

STAR 2000™



STAR PATIENT CARE
Order Management/Charge Processing
Enhancement Summaries

Release 17.0
October 2011

C17000321

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Documentation Conventions

Enhancement summary documentation for McKesson's STAR 2000™ line of products follows these conventions:

Key Names

Named keys, such as SHIFT, CTRL, ALT, and ENTER, are displayed in this document in uppercase (capital) letters. A symbol key is written as text in this document followed by the symbol in parentheses, such as hyphen (-) and asterisk (*).

Key Chords

Key chords are key entries that require you to hold down one or more keys (typically, CTRL, ALT, or SHIFT) before pressing another key. In this document, key chords are displayed as the names of each key in the chord separated by a hyphen (-) (for example, CTRL-ALT-DEL).

Prompts

System prompts are displayed at the bottom of many STAR screens when the system requests an entry or displays a message. In this document, these prompts are indented and the text italicized, as shown in the following example:

Enter patient name--

Data Entries

Letters or words you enter in response to the system display in **bold** letters in this document. For example: Enter **Y** for Yes or **N** for No.

ENTER

ENTER is a key on a computer keyboard used to complete an entry on a STAR system. (This key may also be referred to as NEW LINE or NL in the STAR system.)

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About This Document

Purpose/Scope

This document contains technical and user information about features available in Release 17.0 of STAR Patient Care Order Management/Charge Processing. It is meant to be used in conjunction with the *STAR Patient Care Reference Guide*.

Audience

This document is intended to inform hospital personnel concerned with STAR Patient Care Order Management/Charge Processing about the Release 17.0 enhancements. Such personnel may include individuals from different departments within the facility, such as the accounting and finance departments.

Chapter Overview

This document contains a chapter for each enhancement. The following information is included in each chapter:

Heading	Information under this heading...
Overview	<ul style="list-style-type: none">• provides a concise explanation of the enhancement,• explains its purpose and benefits to the STAR user,• defines pertinent terms, and• lists the relevant <i>Reference Guide</i> sections that are affected by the enhancement.
Implementation Considerations	<ul style="list-style-type: none">• describes the impact of implementing the enhancement, identifying issues (if any) regarding system and storage, performance, procedures, and support.
Implementation Guidelines	<ul style="list-style-type: none">• lists the steps necessary to implement the enhancement,• identifies tables, files, and reports that are no longer available, and• estimates the resources needed to implement the enhancement.
Testing Guidelines	<ul style="list-style-type: none">• outlines scenarios for testing the enhancement once it is implemented.

Chapter 1: ABN Self Pay Reasons Sort to the End of the Selection List (M24661)

This chapter provides information about the sorting of Advance Beneficiary Notification (ABN) self pay reasons to the end of the selection list.

Chapter 2: Additional STAR Order Management Enhancements

This chapter lists other enhancement STIs completed for Release 17.0.

System Requirements

All Release 17.0 STAR Order Management/Charge Processing character-based enhancements require MSE Enterprise Release 17.0 or later. Any additional system requirements are provided in the enhancement summary section, when applicable.

Chapter 1 - ABN Self Pay Reasons Sort to the End of the Selection List (M24661)

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OVERVIEW

Purpose

The CMS Medical Necessity Advance Beneficiary Notification (ABN) process allows a patient to opt to pay for the items that require an ABN. An indicator in the ABN Modifier and Reason table differentiates the Self Pay reasons from the reasons and modifiers to support claims.

Customers in a monthly Order Management InSight call requested a change to the sort of the Self Pay reasons. Because the Self Pay reasons are used less frequently by the patients, the users requested having the self pay reasons sorted to the end of the unsigned ABN list and the signed ABN list when these lists are displayed for selection of a reason. When the lists are displayed, the Self Pay Indicator now acts as a filter to sort the Self Pay reasons to the end of the display for selection. The sort is applicable for both the signed and unsigned ABN options.

STAR Order Management has made the following changes:

- Different sort order for the display of the ABN Modifier and Reason table during ABN processing and frequency limitation checking

Benefits

This enhancement provides the following benefit:

- More efficiency for users when selecting from the ABN Modifier and Reason lists.

Terms

No new terms are part of this enhancement.

Related Documents

Documentation for Release 17.0 indicates text revisions with a change bar in the left margin. The following STAR Patient Care documentation has been updated for this enhancement.

Enhancement Topic	Document	Chapter
ABN Modifier and Reason table	<i>STAR Patient Care Reference Guide - Tables Volume</i>	Chapter 1: General Tables
	<i>STAR Patient Care Reference Guide - Order Management/Charge Processing Volume II</i>	Appendix A: Tables

Enhancement Topic	Document	Chapter
<ul style="list-style-type: none">• Medical Necessity Documentation (ABN Processing)• Frequency Limitation Checking	<i>STAR Patient Care Reference Guide - Order Management/Charge Processing Volume I</i>	Chapter 1: Order Management

IMPLEMENTATION CONSIDERATIONS

System Considerations

HARDWARE

Hardware performance for this enhancement is not affected.

SOFTWARE

No additional requirements.

INTERFACE/INTEGRATION

N/A

SYSTEM ADMINISTRATION

N/A

User Considerations

Users should be aware that the Self Pay reasons are now displayed at the end of the list of the signed reasons.

Procedural Considerations

N/A

Training Guidelines

Training should be minimal.

IMPLEMENTATION GUIDELINES

N/A

TESTING GUIDELINES

You should test the ABN Modifier and Reason table during both medical necessity processing and frequency limitation checking.

Setup Steps

1. Identify an active CMS-compliant patient or admit a new CMS-compliant patient.
2. Identify a SIM Department that has ABN or Both processing turned on.
3. Identify SIM/FIM items for the above department that have Approved Diagnosis defined for the appropriate HCPCS code to trigger ABN processing.
4. Verify the setup for the ABN Modifier and Reason table to make sure there are self pay reasons defined.

Steps for Testing

1. Enter an order for a patient, SIM Dept. and SIM item identified in the above setup note.
2. In the Ordering Diagnosis field, enter a diagnosis that will force an ABN to print.
3. At the *Print ABN (Y/N)*-- prompt, you may skip printing and respond No.
4. At the *Has the ABN been signed (Y/N)*-- prompt, enter either Y for yes or N for No.
5. Note the table of ABN Modifier and Reason selections are displayed.
 - If Yes is entered, the ABN Override Reasons that are not defined as Self Pay are displayed first, followed by the reasons that are defined as Self Pay Signed
 - If No is entered, the reasons not defined as Self Pay are displayed first in the table, followed by the reasons defined as Self Pay Not Signed.

Chapter 2 - Additional STAR Order Management Enhancements

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OVERVIEW

Purpose

The following additional STIs impact STAR Order Management Release 17.0:

STI	Description
M24904	Enhance CDM Interface for Craneware

■ R e a d e r C o m m e n t F o r m ■

We value your suggestions for improving our documentation. Please use this form to evaluate the *STAR Patient Care - Order Management/Charge Processing Enhancement Summaries* for Release 17.0.

Topic	Poor	Fair	Good	Excellent
Organization of information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accuracy of information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Are there parts of this manual that could be made more helpful to you? Please explain.

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