

IST722 DATA WAREHOUSE COURSE SYLLABUS

Prerequisite/Corequisite: IST659 Data Administration Concepts and Database Management

Audience: Graduate Students

Description:

Introduction to concepts of business intelligence (BI) and the practices/techniques in building a BI solution with a focus on how to use data warehouses as a BI solution to make better organizational decisions.

Additional Course Description:

This course provides concepts, principles, and tools for designing, implementing, and using data warehouses. More specifically, we introduce database constructs, such as operational data store (ODS), data warehouse, and data mart, as well as their components. We study the differences between Ralph Kimball's and Bill Inmon's approaches, the roles and responsibilities in the design and implementation of a data warehouse, project management guidelines and techniques, requirements gathering, dimensional modeling, extract transform and load (ETL) architecture, specification and data loading, master- and reference-data management, integration approaches (ETL, EII, and EAI), analytical reporting concepts, data governance, and recent trends in the data warehouse domain.

The course will leverage a portfolio of SQL Server tools that include SQL Server DBMS, SQL Server Integration Services (SSIS), SQL Server Reporting Services (SSRS) and SQL Server Analysis Service (SSAS) to provide hands-on experience in implementing a reporting solution through assignments, lab exercises, and projects.

Credits: 3.0

Learning Objectives:

After taking this course, the students will be able to:

1. Technical Knowledge

You will gain technical knowledge and comprehension about data warehouses. You will develop the ability to apply these technologies to solve information problems at the individual and organizational levels. After completing this course, you will be able to:

- Describe various database constructs: ODS, data warehouse, and data mart
- Describe the components of a data warehouse
- Differentiate between Ralph Kimball's and Bill Inmon's approaches
- Describe various integration approaches: ETL, EII, and EAI
- Describe a master data management (MDM) solution
- Create database objects using popular database management system products
- Design and implement data warehouse and business intelligence components

COURSE SYLLABUS: IST722 Data Warehouse

2. Management of Solution Development

You will gain knowledge and comprehension of the disciplines used in the development of data warehouse solutions. You will develop the ability to apply these disciplines in developing solutions for certain organizational and business problems. After completing this course, you will be able to:

- Define the roles and responsibilities in the design and development of data warehouses
- Differentiate various requirements-gathering and dimensional-modeling techniques
- Define project management guidelines

3. Management of Information Technology

You will be able to integrate technical and solution development concepts with the principles of data governance, strategic alignment, and information analysis. You will be able to apply these concepts in the analysis of complex management case studies and problems. After completing this course, you will be able to:

- Describe the data governance concepts
- List some of the recent trends in data warehousing

Bibliography/Texts/Supplies—Required:

- Rainardi, V. (2009). *Building a data warehouse: With examples in SQL Server*. Berkeley, CA: Apress.
ISBN: 978-1590599310
- Inmon, W. H., Imhoff, C., & Sousa, R. (2001). *Corporate information factory*. New York, NY: Wiley.
ISBN: 0-471-39961-2
- Kimball, R., Ross, M., Thornthwaite, W., Mundy, J., & Becker, B. (2008). *The data warehouse lifecycle toolkit: Practical techniques for building data warehouse and business intelligence systems* (2nd ed.). Indianapolis, IN: Wiley.
ISBN: 978-0-470-14977-5
- You will need access to SQL Server and various data warehouse and business intelligence tooling, all of which will be provided for you.

Bibliography/Texts/Supplies—Additional:

None

Requirements:

As an enrolled student in this course, it is expected that you will:

1. Participate in activities associated with the course's asynchronous components (**Asynchronous Participation**). This includes doing assigned readings, watching lecture videos, answering lecture questions, and engaging in discussion questions posed in lectures. Activity will be monitored weekly, and students will be assigned feedback and grades of:
 - a. High pass (2 points) 100% of the work was completed before live session,
 - b. Low pass (1 point) at least 70% of the work as completed before live session, or
 - c. Fail (0 points) less than 70% of the work was completed before the live session.

COURSE SYLLABUS: IST722 Data Warehouse

2. Participate in activities associated with the course's synchronous, or "live session," components (**Synchronous Participation**). This includes a discussion on course content (asynchronous content and homework), participation in live-session activities, group breakouts, project work, and report-out activities. Activity will be monitored weekly, and students will be assigned feedback and grades of:
 - a. High pass (2 points) noticeable contributions to live session,
 - b. Low pass (1 point) passive engagement in live session, or
 - c. Fail (0 points) no attendance in live session.
3. Complete weekly **Homework** assignments. These assignments are technical activities that enforce asynchronous concepts through practice. Homework must be completed by the next week's live session and will be assigned a grade of:
 - a. Perfect (3 points). The assignment is complete and correct with no errors,
 - b. High Pass (2 points). The assignment is complete and mostly correct with 1-2 errors,
 - c. Low pass (1 point). The assignment is incomplete or has 3 or more errors, or
 - d. Fail (0 points). The assignment was not turned in by the due date.
4. Complete a **Group Project**, which demonstrates your ability to work in a team to build a data warehouse and business intelligence solution around it. An outline of the group project guidelines will appear in a separate document.

