

JACOB CHOY

2021 Sixth Line, Oakville, ON, L6H 4S2, choy3548@mylaurier.ca, [Personal Github](#)

SKILLS

- Strong ability to manage multiple tasks simultaneously in agile and fast-paced environments
- Experience in collaborative conditions and communicating and interpreting complex ideas
- Developed strong problem-solving skills in data analysis to optimize operational efficiency
- Proficient in Java, Python, C, VBA, familiar with Git, SQL, JavaScript
- Skilled with MS Office (Excel, PowerPoint, Word, Outlook), Google equivalent (Sheets, Slides, Docs)

EDUCATION

Honours Bachelor of Science, Computer Science, Wilfrid Laurier University, Waterloo, ON 2023–Present

WORK EXPERIENCE

Kitchen Supervisor, Pür & Simple, Oakville, ON 2024–2025

- Led a team during peak hours, ensuring efficient operation execution to meet high volume demands
- Managed additional duties required on a day-to-day basis, showcasing organizational skills and the ability to handle several tasks
- Developed and implemented data driven improvements to kitchen tasks, using process optimization skills to improve workflow

Data Analyst, Ghost Kitchens International, Mississauga, ON 2023–2024

- Researched and analyzed user interfaces on food delivery platforms (UberEats, Skip the Dishes, GrubHub), focusing on UI/UX improvements and user behaviour
- Identified and resolved front-end bugs, incorrect URL redirects, and product availability updates, improving user experience
- Collaborated with a team to complete large scale data intake and analysis, and report findings to team members and supervisors
- Gained familiarity with cloud platforms for data evaluation and management

EXTRACURRICULAR EXPERIENCE

Director of Educational Communications, Students Offering Support, Waterloo, ON 2024-Current

- Established connections between tutors and students, organizing and scheduling academic support meetings

Mentor, Laurier Faculty of Science Students' Association, Waterloo, ON 2024-Current

- Provided guidance on time management and organizational skills to achieve academic success and performance

Laurier Prism Introduction to Financial Modelling course, online 2025

General Member, Laurier Computing Society, Waterloo, ON 2024-Current

Team Captain, Laurier Intramural Volleyball, Waterloo, ON 2024-Current

