field to determine whether or not laboratory canceled tests print on the Contract Patient Report in addition to the specimen rejected tests. If you check Accn Cancelled, only accession canceled tests print. If you check All, all canceled tests print. If you check None, no canceled tests print.

# **SUMMARY REPORT - SECTION SORT**

Use this worksheet to define the print order for tests within the Contract Patient Reports. Be sure to list individual sections in the order in which you wish them to print.

**NOTE:** It is not necessary to complete this worksheet to print tests rumerically by test code.

#### **SUMMARY REPORT TYPE**

Check Contract Patient Report.

#### **DEPARTMENT (3-A-R)**

Enter the department code.

#### **NEW PAGE (1-A-R)**

To start a new page for this section, enter Yes. The section name prints at the top next to the report name.

#### **SECTION NAME (40-C-R)**

Enter the section name as it is to display on the Contract Patient Report. This may or may not be an actual laboratory section name. For example, Hematology and Urinalysis tests may be grouped and named Hematology/Urinalysis.

#### SORT ORDER (3-N-R)

Indicate the order in which tests will print for patients with multiple tests. More than one sort option can be used (separate by commas). Chronological and reverse chronological cannot both be chosen.

- Enter 1 to sort by Specimen Type
- Enter 2 to sort by Test Code
- Enter 3 to sort chronologically by collection time
- Enter 4 to sort by collection time in reverse chronological order

**NOTE:** If multiple test sorts are selected, tests print according to the following hierarchy:

- Specimen type
- Test order
- Chronological/reverse chronological

#### **TEST RANGE(S) (U-N-R)**

Enter the high and low test code ranges to print within this section. Multiple ranges can be entered.

# **PRICING - VARIABLE LEVELS**

Use the *Pricing - Variable Levels 1-5* and *Pricing - Variable Levels 6-10* worksheets to indicate the different prices and billing codes associated with each test code. Up to ten (10) prices may be assigned per test.

#### **DEPARTMENT (3-A-R)**

Enter the department code.

#### **TEST CODE (TABLE SELECTION)**

Enter the test code.

#### PRICE (6-N-R)

Enter the price for this level. A decimal isautomatically placed two places to the left of the last digit entered. For example, a \$12.00 charge is entered as 1200.

#### **BILLING CODE (6-N-R)**

Enter the billing code for this price. Each price requires a billing code.

**NOTE:** If STAR Laboratory is in the same ID as STAR Patient Care, the FIM file must be used to assign the billing codes.

## **TEST - FIXED LEVELS**

Use the *Test - Fixed Levels 1-5* and *Test - Fixed Levels 6-10* worksheets to indicate the different prices and billing codes associated with each test code. Up to ten (10) prices may be assigned per test.

#### **DEPARTMENT (3-A-R)**

Enter the department code.

### **TEST CODE (TABLE SELECTION)**

Enter the test code.

#### PRICE (6-N-R)

Enter the price for this level. A decimal isautomatically placed two places to the left of the last digit entered. For example, a \$12.00 charge is entered as 1200.

#### **BILLING CODE (6-N-R)**

Enter the billing code for this price. Each price requires a billing code.

**NOTE:** If STAR Laboratory is in the same ID as STAR Patient Care, the FIM file must be used to assign the billing codes.

# CONTRACT DEFINITION

Use this worksheet to define information on each contract account tobe entered in the system.

#### FACILITY (1-A-R)

Enter the facility code.

#### **DEPARTMENT (3-A-R)**

Enter the department code.

#### **CONTRACT CODE (4-AN-R)**

Enter a code for this contract account.

#### **CONTRACT DESCRIPTION (25-C-R)**

Enter the name of the contract account as it is to appear on the screen and on reports. The limit is 25 characters.

#### **CONTRACT ACCOUNT ID NUMBER (12-C-R)**

Enter the account (billing) number for this contract. Although this number can be up to 12 characters, it is recommended that the length and format of this number match that used for patient account numbers. This number prints on the Invoice only.

#### **ADDRESS LINES 1 & 2 (25-C-R)**

Enter the billing address for this contract. Each line may contain up to 25 characters.

#### **CITY (15-C-R)**

Enter the name of the city for this contract address.

#### STATE (2-A-R)

Enter the state (abbreviation) for this contract address.

#### ZIP CODE (9-N-R)

Enter the ZIP code for this contract. The code may be five or nine digits.

#### **TELEPHONE NUMBER (13-NC-R)**

Enter the phone number for this contract using the (###)###-#### format.

#### **CONTACT PERSON (25-C-R)**

Enter the name of an individual specified by the contractcustomer as the person whom the laboratory deals with on a regular basis.

#### PATIENT TYPES (3-A-R)

Enter the patient type code(s) available for this contract. Patient types must be selected from those for your facility. Reference the Patient Types worksheet for this information.

#### **CONTRACT PHYSICIAN (26-C-R)**

Enter the code of the physician associated with this contract or enter the name if not on file. The name indicated here will be used as the default in the registration and ordering process for this contract. Physician codes must be selected from the Doctor File for your facility. Reference the Doctor Information worksheets for the code.

#### NAME OR ID (1-A-R)

Indicate which to pass to the financial system:

- Patient's name check Patient Name
- · Patient's account number (ID) check Patient Account #

**NOTE:** The option selected here also determines which of these two items appear in the Account field within Charge Inquiry.

#### **CYCLE BILL TYPE (1-A-R)**

This field contains the type of cycle bill to be generated. You can enter **A** for active days, **E** for end of month, or **I** for fixed day.

#### **CYCLE BILL DAYS (2-N-R)**

This field contains the number of days or the day of the month used for generating cycle bills. You can enter between 1 and 99.

#### **SUSPENSE DAYS (3-N-R)**

This field contains the number of suspense days before the final bill. This is the number of days of no activity that must be before the system final bills the contract. You can enter between 1 and 999.

#### **DEPARTMENT**

Each contract must be assigned to at least one (and not more than six) department each with a specified price level. Enter the department code.

**NOTE:** If STAR Laboratory is in the same ID as STAR Patient Care, the definition must be coordinated between products.

#### PRICE LEVEL (2-N-R)

Each department listed requires a Price Level. Enter the price level (from the Test - Fixed Levels worksheet) to be applied to this department.

#### **Sales Commission for Contracts**

Use this worksheet to define maximum dollar amount and percentage of sales commission for each contract.

#### **CONTRACT CODE (3-C-R)**

Enter the three-character code for the contract.

#### **DESCRIPTION (25-C-R)**

Enter the full description for the contract.

#### **MAXIMUM DOLLAR AMOUNT (6-N-R)**

The percentage of sales commission that is paid is based on the total amount of dollars that are billed for laboratory tests for the financial class. This field enables you to enter the total amount of dollars billed. The implied starting minimum amount is 0 dollars. The last maximum dollar amount you enter should be set high enough to accurately reflect the total amount of dollars that could possibly be billed for laboratory tests. If the last maximum dollar entry was 65000.00 with 2.5 percent sales commission and the total amount of dollars billed exceeded 65000.00, sales commission will not be captured. The following example shows how to enter each maximum dollar amount and how the system displays the amount on the screen:

Number Entered:	Displays As:
10	10.00
200	200.00
2500	2500.00
10000	10000.00
49999	49999.00
999999	99999.00

STAR Laboratory assumes the minimum amount for the next maximum dollar entry will be one dollar more than the previous maximum dollar amount. For example, if you enter 300.00 as the first maximum dollar amount, the minimum for the next greater maximum dollar entry will be 301.00. The processor takes the total number of dollars billed and finds the figure in the Maximum Dollar Amount field that is less than or equal to that total and applies the appropriate percentage of sales commission.

The following example explains how this process works:

Maximum Dollar Amount Entered	Equals Total Amount Billed for Laboratory Tests	Percentage of Sales Commission Paid
10000	\$0 to \$10,000	1.0
30000	\$10,001 to \$30,000	2.0
49999	\$30,001 to \$49,999	3.0
75000	\$50,000 to \$75,000	3.5
80000	\$75,001 to \$80,000	4.0
100000	\$80,001 to \$100,000	4.5
999999	\$100,001 to \$999,999	5.0

#### % SALES COMMISSION (4-NC-C)

In this field, enter the percentage of sales commission that is associated with a defined maximum dollar amount. You can enter the sales commission percentage from 0.0 to 99.9.

# CONTRACT VOLUME DISCOUNTS

Use this worksheet to define the volume discounts available per contract. Up to five discounts may be applied per contract. Currently, volume discounts are applied on a monthly basis.

#### FACILITY (1-A-R)

Enter the facility code.

#### **CONTRACT CODE/NAME**

Enter the contract code and name.

### DOLLAR/QUANTITY (1-A-R)

Indicate how the discount is to be applied:

- Check Dollar for a dollar amount
- Check Quantity for number of tests

#### **LOW RANGE (8-N-R)**

Indicate the lowest number or dollar amount for this range. Dollar amounts must be entered in whole number increments, then are automatically converted into dollar format by placing a decimal after the last digit entered (for example, \$10.00 is acceptable; \$10.50 is not acceptable).

#### **HIGH RANGE (8-N-R)**

Indicate the highest number or whole dollar amount for this range. Dollar amounts must be in whole number increments, then are automatically converted into dollar format by placing a decimal after the last digit entered (for example, \$10.00 is acceptable; \$10.50 is not acceptable).

#### DISCOUNT (U-N-R)

Enter the discount percentage to apply when the total falls within this range. Decimal entries less than one are acceptable, for example, entering .9 is valid. Percentages greater than one require whole numbers only; for example, entering 1.5 is invalid.

#### **1ST DISCOUNT (2-N-R)**

The system allows you to apply Last Month's Discount to the contract. However, the first time an invoice is gererated, there will be no Last Month data to apply. Therefore, indicate the percentage to use the first time invoices are generated. After the first full month, the system automatically updates the discount to the actual last month's discount.

# CONTRACT PATIENT REPORT FORMS

When using the standard reporting format, you have the option of using systemgenerated headers and footers for the Contract Patient Report.

**NOTE:** If you are using the zonal or offset format for the Contract Patient Report, this worksheet must be completed.

Using the grid provided on this worksheet, indicate the exact location for the various fields and data elements to be included in the header and footer for the report. These fields and data elements are listed as follows:

ElementDescriptionLength/TruncateHeader/Footer Example H=Header F=Footer

\_\_\_\_\_

LGRHNMHospital Name 80 / YH\*, F
GENERAL HOSPITAL
(The entire line is used with this element - centered)

LGRDATCurrent Date & Time80 / YH\*, F
Mon May 24, 1993 09:26 am
(The entire line is used with this element - centered)

LGRRPTReport Name (Header) 80 / YH\*
Single Contract Patient Report
(The entire line is used with this element - centered)

LGRPTNAPatient Name Field9 / NH\*, F Pat Name:

LGRPTNADPatient Name30 / NH\*, F\* SMITH,JR,JOHN R

LGRPGPage Field5 / YH\*, F Page:

LGRPGDPage Number3 / YH\* 5

LGRUANUnit/Acct Number Field14 / Y H\*, F Unit #/Acct #:

LGRUANDUnit Number / Acct Number30 /H\*, F\* 10000231/A90002254

- LGRLOCLocation Field4 / YH\*, F Loc:
- LPRPLOCPatient Location11 / YH\*, F\* 2N 230 B
- LGRDRSVPhysician-Contract Field14 / YH\*, F Phys-Contract:
- LGRDRSVDPhysician-Contract Data 30 / N H\*, F \*FETTEROLF/GEORGIA CEMENT
- LGRSTRLine of Stars 80 / YH\*, F

(The entire line is used with this element)

- LGRDIRDirector Name45 / YH , F\* John W. Alexander, M.D.
- LGRSBDSex and Birthdate12 / Y H , F\* (M-09/07/62)
- LGRRPTFReport Name (Footer)45 / YF\* Single Contract Patient Report
- LGRDRAttending Doctor20 / NH , F\* ALEXANDER,BOB
- LDOCCONDESPhysician Contract Desc40 / NH SMITH, BILL CLASSIC COMPANY

# CONTRACT BILLING INVOICE FORMS

ElementDescriptionLength/TruncateHeader/Footer
Example H=Header F=Footer

\_\_\_\_\_\_

LCIPGPage Header75 / YH\*

Page: 2

LCIHOSNHospital Name 75 / YH\*
General Hospital
(The entire line is used with this element)

LCIREPTReport Name75 / YH\*
Contract Billing - Invoice
(The entire line is used with this element)

LCIDATECurrent Date/Time75 / YH\* Mar 15, 1993 1:50 pm

LCIVTContract Name30 / YH\* To: Family Medical Clinic

LCIBILLBilling Period20 / NH\* Billing Period: 3/1/93 - 3/30/93

LCIADDRContract Address 130 / NH\* 123 Lake Street

LCIACCNTAccount Number30 / NH\* Acct #: 1234567

LCIADDRXContract Address 240 / NH\* P.O. Box 3033

LCICITYCity , State40 / NH\* Dallas, TX 75238

LCILINELine of Dashes79 / YH\*

LCIHDRHeader Line Fields 79 / YH\*

Date Patient No. Patient Name Test Name Chg

# LABORATORY FORM DATA ELEMENT REPORT USAGE

### **Textual Elements**

The following textual elements can be applied to any form for any report type. The information includes element name, description, length/truncate, and an example. Specific information about the element, if applicable, follows in parentheses.

ElementDescriptionLength/Truncate Example

\_\_\_\_\_\_

LTXACCN1Accession field #17 / No Accn #:

LTXACCN2Accession field #213 / No Accession No.

LTXACCT Account Number field 7 / No Acct #:

LTXAGEAge field3 / No Age

LTXATPHYAttending Physician field14 / No Attending Phys

LTXBDBirthdate field10 / No Birthdate:

LTXBLKSBlocks field7 / No Blocks:

LTXCLNColon1 / No

LTXCOLL1 Collected field #110 / No Collected:

LTXCOLL2 Collected field #25 / No Coll:

LTXCOLL3Collect Time field11 / No Coll. Time:

LTXCOLL4Collect Period field12 / No Coll Period:

LTXCOLL5Date Collected field14 / No Date Collected

LTXCSNU Case Number field12 / No Case Number:

LTXDASHDash1 / No

-

LTXDIR1Director field #13 / No Dir

LTXDIR2Director field #28 / No Director

LTXDR1Doctor field #17 / No Doctor

LTXDR2Doctor field #22 / No Dr

LTXDR3Doctor field #34 / No M.D.

LTXDSDT1Discharge Date field #115 / No Discharge Date:

LTXDSDT2Discharge Date field #210 / No

Discharge

LTXDTRPTDate Reported field13 / No Date Reported

LTXHIGHHigh field4 / No High

LTXINATIn At field6 / No In at:

LTXLALDSLine of Alternating Dashes80 / No

LTXLDASHLine of Dashes80 / No

LTXLDSH1Line of Dashes36 / No

STAR Laboratory Reference Guide - Contract Billing Module Release 17.0 Proprietary to McKesson - Subject to Confidentiality Agreement LTXLEQ1Line of Equal Signs 80 / No

LTXLFARWLeft Arrows field2 / No <<

LTXLFBRCLeft Brace field1 / No

LTXLOC1Location field #14 / No Loc:

LTXLOC2Location field #28 / No Location

LTXLPRDLine of Periods 80 / No

.....

Normal

LTXLTILDLine of Tildes80 / No

LTXLUNDLLine of Underlines80 / No

LTXNORM1Normal field #16 / No

LTXNORM2Normal field #212 / No Normal Range

LTXORPHYOrdering Physician field13 / No Ordering Phys

LTXOUT1Outside field #17 / No Outside

LTXOUT2Outside field #213 / No Outside Range

LTXOUT3 Outside field #38 / No Abnormal

LTXOUTATOut At field7 / No Out at:

LTXPG1Page field #14 / No Page

LTXPG2Page field #25 / No Page-

LTXPG3Page field #32 / No Pg

LTXPHSV1Physician-Service field #113 / No Phys-Service:

LTXPHSV2Physician-Service field #29 / No Phys-Ser:

LTXPRDPeriod1 / No

.

LTXPTNM1Patient Name field #14 / No Name

LTXPTNM2Patient Name field #212 / No Patient Name

LTXPTNM3Patient Name field #38 / No Pat Name

LTXPTNUPatient Number14 / No Patient Number

LTXRECReceived field8/ No Received

LTXRES1Result field #16 / No Result

LTXRES2Result field #211 / No Result Name

LTXRNG1Range field #15 / No Range

LTXRNG2Range field #29 / No Reference

LTXRNG3Range field #315 / Yes Reference Range

LTXRTARWRight Arrows field2 / No

LTXRTBRCRight Brace field1 / No }

LTXSERVService3 / No Srv LTXSEXSex field3 / No Sex

LTXSPC1Specimen field #15 / No Spec:

LTXSPC2Specimen field #29 / No Specimen:

LTXSPID1Specimen ID field #113 / No Specimen ID #

LTXSPID2Specimen ID field #210 / No Spec ID #:

LTXSRCSource field 7 / No Source:

LTXSTARStar1 / No

\*

LTXTECHTech field5 / No Techs

LTXTST1Test field #14 / No Test

LTXTST2Test field #210 / No
Test Name:LTXUNACUnit/Account field12 / No
Unit#/Acct#:

LTXUNITUnits field5 / No Units

LTXUNIT1Unit Number field #16 / No Unit #

LTXVTBRVertical Bar1 / No

LTXWITH1Within field #16 / No Within

LTXWITH2Within field #212 / No Within Range

# **Summary Report Data Elements**

The following data elements can be applied to summary report forms only. The information includes element name, description, length/truncate, and an example. Specific information about the element, if applicable, follows in parentheses.

ElementDescriptionLength/Truncate Example

LDACCMTAccession Comment45 / No Accn Comment: CALL E/R WHEN COMPLETE (This prints only if an accession comment exists)

LDACCN1Accession Number9 / No 500032

LDACCN2Accession Number11 / No [500032]

LDACCTAccount Number16 / Yes E900002501424300

LDAGEAge 4 / Yes 28Y

LDATPHYAttending Physician25 / Yes SMITH,ANN C

LDBDBirthdate8 / No 09/07/62

LDBLKSBlocks2 / No 3

LDCOLL1Collect Date & Time13 / Yes 12/15/90 0800

LDCOLL2Collect Date8 / No 02/11/91

LDCOLL4Collection Period5 / Yes 12hrs

LDCRTDTCurrent Date & Time25 / No Sat Mar 13, 1993 08:52 am

LDCSNUCase Number10 / Yes S91-1234

LDDIRDirector25 / Yes Alex P. Johnson

LDDSDTDischarge Date8 / No 04/10/93

LDHNHospital Name30 / Yes General Hospital

LDINATAccession Date & Time13 / Yes 11/12/93 1506

LDLOCLocation 15 / Yes 2S 2201 2

LDORPHYOrdering Physician30 / Yes ALEXANDER, JOHN K.

LDORPHY1Ordering Physician30 / Yes KELLY,JOSEPH

(This only prints if ordering physician is different that attending physician.)

LDOUTATCompleted Date & Time13 / Yes 01/15/91 1530

LDPGPage 3 / No 5

LDPG2Page (New Work Summary Only)3 / No 3

LDPTNMPatient Name30 / Yes Alexander, JR, John E

LDRFPHYReferring Physician25 / Yes ADAMS, JOHN K

LDRPTNMReport Name45 / Yes Single Contract Patient Report

LDSEXSex 1 / No M

LDSPCSpecimen30 / Yes Blood-Arterial

LDSRVService3 / No MED

# **Chapter 2 - Maintenance Functions**

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## INTRODUCTION

Additional files are necessary for, but not specific to, Contract Billing functionality. If STAR Patient Care exists at your facility, these files are networked to STAR Laboratory from that system. Otherwise, you must build the following:

Arrival Mode

**Charge Location** 

Counties

Geographic Code/Census Tract

**Nationality** 

**Patient Classifications** 

Patient Types Table

Physicians

**NOTE:** The maintenance processors required to build these files are documented in the *Tables Volume* of the *STAR Patient Care Reference Guide*.

Certain prerequisite files must be built by an McKesson representative prior to the customer build of Contract Billing. These files include Account Number Groups and Patient Types for contract patient accounts.

The following steps are required to build the Contract Billing files:

- Set the Contract Billing Parameters.
- 2. Set the Contract Patient Report Parameters.
- Define all contracts.
- 4. Assign Volume Discounts to contracts.
- 5. Assign the prices, price levels, and billing code to test codes. (Inpatient pricing is done when the test is created.)
- 6. Attach the Contract Billing function to the appropriate section menu.

**NOTE:** The section used determines the test code ordering range; therefore, a section such as Central Processing is recommended.

- 7. Set up the LCI reports and printers using the SPOOLER Printer Direction processor.
- 8. Set up at least one item under *Charge Locations*. This can be set to LAB in a stand-alone environment; otherwise use the table from STAR Patient Care.

Select the Maintenance Functions option from the Administration menu to access the build processors.

```
General Hospital Maintenance Functions Processor
                                                                                        Mon Jun 12, 1995 01:40 pm
Page:01
                                          Laboratory Maintenance Functions
( 1) Employee Data
                                                                         (18) Maintenance - Report/Printer/Fax
 ( 2) Archiving Parameters
                                                                         (19) Maintenance - Sales Commission
                                                                        (20) Maintenance - User Preferences
( 3) Collection Walk Order
                                                                       (21) Maintenance - Workload
 ( 4) HELP Text Edit
(5) Maintenance - Adv Bld Bank Int
(6) Maintenance - Advanced Micro
(7) Maintenance - Anatomic Path
(8) Maintenance - Barcode
                                                                       (22) Maintenance Types
                                                                        (23) Maintenance Types Listing
                                                                       (24) Table Data - Department
( 8) Maintenance - Barcode
                                                                       (25) Table Data - General
(9) Maintenance - Sarcode (25) Table Data - General (26) Maintenance - Contract Billing (26) Table Exclusions - Ger (10) Maintenance - Equip/Instrument (27) Table Types - Departme (27) Table Types - Departme (28) Table Types - General (12) Maintenance - General Test (28) Table Data - General Types - General Types - Departme (27) Table Data - General Types - General Types - Departme (28) Table Data - General Types - General Types - Departme (29) Unlock accession number (31) Maintenance - Interface (30) Utility - Incomplete with Maintenance - Lookup Groups (31) Utility - Recancel Test
                                                                      (26) Table Exclusions - General
(27) Table Types - Department
                                                                        (29) Unlock accession number
                                                                        (30) Utility - Incomplete work file
                                                                        (31) Utility - Recancel Test
 (15) Maintenance - PC Downloading
 (16) Maintenance - QC
(17) Maintenance - Recall Mgmt
Enter choice --
```

Select Maintenance-Contract Billing to access the build processors specific to Contract Billing.

## CONTRACT BILLING PARAMETERS

After selecting Maintenance-Contract Billing, the preceding screen displays.

Contract Billing Parameters are used to define the suspense days for contract charges, control capture of outpatient monthly data, and establish whether or not to use the Financial Item Master (FIM) file. Note that these parameters must be set up for all facilities served by Contract Billing.

After you select this option, the following screen displays. If your STAR Laboratory system is set up for more than one facility, you must select the facility for which you are building Contract Billing files.

```
General Hospital Contract Billing Parameters Processor
Fri Jul 01, 2005 10:54 am

Model Hospital A

1 Contract Charge Suspense days
2 Outpatient Monthly Data
Yes

3 Use FIM File
Yes

4 Edit By
5 Edit Date
Rhodes, Victor
08/24/04 12:58

Enter field number or '/' starting field number--
```

# **Field Explanations**

### 1. CONTRACT CHARGE SUSPENSE DAYS (3-N-R)

Suspense Days are the number of days that charges remain available for printing invoices. The recommended number of suspense days is 60. This allows invoices to be printed on a monthly basis twice. After the suspense days are reached, charge data recorded past that date is deleted as a result of Midnight Processing.

