

JACOB CHOY

2021 Sixth Line, Oakville, ON, L6H 4S2, choy3548@mylaurier.ca, [Personal Github](#)

EDUCATION

Honours Bachelor of Science, Computer Science, Wilfrid Laurier University, Waterloo, ON

2023–Present

RELEVANT EXPERIENCE

Kitchen Supervisor, Pür & Simple, Oakville, ON

2024–2025

- Analyzed workflow of kitchen and front-of-house coordination to find areas for improvement, implemented strategies to reduce time-to-finish and efficiency
- Monitored personal daily operational data to optimize tasks, enhance productivity and improve ability to handle several tasks
- Fostered a positive team environment and established clear communication and coordination

Data Analyst, Ghost Kitchens International, Mississauga, ON

2023–2024

- Researched and analyzed user interfaces on food delivery platforms (UberEats, Skip the Dishes, Grubhub), focusing on UI/UX improvements and user behaviour
- Identified and resolved front-end bugs, incorrect URL redirects, and product availability updates, improving user experience
- Collaborated with a team to complete large scale data intake and analysis, and report findings to team members and supervisors
- Gained familiarity with cloud platforms for data evaluation and management

Data Search/Analysis Project, Personal

2024

- Developed a VBA integrated Excel spreadsheet to automate data intake and research regarding sale performance and EV vehicles
- Created dynamic graphs and pivot tables within VBA to display and summarize data trends and key analytical insights
- Integrated SQL with Microsoft Access to manage and read databases, perform query searches and interpret data sets

Introduction to Financial Modelling Laurier PRISM, Waterloo, ON

2025

- Completed a financial modelling course, learning about Bloomberg financial models and strategies and applying theory to real world financial scenarios

EXTRACURRICULAR EXPERIENCE

Director of Educational Communications, Students Offering Support, Waterloo, ON

2024-Current

- Scheduled and coordinated communication between students, tutors, and other club members, refining organizational skills through planning and coordination
- Used Microsoft Office applications to create and manage spreadsheets and documents for scheduling and student engagement

Mentor, Laurier Faculty of Science Students' Association, Waterloo, ON

2024-Current

- Provided guidance on time management and organizational skills to achieve academic success and performance

General Member, Laurier Computing Society, Waterloo, ON

2024-Current

- Participated in study and exam review sessions, programming events and workshops to expand my knowledge and skills in the computer science field