

# Manual Annotation Reliability

School of Information Studies
Syracuse University

# Where Does the Ground Truth Come From?

#### Convenience sample

Star rating from customer reviews

Manual annotation

# How Trustworthy Is Manual Annotation?

#### Reliability test

• If asking two or more people to mark the sentiment of a collection of tweets, to what extent will they agree with each other?

### Inter-Coder Agreement

#### Raw agreement:

a = count(agreed\_items)/total\_items

#### Problem with raw agreement:

• Skewed categories: 90% raw agreement in both tables

	Coder A			
		Positive	Negative	
	Positive	45_	5	
Coder	Negative	5	45	
В				

	Coder A					
	Positive Negative					
	Positive	(90)	10)			
Coder B	Negative	0	0			
	<b>/</b> \					

# Cohen's Kappa

$$K = (a-c)/(1-c)$$

	Coder A				
	Positive Negative				
	Positive	45	5		
Coder B	Negative	5	45		

	Coder A				
	Positive Negative				
	Positive	90	10		
Coder B	Negative	0	0		

# Cohen's Kappa

a = raw\_agreement

c = chance\_agreement

$$K = (a-c)/(1-c)$$

K=0.8

	Coder A			
		Positive	Negative	
	Positive	45	5	
Coder B	Negative	5	45	



	Coder A				
	Positive Negative				
	Positive	90	10		
Coder B	Negative	0	0		

# How to Calculate Kappa?

Given a confusion matrix of two coders

	Coder A			
	Positive Negative			
	Positive	45	5	
Coder B	Negative	5	45	

# How to Calculate Kappa?

#### Calculate marginal distribution

	Coder A			
		Positive	Negative	
	Positive	45	5	(50%)
Coder B	Negative	5	45	50%
		50%	50%	

## How to Calculate Kappa?

Calculate raw agreement (a = 0.9)

#### Calculate

- P (both A and B gives "positive" label) ≠ 0.25
- P (both A and B gives "negative" label)  $\neq$  0.25
- Chance agreement: c = 0.25 + 0.25 = 0.5
- Kappa =  $\frac{(a-c)}{(1-c)} = \frac{(0.9-0.5)}{(1-0.5)} = 0.4/0.5 = 0.8$

# What Is Kappa for This?

	Coder A			
		Positive	Negative	
Coder B	Positive	89	9	
	Negative	1	1	



## Tools to Calculate Kappa

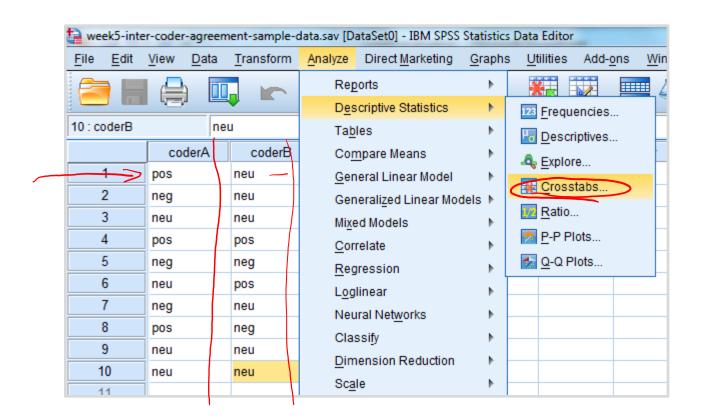
#### Online tool

http://vassarstats.net/kappa.html

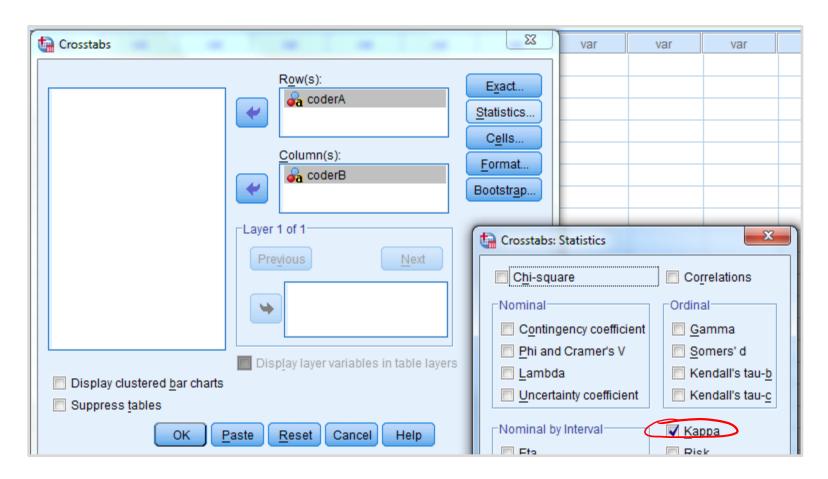
#### Statistical tools

- R package "irr"
- SPSS: crosstab function
- sklearn.metrics.cohen\_kappa\_score

### Kappa Calculation in SPSS



### Kappa Calculation in SPSS



# Kappa Calculation in SPSS

#### coderA \* coderB Crosstabulation

#### Count

				coderB				
<b>→</b>			neg	neu	pos	Total		
	coderA	neg	1	2	0	3		
		neu	0	3	1	4		
		pos	1	1	1	3		
	Total		2	6	2	10		

#### Symmetric Measures

	Value	Asymp. Std. Error <sup>a</sup>	Approx. T <sup>b</sup>	Approx. Sig.
Measure of Agreement Kappa	.219	.229	1.017	.309
N of Valid Cases	10			

- a. Not assuming the null hypothesis.
- b. Using the asymptotic standard error assuming the null hypothesis.

## Multiple Coders

Average Kappa

Kripendorff's Alpha

- http://afhayes.com/spss-sas-and-mplus-macros-andcode.html
- Search "kalpha"