Enter from 1 to 180 suspense days. The default is *60* days. It is recommended that Suspense Days not be changed after LIVE. Otherwise, invoice reports may not be complete if the charges expected to be on the report have been purged.

### 2. OUTPATIENT MONTHLY DATA (1-A-R)

This field controls the set up of files necessary to print the Outpatient Revenue and Test Count reports. Enter **Y** (or press ENTER for the default) to capture data for these reports. Enter **N** if you do not wish to capture this data.

### 3. USE FIM FILE (1-A-R)

If STAR Laboratory is on the same Central Processing Unit (CPU) as Patient Care, it is mandatory to use the Financial Item Master (FIM) file. Setting this field to No does not prevent the system from requiring use of the FIM file. In a stand-alone environment or when STAR Laboratory is networked to Patient Care on a separate CPU, this flag is set to No and billing codes can be entered free-text for each price level. The FIM file is not available on STAR Laboratory in the networked or stand-alone environment.

#### 4. EDIT BY

This field automatically updates with your ID code once you accept the screen. Otherwise, it contains the ID of the last person who edited the screen.

#### 5. EDIT DATE

This field automatically updates with the date of the change and/or addition once you accept the screen. Otherwise, it contains the date of the last changed to the screen.

## **Impact**

Accepting this screen sets the user-defined Contract Billing parameters for each facility. There is no output as a result of accepting the screen.

## CONTRACT PATIENT REPORT PARAMETERS

Contract Patient Report Parameters control the number of copies of each report, whether partially completed tests are included, the report format (standard, zonal, or offset) which tests codes to exclude (if any), the default sort criteria, and the column separator. Access the Contract Patient Report Parameters processor from the Contract Billing Maintenance menu.

These parameters are set by each laboratory department. If your system is multifacility or multidepartment, select the facility/department from the table(s) before you proceed.

Once you select the Contract Patient Report Parameters option, the system displays the following screen:

```
General Hospital Contract Patient Report Parameters Processor
                                       Mon Jun 12, 2000 05:21 pm
GENERAL HOSPITAL A
Laboratory
4 Section Sorts
Account#
5 Contract Vendor 6 Edi
Defined
                                                    None Defined
                                    7 Edit Date/Time
                       Holman, Deb
                                             02/13/96 1553
                         FORMAT PARAMETERS
                     9 Partials
8 Format
  Zonal
                        No Partials
10 Column Separator 11 Max Suspense
                                             12 Correction Print
13 Addendum Print 14 Include Cancelled
  All Values
                        Accn Cancelled
Enter field number or '/' starting field number --
```

## Field Explanations

## 1. NO. REPORTS (1-N-R)

Indicate how many copies of the Contract Patient report to print each time reports are generated. The default is 1. Press ENTER for the default or enter a number up to 9. If multiple copies are to print, all copies for one patient print before the next patient's report begins printing.

### 2. REPORT SORT (1-A-O)

Indicate the default sort order for Contract Patient reports batch printing by entering **A** for account number, **L** for location, **N** for patient name, or **D** for attending physician. The default is *location*. This can be edited at the time of report printing.

### 3. EXCLUSIONS (SPECIAL FORMAT-O)

This field is used to define a range of test codes to be excluded from Contract Patient reports. The prompt displayed when this field is accessed depends on whether tests and/or ranges are previously defined for exclusion.

If no tests or ranges are defined for exclusion, the system displays the following prompt:

Enter low test code `-` high test code to exclude-or test code

To enter a range of exclusions, enter the low and high test codes separated by a hyphen (-). To exclude an individual test, enter the test code. Once you press ENTER, the system displays the following information:

Page:01 Excluded Tests and Ranges

(1) 1001-1015

(2) 2255

Add(A) or Delete(D)--

Enter **A** to continue to define test ranges for exclusion. To delete an option from the list, enter **D**. The system displays the following prompt:

Enter option number to delete--

Enter the option number to delete a test code or range. Once you press ENTER, the list automatically updates with the option deleted. The add/delete prompt displays again. Once you press ENTER to exit this field, the system displays the following message:

Filed!

### 4. SECTION SORTS (SPECIAL FORMAT-O)

The system displays a subscreenwhen you access this field. This screen is described later in this section under Section Sorts Field.

### 5. CONTRACT VENDOR (TABLE LOOKUP)

Use this field to define specific patient types for specific contract vendors to print as part of the contract patient reports. When selected to print in the batch report, contract vendors that are not added to this field include all patient types defined for the contract in Contract Definition. Initially, this field displays *Not Defined*. When you select this field, the following prompt displays:

Enter contract code, first letters '-' or '-' for table--

Indicate the contract by entering the code, or to select the code from a table of active codes, enter a hyphen (-) or the first few letters of the code followed by a hyphen (-). Use the table-entry techniques described in Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide*.

Once you have selected the contract vendors, Defined displays in the field. The following prompt displays:

Enter option to edit, add)A) or delete(D)--

Enter the option number of the contract vendor you want to edit. The system displays a table of the contract patient types that are defined for that vendor. Select all the patient types displayed or select those that you do not want to include for this vendor.

Enter **A** to add a contract vendor. A table of the contract vendors that have not been defined is displayed. Select the vendor or vendors. The system redisplays the previous prompt for editing the contract vendors.

Enter **D** to delete a contract vendor. The system displays a table of previously defined vendors and the following prompt:

Enter option to delete--

When you select the vendor to delete, the system displays the following prompt:

Delete CONTRACT NAME (Y/N)? [N]--

Enter **Y** for Yes to delete the contract. Enter **N** for No or press ENTER if you do not want to delete the contract vendor.

### 6. EDIT BY (DISPLAY ONLY)

This field displays the name of the person who last edited this screen.

### 7. EDIT DATE/TIME (DISPLAY ONLY)

This field displays the date and time on which the screen was last edited.

#### 8. FORMAT (1-N-R)

This field determines the print formatfor Contract Patient reports. Enter for standard, 2 for zonal, or 3 for offset.

The standard format prints test results in Primary Result report format. This format is available for all summary reports and prints test data in primary result report format. This is the default format for reports. For more information on this format refer to Chapter 8: Patient Reports in the *General Applications Volume I* of the *STAR Laboratory Reference Guide*.

The zonal format represents numeric result values graphically by marking their location within or outside of the reference range (the normal range of results). Low, normal, and high ranges display as three columns on the report. Each value is represented by an X within the appropriate column. These graphic columns print on the same line and to the right of the numeric value and the reference range.

The offset format prints numeric result values in one of two columns of the report depending on whether or not the value falls within the normal range.

If you select the zonal or offset format, you must use forms for the header and footer of this report.

If you select the zonal format, the first line of a Normal Range field over 17 characters long is printed on two lines on the report. However, if the result value is greater than the space provided on the report (12 characters), no Normal Range field prints on the report.

### 9. PARTIALS (1-A-C)

This field determines if tests with a status of Partial are included in all Contract Patient reports. Enter  $\mathbf{Y}$  to include these tests on the reports, or  $\mathbf{N}$  to exclude them. The default is  $\mathbf{Y}$ .

#### 10. COLUMN SEPARATOR (1-A-C)

If you are not using standard format, a vertical bar (|) can be used to separate columns of results. To use the vertical bar, enter  $\mathbf{Y}$ . To exclude the vertical bar, enter  $\mathbf{N}$  or press ENTER. This field cannot be accessed if the Format field is set to Standard. The default is  $\mathbf{N}$ .

#### 11. MAX SUSPENSE (1-N-C)

This field only applies to the accession offset format which is currently unavailable. Go to the next field.

### 12. CORRECTION PRINT (1-A-R)

This field determines whether corrected values can be printed following current values or at the end of all test information. When you access this field, the system displays the following prompt:

Print previous values at end of current(C) value or test(T) [T]--

Corrected values that print at the end of the current values print the date and time the result was corrected and the previous result value, along with any associated flags. (For example, H, L, P.)

Corrected values that print at the end of the test print after the header Corrected - Previously Resulted Values. The result component name prints, followed by the date and time the result was corrected and the previous result value, along with any associated flags. (For example, H, L, P.)

You can change this field at any time. The change reflects at the next printing of the report.

### 13. ADDENDUM PRINT (1-A-R)

This field determines how addendum results print on the report. The report may contain only the addendum results or all the results, including the addendum. When you access this field, the following prompt displays:

Print addendum value(V) only or all(A) result values for test [A]--

### 14. INCLUDE CANCELLED (1-A-R)

Use this field to determine whether or not laboratory-canceled tests print on the Contract Patient Report in addition to the specimen rejected tests. If you enter **C**, this field displays *Accn Cancelled* and only accession-canceled tests print. If you enter **A**, this field displays *All* and all canceled tests print. Ifyou enter **N**, this field displays *None* and no canceled tests print.

Upon completion of all required fields, the system displays the following prompt:

Accept this screen? (Y/N) [Y]--

Accept the screen by entering **Y** or pressing ENTER. Enter **N** to edit.

## **Impact**

Upon acceptance of this screen, Contract Patient reports print according to the parameters set in this processor.

## **Section Sorts Field**

Upon accessing the Section Sorts field, the system displays the Summary Sections defined (if defined) as in the following example:

1 No. Reports		3 Exclusions		Sorts
1	Location	None Defined	-> Defined	
	FORMAT PARAL	METERS		
5 Format	6 Partials			
Accession Offset	No Partials			
7 Column Separator	<del>-</del>	9	Correction	Print
Yes	2		Current	
10 Addendum Print			Edit By	
N/A	Accn Cancelle	ed	Smith, Ivy	
13 Edit Date/Time				
06/21/99 1110				
Page:01	Summary Section	ns defined		
( 1) BLOOD BANK	(5)	SEROLOGY		
( 2) URINALYSIS	( 6)	MICROBIOLOGY		
( 3) CHEMISTRY	(7)	PATH/CYT		
(4) REFERRAL	(8)	HEMATOLOGY		

### **EDIT**

To edit an existing section sort, enter the option number. The following edit screen displays. Make necessary edits (if any). To delete, press ENTER without making any changes. The system displays the following prompt:

Delete? (N)--

To delete the section, enter Y. To retain the section and exit this screen, enter N.

### **A**DD

To add a new section sort, enter A. The system displays the following screen.

**NOTE:** If this is a new installation, the screen displays immediately upon accessing the Section Sort field.

The following screen is the Section Sort Edit screen:

```
General Hospital Contract Patient Report Parameters Processor
Mon Jun 12, 1995 10:39 am

GENERAL HOSPITAL A
Community Lab

1 New page 2 Section Name
Yes Blood Bank

3 Test Range(s)
3500-4499

4 Test Sort Order
Test, Chrono

Accept this screen? (Y/N/D) [Y]--
```

# **Field Explanations**

### 1. **NEW PAGE (1-A-R)**

Enter  $\mathbf{Y}$  to begin a new page with this section. Enter  $\mathbf{N}$  or press ENTER to continue with the current page.

### 2. SECTION NAME (40-AN-R)

Enter the section name as it is to displayon the Contract Patient Report. You can enter up to 40 characters in upper/lower case.

### 3. TEST RANGE(S) (U-C-R)

Define the test code range for this section by entering the lower test code, hyphen (-), higher test code.

### 4. TEST SORT ORDER (1-N-R)

Indicate how to sort tests within this section by selecting from the following options:

- Specimen Type
- 2. Test Order
- 3. Chronological Order
- 4. Reverse Chronological Order

Multiple sorts can be used; however, options 3 and 4 cannot be used together.

Upon completion of all required fields, the system displays the following prompt:

Accept this screen? (Y/N/D) [Y]--

Enter **N** to edit. Enter **D** to delete. Accept the screen by entering **Y** or pressing ENTER. The screen lists the summary sections defined and you can add or edit from the list.

## **Impact**

When you accept this screen, the changes you have made become effective immediately, but they are not retroactive. These changes will be reflected in the next batch printing.

### **DELETE**

You can delete from the prompt just explained, (at the Accept/Edit screen), or by selecting a section to edit at the following prompt:

Enter option to edit or add(A)--

The system then displays the edit screen. Press ENTER and the following prompt displays:

Delete? (N)--

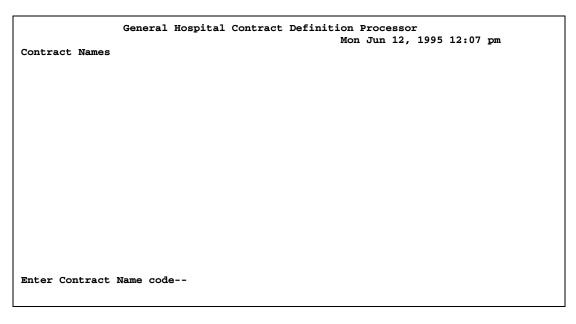
To delete, enter **Y**. The system displays the following message:

Deleted!

## **CONTRACT DEFINITION**

Select the Contract Definition processor from the Contract Billing Maintenance menu to build contract file information and price levels.

If your system is multifacility, you must select the facility for which you are defining contracts. The system displays the following prompt:



To create a new contract file, enter a unique code of up to four characters. To edit an existing contract account, enter the code or a hyphen (-) to select from a table.

The following screen contains an example Contract Names table:

```
General Hospital Contract Definition Processor
                                                   Mon Jun 12, 1995 12:07 pm
Contract Names
Page:01
                                 Contract Names
( 1) NORTHSIDE MEDICAL GROUP
( 2) GENERAL HOSPITAL CONTRACT
( 3) DOCTOR'S MED GROUP
(4) FBH CONTRACT
( 5) DR. LANE CONTRACT
( 6) LAB NORTH CONTRACT
( 7) NEW CONTRACT FOR OUTPT
(8) 1992 CONTRACT FOR OUTPT
( 9) DR. JONES CONTRACT
(10) REFERENCE LAB CONTRACT
(11) SALES COMMISSION CONTRACT
(12) OUTPATIENT CLINIC CONTRACT
(13) COMMUNITY CLINICAL CONTRACT
(14) COUNTY HEALTH CONTRACT
(15) METROPOLITAN HOSPITAL CONTRACT
Enter choice --
```

Enter the option number of the contract youwant to edit. If you enter a new code rather than selecting an existing code, the system displays the following prompt:

```
Add code `XXXX`(Y/N) [Y]--
```

Notice the new code, in this case XXXX, displays in the prompt. Enter  $\bf N$  to select another contract. Enter  $\bf Y$  to define the new account. The system displays the following screen:

```
General Hospital Contract Definition Processor
                                                  Thu Sep 06, 2001 04:10 pm
Contract Names
                                                                 4 Account ID
1 Code 2 Create Date
                                  3 Description
  LAB
              02/10/92
                                     CONTRACT LABORATORY123456
                                                                   7762534409
 5 Address Line 1
                                     6 Address Line 2
  CONTRACT LAB ADDR LINE 1
                                       CONTRACT LAB ADDR LINE 2
 7 City
                            8 State 9 ZIP Code 10 Country
  PEORIA
                             IL
                                       88765
                                     12 Contact
11 Telephone
   (332)444-5555
                                        BRIDGET HEINZEN
13 Patient Types
CBC, CNR, IFS, PS2, PSE, SPC
14 Contract Physician
                                     15 Name or ID
32 ADAIR, FRANK C
16 Cycle Bill Type
                                       Name
                            17 Cycle Bill Days
                                                         18 Suspense Days
  End of Month
                                28
                                                            999
Enter field number or '/' starting field number --
                       next(/) or previous screen(/P) [/]
```

# **Field Explanations**

## 1. CONTRACT CODE (DISPLAY ONLY)

The contract code entered on the previous screen displays in this field. It cannot be edited.

### 2. CREATE DATE (DISPLAY ONLY)

If this is a new contract, the current date automatically fills in this field. Otherwise, the date the contract was created displays. This field cannot be edited.

### 3. CONTRACT DESCRIPTION (25-C-R)

Enter the name of the contract account as it is to appear on the screen and on reports. The limit is 25 characters.

### 4. CONTRACT ACCOUNT ID NUMBER (12-C-R)

Enter the account (billing) number for this contract. Although this number can be up to 12 characters, the length and format should match that used for patient account numbers. The contract account number prints on the Invoice only.

### 5. ADDRESS LINE 1 (25-C-R)

Enter the first line of the billing address for this contract.

### 6. ADDRESS LINE 2 (25-C-O)

Enter the second line of the billing address for this contract.

#### 7. CITY (15-C-R)

Enter the name of the city for this contract.

#### 8. STATE (2-A-R)

Enter the state abbreviation for this contract.

### 9. ZIP CODE (9-N-R)

Enter the zip code for this contract. The code may be five or nine digits.

### 10. COUNTRY (TABLE LOOKUP)

Select the country for this contract account. You have three choices:

- If you know it, type the appropriate code for the contract account's country.
- Enter a hyphen (-), and press ENTER. The system displays the country table with the codes and descriptions for selection.
- Type an equal sign (=), and press ENTER for the system default (the hospital's country).

## 11. TELEPHONE NUMBER (13-NC-R)

Enter the phone number for this contract using the (###)###-#### format.

### 12. CONTACT (25-C-O)

Enter the name of the individual specified by the customer as the main contact person for the laboratory to call regarding this account. This field is optional.

## 13. PATIENT TYPES (3-A-R)

Enter the patient type code(s) available for patient registration for this contract. Patient types must be selected from those for your facility. Reference the Patient Types form for this information.

### 14. CONTRACT PHYSICIAN (26-C-R)

Indicate the physician associated with this contract by entering a code or hyphen (-) for table selection. If the physician is not on file, enter the name preceded by a hyphen. Free text entries will be indicated by a semicolon preceding the name upon subsequent entry of this screen. The name indicated here is used as the default in the registration and ordering process for this contract.

#### 15. NAME OR ID (1-A-R)

Indicate which field to pass to the financial system by entering:

- N for patient's name
- I for patient's account number

**NOTE:** This option also determines which of thetwo items appear in the Account field within Charge Inquiry.

### 16. CYCLE BILL TYPE (1-A-R)

This field contains the type of cycle bill to be generated. You can enter **A** for active days, E for end of month, or F for fixed day.

#### 17. CYCLE BILL DAYS (2-N-R)

This field contains the number of days or the day of the month used for generating cycle bills. You can enter between 1 and 99.

### 18. SUSPENSE DAYS (3-N-R)

This contains the number of suspense days for the final bill. This is the number of days of no activity that must be met before the system final bills the contract. You can enter between 1 and 999.

Upon completion of all required fields, the following prompt displays:

Accept this screen?(Y/N/D) [Y]--

To accept the screen, enter **Y**. To edit, enter **N**. To delete, enter **D**. Once this screen is accepted, the second screen, Price Levels, in the contract definition sequence displays. For more information on the Price Levels screen, refer to "Price Levels" on page 2-20.

Entering **D** at the preceding prompt causes the following prompt to display:

Enter file as deleted (D)--

Refer to "Deleting a Contract Account" on page 2-19.

## **Editing a Contract Account**

Editing a contract file requires the same steps to access the processor as adding a new contract. Enter the contract code or a hyphen (-) for a list of all activefiles. Select from the list.

```
Enter field number or `/` starting field number --
next screen(/) or previous screen(/P) [/]
```

At this point you proceed to the next (Price Level) screen by entering a slash (/) or pressing ENTER.

## **Deleting a Contract Account**

By pressing ENTER at the edit prompt, the file can be deleted. The system displays the following prompt:

```
Delete? (N) --
```

If the file is to be deleted, enter **Y**. Verify the deletion at the prompt:

Enter file as deleted(D)--

If the file is to be deleted, enter **D**. The information contained in this file is stored as inactive and this file no longer displays in the list of contracts.

# **Reactivating a Contract Account**

A previously deleted file can be reactivated by entering the code at the initial prompt within this processor:

Enter Contract Name code--

If the code is not known, the Contract Report or Contract Table can be printed to include inactive files. Inactive files are indicated by an asterisk (\*).

Upon entering the code to be reactivated, the screen prompts:

Enter file as deleted(D) or activate(A)--

Enter A to reactivate the file.

### **Impact**

The contract is reactivated, placed back into the list of contract accounts and can have specimens assigned to it.

## **Price Levels**

The Price Levels screen is the second screen in the contract definition sequence. Once you accept the Contract screen (refer to the previous General Hospital Contract Definition Processor screen), STAR Laboratory displays the following:

						Mo	on Jur	ı 12, 1995 12:07 pm		
Co	ntract Names									
1	Code	2 Description					3 Account ID			
	ATL		2	ATLANTA	MEDICAL	L CLINIC	123234			
4	4 Department 5 Pr		Price	Level	l 6 Department		7 Price Level			
	LAB		1		->					
8	Department	9	Price	Level	10	Department	11	Price Level		
<b>L2</b>	Department	13	Price	Level	14	Department	15	Price Level		
L6	Maximum Doll	ar Aı	nount			% Sales	s Comm	nission		
	100.00					1.0				
	300.00					2.0				
	499.99					3.0				
	750.00					3.5				
	800.00					4.0				
	1000.00					5.5				
	999999.00					6.5				

The Code, Description, and Account ID fields are display only fields and contain the data from the preceding screen. For field explanations for these fields refer to "Field Explanations" on page 2-17. The following field explanations describe the remaining fields on this screen.

# Field Explanations

### 4. DEPARTMENT

Each contract **must** be assigned to at least one (and not more than six) department each with a specified price level. Enter the department code or a hyphen (-) for table display of all departments assigned to the facility selected upon initial entry of the Contract Definition processor. When tests are performed in this department, the assigned price level will be used to calculate the price on the contract invoice.

### 5 - 15. PRICE LEVEL (2-N-R)

Each department requires a Price Level. Enter the price level (from the Contract File Definition form) to be applied within this department.

Repeat these steps for each department providing services to this contract.

### 16. SCROLLING SCREEN FIELD

This field contains the maximum dollar amount and the percentage of sales commission, and uses scrolling screen processing. For information on scrolling screen processing, refer to Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide*.

### **MAXIMUM DOLLAR AMOUNT (6-N-R)**

The percentage of sales commission that is paid is based on the total amount of dollars that are billed for laboratory tests for the financial class. This field enables you to enter the total amount of dollars billed. The implied starting minimum amount is 0 dollars. The last maximum dollar amount you enter should be set high enough to accurately reflect the total amount of dollars that could possibly be billed for laboratory tests. If the last maximum dollar entry was 65000.00 with 2.5 percent sales commission and the total amount of dollars billed exceeded 65000.00, sales commission will not be captured. The following example shows how to enter each maximum dollar amount and how the system displays the amount on the screen:

Number Entered:	Displays As:
10	10.00
200	200.00
2500	2500.00
10000	10000.00
49999	49999.00
999999	99999.00

The cursor displays in the Maximum Dollar Amount field. If you press ENTER in this field, the system displays the following error message:

Error: Field required!

The system redisplays the screen with the cursor in the scrolling screen field. You must either enter a value, press **F7** to exit, or enter a period (.), which removes you from the scrolling screen processor.

Once you enter the maximum dollar amount, the cursor moves to the % Sales Commission column of the scrolling screen field. If you want to change the dollar amount, you can press the arrow keys to move to the previous field and re-enter the maximum dollar amount. If you enter any characters in this field other than numerals, the system displays the following error message:

Error: Invalid format for this field!

STAR Laboratory assumes the minimum amount for the next maximum dollar entry will be one dollar more than the previous maximum dollar amount. For example, if you enter 300.00 as the first maximum dollar amount, the minimum for the next greater maximum dollar entry will be 301.00. The processor takes the total number of dollars billed and find the figure in the Maximum Dollar Amount field that is less than or equal to that total and apply the appropriate percentage of sales commission.

The following example explains how this process works:

Maximum Dollar Amount Entered	Equals Total Amount Billed for Laboratory Tests	Percentage of Sales Commission Paid
1000	\$0 to \$10,000	1.0
30000	\$10,001 to \$30,000	2.0
49999	\$30,001 to \$49,999	3.0
75000	\$50,000 to \$75,000	3.5
80000	\$75,001 to \$80,000	4.0
100000	\$80,001 to \$100,000	4.5
999999	\$100,001 to \$999,999	5.0

### % SALES COMMISSION (4-NC-C)

In this field enter the percentage of sales commission that is associated with a defined maximum dollar amount. You can enter the sales commission percentage from 0.0 to 99.9.

