Jacob Fraizer

Software Developer
jfraizer@ucsd.edu

SUMMARY

Experienced Project Manager with vast IT experience. Skills include computer networking, analytical thinking and creative problem-solving. Able to apply customer service concepts to IT to improve user experience for clients, employees and administration.

WORK EXPERIENCE

UC San Diego HDH   **San Diego, CA**
Student Lead   *Jan 2019- Present*
- trained entry level student workers
- helped an average of 100 customers a day by responding to inquiries and locating products
- received and processed payments by cash or card
- received no customer complaints to date because of my friendly and personable manner

Granite Park Sports Complex   **Fresno, CA**
Technology Manager   *Mar 2016 – Jul 2018*
- First exposure to HTML and CSS
- Designed and kept the website updated
- Ran advertisement campaigns
- Created Youtube videos to promote business

EDUCATION

UNIVERSITY OF CALIFORNIA, SAN DIEGO   **San Diego, CA**
B.S. Mathematics and Computer Science Candidate (Expected graduation Jun 2020)
- **Relevant Course:** Basic Data Structures and Object-Oriented Design , Software Tools and Techniques Laboratory

CLOVIS COMMUNITY COLLEGE   **Fresno, CA**
A.S. Computer Science (Jun 2018)
- **Relevant Course:** Programming Concepts and Methodology I, Programming Concepts and Methodology II, Discrete Mathematics for Computer Science Programming

FRESNO CITY COLLEGE   **Fresno, CA**
A.S. Mathematics (Jun 2018)
- **Award And Honor:** Dean's List Fall 2016

SKILLS

- Problem Solving
- Customer service
- Passion for technology
- GIT
- In depth understanding of various software application packages
- Ability to provide effective communication
- Relationship management
- macOS, Windows
- C++, Java, C, Python
- Experience working with Linux/Unix