

## Recommendation

School of Information Studies
Syracuse University

## Our Challenge Was ...













# How Do We Retain Customers?





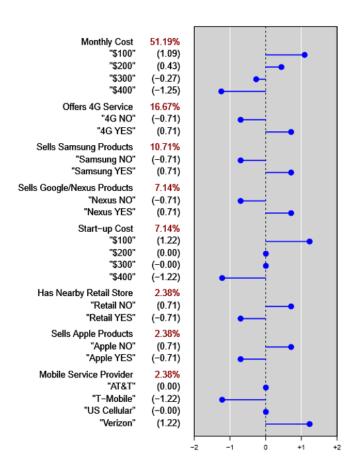


#### Recommendation

Low cost is better

 Smaller start-up cost is better

- Regional carrier preference is strong
- Google / Samsung preferred



#### What Do We Recommend?







### **Product Recommendations**