The system displays the following error message if you try to exit this field without entering a value:

Error: Field required!

The system redisplays the screen with the cursor in the % Sales Commission column of the scrolling screen. You must either enter a value, press **F7** to exit, or enter a period (.) which removes you from the scrolling screen processor.

Once you complete the fields, you must either press **F7**, press ENTER, or enter a period (.) to exit the scrolling screen processor. When you exit the screen, the system displays the following prompt:

Accept this screen? (Y/N) [Y]--

If you enter  ${\bf Y}$  or press ENTER, the system accepts the screen and displays the following:

Filed!

Enter **N** to edit the fields on the screen. If you enter any characters in the scrolling screen processor other than a number or a period, the system displays the following error message:

Error: Invalid format for the field!

Upon completion of all required fields, the system displays the following prompt:

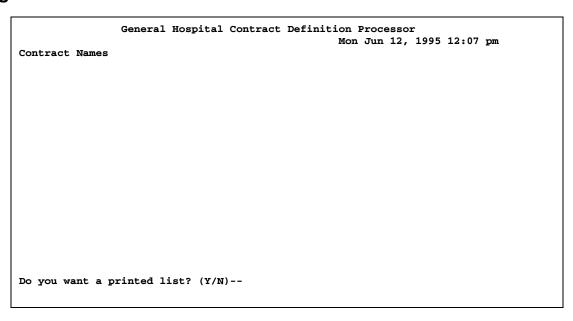
Accept this screen?(Y/N) [Y]--

Enter Y to accept; enter N to edit.

## **Impact**

Upon acceptance of this screen, the contract information is filed. Patients can now be registered for this account. Charges can be placed against this account.

## **Printing a List**



A list of all contracts can be printed using the Contract Definition processor. The preceding screen displays by pressing ENTER at the prompt displayed upon initial entry of the Contract Definition processor. Enter **N** to exit the processor. To print a list, enter **Y** and the system displays the following prompt:

Enter code(C) sequence or alphabetic(A) [A]--

To sort the report by contract code, enter **C**. To sort by contract name, enter **A** or press ENTER for the default.

Include entries filed as deleted? (Y/N)--

Enter  $\mathbf{Y}$  to include all contract accounts, active and inactive. Inactive accounts are indicated by an asterisk (\*) before the description. Enter  $\mathbf{N}$  to limit the report to active accounts only. There is no default.

The next screen displays a list of alternate printers available for this report. Select a printer or press ENTER for the default.

The system displays the following message:

Compiling and printing!

The Contract Table report contains abbreviated information for each contract account. It is suitable for using as a phone list.

The heading of the report contains the facility name, date and time of printing, and the report name.

The columns of the report are: code, description, account number, telephone number, cycle type, and bill days. The account number and telephone number fields are optional during contract definition and, therefore, may not appear on the report. The account number is prefixed with the facility code.

The following report example was sorted alphabetically by contract description. The other sort method available is by contract code.

Fifty-six contract accounts can print on one page of the report. The end of the report is indicated by End of Report.

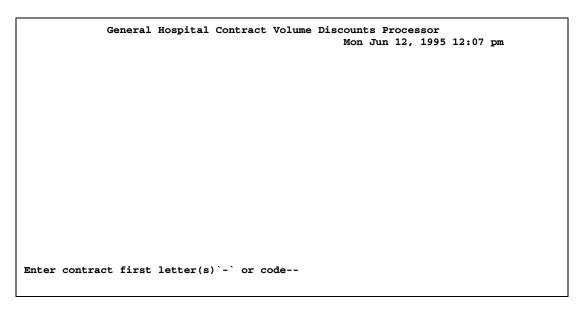
Figure 2.1 Contract Table (ALGRLGR0)

10:39am	06/12/95		AL HOSPITAL A tract Table		
Code	Description	Account	Telephone	Cycle Type	Bill Days
ATL	ATLANTA MEDICAL CLINIC	A123233	(404)123-2323	E	5
BIB	BIBLE LABORATORY ENTERPRI	A344433	(404)122-3433	E	28
GYN	BUTLER, GROSS & ANDREWS	A433444	(404)123-4554	F	28
CAM	CAMP, HAMM, & PARKER	A345453	(404)122-3322	F	20
NEP	DORAVILLE NEPHROLOGY ASSOC	A443333	(404)123-3222	A	2
DRS	DRS. SMITH & JONES	A443332	(404)122-8988	F	5
GAM	GEORGIA MEDICAL ASSOCIATE	A552233	(404)123-7878	E	5
		End	of Report		

## CONTRACT VOLUME DISCOUNTS

The Contract Volume Discounts processor is used to assign discounts to individual contract accounts based on total dollar amount ortesting quantity. Up to five discounts may be assigned per contract. Volume discounts are applied on a monthly basis.

Select the Contract Volume Discounts processor. Select the facility. The system displays the following screen:



Indicate the contract by entering the code or a hyphen (-) for table display. Use the table entry techniques described in Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide*.

General	Hospital Contract Volume	Discounts Processor	
		Fri Jul 01, 2005 11:00 am	
MIKES TEST CONTRACT			
1 Dollar/Quantity		3 Edit Date	
Dollar	Franklin, Sue	06/20/05 23:26	
4 Low Range - High F	Range (1)	5 Discount (1)	
400.00 - 800.00		->	
6 Low Range - High F	Range (2)	7 Discount (2)	
8 Low Range - High F	Range (3)	9 Discount (3)	
10 Low Range - High F	Pange (4)	11 Discount (4)	
10 Dow Name - High F	ange (1)	II DISCOUNC (4)	
12 Low Range - High F	Range (5)	13 Discount (5)	
Enter volume discount	:		

## **Field Explanations**

### 1. DOLLAR/QUANTITY (1-A-R)

Discounts can be based on a dollar amount or a specific number of tests. The discount type selected here will be used for all discounts for this contract. Enter  $\bf D$  for dollar discount or  $\bf Q$  for quantity.

**NOTE:** All Range field entries depend on Field 1 -Dollar/Quantity. If discounts are to be based on dollar amounts, Range field entries are automatically converted into dollar format by placing a decimal after the last digit entered. Only whole dollar amounts may be entered. For example, entering the number 10 is interpreted as \$10.00. Entering 1050 is interpreted as \$1050.00. Entering 10.50 is invalid.

#### 2. EDIT BY

This field automatically updates with your ID code once you accept the screen. Otherwise, it contains the ID of the last person who edited the screen.

### 3. EDIT DATE

This field automatically updates with the date of the change and/or addition once you accept the screen. Otherwise, it contains the date of the last changed to the screen.

#### 4. LOW RANGE - HIGH RANGE (1) (17-N-R)

Enter the lowest number or dollar amount for this range followed by a hyphen (-) and the highest number in the range. For dollar discounts, enter the even dollar amount. For quantity discounts, enter the exact number of tests. For example, to enter a low range number of ten thousand, enter 10000 without any commas or decimals. You cannot enter commas/decimals at the prompt, but the system displays these

characters as needed on the screen. Your complete entry to indicate a range of ten thousand to twenty thousand would be 10000-20000. The system displays this entry on the screen as 10,000.00 - 20,000.00 for dollar discount or 10000-20000 for quantity. If you press ENTER the system enters a null value in this field and the range is 0 - 0.

### 5. DISCOUNT (1) (3-N-R)

Enter the discount percentage to apply when the total falls within this range. Decimal entries less than one are acceptable, for example, entering .9 is valid. Percentages greater than one require whole numbers, for example, entering 1.5 is invalid. Enter the number without using the percentage key, for example, enter **10** for 10 percent. (You cannot enter a discount if the range is 0 - 0.

```
Example:

Contract Code/Name: AMC/Atlanta Medical Clinic
Dollar/Quantity: Dollar
Low Range: 10,000 High Range: 15,000 Discount: 5
In this example, a total of $12,000 of work was performed during the month.
Since the total falls within the specified range, 5% discount is applied.
The charge applied to this contract is $11,400.
```

NOTE: The system allows you to apply Last Month's Discount to the contract. However, the first time an invoice is generated, there is no Last Month data. A Last Month's Discount can be built by your McKesson representative. After the first full month, the system automatically updates the discount to last month's discount.

Up to five ranges can be entered per contract. Complete the remaining fields for ranges (2) through (5) and discounts (2) through (5) using the field explanations for the Low Range - High Range (1) and Discount (1) fields.

Upon completion of all required fields, the system displays the following prompt:

Accept this screen?(Y/N) [Y]--

Enter Y to accept; enter N to edit.

## **Impact**

Upon acceptance of this screen, the contract volume discounts are filed. Any changes to the volume discounts takes place with the next invoice printed for the contract using the discount option - calculate discounting. If no discounting or Use Last Month's Discount Rate options are used in producing the invoice, any change in volume discounts will not affect the invoice.

# **CONTRACT REPORT**

```
General Hospital Maintenance - Contract Billing Processor
Mon Jun 12, 1995 12:07 pm

Maintenance - Contract Billing Input Options

Option No. Option

1 Contract Billing Parameters
2 Contract Patient Report Parameters
3 Contract Definition
4 Contract Volume Discounts
5 Contract Report
6 Pricing - Variable Levels
7 Pricing Report
8 MPI Search Filters

Enter option number--
```

The Contract Report lists file information on each contract account. This report can include both active and inactive accounts. The following information is provided for each contract:

- Code
- Name
- Address (both lines plus city, state, ZIP)
- Telephone Number
- Contact Person
- Price Group(s) (the departments and price levels)
- Discount Level(s) (the ranges, percentages and discount type)

Access Contract Report from the preceding menu. If multidepartment and/or multifacility, enter the department and facility for which youwish to generate this report.

```
General Hospital Contract Report Processor
Mon Jun 12, 1995 12:07 pm

Client Billing Report Parameters (wide)

1 Sort Method
Alpha
No

3 Default Printer
3E PRINTER ROOM (Port #44)

Accept this screen? (Y/N) [Y]--
```

## **Field Explanations**

## 1. SORT METHOD (1-A-R)

Indicate whether to arrange contracts alphabetically (enter **A**) by description or numerically by contract code (enter **C**) within the report.

## 2. PRINT INACTIVE (1-A-R)

Enter  $\mathbf{Y}$  to include both active contracts and contracts filed as inactive. Inactive accounts will be flagged with an asterisk (\*). Enter  $\mathbf{N}$  or press ENTER for the default to include only active contracts.

## 3. DEFAULT PRINTER (AUTO-FILL)

This field displays the default printer for this report. You may access this field by entering /3 (slash 3) and selecting from the display of alternate printers.

Upon completion of all required fields, the system displays the following prompt:

Accept this screen?(Y/N) [Y]--

Accept the screen by entering **Y** or pressing ENTER. Enter **N** to edit.

## **Impact**

Accepting this screen sets the print parameters for the Contract Report.

### Output

The Contract Report prints at the designated printer.

The Contract Report contains contract-specific information included in the Contract Definition and Volume Discounts files.

The report header contains the facility name, report name, the sort mechanism, and the date and time of printing.

## **Column Explanations**

#### **ID CODE**

This is the unique identification code for this contract.

#### **CONTRACT NAME**

This is the full name (description) of the contract. An asterisk (\*) indicates this contract is filed as inactive.

#### **ADDRESS**

This column contains the full address of the contract account.

#### PHONE NUMBER

The phone number of the account is printed if it was defined in the Contract Definition file.

#### **CONTACT**

The name of the contact person, if defined, prints in this column.

#### PRICE GROUP

The department code(s) and the corresponding price level(s) print in this column.

### **DISCOUNT RANGE**

The discount range(s) defined for this contract print in this column.

%

The amount to be discounted for the range defined in the previous column prints in this column.

#### **TYPE**

The type of discount for the range defined on this line displays as \$ for dollar and # for quantity.

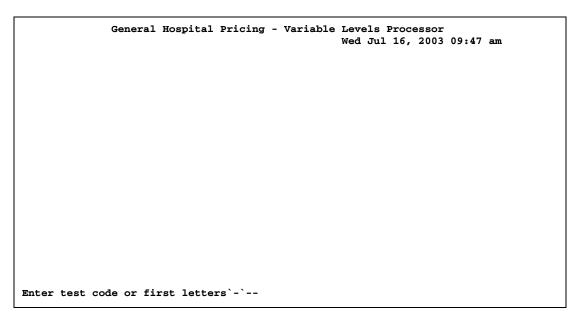
End of Report prints on the last line of the report

Figure 2.2 Alphabetic Contract Report (ALCILCI0)

			1 am				
Contract Name (* indicates inactive)	Address	Phone Number	Contact	Price Group	Discount Range	% 	Туре
ATLANTA MEDICAL CLINIC	301 PERIMETER CENTER N ATLANTA, GA 30309	(404)111-2222	DR. SMITH	LAB,2	151 - 500 501 - 1000	2 3	\$
BIBLE LABORATORY ETP	900 CLOVERHURST LANE		DR. DREYFUS	LAB,1			
	(* indicates inactive)	(* indicates inactive) Address  ATLANTA MEDICAL CLINIC 301 PERIMETER CENTER N ATLANTA, GA 30309	(* indicates inactive) Address Number  ATLANTA MEDICAL CLINIC 301 PERIMETER CENTER N (404)111-2222 ATLANTA, GA 30309  BIBLE LABORATORY ETP 900 CLOVERHURST LANE	(* indicates inactive) Address Number Contact  ATLANTA MEDICAL CLINIC 301 PERIMETER CENTER N ATLANTA, GA 30309  BIBLE LABORATORY ETP 900 CLOVERHURST LANE DR. DREYFUS	(* indicates inactive) Address Number Contact Group  ATLANTA MEDICAL CLINIC 301 PERIMETER CENTER N (404)111-2222 DR. SMITH LAB,2  ATLANTA, GA 30309	(* indicates inactive)       Address       Number       Contact       Group       Range         ATLANTA MEDICAL CLINIC       301 PERIMETER CENTER N ATLANTA, GA 30309       (404)111-2222       DR. SMITH       LAB,2       01 - 150         501 - 1000       501 - 1000       1001 - 9999999         BIBLE LABORATORY ETP       900 CLOVERHURST LANE       DR. DREYFUS       LAB,1	(* indicates inactive) Address Number Contact Group Range %  ATLANTA MEDICAL CLINIC 301 PERIMETER CENTER N (404)111-2222 DR. SMITH LAB,2 01 - 150 1 151 - 500 2 501 - 1000 3 1001 - 9999999 4  BIBLE LABORATORY ETP 900 CLOVERHURST LANE DR. DREYFUS LAB,1

## **PRICING - VARIABLE LEVELS**

Select the Pricing - Variable Levels processor to define up to ten price levels per test code. If your system is multifacility, select the facility. If your system is multidepartment, select the department.



Indicate the test to assign price levels. Use the table entry techniques described in Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide*.

The next screen display depends on whether price level changes which are to go into effect on some future date are on file.

1. If a test code is entered for which price level changes have not yet gone into effect, the system displays the following prompt:

Enter active (A) version or future (F) revision for 08/07/03? [F]--

Enter **A** to view current prices. The Effective Date field is blank.

Enter **F** (or press ENTER) for future prices. The Effective Date field contains the future date and prices are defined.

The Pricing-Fixed Levels screen displays for the chosen test code. If Future prices are displayed, the system prompts you to complete the screen (if all prices are not defined).

2. If the test entered has no future price level changes on file, the system displays the following screen:

```
General Hospital Pricing - Variable Levels Processor
                                                 Fri Aug 15, 2003 10:29 am
Department
                       Description
                                                                 Status
                       1010 AMIKACIN, TROUGH
LAB Laboratory
                                                                 Act
                                       2 Edit By
1 Effective Date
  08/15/03
                                         Smith, Paul
3 Variable Price 1 4 FIM Item # 1
                                       5 Variable Price 2 6 FIM Item # 2
   36.00
                      7011-1010
7 Variable Price 3 8 FIM Item # 3
                                       9 Variable Price 4 10 FIM Item # 4
11 Variable Price 5 12 FIM Item # 5
                                       13 Variable Price 6 14 FIM Item # 6
15 Variable Price 7 16 FIM Item # 7
                                       17 Variable Price 8 18 FIM Item # 8
19 Variable Price 9 20 FIM Item # 9
                                       21 Variable Prce 10 22 FIM Item # 10
Accept this screen? (Y/N) [Y] --
```

# **Field Explanations**

### 1. EFFECTIVE DATE (8-AC-R)

Enter the date for which these changes go into effect using one of the date entry techniques described in Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide*. Press ENTER for the default date of today.

### 2. VARIABLE PRICE

Even numbered fields allow you to enter a price. You can specify up to 10 price levels per test. All the Variable Price fields prompt you with:

Enter variable price--

The vertical bar indicates the maximum length of the price allowed to be entered. This is defined for the system by setting the Charge Maximum Length parameter in the General Parameters. Enter whole numbers only; the price displays in decimal format (for example 1200 is displayed \$12.00).

#### 3. FIM Item #

Two different prompts may display for this field depending on your system configuration. The billing code may be entered as free text if STAR Laboratory is a stand alone system and STAR Patient Care is not in the network.

### CASE 1:

If you are a stand alone STAR Laboratory system, all of the billing code fields prompt you with:

Enter billing code--

The vertical bar indicates the maximum length of the billing code as defined by the Bill Code Length parameter set by the McKesson representative during installation. Another parameter set by McKesson, Billing Code Format, controls how the numeric code displays upon entry. Therefore, enter the exact numeric sequence of the billing code for this test. The system automatically formats your entry.

#### CASE 2:

If STAR Patient Care is in the network with STAR Laboratory, you are using the FIM file. FIM item number fields prompt you with:

Enter first characters of FIM description `-` or code--

Enter the FIM code or a hyphen (-) for table display (as in the preceding screen). Use the table entry techniques described in Chapter 4: Information Entry Techniques in the General Information Volume of the STAR Laboratory Reference Guide.

Once you indicate the FIM code, the FIM price screen is displayed.

```
General Hospital Pricing - Variable Levels Processor
                                               Wed Jul 16, 2003 09:23 am
Department
                      Description
                                                               Status
LAB Laboratory
                      5166 Glucose Fasting
                                                               Act
1 Effective Date
                 FIM: 12002110 GLUCOSE FASTING
1 Effective Date
  09/13/89
2 Variable Price 1 3 FIM Item # 1
                                       4 Variable Price 2 5 Billing Code 2
  3.00
                       516-6
                                         4.00
                                                             516-6
6 Variable Price 3 7 Billing Code 3 8 Variable Price 4 9 Billing Code 4
  5.00
                       516-6
                                         6.00
                                                             516-6
10 Variable Price 5 11 Billing Code 5 12 Variable Price 6 13 Billing Code 6
  7.00
                       516-6
                                         8.00
                                                             516-6
14 Variable Price 7 15 Billing Code 7 16 Variable Price 8 17 Billing Code 8
  9.00
                       516-6
                                        10.00
                                                             516-6
18 Variable Price 9 19 Billing Code 9 20 Variable Prce 10 21 Billing Code 10
  11.00
                       516-6
                                         12.00
                                                             516-6
Accept (Y/N) [Y]--
```

Upon completion of all required fields, the system displays the following prompt:

Accept this screen?(Y/N) [Y]--

Accept the screen by entering  $\mathbf{Y}$  or pressing ENTER. Enter  $\mathbf{N}$  to edit. Once this screen is accepted, the next variable price can be entered.

## **Impact**

The acceptance of this screen sets a file to be checked at Midnight Processing for activation of the prices. The prices become effective at midnight on the day defined in the effective date field. Once the prices become effective, they print on the Pricing Report. If an Item has future and active versions of pricing, the change of effective date on either version creates one new future version.

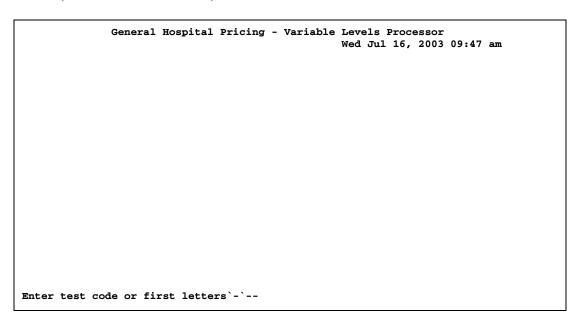
## **Output**

There is no output as a result of accepting this screen.

## **Historical Pricing - Variable Levels**

When you choose the Pricing - Variable Levels option, you can also view (read-only) up to 999 days of historical SIM Contract Price Level pages. All SIM items with historical pricing information display a header beside the Description title with the words "Historical pricing", as shown below:

After you have chosen the Pricing - Variable Levels option, the following screen displays. If your system is multifacility, select the facility. If your system is multidepartment, select the department.



Enter the test code and the Contract Price Level screen displays prompting the user for the effective date.

```
General Hospital Pricing - Variable Levels Processor
                                                Thu Aug 14, 2003 01:45 pm
                       Description
                                          Historical pricing
                                                               Status
Department
                      1390 ELECTROLYTE PANEL, SERUM
LAB Laboratory
                                                               Act
1 Effective Date
                                    2 Edit By
                                         Smith, Paul
3 Variable Price 1 4 FIM Item # 1
                                       5 Variable Price 2 6 FIM Item # 2
   25.00
                      7011-1390
                                          25.00
                                                             7011-1390
7 Variable Price 3 8 FIM Item # 3
                                     9 Variable Price 4 10 FIM Item # 4
11 Variable Price 5 12 FIM Item # 5
                                      13 Variable Price 6 14 FIM Item # 6
15 Variable Price 7 16 FIM Item # 7
                                      17 Variable Price 8 18 FIM Item # 8
19 Variable Price 9 20 FIM Item # 9
                                      21 Variable Prce 10 22 FIM Item # 10
Enter effective date [08/14/03]--
```

If historical information is available, the historical version option displays on the SIM Contract Price Levels screen once you have completed either viewing or updating a record. Upon exiting the above screen, one of the following prompts displays:

Accept this screen? (Y/N) [Y]
No changes made - no update filed!
Press NL --

Regardless of which prompt displays, the system completes any updates and displays the following screen:

```
General Hospital Pricing - Variable Levels Processor
                                                Thu Aug 14, 2003 01:49 pm
                       Description
                                          Historical pricing
                                                               Status
Department
LAB Laboratory
                      1390 ELECTROLYTE PANEL, SERUM
                                                                Act
1 Effective Date
                                    2 Edit By
   08/14/03
                                         Smith, Paul
 3 Variable Price 1 4 FIM Item # 1
                                       5 Variable Price 2 6 FIM Item # 2
   25.00
                      7011-1390
                                          25.00
                                                             7011-1390
7 Variable Price 3 8 FIM Item # 3 9 Variable Price 4 10 FIM Item # 4
11 Variable Price 5 12 FIM Item # 5
                                      13 Variable Price 6 14 FIM Item # 6
15 Variable Price 7 16 FIM Item # 7
                                      17 Variable Price 8 18 FIM Item # 8
19 Variable Price 9 20 FIM Item # 9
                                      21 Variable Prce 10 22 FIM Item # 10
View historical versions? (Y/N) [N]--
```

If you enter **N** for No, the user is returned to the *Enter test code or first letters*`-`--prompt.