Grading:

| Type of Activity | Quantity | Points | Notes | Total |
|-------------------------------|----------|--------|--|------------|
| 1. Asynchronous Participation | 10 | 2 | Lowest two scores are dropped (8 count). | 16 |
| 2. Synchronous Participation | 10 | 2 | Lowest two scores are dropped (8 count). | 16 |
| 3. Homework Assignments | 8 | 3 | All 8 assignments count. | 24 |
| 4. Group Project | 1 | 44 | | 44 |
| Total Points | | | | 100 |

Grading Scale:

| Student Achievement | Percentage | Registrar Grade |
|---------------------|------------|-----------------|
| Mastery | 95 - 100 | A |
| | 90 - 94 | A - |
| Satisfactory | 85 - 89 | B + |
| | 80 - 84 | B |
| Low Passing | 75 - 79 | B - |
| | 70 - 74 | C + |
| Unsatisfactory | 65 - 69 | C |
| | 60 - 64 | C - |
| | 0 - 59 | F |

Course-Specific Policies:

- All work is due on the dates provided. No late work is accepted because grading is participation/effort based, and most of the content is time sensitive.
- No makeup work. Your lowest TWO live/asynchronous session grades are dropped to account for what might otherwise be an excused absence.
- Final grades will not be rounded up. 94/100 is an A-; please don't ask.

Academic Integrity Policy

Syracuse University's academic integrity policy reflects the high value that we, as a university community, place on honesty in academic work. The pilot policy in effect at the School of Information Studies defines our expectations for academic honesty and holds students accountable for the integrity of all work they submit. Students should understand that it is their responsibility to learn about course-specific expectations, as well as about university-wide academic integrity expectations. The pilot policy governs appropriate citation and use of sources, the integrity of work submitted in exams and assignments, and the veracity of signatures on attendance sheets and other verification of participation in class activities. The pilot policy also prohibits students from submitting the same work in more than one class without receiving written authorization in advance from both instructors. Under the pilot policy, students found in violation are subject to grade sanctions determined by the course instructor and non-grade sanctions determined by the School or College where the course is offered. SU students are required to read an online summary of the university's academic integrity expectations and provide an electronic signature agreeing to abide by them twice a year during pre-term check-in on MySlice. For more information and the pilot policy, see <http://academicintegrity.syr.edu>.

Disability-Related Accommodations

Syracuse University values diversity and inclusion; we are committed to a climate of mutual respect and full participation. If you believe that you need accommodations for a disability, please contact the Office of Disability Services (ODS), disabilityservices.syr.edu, located at 804 University Avenue, room 309, or call 315.443.4498 for an appointment to discuss your needs and the process for requesting accommodations. ODS is responsible for coordinating disability-related accommodations and will issue "Accommodation Authorization Letters" to students as appropriate. Since accommodations may require early planning and generally are not provided retroactively, please contact ODS as soon as possible. Our goal at the iSchool is to create learning environments that are useable, equitable, inclusive and welcoming. If there are aspects of the instruction or design of this course that result in barriers to your inclusion or accurate assessment or achievement, please meet with me to discuss additional strategies beyond official accommodations that may be helpful to your success.

Religious Observances Notification and Policy

SU's religious observances policy, found at supolicies.syr.edu/emp_ben/religious_observance.htm, recognizes the diversity of faiths represented in the campus community and protects the rights of students, faculty, and staff to observe religious holy days according to their tradition. Under the policy, students should have an opportunity to make up any examination, study, or work requirements that may be missed due to a religious observance provided they notify their instructors no later than the end of the

COURSE SYLLABUS: IST722 Data Warehouse

second week of classes through an online notification form in MySlice listed under **Student Services/Enrollment/My Religious Observances/Add a Notification**.

Student Academic Work Policy

Student work prepared for University courses in any media may be used for educational purposes, if the course syllabus makes clear that such use may occur. You grant permission to have your work used in this manner by registering for, and by continuing to be enrolled in, courses where such use of student work is announced in the course syllabus.

I may use academic work that you complete this semester in subsequent semesters for educational purposes. Before using your work for that purpose, I will either get your written permission or render the work anonymous by removing all your personal identification.

Course Evaluations

There will be an end-of-course evaluation for you to complete this term, described below. This evaluation will be conducted online and is entirely anonymous. You will receive a notification from the Syracuse University Office of Institutional Research & Assessment (OIRA) department in your email account with the evaluation website link and your passcode.

We faculty work hard to do the best possible job when preparing and delivering courses for our students. Please understand that not only does the school use the course evaluations to make decisions about the curriculum in order to improve where necessary, but they also use them to make decisions about faculty members. Please take the time to fill out this evaluation. Your feedback and support of this assessment effort is very much appreciated.

COURSE SYLLABUS: IST722 Data Warehouse

Course Schedule

| Week | Topic | Required Reading | Assignments Due |
|------|----------------------------------|---|---|
| 1 | Introduction to Data Warehousing | Rainardi Ch 1, Kimball Ch 1, Inmon Ch 1-2 | |
| 2 | Data Warehouse Architectures | Rainardi Ch 2, Inmon Ch 3-8, Technical architecture white paper | Week 01 Assignment 01 |
| 3 | Building the Data Warehouse | Rainardi Ch 3-4, Kimball Ch 2-3 | Week 02 Assignment |
| 4 | Dimensional Modeling | Rainardi Ch 5, Kimball Ch 6-7 | Week 03 Assignment, Project Milestone 01 |
| 5 | Dimensional Model Development | Rainardi Ch 6, Kimball Ch 8 | Week 04 Assignment |
| 6 | Introduction to ETL | Rainardi Ch 7, Kimball Ch 9 | Week 05 Assignment Project Milestone 02 |
| 7 | ETL Development | Rainardi Ch 8, Kimball Ch 10 | Week 06 Assignment |
| 8 | Managing the Data Warehouse | Rainardi Ch 9-10, TDWI MDM Report | Week 07 Assignment |
| 9 | Business Intelligence | Rainardi Ch 11-13, Kimball Ch 11-12 | Project Milestone 03 |
| 10 | Big Data and the Data Warehouse | Professor's notes, Kimball's Newly Emerging Best Practices for Big Data | Week 09 Assignment |
| 11 | Group Project Presentations | | Complete Project |