If you enter **Y** for Yes and there is only one date of historical pricing, the following screen is displayed.

```
General Hospital Pricing - Variable Levels Processor
                                                Fri Aug 15, 2003 09:53 am
                                          Historical pricing Status
Department
                       Description
LAB HBOC Laboratory
                    1390 ELECTROLYTE PANEL, SERUM
                                                                Hist
1 Effective Dates
                                    2 Edit By
  04/19/02 - 08/12/03
                                         Smith, Paul
 3 Variable Price 1 4 FIM Item # 1
                                       5 Variable Price 2 6 FIM Item # 2
   48.10
 7 Variable Price 3 8 FIM Item # 3
                                       9 Variable Price 4 10 FIM Item # 4
11 Variable Price 5 12 FIM Item # 5
                                       13 Variable Price 6 14 FIM Item # 6
15 Variable Price 7 16 FIM Item # 7
                                      17 Variable Price 8 18 FIM Item # 8
19 Variable Price 9 20 FIM Item # 9
                                       21 Variable Prce 10 22 FIM Item # 10
Press NL--
```

If you enter **Y** for Yes and more than one date is available, the following screen is displayed:

```
General Hospital Pricing - Variable Levels Processor
                                                  Fri Aug 15, 2003 10:01 am
                        Description
                                            Historical pricing
                                                                  Status
Department
LAB Laboratory
                        1280 BUN
                                                                  Hist
Page:01
                                Historical Dates
( 1) 04/22/03 1200am
( 2) 04/21/03 1200am
( 3) 03/14/03 1200am
( 4) 03/13/03 0750am
(5) 03/06/03 1200am
( 6) 05/23/02 1020am
Enter choice --
```

After you choose a date from the above screen, you are taken to the appropriate SIM Contract Price Levels screen for the effective date chosen, as shown in the screen below.

```
General Hospital Pricing - Variable Levels Processor
                                                 Fri Aug 15, 2003 10:01 am
Department
                       Description
                                           Historical pricing
                                                                 Status
LAB Laboratory
                       1280 BUN
                                                                 Hist
 1 Effective Dates
                                        2 Edit Bv
   04/22/03 - 04/22/03
                                          Smith, Paul
 3 Variable Price 1 4 FIM Item # 1
                                        5 Variable Price 2 6 FIM Item # 2
                      1001-1280
    60.50
7 Variable Price 3 8 FIM Item # 3
                                        9 Variable Price 4 10 FIM Item # 4
11 Variable Price 5 12 FIM Item # 5
                                       13 Variable Price 6 14 FIM Item # 6
15 Variable Price 7 16 FIM Item # 7
                                       17 Variable Price 8 18 FIM Item # 8
19 Variable Price 9 20 FIM Item # 9
                                       21 Variable Prce 10 22 FIM Item # 10
Press NL--
```

The fields available on this screen are identical to the fields available on the Contract Price Levels screen except that the first field displays as a date range. For Canadian customers, the date range displays in the Canadian date format.

The date range displayed indicates when the SIM Contract Price Levels were in effect. For the current and future Contract Price Levels page, only a beginning effective date is displayed.

After accessing the above screen, if you press ENTER you are asked if you want to inactivate the historical SIM Descriptive version for all system processes, as shown by the following prompt:

```
Inactivate? (N) --
```

If you press ENTER or enter **N** for No, you are returned to the historical version of the Date Selection screen or to the *Enter test code or first letters*`-`-- prompt if only one historical version is available.

If you enter **Y** for Yes, the following prompt displays:

Are you sure you want to inactivate the historical price (Y/N) [N]--

If you press ENTER or **N** for No, you are returned to the historical version of the Date Selection screen if more than one historical version is available. If only one version exists, you are returned to the *Enter test code or first letters*`-`-- prompt.

General	Hospital Pricing -	- Variable Levels Process Fri Aug 15, 200	
Department	Description		
LAB Laboratory	1280 BUN		Hist
Page: 01	Historica	1 Dates	11200
( 1) 04/22/03 1200am	niscolice	II Dates	
1			
( 2) 04/21/03 1200am			
( 3) 03/14/03 1200am			
( 4) 03/13/03 0750am			
( 5) 03/06/03 1200am			
( 6) 05/23/02 1020am			
Enter choice			

If you enter **Y** for Yes, the name of the person who inactivated the entry is stored, along with the time when the inactivation occurred, as shown in the screen below. Once a historical version is inactivated, it cannot be reactivated.

General Hospital Pricing - Variable Levels Processor Fri Aug 15, 2003 10:11 am Department Description Historical pricing Status LAB Laboratory 1230 AMYLASE Hist Page:01 Historical Dates ( 1) 04/22/03 1200am (inactivated by Smith, Paul ( 2) 04/21/03 1200am ( 3) 03/14/03 1200am ( 4) 03/13/03 0750am (5) 03/12/03 1239pm ( 6) 09/05/02 0933am Enter choice--

# PRICING REPORT

```
General Hospital Maintenance - Contract Billing Processor
Mon Jun 12, 1995 12:07 pm

Maintenance - Contract Billing Input Options

Option No. Option

1 Contract Billing Parameters
2 Contract Patient Report Parameters
3 Contract Definition
4 Contract Volume Discounts
5 Contract Report
6 Pricing - Variable Levels
7 Pricing Report
8 MPI Search Filters

Enter option number--
```

The Price Index Report contains test-specific pricing information from the Pricing - Variable Levels file. Select the Pricing Report processor. Select the department if your system is multidepartment.

```
General Hospital Pricing Report Processor
                                                   Mon Jun 12, 1995 12:07 pm
Contract Billing Price Index Report (wide)
 1 Sort Method
                           2 Print Nonorderable
   Alpha
3 Price Groups only 4 All Price Levels 5 Select Price Levels
 6 Default Printer
   3E PRINTER ROOM (Port #44)
Page:01
                           Select 4 Levels to Print ##=Current Choices
(1) Levels 1
(2) Levels 2
(3) Levels 3
(4) Levels 4
                           ( 6) Levels 6
                           ( 7) Levels 7
( 8) Levels 8
                            ( 9) Levels 9
(5) Levels 5
                            (10) Levels 10
Enter choices (e.g. 1,7,5-9) or '-'choices to remove--
                                 end selection(NL)
```

# **Field Explanations**

#### 1. SORT METHOD (1-A-R)

Indicate whether to sort the report alphabetically by test name (enter  $\bf A$ ) or numerically by test code (enter  $\bf C$ ). The default is  $\bf A$ .

#### 2. PRINT NONORDERABLE (1-A-R)

Nonorderable tests, usually master instrument tests, are defined as such in the Basic Test Information file. These tests are generally not included in pricing reports since they cannot be ordered. Enter **Y** to include nonorderable test codes in this report. Enter **N** or press ENTER to exclude these tests from the Price Index Report.

# 3. PRICE GROUPS ONLY (1-A-R)

Some tests are not performed for contract patients and therefore do not have associated price levels. Enter **Y** or press ENTER to include only tests with price levels assigned in this report. Enter **N** to include all tests in the report.

#### 4. ALL PRICE LEVELS (1-A-R)

The Price Index Report may include all or selected price levels per test. To print all price levels, enter **Y** or press ENTER. When the All option is used, price levels print without billing codes. To select up to four price levels to print with billing codes, enter **N**.

#### 5. SELECT PRICE LEVELS

This field is bypassed if Field 4 (All Price Levels) is set to Yes. If Field 4 is set to No, ten price levels display for selection. Only four can be included in one report. Use the table entry techniques described in Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide*.

#### **6. DEFAULT PRINTER**

This field displays the default printer for this report. You may access this field by entering **/6** (slash 6) and selecting from the display of alternate printers. This is a wide report as indicated at the top left of the screen.

# **Impact**

The print parameters are set for this report.

# Output

The Price Index Report prints at the designated printer.

The Price Index Report contains base and price level information for all tests specified in the parameters.

The header contains facility name, report name, sort mechanism, and date/time of report printing. Alphabetic sorts are noted as such in the title of the report. Numeric sorts are simply named Contract Billing Price Index Report.

The columns of information printed depend on how the parameters are set.

1. If all price levels print, the columns are:

Test - test code

Test Name (comes from the test file, not the SIM file)

Base Price - the inpatient price defined in Test Maintenance - Billing Information processor

Price 1-10 - For each price level, the charge amount prints as defined in Contract Billing Maintenance - Pricing - Variable Levels processor

2. If price ranges were selected to print (up to four per report), the first three columns (Test, Test Name, and Base Price) are the same. The next columns(s) contain:

Level#

Price - charge amount for the level indicated in column header

Bill Code - billing code as defined in Contract Billing Maintenance - Pricing Fixed Levels processor

If all tests in the system have price levels defined and/or the report was requested for all test codes, the report could be from five to ten pages long. Fifty test codes print per page.

**NOTE:** Contract level prices reflect only the most current prices defined. No historical prices print on this report.

Figure 2.3 Alphabetic Contract Billing Price Index Report (ALCILCI0)

						_			Page	: 1		
					al Hospi							
		Alpha			_	Price Ind	lex Repor	rt				
			М	on Jun 1	2, 1995	12:47 pm						
		Base										
Test	Test Name	Price	Price	l Price 	2 Price	3 Price 4	Price 5	Price 6	Price 7	Price 8	Price	9 Price 10 
6730	17 HYDROXYCORTICOSTEROIDS											
7040	5 NUCLEOTIDASE	10.00	.01									
5006	A/G RATIO		8.00	7.00		25.00						
4802	ACID FAST CULTURE		30.00	32.00	34.00		36.00	38.00			44.00	46.00
5004	ACID PHOSPHATASE		18.00	15.00	16.50		17.50	18.00	18.50	19.00	19.50	20.00
6000	ACID PHOSPHATASE PROSTATI		23.00	20.00	18.00							
6005	ACTH (ADENOCORTICOTROPIN)	14.00	12.00	11.00	10.00	9.00	12.50	12.99				
6011	ADENOVIRUS AB CF		10.00									
5010	ALCOHOL LEGAL		10.00									
5024	AMYLASE SERUM		3.00	4.00	5.00	6.00	7.00	8.00	9.00	10.00	11.00	12.00
5028	AMYLASE URINE		5.00	6.00	7.00	8.00	9.00	10.00	11.00	12.00	13.00	14.00
5036	BENCE JONES PROTEIN		20.00	21.00	22.00		24.00	25.00	26.00	27.00	28.00	29.00
5040	BILIRUBIN TOTAL		9.00	10.00	11.00		13.00	14.00	15.00	16.00	17.00	18.00
5042	BILIRUBIN TOTAL AND DIREC		15.00	16.00	17.00		19.00	20.00	21.00	22.00	23.00	24.00
4340	BRONCH BRUSH		45.00	50.00	55.00	60.00	65.00	70.00	75.00	80.00	85.00	100.00
4314	BUCCAL SMEAR/BARR BODY		60.00		70.00		80.00		90.00		100.00	
5050	BUN	15.00		10.00								
5054	BUN AND CREATININE		9.00	10.00	11.00	12.00	13.00	14.00	15.00	16.00	17.00	18.00
5062	BUN, CREAT AND GLUCOSES		20.00	21.00	22.00	23.00	24.00	25.00	26.00	27.00	28.00	29.00
5070	CALCIUM BLOOD	15.00	9.50	9.00	8.50							
5072	CALCIUM EXCRETION	35.00	33.00	31.00	29.00							
5090	CARDIAC ENZYMES	37.00	45.00	46.00	47.00	48.00	49.00	50.00	51.00	52.00	53.00	54.00
5707	CBC SCREEN 1		10.00	20.00								
5710	CBC SCREEN 2	15.00	13.00	15.00								
5720	CBC SCREEN 6	45.00	40.00	35.00								
5722	CBC SCREEN 7	10.00	9.50	9.00								
5727	CBC W DIFF			22.00	24.00	26.00	28.00	30.00	32.00	34.00	26.00	28.00
5735	CBC W/O DIFF		15.00	16.00	17.00	18.00	19.00	20.00	21.00	22.00	23.00	24.00
5094	CEA	65.00	10.50	9.50	8.50							
5096	CHLORIDE SERUM	55.00	11.00	10.00	9.00							
5102	CHOLESTEROL		5.00	6.00	7.00	8.00	9.00	10.00	11.00	12.00	13.00	14.00
5106	CHOLESTEROL HDL		10.00	11.00	12.00	13.00	14.00	15.00	16.00	17.00	18.00	19.00
5108	CKMB (CPK ISOENZYMES)		15.00	16.00	17.00	18.00	19.00	20.00	21.00	22.00	23.00	24.00
5757	COAGULATION SCREEN		35.00	40.00	45.00	50.00	55.00	60.00	65.00	70.00	75.00	80.00
4600	COLD AGGLUTININ		25.00	26.00	27.00							
5120	CREATININE SERUM		7.00	8.00	9.00	10.00	11.00	12.00	13.00	14.00	15.00	16.00
5122	CREATININE URINE		7.00	8.00	9.00	10.00	11.00	12.00	13.00	14.00	15.00	16.00
5128	DILANTIN		11.00	12.00	13.00	14.00	15.00	16.00	17.00	18.00	19.00	20.00
5130	DILANTIN & PHENOBARBITAL		15.00	16.00	17.00	18.00	19.00	20.00	21.00	22.00	23.00	24.00
5134	ELECTROLYTES	20.00	15.50	16.00	17.00							
				_	nd of Re							

# MPI SEARCH FILTER

```
General Hospital Maintenance - Contract Billing Processor
                                                Mon Jun 12, 1995 12:07 pm
Maintenance - Contract Billing Input Options
           Option No. Option
                      Contract Billing Parameters
               2
                     Contract Patient Report Parameters
               3
                      Contract Definition
                       Contract Volume Discounts
               5
                       Contract Report
                      Pricing - Variable Levels
                      Pricing Report
               7
                       MPI Search Filters
Enter option number-
```

The MPI Search Filters provides the ability to filter the MPI search based on the patient classifications. Select the MPI SearchFilters processor. Select the department if your system is multidepartment.

```
General Hospital Pricing Report Processor
                                              Mon Jun 10, 1996 12:07 pm
MPI Search Filters
Laboratory
1 MPI Search Filters
  Active
                        Patient Classifications
2 Medical 3 Veterinary
Yes Yes
                                           4 Environmental
                                              Yes
Yes
5 Research
                                           7 Single Occurrence
                  6 Proficiency
  Yes
                       Yes
                                              Yes
Enter field number or '/' starting field number--
```

# **Field Explanations**

# 1. MPI SEARCH FILTERS (1-A-R)

This field activates the MPI search filters. When activated, additional fields display below the MPI search criteria allowing you to filter the search with the following parameters. The following prompt displays for this field:

Activate MPI search filters? (Y/N)--

Entering **Y** activates the MPI search filter and allows additional filter fields to display below the main MPI search criteria. Entering **N** disables the MPI search filter and the filter fields do not display when a name or soundex MPI search is performed.

#### **Patient Classifications**

# 2. MEDICAL (1-A-R)

This field determines if this classification is included in the criteria for the MPI search. The following prompt displays for this field:

Include medical classification in search criteria? (Y/N) [Y]--

If **Y** is selected the corresponding field on the MPI search screen displays Yes. If **N** is selected the corresponding field on the MPI search screen displays No.

#### 3. VETERINARY (1-A-R)

This field determines if this classification is included in the criteria for the MPI search. The following prompt displays for this field:

Include veterinary classification in search criteria? (Y/N) [Y]--

If **Y** is selected the corresponding field on the MPI search screen displays Yes. If **N** is selected the corresponding field on the MPI search screen displays No.

### 4. ENVIRONMENTAL (1-A-R)

This field determines if this classification is included in the criteria for the MPI search. The following prompt displays for this field:

Include environmental classification in search criteria? (Y/N) [Y]--

If  $\mathbf{Y}$  is selected the corresponding field on the MPI search screen displays Yes. If  $\mathbf{N}$  is selected the corresponding field on the MPI search screen displays No.

#### 5. RESEARCH (1-A-R)

This field determines if this classification is included in the criteria for the MPI search. The following prompt displays for this field:

Include research classification in search criteria? (Y/N) [Y]--

If **Y** is selected the corresponding field on the MPI search screen displays Yes. If **N** is selected the corresponding field on the MPI search screen displays No.

#### 6. PROFICIENCY (1-A-R)

This field determines if this classification is included in the criteria for the MPI search. The following prompt displays for this field:

Include proficiency classification in search criteria? (Y/N) [Y]--

If Y is selected the corresponding field on the MPI search screen displays Yes. If N is selected, the corresponding field on the MPI search screen displays No.

### 7. SINGLE OCCURRENCE (1-A-R)

This field determines if this classification is included in the criteria for the MPI search. The following prompt displays for this field:

Include single occurrence classification in search criteria? (Y/N) [Y]--

If **Y** is selected the corresponding field on the MPI search screen displays Yes. If **N** is selected the corresponding field on the MPI search screen displays No.

**NOTE:** At least one Patient Classification must be set to Yes. If there is an attempt to do so, the last classification to be set to No causes the message:

Classification(s) are required

and the field sets to Yes.

# **Chapter 3 - Applications**

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Chapter 3 - Applications CONTRACT BILLING

# **CONTRACT BILLING**

```
General Hospital Administration Processor
                                               Mon Aug 19, 2002 10:45 am
Administration Input Options
           Option No. Option
                     Patient Inquiry
               2
                     Accessioning
                      Order Credit
                     Maintenance Functions
               4
                      Special Reports
               6
                      System Manager Functions
               7
                      Archiving
               8
                      SQL
                      SQL - DBA
               9
              10
                      User Preferences
              11
                      Contract Billing
              12
                     Pt. Care Interface
              13
                      Review Queue Reporting
              14
                      Clinical Ordering Details - Information Report
              15
                      Department Incomplete Work Rpt
              16
                      Census
Enter option number--
```

The Contract Billing function is usually attached to the Administrative section menu. Access Contract Billing from the menu above. The system displays the following screen:

```
General Hospital Administration Contract Billing Processor

Mon Jun 12, 1995 01:35 pm

Administration Contract Billing Input Options

Option No. Option

1 Contract Management
2 Contract Billing - Reports

Enter option number--
```

Contract Billing is divided between patient-related (management) functions and billing reports processors. Select **Contract Management** and the Contract Management menu is displayed.

# **CONTRACT MANAGEMENT**

General Hospital Contract Management Functions Processor
Mon Jun 12, 1995 01:35 pm

Contract Management Functions Input Options

Option No. Option

1 Contract Registration
2 Contract Charge
3 Contract Credit
4 Contract Charge Inquiry
5 Contract Year-to-Date Report

Enter option number--

After selecting Contract Management Functions, the preceding menu displays. These processors are discussed in detail in the following sections.

If the service being performed by the hospital is patient-related, the patient must be registered within STAR Patient Care in a networked environment or STAR Laboratory in a stand-alone environment. This is accomplished by selecting Contract Registration from the menu above. Enter 1 to access this processor.

# **Contract Registration**

After selecting Contract Registration, you are prompted to select the facility if your system is multifacility. The system displays the following prompt:

Enter first letter(s) '-' or code--

Indicate the contract of choice using one of the table entry techniques described in Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide*. This entry is the account that will be billed for this patient. The valid patient type(s) for that contract name display for your selection. Once a patient type is selected, the appropriate screens for the registration are defined. The number of screens required is determined by the patient type which is set up in accordance with the type of contract.

In this example, the contract Reference Lab XYZ is selected and a screen displaying the associated patient types displays as follows:

```
General Hospital Contract Registration Processor

Page:01 Patient Types For Contract REF

( 1) CON-Contract Account ( 2) CYT-Cytology Exam ( 3) REF-Reference Lab
```

Select the appropriate patient type. (In this case, CYT was selected.) Since the screen associated with this patient type has a patient name, the following prompt displays to search the MPI for prior patient information.

```
Enter Unit No, name, '=' for contract--
'-'Social Security No, '#'Corporate No, '*'Account No
```

Identify the patient using one of the patient look-up routines described in Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide*.

```
General Hospital Contract Registration Processor
Search: HO Male/Female
No.
       Name
                                          Mother's Name Sex
                                                              Unit#
     Birthdate Soc Sec
                          Last Visit/Type
                                             Current Name
                                                               Corp#
                                           SUSAN F
     HOLMES, LARRY H
                                                              A111111218
     08/13/23 998-09-4468 01/06/87 I/P
                                                               11000181
End of list
 Select #, `A` to add patient --
                                N = New Search
```

If the patient information you are searching for displays, verify the information and press the sequence identifier (No.) for that patient. The data stored in the MPI is brought forward to the registration record.

If the patient you are searching for does not display, enter **A** to add the patient to the MPI while completing the admission sequence. The registration sequence must be completed.

	ame	spital Contract Sex BD M 08/13/23	Mon	n Processor Jun 12, 1995 Physician	_	Status
ID Number 1 A 98 2 A 87006-0	Type PRE 0192 I/P	ADAMS, HAROLD R		Adm Date 01/06/87	Expected 02/12/87	ELT
Select accoun	t number, `N`	to create new a	account numb	per		

All active patient visits linked to the patient display are available for registration. However, if this registration is new (as is typically the case), enter **N** to create a new account. Complete the registration sequence.

Contract patients cannot be preregistered and can only be registered once per patient type within a contract. If the patient was registered previously for the same patient type and contract, bypass the registration process and begin entering the orders or charges.

Following are examples of a possible series of screens for each type of registration sequence determined by the patient type.

# **ONE-PAGE REGISTRATION SEQUENCE WITH DEMOGRAPHICS**

The first sequence type discussed here is the Contract Registration One-page Registration Sequence with Demographics.

When beginning the contract registration of a patient, STAR Laboratory automatically uses the MPI Inquiry screen to check for a patient's prior visit (inpatient or outpatient). If an MPI record is found, the appropriate data from the MPI is brought forward to the current visit to speed the registration of the patient. Information in the MPI is automatically revised as the patient's registration information is revised.

After the patient is selected from the MPI, the Registration Page is displayed as follows:

```
General Hospital Contract Registration Processor
Vendor Registration Page 1 of 2 Mon Mar 17, 2003 10:40 am
No. Name Sex BD Room Physician SVC Status
0000002521 TEST, AUNT F 03/03/43
1 Patient Type
                                                 2 Identification
   Contract Account
 3 Name
  TEST, AUNT
                          5 Marital Status
 4 Sex
                                                  6 Race
01/20/03 12:48
11 Unit Number 12 Corporate Number 13 Registration Number 000-00-2109 00002032
14 Initials 15 Opt Out 16 Opt Out Date
                                            17 Publicity
18 Notice of Privacy Practice 19 Date Received
Enter identification number --
                       next(/) or previous screen(/P) [/]
```

# **Field Explanations**

#### 1. PATIENT TYPE (DISPLAY ONLY)

The previously selected patient type is displayed.

#### 2. IDENTIFICATION (10-C-O)

Enter the patient's identification number. This field is used to further identify the patient and the association with the contract (for example, employee number, specimen number).

#### 3. NAME (15-A-R)

Enter the patient's name - last name first, comma(,) then the first name.

#### 4. SEX (1-A-R)

Enter the patient's sex as M or F, which displays as MALE or FEMALE.

#### 5. MARITAL STATUS (TABLE LOOKUP)

Enter the code that describes the patient's marital status. The code and the description are displayed.

#### 6. RACE (TABLE LOOKUP)

Enter the code that describes the patient's race. The code and the description are displayed.

#### 7. BIRTHDATE AGE (15-C-R)

Enter the patient's date of birth. Dates can be entered in a variety of formats. Refer to Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide* for further details. The system automatically calculates the age. Enter the century if different from the current one.

# 8. SOC SEC NUMBER (9-N-O)

Enter the patient's Social Security Number without hyphens (-). The system displays the number and inserts the hyphens.

#### 9. OP ADMISSION DATE (25-C-R)

The system supplies the system date as the date of registration. This field can be adjusted to a previous date when necessary. Dates can be entered in a variety of formats. Refer to Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide* for details.

### 10. OP ADMISSION TIME (10-C-R)

The system displays the current time as the registration time, but can be adjusted. The time can be entered in military time or as AM/PM.

### 11. UNIT NUMBER (10-N-R)

The patient's unit number is displayed if it was previously assigned. This field cannot be edited once assigned. If this is a first time patient, depending on the parameters, the unit number may be assigned for the patient type. When assigning unit numbers, either enter them manually, or enter them by using a previously defined range of numbers. Press ENTER, which is the default, for an automatic assignment.

The length of the unit number is hospital-defined. The maximum length is ten digits.

#### 12. CORPORATE NUMBER (8-N-R)

The patient's corporate number is displayed if it was previously assigned. This field cannot be edited once assigned. If this is a first time patient, the corporate number must be assigned for all patients. When assigning corporate numbers, either enter them manually, or enter them by using a previously defined range of numbers. Press ENTER, which is the default, for an automatic assignment.

#### 13. REGISTRATION NUMBER (10-N-R)

The patient's registration number is either automatically assigned by the system, or you must enter it manually. Press ENTER, which is the default, for an automatic assignment. When the number is assigned automatically, the format is as follows: YYJJJ-SSSS where YY is the last two digits of the year, JJJ is the Julian date for the day of registration, and SSSSS is a sequential one up counter of all visits during the day. Although check digits can be used with STAR Financials, it lowers the maximum number of visits of all patient types available in a day from 99,999 to 9,999.

# 14. INITIALS (3-A-R)

The initials of the person registering the patient are entered or displayed here. Impact

Upon acceptance of this screen, the following takes place:

 The patient has a corporate and account number assigned, and possibly a unit number assigned as well.

- The patient has an active visit in the MPI.
- Registration information is sent to other STAR products. In a networked environment, registration takes place in STAR Patient Care and is sent back via networking to STAR Laboratory.
- The patient displays in Name Inquiry and can have orders and charges placed through the normal STAR Laboratory screens.
- When the patient is displayed on name inquiry, the associated contract name or ID is displayed in place of the physician.
- Charges can only be viewed through the Contract Charge Inquiry screen.
- The patient is linked to the master contract account. All charges/orders are billed to the master contract account.

#### 15. OPT OUT (1-A-O)

This field accepts entry of Y or N. If you enter Y, the patient does not display on the directory listing (Name Inquiry) and related patient search functions accessed from defined CRTs. If you enter N, the patient displays on all directory listings.

There is no default value. If no entry is made in the field, it remains blank.

#### 16. OPT OUT DATE (DATE-C)

This is the date the Opt Out decision was made. If there is an entry in the Opt Out field, this field is required.

The current date is defaulted into this field. The Opt Out Date field is not accessible if the Opt Out indicator field is blank. If the Opt Out indicator is changed, the date in the Opt Out Date field is cleared.

The Opt Out date cannot be a future date.

#### 17. PUBLICITY (TABLE LOOKUP-C)

If the Opt Out field is set to Yes, then the Publicity field is required, and only those publicity codes indicated to be "opt-out" types in the table are displayed for selection. If the Opt Out field is set to No, then the publicity code is an optional field, and only those codes that are not marked as "opt-out" are displayed for selection.

If the Opt Out field is changed from No to Yes, then this field is required. If there is an entry in this field that is not defined an "opt-out" type and the Opt Out field is changed to Yes, this field is cleared. If the Opt Out field is changed from Yes to No, then this field is cleared and becomes optional.

#### 18. NOTICE OF PRIVACY PRACTICE (1-A-O)

This field accepts entry of Y or N. If you enter  $\mathbf{Y}$ , the Notice of Privacy Practice has been given to the patient. If you enter  $\mathbf{N}$ , the Notice of Privacy Practice has not been given to the patient.

The data entered in this field is stored and brought forward to a new visit.

There is no default value. If you move through the field without making an entry, the field remains blank.

### 19. DATE RECEIVED (DATE-O)

Date the Notice of Privacy Practice was given to the patient.

If Yes is entered in the Notice of Privacy Practice filed, the current date is defaulted into this field but can be edited. If the Notice of Privacy Practice field is No or blank, this field is not accessible. If the Yes in the Notice of Privacy Practice is changed to No, the data in this field is cleared. The field does not accept entry of a future date.

# **Output**

There is no output on STAR Laboratory as a result of registration.

#### TWO PAGE REGISTRATION SEQUENCE

The second sequence discussed is the Contract Registration Two Page Registration Sequence. This sequence begins the same way as the first sequence. Select a contract, a patient type, and perform the MPI name search as previously discussed.

In this example Reference Lab XYZ and patient type CON-Contract were selected. The difference is in the screen(s) that appear for the actual registration.

Once the patient is selected from the MPI, the system displays the following screen:

```
General Hospital Contract Registration Processor
                                           Page 1 of 2 Mon Jun 12, 1995 01:35 pm
  No.
                Name
                                   Sex
                                          BD
                                                Room Physician
                                                                          SVC Status
000100687
                JOHNSON, WILLIAM M M 11/11/46
                2 First Name 3 Middle Name
 1 Last Name
                                                                  4 Entitle 5 Sex
   JOHNSON
                                WILLIAM
                                               M
                                                                    JR.
                                                                                  MALE
                                                     8 Birthplace
-> ATLANTA GA
 6 Soc Sec Number
                            7 Birthdate Age
                               11/11/46 44Y -> ATLANTA GARACE 11 Patient Class
2 CAUCASIAN EMP HOSPITAL E
   231-45-4532
 231-45-4532 11/11
9 Marital Status 10 Race
   M MARRIED
                                                     EMP HOSPITAL EMPLOY
M MARKIED 2 CAOCASIAN EMPROSPITAL EMPLOY

12 Mother's Name 13 Father's Name 14 Primary Care Physician 
MARTHA FRED

15 Address 16 City 17 State 18 Zip C

321 MAPLE STREET ATLANTA GA 30245
                                                                      18 Zip Code
   321 MAPLE STREET ATLANTA
Phone 20 County
(404)393-6543 DEKALB
                                                                           30245
                                                  21 Resident Since
19 Phone
                                                    10/10/86
22 Geographic Code/Census Tract 23 Nationality 24 Language
   INSIDE PERIMETER
                                         CANADIAN
                                                                   E ENGLISH
Enter place of birth--
                       next screen(/) or previous screen(/P) [/]
```

# **Field Explanations**

#### 1. LAST NAME (15-A-R)

Enter the patient's last name with no special characters or spaces.

#### 2. FIRST NAME (10-A-R)

Enter the patient's first name.

# 3. MIDDLE NAME (10-A-O)

Enter the patient's middle name.

#### 4. ENTITLE (5-AC-O)

This is a free-form field which allows the entry of JR., SR., III, PHD., MD., and so on. This field should be entered in a format that can be used at the end of the patient's name, such as MD instead of Dr.).

#### 5. SEX (1-A-R)

Enter the patient's sex as M or F, which displays as MALE or FEMALE.

#### 6. SOC SEC NUMBER (9-N-O)

Enter the patient's social security number without hyphens (-). The system displays the number and inserts the hyphens.

#### 7. BIRTHDATE AGE (25-C-R)

Enter the patient's date of birth. Dates can be entered in a variety of formats. Refer to Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide* for details. The system automatically calculates the age. Enter the century if different from the current one.

#### 8. BIRTHPLACE (25-AC-0)

Enter the patient's place of birth. This is a free-form field.

### 9. MARITAL STATUS (TABLE LOOKUP)

Enter the code that describes the patient's marital status. The code and the description are displayed.

### 10. RACE (TABLE LOOKUP)

Enter the code that describes the patient's race. The code and the description are displayed.

## 11. PATIENT CLASS (TABLE LOOKUP)

Enter the code that describes the patient's classification (for example, VIP - Very Important Person, CD - Communicable Disease). The code and the description are displayed.

### 12. MOTHER'S NAME (10-AC-O)

Enter the patient's mother's name. This is used later for verification that this is the correct patient. Depending on hospital procedures, this may be the mother's maiden name or first name.

#### 13. FATHER'S NAME (10-AC-O)

Enter the patient's father's name. This can be used later for verification that this is the correct patient.

#### 14. PRIMARY CARE PHYSICIAN (TABLE LOOKUP)

Select the patient's primary care physician from the user-defined table. If the physician is not defined in the table, enter a hyphen (-) followed by a 25-character free-form entry. This enables you to enter a physician's name that is not in the table.

**NOTE:** If this physician has more than one office, and multiple office address processing is activated at the facility and individual physician level, the appropriate office for this patient displays. Refer to Chapter 5: Universal Functions in the *General Information Volume* of the *STAR Patient Care Reference Guide*, for full documentation on Physician Second Address Processing.

#### 15. ADDRESS (20-C-R)

Enter the patient's home address.

#### 16. CITY (18-C-R)

Enter the patient's city. If the city's ZIP code is in the ZIP code table and you enter it in the city field, thecity, state and ZIP code automatically fill the appropriate fields. The ZIP code you enter can be either five or nine characters (only five characters are edited against the ZIP code table entries). If the ZIP code you enter is not in the table, the cursor moves to the ZIP code field and the cursor remains at the city field for your free-form entry. An equal sign (=) can be entered for the system's default city, state and five-digit ZIP.

#### 17. STATE (2-A-R)

Enter the patient's state in the standard state abbreviation format. This entry is validated with the user-defined state table. An equal sign (=) can be entered for the default state.

#### 18. ZIP CODE (9-N-R)

Enter the patient's ZIP code. The ZIP code you enter can be five or nine characters. An equal sign (=) can be entered for the first five characters of the default ZIP code. If a nine-digit ZIP code is used, it displays with a hyphen (-) between the ZIP code and the ZIP code extension.

# 19. PHONE (10-NC-O)

Enter the patient's area code and home phone number without the parentheses () and hyphen (-). The system automatically enters the parentheses around the area code and inserts a hyphen in the phone number. You can enter the phone number without the area code ifit is a local number, and the system automatically enters the area code. You can also enter the number in one of the following formats, if desired: (404)393-6000 or 404/393-6000. You can enter any special characters between the area code and prefix, or between the prefix and suffix.

#### 20. COUNTY (TABLE LOOKUP)

Enter the code of the county in which the patient lives. The code and the description are displayed.

#### 21. RESIDENT SINCE (8-N-O)

Enter the date that the patient began living at the above address. Dates can be entered in a variety of formats. Refer to Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide* for further details. A valid date must be entered. If it is the current year, you don't have to enter the year; the system automatically defaults to the current year.

#### 22. GEO. CODE/CENSUS TRACT (TABLE LOOKUP)

A geographic code can be entered here from a hospital-defined table. This field can be used in conjunction with a census tracking program. The code and the description are displayed.

# 23. NATIONALITY (TABLE LOOKUP)

Enter the code that describes the patient's nationality. The code and the description are displayed.

#### 24. LANGUAGE (TABLE LOOKUP)

Enter the code that describes the patient's language. The field defaults to *English* if that entry exists in the table. The code and the description are displayed.

Upon acceptance of the previous screen, the following screen displays. This is the second page of the two page contract registration sequence.

```
General Hospital Contract Registration Processor
Vendor Registration Page 2 of 2 Mon Mar 17, 2003 10:13 am
No. Name Sex BD Room Physician SVC Status
0000002521 TEST,AUNT F 03/03/43 CON

1 Patient Type 2 Identification
Contract Account ->
3 OP Admission Date 4 OP Admission Time 5 Arrival Mode
03/17/03 10:13
6 Unit Number 7 Corporate Number 8 Account Number
000-00-2109 00002032
9 Initials 10 Opt Out 11 Opt Out Date 12 Publicity

13 Notice of Privacy Practice 14 Date Received

Enter identification number --
next(/) or previous screen(/P) [/]
```

# **Field Explanations**

# 1. PATIENT TYPE (DISPLAY ONLY)

The previously selected patient type is displayed.

#### 2. IDENTIFICATION (10-C-R)

Enter the patient's identification number. This is a free-form field used to further identify the patient and the association with the contract (for example, employee number, specimen number).

#### 3. OP ADMISSION DATE (25-C-R)

The system supplies the system date as the date of registration. This field can be adjusted to a previous date when necessary. Dates can be entered in a variety of formats. Refer to Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide* for details.

#### 4. OP ADMISSION TIME (10-C-R)

Although the system displays the current time as the admission time, it can be edited in this field. Enter a new time in military time or as AM/PM.

# 5. ARRIVAL MODE (TABLE LOOKUP)

Enter the code that describes the patient's mode of arrival. The table can be overridden by entering a hyphen (-) followed by a free-form entry. This allows you to enter an arrival mode up to 13 characters long that is not in the table.

# 6. UNIT NUMBER (10-N-R)

The patient's unit number is displayed if it was previously assigned. This field cannot be edited once assigned. If this is a first time patient, the unit number may be assigned for the patient type. When assigning unit numbers, either enter them manually, or enter them by using a previously defined range of numbers. Press ENTER, which is the default, for the automatic assignment of the unit number.

The length of the unit number is hospital-defined. The maximum length is ten digits.

#### 7. CORPORATE NUMBER (8-N-R)

The patient's corporate number is displayed if it was previously assigned. This field cannot be edited once assigned. If this is a first time patient, the corporate number must be assigned. When assigning corporate numbers, either enter them manually, or enter them by using a previously defined range of numbers. Press ENTER, which is the default, for the automatic assignment of the corporate number. Even if a contract patient does not have a unit number assigned, a corporate number is always assigned.

## 8. ACCOUNT NUMBER (10-N-R)

The patient's account number is either automatically assigned by the system, or you must enter it manually. Press ENTER, which is the default, for the automatic assignment of the registration number. When the number is assigned automatically, the format is as follows: YYJJJ-SSSSS where YY is the last two digits of the year, JJJ is the Julian date for the day of registration, and SSSSS is a sequential one up counter of all visits during the day. Although check digits can be used with STAR Financials, it lowers the maximum number of visits of all patient types available in a day from 99,999 to 9,999.

#### 9. INITIALS (3-A-R)

The initials of the person registering the patient are entered or displayed here.

#### 10. OPT OUT (1-A-O)

This field accepts entry of Y or N. If you enter **Y**, the patient does not display on the directory listing (Name Inquiry) and related patient search functions accessed from defined CRTs. If you enter **N**, the patient displays on all directory listings.

There is no default value. If no entry is made in the field, it remains blank.

#### 11. OPT OUT DATE (DATE-C)

This is the date the Opt Out decision was made. If there is an entry in the Opt Out field, this field is required.

The current date is defaulted into this field. The Opt Out Date field is not accessible if the Opt Out indicator field is blank. If the Opt Out indicator is changed, the date in the Opt Out Date field is cleared.

The Opt Out date cannot be a future date.

#### 12. PUBLICITY (TABLE LOOKUP-C)

If the Opt Out field is set to Yes, then the Publicity field is required, and only those publicity codes indicated to be "opt-out" types in the table are displayed for selection. If the Opt Out field is set to No, then the publicity code is an optional field, and only those codes that are not marked as "opt-out" are displayed for selection.

If the Opt Out field is changed from No to Yes, then this field is required. If there is an entry in this field that is not defined an "opt-out" type and the Opt Out field is changed to Yes, this field is cleared. If the Opt Out field is changed from Yes to No, then this field is cleared and becomes optional.

#### 13. NOTICE OF PRIVACY PRACTICE (1-A-O)

This field accepts entry of Y or N. If you enter  $\mathbf{Y}$ , the Notice of Privacy Practice has been given to the patient. If you enter  $\mathbf{N}$ , the Notice of Privacy Practice has not been given to the patient.

The data entered in this field is stored and brought forward to a new visit.

There is no default value. If you move through the field without making an entry, the field remains blank.

#### 14. DATE RECEIVED (DATE-O)

Date the Notice of Privacy Practice was given to the patient.

If Yes is entered in the Notice of Privacy Practice filed, the current date is defaulted into this field but can be edited. If the Notice of Privacy Practice field is No or blank, this field is not accessible. If the Yes in the Notice of Privacy Practice is changed to No, the data in this field is cleared. The field does not accept entry of a future date.

# **Impact**

Upon acceptance of this screen, the following occurs:

- The patient has a corporate and account number assigned, and possibly a unit number assigned as well.
- The patient has an active visit in the MPI.
- Registration is sent to other STAR products. In a networked environment, registration takes place in STAR Patient Care and is sent back via networking to STAR Laboratory.
- The patient displays in Name Inquiry and can have orders and charges placed through the normal STAR Laboratory screens.
- Charges can only be viewed on the Contract Charge Inquiry screen.
- The patient is linked (charge-to) the master contract account. All charges/ orders are billed to the master contract account.

### Output

There is no output as a result of registration on STAR Laboratory.

# **Charge Scheme**

If STAR Laboratory and STAR Patient Care reside on separate CPUs (in a networked environment), use the following chart to determine when charging occurs and where charges are visible on the system:

Scheme	Charge on Order	Charge on Accession	Charge on Result
Event Order Placed	Charge appears on Patient Care in Contract Charge Inquiry. Charge date/time can be viewed in Laboratory Patient Inquiry.	No charge occurs with this event.	No charge occurs with this event.
Accession	Charge appears on Laboratory in Contract Charge Inquiry.	Charge appears on both Patient Charge and Laboratory in Contract Charge Inquiry.	Charge appears on Laboratory in Contract Charge Inquiry.
Resulting	No charging occurs with this event.	No charging occurs with this event.	Charge appears on Patient Care. Charge date/time can be viewed in Laboratory in Patient Inquiry.

**NOTE:** If your charge scheme is Charge on Order or Charge on Result, charges displayed in Contract Charge Inquiry will not be the same on the two systems for a temporary period of time. Charges are always the same between the two systems with the Charge on Accession scheme.

# **Contract Charge**

The Contract Charge function is used when an account is provided by the hospital to an institution or company for services that are not patient related. In this situation, the account is resident within the system and charges are placed directly to that account. Orders for patients are not applicable; therefore, these accounts are not accessed through the normal Name Inquiry function. Patient-related charges, even for contract patients, are input using the normal STAR Patient Care Charge and Order screens. Please refer to the *Order Management and Charge Processing Module* of the *STAR Patient Care Reference Guide* for detailed information regarding these patient-related charge and order functions.

Examples of this type of account are services that the laboratory performs routinely and contracts out if resources or equipment are available. Following are some specific examples:

- Delivery fees for specimens/reports
- Testing for health fairs

When charges are to be placed for contract services that are patient related, the patients must be registered using Contract Registration. Once this is accomplished, the charges are placed through STAR Laboratory's normal order, charge, and credit functions. After selecting Contract Charge, the system displays the following prompt:

Enter first letter(s)'-' or code--

Select the appropriate Contract Name table from the entries by entering a hyphen (-) to list the choices, or enter the code of an entry if it is known. This entry is the account that is billed for the service. (Service is whatever you are charging for; it can be a delivery fee, or a fee for any other type of charge.)

The Charge Screen displays for entry of the appropriate service. Once the test codes are selected, the Charge Screen displays as follows.

General Hospital Contract Charge Processor General Laboratory Charge Mon Aug 19, 2002 10:48 am Code Description Account ID LAB CONTRACT 1 2 Description 3 Initials 1475 GLUCOSE, FASTING CC 4 Date of Service 5 Charging Physician 6 Quantity/Minutes 7 Price 9 Serial Number 8 Charge Location Enter date of service [Today] --

# **Field Explanations**

# 1. ITEM (TABLE LOOKUP)

The test code, or a portion of or all of the description can be entered. If an alphabetic lookup is used, all matching items are displayed in the bottom portion of the screen. Select the appropriate item(s) from the display. Enter a slash (*I*) to access the next page of items, or press ENTER to end the selection. If an error is made during the selection process, the selected item can be deleted by entering a hyphen (-) preceding the option number. This field is required.

### 2. DESCRIPTION (DISPLAY ONLY or 33-C-R)

The item description is displayed automatically based on the item selection. If the item entered is a manually priced item, the displayed description can be overridden with a more appropriate 33-character description by returning to the description field.

#### 3. INITIALS (3-A-R)

The initials of the individual entering the charge are entered or displayed here.

#### 4. DATE OF SERVICE (8-C-R)

Enter the date the service was actually performed. The default is the system date. A future date cannot be entered. The date can be a previous date. The number of days a charge can be backdated is controlled by a hospital-defined parameter in the SIM Department table.

#### 5. CHARGING PHYSICIAN (DISPLAY ONLY)

This field is automatically completed by the system with the name of the physician in the Contract Name table.

#### 6. QUANTITY/MINUTES (3-N-R or 4-N-R)

The appropriate quantity for the charge is entered. The default quantity is 1 (one). If the item is a timed charge, the correct number of minutes can be entered or the start and stop time can be entered and the system calculates the appropriate number of minutes.

### 7. PRICE (DISPLAY ONLY or 10-NC-R)

If the item selected is a Simple, Timed, or Incremental priced item, the price is displayed based on the quantity entered. If the item is a Manually priced item, you can enter the price in one of three formats:

- 1. Enter the total price without a decimal point (for example, 99900 = \$999.00).
- 2. Enter @ followed by the price for an individual item. The system automatically multiplies the previously entered quantity times the price entered, and displays the product (for example, @400 with a quantity of 2 = \$8.00).
- 3. Enter the number @a given price. The system automatically calculates the per item price and multiplies it by the previously entered quantity (for example, 4@1200 with a quantity of 2 = \$6.00).

The appropriate patient price is displayed upon completion of this field.

#### 8. CHARGE LOCATION (TABLE LOOKUP)

This field is table-driven. It represents the location where the charge is incurred. Select an entry from the table. The revenue for this charge item may be redirected to a different revenue center as a result of this field. This revenue redirection is hospital-controlled by using combinations of the Revenue Department table and the Charge Location table. Please refer to the *Order Management and Charge Processing Module* of the *STAR Patient Care Reference Guide* for more information regarding revenue redirection capabilities.

#### 9. SERIAL NUMBER (7-AN-O)

This field is accessed only when charging for an automatic daily charge item. It can be used to identify the charged item (such as the serial number for a piece of equipment). This field assists in tracking equipment locations.

As each charge is processed, the previous charge entry and sequential order/charge number is displayed below the last line of the screen. When multiple charges are entered, the charging physician, charge location, and initials are retained for ease of entry. These fields can be revised during the process if necessary. Once charging for that department is completed, the option exists to charge the same account for another charge department, if applicable.

## **Impact**

Upon acceptance of this screen, the following occurs:

- The master contract is charged the discounted rate as indicated in the vendor table. The appropriate price level is determined in the Contract Name table. If there is no charge indicated in the appropriate price level, then the outpatient price is charged. If there is no outpatient price, then the normal charge amount is charged.
- Charges are reflected in the Contract Charge Inquiry function with the contract name or identification number displaying as the account which received the service.
- An order or charge number is assigned to each charge as an audit trail.

## Output

Contract Charges print on the following reports:

 Contract Year-To-Date Charge Summary, the Contract Invoice and the Outpatient Revenue Monthly reports.

# **Contract Credit**

The Contract Credit function is used when an account is provided by the hospital to an institution or company for services that are not patient related. In this situation, the account is resident within the system and charges and credits are placed directly to that account. Orders for patients are not applicable; therefore, these accounts are not accessed through the normal Name Inquiry function. Patient-related credits, even for contract patients, are input using the normal STAR Laboratory Credit function. Please refer to the *Order Management and Charge Processing Module* of the *STAR Patient Care Reference Guide* for details regarding the patient-related charge and order screens.

Since issuing a credit on an account for an entire charge transaction can be performed using the Charge Inquiry function keeping the charge audit trail in place, it is suggested that Charge Inquiry cancellation be used whenever possible. Typically, the credit screen is used to credit partial charge amounts. An example of this would be eight units of blood charged to the patient, and the patient only uses six of the units. Rather than credit eight units of blood and charge for six units of blood, depending on hospital procedures, a credit can be placed for two units of blood, which is the unused portion of the original order.

Examples of this type of account are services that the hospital performs routinely and contracts out if resources or equipment are available. Following are some specific examples:

- Delivery fees for specimens
- · Testing for health fairs

When credits are to be placedfor contract services that are patient related, the patients must be registered using Contract Registration. Once this is accomplished, thecredits are placed through STAR Laboratory's normal credit functions. After selecting Contract Credit, the system displays the following prompt:

Enter first letter(s)'-' or code--

Select the appropriate Contract Name table from the entries by entering a hyphen (-) to list the choices, or enter the code of an entry if you know it. This entryis the account that is billed for the service. (Service is whatever you are crediting for; can be a delivery fee, or a fee for any other type of charge.)

Once the contract name is selected, the following prompt displays:

Are you sure you want to enter CREDITS? (Y/N)[N)

If **Y** is entered the credit screen displays for entry of the appropriate service.

```
General Hospital Contract Credit Processor
                                                     Mon Aug 19, 2002 11:03 am
General Laboratory Credit
          Code
                    Description
                                                       Account ID
                     LAB CONTRACT 1
          LB1
                                                        5670
 1 Item
           2 Description
                                                                3 Initials
   1475
            GLUCOSE, FASTING
                                                                  CC
                                                    5 Charging Physician
 4 Date of Service
 6 Quantity/Minutes
                                                    7 Price
                                                    9 Serial Number
 8 Charge Location
Enter date of service [Today] --
```

# Field Explanations

#### 1. ITEM (TABLE LOOKUP)

The test code, a portion of or all of the description can be entered. If an alphabetic lookup is used, all matching items are displayed in the bottom portion of the screen. Select the appropriate item(s) from the display. Enter a slash (*I*) to access the next page of items, or press ENTER to end the selection. If an error is made during the selection process, the selected item can be deleted by entering a hyphen (-) preceding the option number. This field is required.

#### 2. DESCRIPTION (DISPLAY ONLY)

The item description is displayed automatically based on the item selection. If the item entered is a manually priced item, the displayed description can be overridden with a more appropriate 33-character description by returning to the description field.

#### 3. INITIALS (3-A-R)

Enter your initials (or the individual entering the charge).

#### 4. DATE OF SERVICE (8-C-R)

Enter the date associated with this credit. The default is the system date. A future date cannot be entered. The date can be a previous date. The number of days a credit can be backdated is controlled by a hospital-defined parameter in the SIM Department table.

#### 5. CHARGING PHYSICIAN (DISPLAY ONLY)

This field is automatically completed by the system with the name of the physician in the Contract Name table.

### 6. QUANTITY/MINUTES (3-N-R or 4-N-R)

The appropriate quantity for the credit is ertered. The default quantity is 1 (one). If the item is a timed credit, the correct number of minutes can be entered or the start and stop time can be entered and the system calculates the appropriate number of minutes.

# 7. PRICE (DISPLAY ONLY or 10-NC-R)

If the item selected is a Simple, Timed, or Incremental priced item, the price is displayed based on the quantity entered. If the item is a Manually priced item, you can enter the price in one of three formats:

- Enter the total price without a decimal point (for example, 99900 = \$999.00).
- Enter @ followed by the price for an individual item. The system automatically
  multiplies the previously entered quantity times the price entered, and displays
  the product (for example, @400 with a quantity of 2 = \$8.00).
- Enter the number @a given price. The system automatically calculates the per item price and multiplies it by the previously entered quantity (for example, 4@1200 with a quantity of 2 = \$6.00).

The appropriate patient price is displayed upon completion of this field.

#### 8. CHARGE LOCATION (TABLE LOOKUP)

This field is table-driven. It represents the location where the charge is incurred. The default charge location is defined in the prompt. Based on the entry in the CRT table. Either select an entry from the table or press ENTER to accept the default. The revenue for this charge item may be directed to a different revenue center as a result of this field. This revenue redirection is hospital-controlled by using combinations of the Revenue Department table and the Charge Location table. Please refer to the *Order Management and Charge Processing Module* of the *STAR Patient Care Reference Guide* for more information regarding revenue redirection capabilities.

#### 9. SERIAL NUMBER (7-AN-O)

This field is accessed only when crediting for an automatic daily charge item. It can be used to identify the credited item (such as the serial number for a piece of equipment). If this field is entered, it appears on the Midnight Processing Equipment Report. This field assists in tracking equipment locations.

As each credit is processed, the previous credit entry and sequential order/charge number is displayed below the last line of the screen. When multiple credits are entered, the charging physician, charge location, and initials are retained for ease of entry. These fields can be revised during the process if necessary. Once all crediting for that department is completed, the option exists to credit the same account for another charge department, if applicable.

#### **Impact**

Upon acceptance of this screen, the following occurs:

- The master contract is credited by the discounted rate, as indicated in the vendor table. The appropriate price level is determined in the Contract Name table. If there is no charge amount indicated in the appropriate price level, then the outpatient price is credited. If there is no outpatient price, then the normal charge amount is credited.
- Credits are reflected in the Contract Charge Inquiry function with the contract name or identification number displaying as the account which received the service.
- An order or charge number for each credit is assigned to each credit as an audit trail.

# **Output**

Contract Credits are reflected in the following reports:

• Credits are reflected on the Contract Year-To-Date Charge Summary, the Contract Invoice, and the Outpatient Revenue Monthly reports.

If ordering/accessioning on a contract patient, the previous discussions in those sections apply. The Collection Date of the specimen is the Date of Service listed on the contract

Use the following table to determine when charging occurs and where charges are visible on the system:

Scheme	Charge on Accession	Charge on Result
Event: Order Placed	No charge occurs with this event.	No charge occurs with this event.
Accessioning	Charge appears on both Patient Charge and Laboratory in Contract Charge Inquiry.	Charge appears on Laboratory in Contract Charge Inquiry.
Resulting	No charge occurs with this event.	Charge appears on Patient Care. Charge date/time can be viewed in Laboratory in Patient Inquiry.

# **Contract Charge Inquiry**

The Contract Charge Inquiry function reflects all charges, chargeable orders, and credits that have been applied to a given contract account and allows for cancellation of orders/charges previously placed, maintaining an audit trail. This would be charges placed directly to the account through the contract charge and credit screens, as well as charges, orders and credits applied to patients who are associated with this account through the contract registration sequence. Since these patient charges are actually charges to the master account, or contract, their charges cannot be viewed by patient under the normal STAR Laboratory Charge Inquiry. Once the Contract Charge Inquiry function is selected, you are prompted to select the facility if multifacility. The system displays the following prompt:

Enter first letter(s) '-' or code--

Select the appropriate Contract Name table from the entries by entering a hyphen (-) to list the choices or by entering the code of a contract if you know it. This entry is the account that you are viewing the charges and credits for, or are intending to cancel some of the charges.

The system displays the following prompt:

Enter summary (S) or date to begin charge review [Today]--

Enter the beginning date for which charges are to be viewed. The default response is today's date. After selecting the appropriate date, you are able to view the contract charges. If **S** is entered, the summary screen displays. If a date is entered, the detail screens display as follows with the summary screen displaying after all charges are viewed.

After the date is entered, the following screen displays listing all charges, chargeable orders, credits, or cancellations placed during the entered date.

				Mon J	un 12, 1995	5 01:3	5 pm
		Code	Description		Account II	ס	
		3	REFERENCE LA	B XYZ	1231234		
Cha	rges f	or El	igible Departments	During the 24 Ho	urs Ending	Midn	ight Tonigh
No	Chg#	Dept	Description	Account	Srv Date	Qty	Price
1	2	LAB	LAB STAT CHARGE	HOLMES, LARRY HENDR	10/23/89	-1	57
2	1	LAB	LAB STAT CHARGE	HOLMES, LARRY HENDR	10/23/89	-1	57
3	2	LAB	LAB STAT CHARGE	HOLMES, LARRY HENDR	10/23/89	1	.57
4	2	LAB	BLOOD CULTURE	HOLMES, LARRY HENDR	10/23/89	1	42.20
5	1	LAB	LAB STAT CHARGE	HOLMES, LARRY HENDR	10/23/89	1	.57
6	1	LAB	ARSENIC, BLOOD	HOLMES, LARRY HENDR	10/23/89	1	59.00
7	1	LAB	LAB STAT CHARGE	BENNETT, BARBARA LU	10/23/89	-1	57
8	2	LAB	URINALYSIS, ROUTIN	BENNETT, BARBARA LU	10/23/89	1	14.40
9	1	LAB	LAB STAT CHARGE	BENNETT, BARBARA LU	10/23/89	1	.57
10	1	LAB	CBC & PLATELET COU	BENNETT, BARBARA LU	10/23/89	1	34.80
11	1	MSC	DELIVERY FEE - SPE	REFERENCE LAB XYZ	10/23/89	1	53.00
·	h		All charges have be ummary(S) or new dat	en listed for the da	te shown!		

# **Field Explanations**

# 1. NO (2-N-O)

This is the number you select to view more detail for the charge line item, to cancel a charge or order, or to issue a credit to the patient's bill.

# 2. CHG# (DISPLAY ONLY)

This is the number assigned to this line item when the charge or order was generated.

# 3. DEPT (DISPLAY ONLY)

This is the Service Item department from which the charge or order was generated.

#### 4. DESCRIPTION (DISPLAY ONLY)

This is the description of the item that was charged or ordered.

# 5. ACCOUNT (DISPLAY ONLY)

The name or identification number of the individual who received the charges, credits, cancellations, or orders is displayed. If the charge or credit was placed directly to the account through Contract Charge or Credit, then the contract's name or identification number displays. Whether the name or identification number displays is controlled by the Contract Name table.

### 6. SRV DATE (DISPLAY ONLY)

This is the date the actual service was performed, as entered in the charge screen.

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## 7. QTY (DISPLAY ONLY)

This is the quantity of the item charged, credited, or cancelled. A hyphen (-) to the left of the quantity indicates a credit or cancellation.

### 8. PRICE (DISPLAY ONLY)

This is the extended price for the item that was charged, ordered, credited, or cancelled. A hyphen (-) to the left of the quantity indicates a credit or cancellation.

When the line items for charges listed on the Charge Inquiry Screen exceed one page, you can scroll through the additional charges by pressing ENTER. You can select a line item and obtain more detail about that charge, or place a credit to the account for that charge providing an audit trail. Enter the line number of the item to review.

The Charge Inquiry Detail Screen provides additional information about the original charge. All fields are display only. You can cancel a charge from this screen, depending on the entries. The charge was either placed as a result of an item being ordered that was a Charge-on-Order item, or through the Contract Charge function.

```
General Hospital Charge Inquiry Processor
                                                 Thu Jan 15, 2009 09:04 am
Unit # Name Sex Birthdate Room Physician Srv ICD Status 0105000001 ICD, HCFAOP F 06/02/27 109-01 HOLT, VALERIE MED 10 OPO 493
                                     3 Department 4 Type
 1 Charge Number 2 From CRT
                            05/23/02 01:53pm LAB
Description
                                        Laboratory
                                                                Charge
1 $152.00 05/23/02 001.0-CHOLERA D/T VIB CHOLERAE

14 Charging Physician 15 Performing Physician 16 Revenue Code
LAB/HISTO:
17 Accommodation Code 18 HCPCS Code 19 HCPCS Modifiers
                                                      LAB/HISTOLOGY
                             87205
                                                32
                                     21 ABN 22 ABN Override
20 AdV Panel
                                       Ves
23 Med Nec Dup HCPCS 24 Med Nec Dup/Conflict HCPCS Override 25 Take Home
Drug
26 Conflict Code/Category
                             27 CCE Mod Allowed 28 Frequency Limit
(E)dit charge?--
                  next charge(/) or previous charge(/P) [/]
```

The prompt allows you to either enter **C** to cancel the item, enter slash (*I*), or press ENTER for the default response to view the next item listed.

# **Field Explanations**

## 1. CHARGE NUMBER (DISPLAY ONLY)

This is the transaction number originally assigned to this charge or order.

#### 2. FROM CRT (DISPLAY ONLY)

This is the CRT from which the original charge or order was generated.

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## 3. DEPARTMENT (DISPLAY ONLY)

This is the Service Item Master charge department from which the item was charged or ordered.

### 4. TYPE (DISPLAY ONLY)

This is the type of transaction that was generated: Admission Order, Cancel, Credit, Charge, or Order.

### 5. CHARGE LOCATION (DISPLAY ONLY)

This is the charge location entered or displayed during the charging or ordering process. Please refer to the *Order Management and Charge Processing Module* of the *STAR Patient Care Reference Guide* for details regarding the charge location and revenue redirection processing.

### 6. DATE CHARGED (DISPLAY ONLY)

This is the date and time the charge or order was entered in the system.

## 7. CHARGED BY (DISPLAY ONLY)

The initials of the person who entered the transaction display here.

#### 8. CODE/BILL CODE (DISPLAY ONLY)

This is the four-digit STAR Laboratory test code followed by the financial system billing code associated with this charge or order.

#### 9. DESCRIPTION (DISPLAY ONLY)

This is the description associated with this item being charged, credited, or ordered.

## 10. QUANTITY (DISPLAY ONLY)

This is the quantity of the item charged or ordered.

#### 11. PRICE (DISPLAY ONLY)

This is the extended price for the item charged or ordered.

## 12. DATE OF SERVICE (DISPLAY ONLY)

This is the actual date the service or item was provided for the account. The number of days the system allowed backdating upon initial entry is a hospital-defined parameter that is located in the SIM department table.

## 13. ORDER DIAGNOSIS (DISPLAY ONLY)

This is the ICD CM code field. The ICD CM code is the reason, or ordering diagnosis, for ordering the test or exam.

#### 14. CHARGING PHYSICIAN (DISPLAY ONLY)

This field indicates the physician who charged this service or item.

## 15. PERFORMING PHYSICIAN (DISPLAY ONLY)

This field indicates the physician who performed the test or exam.

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## 16. REVENUE CODE (DISPLAY ONLY)

This is the revenue department to which the charge or credit was applied.

## 17. ACCOMMODATION CODE (DISPLAY ONLY)

If the item charged or credited was a room/bed item, this is the accommodation code that was assigned. For all other types of items, this field displays blanks.

## 18. HCPCS CODE (DISPLAY ONLY)

This field indicates the HCPCS (Healthcare Financing Administration Common Procedure Coding System) code associated with this item in the FIM file.

## 19. HCPCS MODIFIERS (DISPLAY ONLY)

The HCPCS modifiers that apply to the SIM item display during the ordering/charge process for selection. For professional fee charges and CMS-compliant outpatients, up to ten modifiers can be selected, but on the claim for the UB-92 only two display, and for the 1500 only four modifiers display. The modifiers are built in the Medical Records HCPCS Modifiers Table. The user can indicate which department the modifier(s) applies to as well as whether the modifiers are used for Pro Fees, Non Pro Fees, or both, and their display priority.

## 20. AdV PANEL (DISPLAY ONLY)

This field is used only if AdVantage Laboratory is the networked laboratory system.

#### 21. ABN (DISPLAY ONLY)

This field displays data entered in STAR Patient Care. It indicates whether an Advanced Beneficiary Notification (ABN) form was signed, based upon the patient's patient type, plan, patient's diagnosis, and procedure code. This field may be blank or contain one of the following:

- Yes An ABN is required and has been printed and signed by the patient for this charge. If the ABN is designated as printed and signed, the designated charge can be defined in the UB92 Charge Control Parameters to print in the non-covered column of the UB92 claim form. If a HCPCS modifier or modifiers have been defined in the STAR Patient Care SIM Department Table in Table Maintenance, this modifier is appended to the HCPCS procedure code in STAR Patient Care and printed on the appropriate claim form.
- No An ABN is required and has not been printed and signed by the patient for this charge. An override reason has been entered instead of a signed ABN form.
- App An ABN is not required-TheSIM item ordered has an approved diagnosis or approved diagnoses have not been defined for this procedure in the STAR Medical Records HCPCS Table.
- FQ/Y The ABN was given due to a frequency limitation and was signed.
- FQ/N The ABN was given due to a frequency limitation and was not signed.

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## 22. ABN REASON (DISPLAY ONLY)

This field indicates why the ABN was not signed if the test was not determined to be medically necessary based on the ICD diagnostic codes defined in the STAR Medical Records HCPCS Table. This field displays an Override Reason code from a user-defined table or freeform text up to 33 characters. In the event of a Late Charge, this field automatically defaults to the freeform text override reason *Late Charge - Patient not avail*. STAR Medical Records and STAR Patient Accounting have the ability to edit the ABN field or the Ordering Diagnosis field if they are using the ABN/Duplicate HCPCS Processing function. If the ABN field or the Ordering Diagnosis field is edited while the charge is still active on STAR Patient Care, the system updates the STAR Patient Accounting charge record.

## 23. MED NEC DUP HCPCS (DISPLAY ONLY)

This field indicates whether a duplicate HCPCS procedure has been ordered for this patient within a single calendar day. The response in the Med Nec Dup HCPCS field is stored in the charge record as follows. This field contains one of the following.

- If Yes, the appropriate modifier to indicate medical necessity, as defined by the
  user in the STAR Patient Care SIM Department table, is added to the HCPCS
  code in the STAR Patient Care charge record. The HCPCS plus modifier
  combination then prints on the applicable claim form.
- If No, the charge can be defined in the appropriate UB92 Charge Control Parameter to print in the non-covered column on the UB92 claim form (FL 48).
- If Null, the charge is not indicated as a duplicate, and the HCPCS does not print in the non-covered column of the UB92 claim form.

## 24. MED NEC DUP/CONFLICT HCPCS OVERRIDE (DISPLAY ONLY)

This field is populated by the reason selected from the Duplicate HCPCS Override Reason table during charge entry, if a modifier is allowed. If a modifier is not allowed, the field is populated with the default *No* from the CCE Modifier Allowed field. If *No* is displayed, this indicates that the item is not defined to allow a modifier and the item is non-covered.

## 25. TAKE HOME DRUG (DISPLAY ONLY)

This field displays data entered in STAR Pharmacy. It indicates whether an item was designated as a take home medication at the time the charge was entered. If a charge is received that has the take home indicator set to Yes, then the UB92 Revenue Code is changed on the charge to the user-defined revenue code specific to take home medications. This revenue code may be defined as non-covered in the insurance plan, thus causing it to appear in the non-covered column of the UB92 claim form.

## 26. CONFLICT CODE/CATEGORY (DISPLAY ONLY)

This field is populated by the XREF HCPCS Function definitions. The HCPCS code displayed in this field is the code detected as a conflict during order entry and the category displayed is the conflict detected during charge entry.

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## 27. CCE MODIFIER ALLOWED (DISPLAY ONLY)

This field is populated by the definition entered in the HCPCS Processor Table within the XREF HCPCS/CPT® option. If a conflict is detected, the field displays Yes or No. If Yes is displayed, the Med Nec Dup/Conflict HCPCS Override field displays an override reason entered during Order Entry or Charge Entry. If No is displayed, there is no override reason in the Med Ned Dup/Conflict HCPCS Override field.

## 28. FREQUENCY LIMIT (DISPLAY ONLY)

This field is used to display the frequency limit linked to the HCPCS code defined for the SIM item ordered or charged.

If you enter **C** to cancel an item and credit the patient, the following screen displays:

```
General Hospital Contract Charge Inquiry Processor
Fri Jun 21, 2002 05:07 pm
Code Description Account ID
3 REFERENCE LAB XYZ 1231234

The quantity and price below will be credited to the patient

( 1) Charge Number: 3
( 2) Description : CBC & PLATELET COUNT
( 3) Quantity : 1
( 4) Price : $34.80
( 5) Initials : KLG
```

The cancel option keeps the same charge/order number that was originally assigned in the charge or order function, providing an accurate audit trail. The cancel option cancels the order in its entirety; that is, the quantity and price cannot be modified from the original charge or order.

# Field Explanations

## 1. CHARGE NUMBER (DISPLAY ONLY)

This is the transaction number originally assigned to this charge or order.

#### 2. DESCRIPTION (DISPLAY ONLY)

This is the item description associated with this transaction.

## 3. QUANTITY (DISPLAY ONLY)

This is the quantity of the item ordered or charged.

### 4. PRICE (DISPLAY ONLY)

This is the extended price for the item ordered or charged.

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## 5. INITIALS (3-A-R)

The initials of the individual cancelling this charge or order are displayed or entered.

After the item is cancelled, the system returns to the Charge Inquiry screen to view or access other charges. You may choose toview only the summary page of the Charge Inquiry function, or the summary screendisplays once all the detail charges have been viewed.

General	Hospital	Contract	Charge Inquiry Proce	essor , 1995 01:35 pm
Code	Descripti	on		int ID
3	REFERENCE			
Department LABORATORY OTHER	Today -34.80 0.00		Department	Today All
*** Total	-34.80	203.40		
Dunga M				
Press NL				

The charges are summarized according to the Charge Summary name assigned to a particular Service Item Master Department in the hospital-maintained SIM table.

# **Field Explanations**

## 1. DEPARTMENT (DISPLAY ONLY)

This field lists the departments with associated charges for this contract.

## 2. TODAY (DISPLAY ONLY)

This is the total of the current day's charges for the department associated with the selected contract.

#### 3. ALL (DISPLAY ONLY)

This is the total active charges for the department for this contract.

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## **Impact**

Contract Cancellations are reflected in the following reports:

 The master contract is credited the discounted rate as indicated in the SIM for the items credited. The appropriate price level is determined in the Contract Name table. If there is no charge amount indicated in the appropriate price level, then the outpatient price is credited. If there is no outpatient price, then the normal charge amount is credited.

- Cancellations are reflected in the Contract Charge Inquiry function with the contract name or identification number displaying as the account which received the service.
- The audit trail is maintained because each cancellation maintains the original charge or order charge number.

## Output

Upon acceptance of this screen, the following prints:

 Cancellations are reflected on the Contract Year-To-Date Charge Summary and Invoice reports.

# **Contract Year-to-Date Report**

The Contract Year-To-Date Report function provides a summary of contract activity by contract account for a specified year. After selecting this option from the menu, you are prompted to select the facility if multifacility. The system displays the following prompt:

Print Contract Year to Date Report? (Y/N) [N]--

If you enter **Y**, you are prompted to enter the year you want printed. After entering the year, the report begins printing immediately on the designated printer. When entering the year, enter only the last two digits; for example, to print the report for 1993, enter 93. The following message displays after the year is entered:

Compiling and Printing

To enter the default, which is No, press ENTER.

This report prints monthly total charges for each contract for the selected year. The report also displays a total for all contracts for each month and a total for individual and total contracts for the year.

SORT is by Vendor Contract Name.

An example of a Contract Year-To-Date Charge Summary report follows.

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Figure 3.1 Contract Year-To-Date Charge Summary Report

COMCIACO	rear-co-bace	Charge a	Summary Rep	ort for	tear 1995							
Contract												
January	February	March	April	May	June	July	August	September	October	November	December	Total
471.25	INDUSTRIES 89.41	316.75	1006.52	635.02	157.33	280.84	204.49	459.25	207.62	185.99	440.02	4454.49
	OUNG & ASSOC			000102	257155			105120	207102	200155		
78.44	60.90	52.02	117.31	27.19	.00	51.22	79.11	48.16	30.00	8.40	104.83	657.58
GHERADELL	I LABORATORI	ES										
748.16	241.12	962.37	1480.25	1022.81	961.14	603.77	749.98	852.31	971.85	1020.46	811.17	10425.39
GRIFFIN-H	AWTHORNE MED	ICAL										
1008.37	802.69	1724.08	1102.00	840.62	218.28	771.52	914.73	1428.88	1601.45	935.22	990.64	12338.48
SMITH LAB	ORATORY ENTE	RPRISES										
66.83	102.80	226.42	215.40	108.44	92.83	270.34	194.69	241.25	196.94	312.08	94.33	2122.35
Totals												
2373.05	1296.92	3281.64	3921.48	2634.08	1429.58	1977.69	2143.00	3029.85	3007.86	2462.15	2440.99	29998.29

## CONTRACT BILLING REPORTS

```
General Hospital Administration Contract Billing Processor
Mon Jun 12, 1995 03:14 pm

Administration Contract Billing Input Options

Option No. Option

1 Contract Management
2 Contract Billing - Reports

Enter option number--
```

The above menu displays upon selecting Contract Management from the Administration section menu. Select Contract Billing - Reports from the above menu.

## **Batch Contract Patient**

```
General Hospital Contract Billing - Reports Processor

Mon Jun 12, 1995 12:09 pm

Contract Billing - Reports Input Options

Option No. Option

1 Batch Contract Patient Report
2 Single Contract Patient Report
3 Invoice Generation
4 Outpatient Revenue Monthly
5 Outpatient Test Count Report

Enter option number--
```

The Contract Billing Reports menu enables you to print patient and administrative reports for contracts and contract patient types. This menu contains base reports processors and cannot be changed.

The Batch Contract Patient Report and Single Contract Patient Report processors generate patient reports. The Invoice Generation processor produces invoices for each contract that has charges. The Outpatient Revenue Monthly Report and Outpatient Test Count Report are administrative reports.

Contract Patient Reports are provided for each patient registered under contract accounts. Reports may print in standard, zonal, or offset format. Standard format is the same as that for Primary Result Reports. Within zonal reports, numeric values are depicted graphically by marking their location within the normal range. Low, normal and high ranges display in three columns. Each numeric value is represented by an X within the appropriate column making it easier for the physician to scan the report for abnormal values. Offset reports provide *Outside* and *Within* columns in which respective numeric result values print.

Patient reports may be printed in batch by contract account or singly by patient name.

Access the Batch Contract Patient Report processor. These reports are generated for each facility. If your system is multifacility, select the appropriate facility.

If a batch of Contract Patient Reports is printing, the system displays the following message:

Batch Contract Patient report already printing! Please try later!

Otherwise, the system displays the following prompt:

Enter first letter(s) '-', code (s), or all(A) --

The batch of Contract Patient Reports may include one, multiple, or all accounts. Indicate the contract(s) to include by entering the code(s) or a hyphen for table selection. Use the table entry techniques described in Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide*. Enter **A** to include all contracts in this batch

If you enter **A** and there is a contract code A on file, the following prompt displays:

Enter NL for contract code 'A' or all(A) --

To select contract code A, press ENTER. To select all contracts, enter A.

In this example, the code ATL is entered at the first prompt to access that contract. The system displays the following prompt:

Reprint(R) or Print(P) new reports?-- P

STAR Laboratory enables you to reprint a batch of summaries or print a new batch. Enter **P** to print a new batch. When **P** is entered, the Batch Contract Patient Report Parameter screen displays (see the following screen).

In this example, **P** is entered to print new reports. The system displays the following screen:

General Hospital Batch Contract Patient Report Processor
Mon Jun 12, 1995 09:20 am

Contract Summary Report Parameters

1 Sort Method 2 Last print date
Doctor - Ordering 03/16/92

3 Number of Patient Copies 4 Default Printer
1

Enter field number or '/' starting field number--

# **Field Explanations**

## 1. SORT METHOD (1-A-R)

A batch may be sorted by patient location (enter **L**), patient name (enter N), account number (enter **A**) or doctor (enter **D**). This sort is secondary to sort by contract.

If you select to sort by **D**, the following prompt displays:

Sort by Contract(C), Attending(A), Ordering(O) or Admitting(D) doctor--

#### 2. LAST PRINT DATE (DISPLAY ONLY)

This field displays the last date a batch of Contract Patient reports printed. You cannot edit this field.

## 3. NUMBER OF PATIENT COPIES (1-N-R)

The prompt for this field displays the default number of patient reports as defined under the Contract Billing Maintenance - Parameters. This field can be edited for each batch requested. Enter a number from one to nine.

## 4. DEFAULT PRINTER (TABLE LOOKUP-C)

This field displays the default printer for this report. You may access this field by entering /4 (slash 4) and selecting from the list of alternate printers.

Upon completion of all required fields, the system displays the following prompt:

Accept this screen?(Y/N) [Y]--

Accept the screen by entering Y or pressing ENTER. Enter N to edit.

## **Impact**

Print parameters are set for this batch of Contract Patient Reports.

## **Output**

Contract Patient Reports for the selected criteria print on the designated printer.

#### REPRINT

At the following prompt, enter **R** to reprint a batch of summaries:

Reprint(R) or Print(P) new reports?--

The contract(s) selection screen precedes this prompt. The next screen to display depends on whether you selected a single, multiple, or all contracts on the first screen.

When multiple contracts are selected, the reprint function may not be used. The following error message displays:

Multiple selections not valid for Reprint!

When all contracts are selected for reprint, the print parameters display for the last batch printed as in the following example.

```
General Hospital Batch Contract Patient Report Processor
Mon Jun 12, 1995 12:09 pm

Prints last batch printed for all contracts.

1 Sort Method
Doctor

2 Number of Patient Copies 3 Default Printer
1 3FL PRINTER RM (Port #33)

Accept this screen? (Y/N) [Y]--
```

# **Field Explanations**

## 1. SORT METHOD (1-A-O)

A batch may be sorted by patient location (enter L), patient name (enter N), account number (enter A) or contract doctor (enter D). This is the secondary sort to sort by contract. This field cannot be edited when reprinting a batch.

## 2. NUMBER OF PATIENT COPIES (1-N-R)

The prompt for this field displays the default number of patient reports as defined under the Contract Billing Maintenance - Parameters. This field can be edited for each batch requested. Enter a number from one to nine.

## 3. DEFAULT PRINTER (TABLE LOOKUP-C)

This field displays the default printer for this report. You may access this field by entering /3 (slash 3) and selecting from the list of alternate printers.

Upon completion of all required fields, the system displays the following prompt:

Accept this screen?(Y/N) [Y]--

Accept the screen by entering **Y** or pressing ENTER. Enter **N** to edit.

## **Impact**

Upon completion of this screen, the following occurs:

Print parameters are set for this batch of Contract Patient reports.

## Output

Upon completion of this screen, the following occurs:

 The batch of Contract Patient reports for the selection criteria prints on the designated printer.

Reprint(R) or Print(P) new reports?--

If a single contract was selected, the system displays the following screen:

```
General Hospital Batch Contract Patient Report Processor
Mon Jun 12, 1995 12:09 pm

Page:01 Reports for Reprint
Printed #Pts Sorted by Locations included
(1) 08/03/89 1317 10 Location All
(2) 08/09/89 1555 15 Location All

Enter choice--
```

A table of previously printed batches for this contract displays prior to the reprint Batch Contract Patient Report screen. Select the batch to reprint.

If the batch selected is currently printing or printing was aborted, the system displays the following prompt:

This report is printing or aborted, continue (Y/N) --

If report printing was aborted, enter **Y**. If the report is currently printing, enter **N**.

In the preceding example, the batch was sorted by location for all locations. When these are reprinted, you can enter a starting account number and an ending account number, change the number of patient copies and select another printer.

# **Field Explanations**

## 1. SORT METHOD (1-A-O)

A batch may be sorted by patient location (enter L), patient name (enter N), account number (enter A) or contract doctor (enter D). This is the secondary sort to sort by contract. This field cannot be edited when reporting a batch.

### 2. STARTING ACCOUNT NUMBER (12-N-R)

The entire batch can be reprinted using the default of beginning and ending account number. Or, an account number can be entered to start the batch.

#### 3. ENDING ACCOUNT NUMBER (12-N-R)

The default is the last account number in the batch. A different account number can be entered to end the batch.

## 4. NUMBER OF PATIENT COPIES (1-N-R)

The prompt for this field displays the default number of patient reports as defined under the Contract Billing Maintenance - Parameters. This field can be edited for each batch requested. Enter a number from one to nine.

## 5. DEFAULT PRINTER (TABLE LOOKUP-C)

This field displays the default printer for this report. You may access this field by entering /5 (slash 5) and selecting from the list of alternate printers.

Upon completion of all required fields, the system displays the following prompt:

Accept this screen?(Y/N) [Y]--

Accept the screen by entering **Y** or pressing ENTER. Enter **N** to edit.

## **Impact**

Print parameters are set for this batch of reports.

## Output

The batch of reports for the selection criteria prints on the designated printer.

With each batch of reports, a Contract Patient Batch Print Patient Listing prints before each contract batch. If all contracts are selected to print in the batch, each contract with work to be printed will have a patient listing. A patient listing example follows.

The first line contains the title of the report and the date and time of printing. The second line is the contract code and name. The third line is the sort criteria. In this example the reports were sorted by patient name. Other sorts include by doctor, account number and location. The fourth line lists the locations included in the report. In this example, all locations are included. Next is a list of the patients sorted by the method indicated for the report. The sort key in this case is patient name. Patient names are listed in alphabetic order by last name, first name and middle name. The number that follows the name is the internal account number prefixed by the facility

indicator. The external account number lists for each patient. Following this list is a report trailer listing the number of patients included for this contract in this batch.

Figure 3.2 Contract Patient Batch Print Patient List (ALSRLSR0)

```
Contract Patient Batch Print Patient Listing
ATL - ATLANTA MEDICAL CLINIC
Sorted by: Name
For locations: All

Sort key = ~JARVIS, DAVID AA180
Sort key = ~SMITH, CAROLYNA1790

No. Of patients = 2

End of Listing
```

Each time a batch is reprinted, a patient listing prints. The only difference between the initial print and a reprint patient listing is a line noted by \*\*REPRINT\*\*. The date and time of initial report generation prints on this line. See the following example.

Figure 3.3 Contract Patient Batch Print Patient List Reprint (ALSRLSR0)

```
Contract Patient Batch Print Patient Listing
ATL - ATLANTA MEDICAL CLINIC
Sorted by: Name
For locations: All

**REPRINT** Initial Print at: 08/12/89 1300

Sort key = ~JARVIS,DAVID AA180
Sort key = ~SMITH,CAROLYNA1790

No. Of patients = 2

End of Listing
```

Two examples of Contract Patient Reports follow. One was generated using the Batch Contract Patient Report processor and one using the Single Contract Patient Report processor. The first example a patient from the batch print and the second is a single patient report without section sorts.

The Batch Contract Patient Report contains all work performed on the patient since the last printing of this report. The Single Contract Patient Report prints all work performed since the start date entered for the account numbers selected.

You can define the placement and type of header and footer information on Contract Patient Reports for your facility. Test results and specimen-related information print within the body of the report. The system comes with pre-defined headers and footers. The examples shown contain these headers and footers.

The first two header lines are identical for all summary reports. These lines contain the hospital name and the date/time of printing. The third line contains the report name. The first two reports contain the section sort as defined in the Contract Billing Maintenance processor - Contract Patient Report Parameters. When the section sort is defined to have a page break between sections, the header prints next to the report name on each page.

The next four lines contain patient demographic information and the page number. The patient name is formatted læt name, first name middle initial. The second line has the patient unit number and account number. The third line is the patient location. In the case of contract patients, the patient location is always the patient type assigned to the patient. For example, CON may mean contract. The contract physician name and contract name print on the fourth line of the patient header. The demographic header is followed by a blank line and a line of asterisks (\*) across the page to separate the headers from the actual laboratory data.

The first lab data printed is the accession number. For the zonal format, the next line contains the collection date and time, accession date and time (Received) and the specimen type. Next is the header for this test including the test name, result, high/low flagging, normal range and Low, Result Normal and High ranges. This is followed by the component names, units of measure, test results, and high/low flagging under the HL column. If the result is above or below the normal range, H or L flagging prints in the HL column.

The next three columns contain a graphic representation of the results. Results below normal have an X printed under the Low column. High results have an X under the High column. Normal results are represented by the X printing in a relative position within the Normal Result column. For example, if the result is low within the normal range an X prints in the left quadrant of the range. There is an option in the system to print vertical bars (|) on the report as column separators or to use blank lines. Note that the sample Single Contract Patient report uses the standard format and the sample batch reports are in zonal format.

The next test resulted on the patient prints after a dashed line. The order in which test codes print is defined within the section sort builder. The available sorts per section are Chronological, Reverse Chronological, Test Code and Specimen Type or a combination of these.

The footer contains patient demographic data as well. The patient name, unit number, account number, location and doctor print along withthe patient's sex and date of birth. The Laboratory Director's name and report name prints on the right side of the report.

The Advanced Microbiology and Anatomic Pathology reports print in primary report format on the Contract Patient Report.

For the description of the Single Contract Patient Report example in standard format, refer to Chapter 8: Patient Reports in the *General Applications Volume I* of the *STAR Laboratory Reference Guide*.

# **Contract Patient Report Examples**

Contract Patient reports can be defined to print in zonal, standardor offset format. The following is a sample in zonal format. The results are represented by an X appearing in the appropriate location within the low, normal or high range.

Figure 3.4 Batch Contract Patient Report (ALSRLSR0)

				PITAL A			
			•	95 10:34 am			
	В	atch Contr	act Pa	atient Report			
Pat Name:	JARVIS	,DAVID A				Page: 1	
Unit #/Acct #:	600000						
Loc:	CON						
Phys-Contract:	WALSH,	WILLIAM E-	ATLANT	TA MEDICINE			
******	*****	******	****	******	*****	******	****
1018							
Collected: 03/12/	90 1211	Recei	ved: (	03/12/90 1212	s	pec: Blood	
CBC W DIFF		Result	HL	Norm Range	Low	Result Normal	Hi
************		15.9	н	4.8-10.8			
WBC((X10)3): RBC((X10)6):		5.6	п	4.7-6.1		x	
HGB(gm/dl):		16.1		10-20		X X	
HCT(%)		48		42-52		X	
MCV(f1) :		88		80-94		X	
MCH(pg) :		23	L	27-31	x	45	
MCHC :		33	_	33-37		x	
RDW (%) :		15	н	11.5-14.5			x
PLT.CT((X10)3):		225		130-400		x	
SEG(%) :		33	L	40-60	x		
BAND(%):		29					
LYMPHS(%) :		26		25-45		X	
MONOS (%) :		1	L	2-9	x		
EOSIN(%) :		1	L	2-5	x		
BASO(%) :		1		0-1			x
META(%) :		1					
MYELO(%) :		1					
PRO-MYELO(%):		2					
BLAST(%) :		5					
RBC MORPH :		Normal					
Reviewed By:	-	Deb J Mart					
Review Queue:	:	Supervisor					
	·	·		JAR	VIS,DA	VID A	
				600	000178	/A8922400002	
John W. Shanning,	M.D.			CON			
				•	10/25/	' <del>-</del>	
Batch Contract Pa	tient Re	oort		WAL	SH, WIL	LIAM E	

The following patient report reflects the offset format which is similar to the standard report format with the exception that results which fall outside the normal range print in a separate column.

Chapter 3 - Applications CONTRACT BILLING REPORTS

Figure 3.5 Single Contract Patient Report (ALSRLSR0)

		ERAL HOSPI				
	Single	Contract I	Patient Report			
	IARTIN, DEBOR		Page: 1			
Unit #/Acct #: 6	00000160/A8	922300003	_			
	ON					
Phys-Contract: W						
		******	***************************			
Test Name Electrol Collected: 9/1/90	_		Spec: Blood In at: 9/1/90 0831			
Out at: 9/1/90 13			Order Phys: Smith, Alvin			
Out at: 9/1/90 13	552		Order Fnys: Smith, Alvin			
Result Name	Outside	Within	Reference Range Units			
Sodium	 	145	134-148 mEq/L			
Potassium	3.3 LC	i	3.5-5.3 mEq/L			
Chloride	İ	100 C	94-108 mEq/L			
CO2	İ	25	24-34 mEq/L			
CORRECTED:	·					
Previous Potassiu	ım	3.7	Reported: 9/1/90 1300			
Previous Chloride			Reported: 9/1/90 1300			
		******	***********			
Test Name Cardiac	Profile	*****	Spec: Blood			
Test Name Cardiac Collected: 9/1/90	Profile 0 0700	*****	Spec: Blood In at: 9/1/90 0831			
Test Name Cardiac	Profile 0 0700	******	Spec: Blood			
Test Name Cardiac Collected: 9/1/90	Profile 0 0700 552		Spec: Blood In at: 9/1/90 0831			
Test Name Cardiac Collected: 9/1/90 Out at: 9/1/90 16 Result Name	Profile 0 0700 552 Outside		Spec: Blood In at: 9/1/90 0831 Order Phys: Smith,Alvin			
Test Name Cardiac Collected: 9/1/90 Out at: 9/1/90 16 Result Name	Profile 0 0700 552 Outside	Within	Spec: Blood In at: 9/1/90 0831 Order Phys: Smith, Alvin Reference Range Units			
Test Name Cardiac Collected: 9/1/90 Out at: 9/1/90 16  Result Name	Profile 0 0700 552 Outside	Within  145 75	Spec: Blood In at: 9/1/90 0831 Order Phys: Smith, Alvin Reference Range Units 140-200 mg/dl			
Test Name Cardiac Collected: 9/1/90 Out at: 9/1/90 16 Result Name	Profile 0 0700 552 Outside • • • • • • • • 235 H •	Within  145 75	Spec: Blood In at: 9/1/90 0831 Order Phys: Smith, Alvin Reference Range Units			
Test Name Cardiac Collected: 9/1/90 Out at: 9/1/90 16 Result Name	Profile 0 0700 552 Outside 	Within  145 75 This patt	Spec: Blood In at: 9/1/90 0831 Order Phys: Smith, Alvin Reference Range Units			
Test Name Cardiac Collected: 9/1/90 Out at: 9/1/90 16 Result Name	Profile 0 0700 552 Outside 	Within  145 75  This patt	Spec: Blood In at: 9/1/90 0831 Order Phys: Smith, Alvin Reference Range Units			
Test Name Cardiac Collected: 9/1/90 Out at: 9/1/90 16 Result Name	Profile 0 0700 552 Outside . 235 H	Within  145 75  This patt	Spec: Blood In at: 9/1/90 0831 Order Phys: Smith, Alvin Reference Range Units			
Test Name Cardiac Collected: 9/1/90 Out at: 9/1/90 16 Result Name	Profile 0 0700 552 Outside • 235 H • • 402 H •	Within  145 75  This patt myocardi	Spec: Blood In at: 9/1/90 0831 Order Phys: Smith, Alvin  Reference Range Units  140-200 mg/dl 40-175 mg/dl 60-225 U/L tern of isoenzymes is indicative of a stal infarction.			
Test Name Cardiac Collected: 9/1/90 Out at: 9/1/90 16 Result Name	Profile 0 0700 552 Outside • 235 H • • 402 H •	Within  145 75  This patt	Spec: Blood In at: 9/1/90 0831 Order Phys: Smith, Alvin  Reference Range Units  140-200 mg/dl 40-175 mg/dl 60-225 U/L tern of isoenzymes is indicative of a stal infarction.			
Test Name Cardiac Collected: 9/1/90 Out at: 9/1/90 16 Result Name	Profile 0 0700 552 Outside • 235 H • • 402 H •	Within  145 75  This patt myocardi	Spec: Blood In at: 9/1/90 0831 Order Phys: Smith, Alvin  Reference Range Units  140-200 mg/dl 40-175 mg/dl 60-225 U/L tern of isoenzymes is indicative of a stal infarction.			
Test Name Cardiac Collected: 9/1/90 Out at: 9/1/90 16 Result Name	Profile 0 0700 552 Outside • 235 H • • 402 H •	Within  145 75  This patt myocardi	Spec: Blood In at: 9/1/90 0831 Order Phys: Smith, Alvin  Reference Range Units  140-200 mg/dl 40-175 mg/dl 60-225 U/L tern of isoenzymes is indicative of a lal infarction.  57-374 U/L			
Test Name Cardiac Collected: 9/1/90 Out at: 9/1/90 16 Result Name Cholesterol Triglyceride LDH LDH Interpretation CK	Profile 0 0700 552 Outside • 235 H • • • • • • 402 H •	Within  145 75  This patt myocardi	Spec: Blood In at: 9/1/90 0831 Order Phys: Smith, Alvin Reference Range Units			
Test Name Cardiac Collected: 9/1/90 Out at: 9/1/90 16 Result Name	Profile 0 0700 552 Outside	Within  145 75  This patt myocardi	Spec: Blood In at: 9/1/90 0831 Order Phys: Smith, Alvin Reference Range Units			

# **Report Layout**

## **REPORT HEADER**

Report headers are user-defined and therefore will depend on your laboratory's definitions. The following report header layout applies to the previous Patient Detail report example.

## **HOSPITAL NAME**

This is the name of the facility to which the patient is assigned. This field is centered on the report.

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#### **PAGE NUMBER**

The report page number prints on the top of this report.

#### **PAT NAME**

The patient name in LAST,FIRST format prints below the report heading on the left side of this report.

#### UNIT #/ACCT #

The patient's unit number and account number print, separated by a slash (/).

#### LOC

The patient's location code prints directly across from the PAT NAME field. Once the patient has been discharged, the patient type and date of discharge prints in this field.

## PHYS-SERVICE

The attending physician followed by a hyphen (-) and the physician's specialty service prints below the LOC field.

The remainder of the report prints the test results in the format currently defined for the report type selected. The following describes the offset report type.

#### **ACCESSION HEADER**

The first body of information printed after the report header is the accession header. This data may be separated from the report header by a line of hyphens (-), asterisks (\*), equals (=), tildes (~), periods (.), underlines (), or hyphens alternating with spaces (---). The information included in the accession header is report-specific and user-defined. The previous example includes the following data in the accession header:

In this example, accession header information is enclosed by a line of asterisks (\*) and a line of hyphens (-).

### **TEST NAME**

The test name prints for this accession.

#### SPEC

The specimen type prints for this accession.

## **COLLECTED**

The specimen collection date and time prints.

### IN AT

The date and time the specimen was accessioned prints on the left side of the report.

#### **OUT AT**

The date and time the test was reported prints on the left side of the report directly below the IN field (the accession date and time).

#### **ORDER PHYS**

The physician who ordered the test prints in LAST, FIRST M format.

Column headers follow the accession information. These include the Result Name, Outside, Within, Reference Range and Units. A line of hyphens (-) separates this information from the test data.

## **TEST DATA**

#### **RESULT NAME**

The name of each result component prints in the first columnof the test data area. The result value for each component prints in either the Outside or Within column of the test data area.

#### **OUTSIDE**

Result values which fall outside the reference (normal) range print in this column.

#### WITHIN

Result values which fall within the reference (normal) range print in this column. This column also contains the result value if no reference range is defined for the result. Textual results which do not have normal values start printing one space inside the column divider and continue to far right margin. See the LDH Interpretation on the sample report. Textual results with a normal range print in the Within column up to five characters. Corrected values are flagged with *C* and print as an overflow comment. See the Potassium and Chloride results on the sample report.

#### **REFERENCE RANGE / UNITS**

The reference range and units for each result component prints to the right of the Within column. The name of this column is user-defined.

At the end of a page within the report and before the footer, one of the following messages print:

(Continued on next page)
End of Report - Print date and time

## REPORT FOOTER

Report footers are user-defined and therefore may differ on each individual report.

#### LABORATORY DIRECTOR

The name of the laboratory director prints on the left.

#### REPORT NAME

The name of the report follows the LABORATORY DIRECTOR field.

#### **PATIENT NAME**

The patient's name prints on the right side of the report in LAST, FIRST format.

#### **UNIT NUMBER/ACCOUNT NUMBER**

The patient's unit number and account number print on the right side of the report directly below the PATIENT NAME field. The two numbers are separated by a slash (/).

#### **PATIENT TYPE**

The patient type (may also be the patient's location) print on the right side of the report directly below the UNIT NUMBER/ACCOUNT NUMBER field.

#### SEX CODE/DATE OF BIRTH

The sex code and the patient's date of birth print in parenthesis on the right side of the report directly below the PATIENT TYPE/ADMISSION DATE field. The code and date are separated by a hyphen (-).

## ATTENDING PHYSICIAN

The attending physician prints on the same line with the REPORT TITLE/SECTION field directly below the SEX CODE/DATE OF BIRTH field. This field follows the constant, Dr., and prints in LAST,FIRST format.

# **Single Contract Patient**

General Hospital Contract Billing - Reports Processor

Mon Jun 12, 1995 12:09 pm

Contract Billing - Reports Input Options

Option No. Option

1 Batch Contract Patient Report
2 Single Contract Patient Report
3 Invoice Generation
4 Outpatient Revenue Monthly
5 Outpatient Test Count Report

Enter option number--

A Single Contract Patient report can be printed for a contract patient by selecting the option from the above menu example. Use the standard patient look up routine to select the patient to print. One or more accounts can be selected to print on the report.

General Hospital Single Contract Patient Report Processor Thu Jan 15, 2009 09:04 am

Unit # Name Sex Birthdate Room Physician Srv ICD Status ALLEN, DAVID 10 CON DIS
Acct#: A9223100014

1 Start Date 2 Number of Copies 3 Default Printer 08/18/92 1

Once the patient has been selected, patient demographics and the print criteria fields display.

## **Field Explanations**

## 1. START DATE (DATE-R)

Enter the start date of work to be included in the report. The default is the oldest work for the account(s) selected for that patient. Use the date entry techniques described in Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide*.

## 2. NUMBER OF COPIES (1-N-R)

Enter the number (from 1 to 9) of copies to print per patient. The default is 1. Note that the default number of copies specified in the Contract Patient Reports parameters does not affect the default number displayed in this prompt.

#### 3. DEFAULT PRINTER (TABLE LOOKUP-C)

This field displays the default printer for this report. You may access this field by entering /3 (slash 3) and selecting from the display of alternate printers.

Upon completion of all required fields, the system displays the following prompt:

Accept this screen?(Y/N) [Y]--

Accept the screen by entering **Y** or pressing ENTER. Enter **N** to edit.

## **Impact**

Once the screen is accepted, the system displays the following message:

Summary report for MARTIN, DEBORAH (A892150002) sorting and printing!

## **Output**

The report for the selected accounts on the patient print.

This report provides the contract with the actual laboratory results on the patient's specimens submitted for analysis. A single report may be generated in the case of a loss of original copy from batch or to provide supplemental copies for further distribution.

The difference between the Contract Patient Report printed in batch and one printed as a single is the report name printed in the header and footer. The report name is Single Contract Patient Report.

See Contract Patient Report Examples for a sample of this report.

## **Invoice Generation**

```
General Hospital Contract Billing - Reports Processor

Mon Jun 12, 1995 12:09 pm

Contract Billing - Reports Input Options

Option No. Option

1 Batch Contract Patient Report
2 Single Contract Patient Report
3 Invoice Generation
4 Outpatient Revenue Monthly
5 Outpatient Test Count Report

Enter option number--
```

A billing invoice can be generated on any contract for a user-defined period of time. The invoice can be discounted per contract. See Chapter 2: Contract Definition for further information on how to set up discounts.

Access the Invoice Generation processor. Select the facility if your system is multifacility.

```
General Hospital Invoice Generation Processor

Mon Jun 12, 1995 01:19 pm

Enter first letter(s) '-', code, or all(A) --
```

You can print invoices for one, multiple or all contracts. Indicate the contract to include by entering the code or a hyphen (-) for table selection. Use the table entry techniques described in the Information Entry Techniques chapter in Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide*. Enter **A** to include all contracts in this invoice

If you enter **A** and there is a contract code A on file, the following prompt displays:

Enter NL for contract code 'A' or all(A) --

To select contract code A, press ENTER. To select all contracts, enter A.

In this example, the code ATL is entered to access that contract.

CONTRACT BILLING REPORTS Chapter 3 - Applications

# **Field Explanations**

## 1. DISCOUNT OPTION (1-N-R)

The invoice can be generated with or without discounting. Enter the number corresponding to the desired option:

- No Discounting simply provides invoice totals based on the price level assigned to the individual contract.
- 2 Calculate Discounting allows a new discount figure to be calculated whenever the laboratory wishes. For example, each time invoices are generated, a new discount can be applied based on either the volume of test or dollars charged per contract. This causes the discounts to fluctuate each month. This option is the default.
- 3 Use Last Month's Discount Rate uses the figure calculated from last month's test volume or total dollar amount to discount invoices for the entire month (on a per contract basis). On the first day of each month, Midnight Processing calculates the previous month's discount rate for each contract. This results in consistent discounting per month. Last month's discount also more accurately reflects the overall volume/dollar per contract and, therefore, may be a better indicator of contract activity/ revenue.

**NOTE:** To use Last Month's Discount Rate the **first** time invoices are generated, a figure must be set upby your McKesson representative. After this, the system automatically calculates, updates, and uses the discount rate from the last month.

## 2. START DATE (DATE-R)

Enter the beginning date of charges to include in this invoice. It is suggested that invoices be generated once a month. There is no default.

## 3. END DATE (DATE-R)

Enter the end date of charges include in this invoice. The last day of the previous month is the default for the end date.

#### 4. DEFAULT PRINTER (TABLE LOOKUP-O)

This field displays the default printer for this report. You may access this field by entering /4 (slash 4) and selecting from the display of alternate printers. The default printer is the port defined for the regular client reports (not wide reports).

## **Impact**

Invoice parameters are set for report generation.

## **Output**

Invoices print on the designated printer.

Additional copies of the invoices can be generated using the parameters defined for the first copy.

Two Invoice Report examples follow. The first does not have discounting set up. The second one is an example of discounting.

An invoice is generated for each contract. The header includes the hospital name, report name, and the date and time of report printing. The name and address of the contract prints next. To the left is the billing period and contract account number.

The body of the report lists the date of service, patient account number, patient name, test name and charge. The charge is determined by the price level assigned to the contract. A grand total prints at the end of the report.

If there is an additional discount to the contract, a subtotal and volume discount (in percent) print before the grand total line.

Figure 3.6 Contract Billing - Invoice without Discount (ALCILCI0)

				Page: 1
		General H	<b>lospital</b>	
		Contract Billi	ng - Invoice	
		Mon Jun 12, 1	.995 02:26 pm	
o: ATLA	NTA MEDICAL CL	INIC	Billing Period: 08	3/09/89-08/12/89
01 PERIM	ETER CENTER N		Acct #: A123234	
TLANTA, G	A 30309			
Date	Patient No.	Patient Name	Test Name	Chg
08/12/89	A8922400002	JARVIS, DAVID	A COAG PROFI	LE 20 .00
	A8922400002	JARVIS, DAVID		22.00
08/12/89	A8922400002	-		L 6.00
08/12/89	A8922400002	JARVIS, DAVID	A CARDIAC EN	ZYMES 46.00
08/12/89	A8922400001	UNKNOWN, NAME	CALCIUM BL	9.00 9.00
			Grand Total	L 83.00
				-9.00
				74.00

Figure 3.7 Contract Billing - Invoice with Discount (ALCILCIO)

				Page: 1
		General Hosp	ital	
		Contract Billing	- Invoice	
		Mon Jun 12, 1995	02:26 pm	
To: ATL	ANTA MEDICAL CI	INIC Bi	lling Period: 08/08/89-08/12	2/89
301 PERI	METER CENTER N	Ac	ct #: A123234	
ATLANTA,	GA 30309			
Date	Patient No.	Patient Name	Test Name	Chg
00/10/00	A8922400002		GOLG PROBLES 20	.00
			COAG PROFILE 20	22.00
•	A8922400002	JARVIS, DAVID A		
	A8922400002	JARVIS, DAVID A		6.00
08/12/89	A8922400002	JARVIS, DAVID A	CARDIAC ENZYMES	46.00
			Sub Total	74.00
			Volume Discount (1%)	.74

## **Outpatient Revenue**

The Outpatient Revenue Monthly Report contains monthly revenue totals for each contract. Report data for each month is automatically captured as a by-product of Midnight Processing the first day of the next month. Any time after the first day of the month, the laboratory can print the Outpatient Revenue Monthly Report for the previous month. Data remains online for one year (12 months) and is purged after that time. For example, upon report generation for August 1993, report data for August 1992 is purged.

Access the Outpatient Revenue Monthly Report processor.

If your system is multifacility, you must select the appropriate facility before proceeding.

General Hospital Outpatient Revenue Monthly Processor
Mon Jun 12, 1995 01:21 pm

Report Parameters (wide)

1 Revenue Month
August
2 Default Printer
3E PRINTER ROOM (Port #44)

Accept this screen?(Y/N) [Y]--

## **Field Explanations**

## 1. REVENUE MONTH (2-N-R)

Enter a month using a number from 1 to 12. The previous month is the default. The name of the month selected displays in the field. The report is not available for partial months. Therefore, if you enter the number for the current month, data for that month is generated from the previous year.

**NOTE:** The default month (the previous month) for January is 12.

If the monthly revenue is not available for the month selected, the screen displays the error message:

Error: Not on file!

#### 2. DEFAULT PRINTER (TABLE LOOKUP-O)

This field displays the default printer for this report. You may access this field by entering /2 (slash 2) and selecting from the display of alternate printers.

The default is the wide client reports printer (requires 132 column paper).

Upon completion of all required fields, the system displays the following prompt:

Accept this screen?(Y/N) [Y]--

Accept the screen by entering Y or pressing ENTER. Enter N to edit.

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## **Impact**

Report parameters are set for printing.

## **Output**

The Outpatient Revenue Monthly Report prints at the designated printer.

An example of the Outpatient Revenue Report follows. The report header includes the hospital name, the report name, the date and time of printing, and the month for which the report was generated.

## **Column Explanations**

#### NO.

This is an option number assigned to each contract. Contracts are listed in alphabetical order.

#### **CONTRACT NAME**

This is the name assigned to the contract.

#### **TOTAL # OF TESTS**

This is the total number of tests performed for the patients registered for the contract. This number is used to calculate the discount when based on testing quantity.

#### **TOTAL REVENUE AT INPATIENT PRICES**

This is the total number of tests multiplied times the assigned test price.

## **TOTAL REVENUE AT OUTPATIENT PRICES**

This is the total number of tests multiplied times the price level price assigned to the contract.

#### **VOLUME DISCOUNT**

This is the dollar amount of the discount, whether it is based on dollars or quantity of tests.

#### **NET BILLED**

This is the total amount billed to the contract for the period. It is the grand total from the invoice.

#### **DIFFERENCE INPATIENT VS. OUTPATIENT**

This is the difference between the inpatient revenue and the outpatient revenue for the contract.

### **TOTALS**

Each numeric column has a total trailer.

Figure 3.8 Contract Billing - Outpatient Revenue Rpt (ALCWLCI0)

			Ger	Page: 1 meral Hospital				
Contract Billing - Outpatient Revenue Report Mon Jun 12, 1995 02:35 pm for month of August								
io.	Contract Name	Total # of Tests		Total Revenue at Outpat Prices	Volume Discount	Net Billed	Diff. Inpat. vs. Outpat.	
	ATLANTA MEDICAL CLINIC	9	3342.00	3061.00	122.44	2938.56	403.44	
2 (	CAMP, HARRISON & PARKER	4	51.00	43.00	.43	42.57	8.43	
3 (	GEORGIA MEDICAL ASSOCIATE	4	147.00	102.00	1.02	100.98	46.00	
4 1	BUTLER, GROSS & ANDREWS	5	89.00	76.00	.76	75.24	13.76	
	Totals:	22	3629.00	3282.00	124.65	3157.35	471.65	

# **Outpatient Test Count**

```
General Hospital Contract Billing - Reports Processor
Mon Jun 12, 1995 01:21 pm

Contract Billing - Reports Input Options

Option No. Option

1 Batch Contract Patient Report
2 Single Contract Patient Report
3 Invoice Generation
4 Outpatient Revenue Monthly
5 Outpatient Test Count Report

Enter option number--
```

A Test Count Report by contract is available. This report lists the tests performed for a contract, the total number, and the revenue figures.

Access the Outpatient Test Count Report processor.

If your system is multifacility, you must select the appropriate facility before proceeding.

```
General Hospital Outpatient Test Count Report Processor
Mon Jun 12, 1995 01:21 pm

Contract Names

Enter first letter(s)`-` or code-- ATL
```

Indicate the contract to include by entering the code or a hyphen (-) for table selection. Use the table entry techniques described in Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide*.

In this example, the code ATL is entered to access that contract.

```
General Hospital Outpatient Test Count Report Processor
Mon Jun 12, 1995 01:21 pm

Report Parameters

1 Start Date 2 End date 3 Default Printer
08/08/89 08/12/89 3E PRINTER ROOM (Port #44)

Accept this screen? (Y/N) [Y]--
```

This screen is used to define the start date, end date, and the printer for the Outpatient Test Count Report.

## **Field Explanations**

## 1. START DATE (DATE-R)

Enter the start date using date entry techniques described in Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide*. Start date is the date that the counting of the tests begins. There is no default for this field.

## 2. END DATE (DATE-R)

Enter the end date using date entry techniques described in Chapter 4: Information Entry Techniques in the *General Information Volume* of the *STAR Laboratory Reference Guide*. The default for the end date is yesterday. The report counts data through midnight of the date entered; therefore, the entry of today's date cannot be entered.

## 3. DEFAULT PRINTER (TABLE LOOKUP-R)

This field displays the default printer for this report. You may access this field by entering /3 (slash 3) and selecting from the display of alternate printers.

The default printer is an 80-character client report printer.

Upon completion of all required fields, the system displays the following prompt:

Accept this screen?(Y/N) [Y]--

CONTRACT BILLING REPORTS Chapter 3 - Applications

Accept the screen by entering **Y** or pressing ENTER. Enter **N** to edit.

## **Impact**

Upon acceptance, print parameters are set for this report.

## Output

When the screen is accepted, the Outpatient Test Count Report begins printing on the designated printer. This report can be printed again using the same parameters. A reprint function is not available.

The Outpatient Test Count Report prints by facility one per laboratory department. The page number is in the upper right corner of each page. The header contains the hospital name, report name with the laboratory name, beginning and ending date range and the date and time of report printing. The contract name follows the header.

#### **TEST CODE**

The tests listed on the report are in numeric order according to test code.

#### **TEST NAME**

The test name is listed in upper case.

#### **TOTAL # OF TESTS**

The total number of each test performed for the contract for the period specified in the report header is listed.

#### **TOTAL INPATIENT REVENUE**

The total number of tests times the inpatient price per test is listed.

#### TOTAL REVENUE OUTPAT.

The total number of tests times the price level price defined for the contract is listed. This is the revenue from this contract for the time period specified in the report header.

### **DIFFERENCE INPATIENT VERSUS OUTPATIENT**

The difference between inpatient and outpatient revenue is printed.

## **TOTALS**

Totals for each numeric field print in the report trailer.

Chapter 3 - Applications CONTRACT BILLING REPORTS

Figure 3.9 Contract Billing - Outpatient Test Count Rpt (ALCILCI0)

Page: 1

General Hospital

Contract Billing - Outpatient Test Count Report for Community Lab

Report for: 06/05/95-06/09/95

Mon Jun 12, 1995 02:36 pm

Contract Name: BUTLER, GROSS & ANDREWS

Test Code	Test Name	Total # of tests	Total Rev Inpat.	Total Rev Outpat.	Diff. Inpat.
5054	BUN AND CREATININE	1	11.00	9.00	2.00
5090	CARDIAC ENZYMES	1	37.00	45.00	-8.00
5120	CREATININE SERUM	1	18.00	7.00	11.00
5755	COAG PROFILE 20	1	47.00	36.00	9.00
	Totals:	4	113.00	97.00	16.00

# **Appendix A - Report Names**

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SYSTEM REPORTS, LABELS, AND FORMS	A-4
System Report Names by Report Name	A-4
System Report Names by Description	A-6

#### INTRODUCTION

This appendix provides a list of the reports, labels, and forms generated by the STAR Laboratory system. The reports, labels, and forms are presented in alphabetical sequence based on the system name of each and then in alphabetical sequence based on the description of the report, label, or form.

For the STAR Laboratory reports, forms, and labels, the first character of the report name is always the department identifier. The department identifier is an alpha character that is automatically assigned by the system when the department isdefined. The department identifier is followed by a three-digit report code. The report code may be the section code if the report is defined to be section specific in Spooler Report Definition. The next three digits represent the report type codes as defined in Spooler Printer Direction in Chapter 11: Spooler/Printer Matrix in the *Maintenance Functions Volume II* of the *STAR Laboratory Reference Guide*. The last digit represents the printer. For example: 0 is always the default printer, whereas other digits (such as 2, 3) represent the alternate printers respectively as defined in printer direction. The number of each report that displays is dependent upon the number of alternate printers selected. If no alternate printers are selected for a report, the report displays only once with the report identifier ending in 0.

An example form is ALALLALO. The *A* represents department A. *LAL* stands for the Laboratory Accession Label report code. *LAL* is the Report Type Code, which in this case is the Laboratory Accession Label. *O* represents the default printer being used for this form. Using this example, if accession labels are defined to be section specific, the report name would look like, for example, AHEMLALO for the Hematology section.

You can use the STAR Audit Service to audit user requests for certain reports. The Audit Service collects and stores information such as report request date and time, the name of the user requesting the report and the criteria selected for the report. The report requests that can be audited are marked with a plus sign (+). For more information, refer to the STAR Audit Service Reference Guide.

# SYSTEM REPORTS, LABELS, AND FORMS

## **System Report Names by Report Name**

Below is a list of reports as they display with only the default printer defined.

REPORT	DESCRIPTION	REFERENCE GUIDE BOOK
ALALLAL0	Accession Label	Gen Apps Vol - Part I
+ALARLAR0	Archive Patient Listing	Gen Apps Vol - Part II
ALBALBA0	Barcode Accession Label	Maint Func Vol - Part II
ALBBLBB0	Barcode Specimen Rejection	Maint Func Vol - Part II
ALBCLBC0	Barcode Collection Label	Maint Func Vol - Part II
ALBCLBCL	Default Barcode Label	Maint Func Vol - Part II
ALBELBE0	Barcode Spooler Error	Maint Func Vol - Part II
ALBFLBF0	CMS ABN Report	Maint Func Vol - Part II
ALBGLBG0	Barcode General Label	Maint Func Vol - Part II
ALBHLBH0	Barcode Histotech Label	Maint Func Vol - Part II
ALBILBI0	Instrument Accession Label	Gen Apps Vol - Part I
ALBMLBM0	Barcode Adv Micro Label	Maint Func Vol - Part II
ALBNLBN0	ABN Report	Maint Func Vol - Part II
ALBOLBO0	Barcode Sendout Label	Maint Func Vol - Part II
ALBSLBS0	Specimen Rejection Label	Gen Apps Vol - Part I
ALCILCI0	Client Report	Contract Billing Module
ALCLLCL0	Collection Label	Gen Apps Vol - Part I
ALCMLPR0	Primary Report	Gen Apps Vol - Part I
ALCNLCN0	Census Reports	Gen Apps Vol - Part II
+ALCULCU0	Cums Report	Gen Apps Vol - Part I
ALCWLCI0	Client Report - Wide	Contract Billing Module
ALDNLDN0	Downloaded Lab Report	Gen Apps Vol - Part II
+ALDRLGR0	General Reports	All Volumes
+ALGRLGR0	Cytology QA Reports	Anatomic Path Module
+ALGWLGR0	General Reports - Wide	All Volumes
ALHMLPR0	Primary Report	Gen Apps Vol - Part I
+ALHRLHR0	Histotech Process Report	Anatomic Path Module
ALHTLHT0	Histotech Process Label	Anatomic Path Module

REPORT	DESCRIPTION	REFERENCE GUIDE BOOK
ALMILMI0	Microbiology Internal Log	Advanced Micro Module
ALMLLBM0	Barcode Adv Micro Label	Advanced Micro Module
ALMMLMM0	Micro Work-up Labels	Advanced Micro Module
+ALMRLMI0	Microbiology Reports	Advanced Micro Module
ALMRLPR0	Primary Report	Gen Apps Vol - Part I
+ALMWLMI0	Microbiology-Wide Reports	Advanced Micro Module
ALNPLNP0	Lab Network Printer	Gen Apps Vol - Part I
ALPRLPR0	Primary Report	Gen Apps Vol - Part I
+ALRCLRC0	Recall Reminder Letters	Gen Apps Vol - Part I
ALRMLPR0	Primary Report	Gen Apps Vol - Part I
ALRPLRP0	Draft Long Report	Gen Apps Vol - Part I
ALS	Archive Lab Summary	Gen Apps Vol - Part II
ALSLLSL0	Call Stat Labels	Gen Apps Vol - Part I
ALSOLSO0	Sendout Labels	Gen Apps Vol - Part I
+ALSPLSP0	Long Report	Gen Apps Vol - Part I
+ALSRLSR0	Summary Reports	Gen Apps Vol - Part I
+ALTRLTR0	Specimen Transfer	Gen Apps Vol - Part I

# **System Report Names by Description**

DESCRIPTION	REPORT	REFERENCE GUIDE BOOK
ABN Report	ALBNLBN0	Maint Func Vol - Part II
Accession Label	ALALLAL0	Gen Apps Vol - Part I
Archive Lab Summary	ALS	Gen Apps Vol - Part II
+Archive Patient Listing	ALARLAR0	Gen Apps Vol - Part II
Barcode Accession Label	ALBALBA0	Maint Func Vol - Part II
Barcode Adv Micro Label	ALBMLBM0	Maint Func Vol - Part II
Barcode Adv Micro Label	ALMLLBM0	Maint Func Vol - Part II
Barcode Collection Label	ALBCLBC0	Maint Func Vol - Part II
Barcode General Label	ALBGLBG0	Maint Func Vol - Part II
Barcode Histotech Label	ALBHLBH0	Maint Func Vol - Part II
Barcode Sendout Label	ALBOLBO0	Maint Func Vol - Part II
Barcode Specimen Rejection	ALBBLBB0	Maint Func Vol - Part II
Barcode Spooler Error	ALBELBE0	Maint Func Vol - Part II
Call Stat Labels	ALSLLSL0	Gen Apps Vol - Part I
Census Reports	ALCNLCN0	Gen Apps Vol - Part II
Client Report	ALCILCI0	Contract Billing Module
Client Report - Wide	ALCWLCI0	Contract Billing Module
CMS ABN Report	ALBFLBF0	Maint Func Vol - Part II
Collection Label	ALCLLCL0	Gen Apps Vol - Part I
+Cums Report	ALCULCU0	Gen Apps Vol - Part I
+Cytology QA Reports	ALGRLGR0	Anatomic Path Module
Default Barcode Label	ALBCLBCL	Maint Func Vol - Part II
Downloaded Lab Report	ALDNLDN0	Gen Apps Vol - Part II
Draft Long Report	ALRPLRP0	Gen Apps Vol - Part I
+General Reports	ALDRLGR0	All Volumes
+General Reports - Wide	ALGWLGR0	All Volumes
Histotech Process Label	ALHTLHT0	Anatomic Path Module
+Histotech Process Report	ALHRLHR0	Anatomic Path Module
Instrument Accession Label	ALBILBI0	Gen Apps Vol - Part I
Lab Network Printer	ALNPLNP0	Gen Apps Vol - Part I
+Long Report	ALSPLSP0	Gen Apps Vol - Part I

DESCRIPTION	REPORT	REFERENCE GUIDE BOOK
Micro Work-up Labels	ALMMLMM0	Advanced Micro Module
Microbiology Internal Log	ALMILMI0	Advanced Micro Module
+Microbiology Reports	ALMRLMI0	Advanced Micro Module
+Microbiology Wide Reports	ALMWLMI0	Advanced Micro Module
Primary Report	ALCMLPR0	Gen Apps Vol - Part I
Primary Report	ALHMLPR0	Gen Apps Vol - Part I
Primary Report	ALMRLPR0	Gen Apps Vol - Part I
Primary Report	ALPMLPR0	Gen Apps Vol - Part I
Primary Report	ALRMLPR0	Gen Apps Vol - Part I
+Recall Reminder Letters	ALRCLRC0	Gen Apps Vol - Part I
Sendout Labels	ALSOLSO0	Gen Apps Vol - Part I
Specimen Rejection Label	ALBSLBS0	Gen Apps Vol - Part I
+Specimen Transfer	ALTRLTR0	Gen Apps Vol - Part I

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MPI SEARCH FILTER 2-46

#### ■ Reader Comment Form ■

We value your suggestions for improving our documentation. Please use this form to evaluate the *Contract Billing Module* of the *STAR Laboratory Reference Guide* for Release 17.0.

Topic	Poor	Fair	Good	Excellent
Organization of information				
Accuracy of information				
Completeness of information				
Clarity of information				
Amount of overview information				
Explanation of processes				
Are there parts of this manual that could	d be made more h	elpful to you?	Please explain.	
Other Comments:				
Thanks for your help in improving the	documentation.			
Your Name and Position				
Hospital/Organization Name				
Telephone Number				
May we contact you? Yes or No (	circle one)			

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