# You're Mr. Lebowski, I'm the Dude Inducing Address Term Formality in Signed Social Networks

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#### Putting language in a social context

Lillian Lee: "Putting the ACL in Computational Social Science"

- Social network analysis captures structural phenomena like information diffusion and networked bargaining.
- Natural language processing captures meaning in communication: entities, topics, sentiment, argumentation, etc.

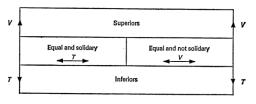
# Formality of address

Address terms reflect social structure in language, indicating level of formality.



# Prior work on formality of address

► **T/V** system of pronouns (R. Brown and Gilman, 1960)



- ► Forms of address in politeness theory (P. Brown and Levinson, 1987)
- Project formality from German, where it is morphologically marked (Faruqui and Padó, 2011, 2012)

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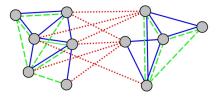
## Formality of address

- Address terms reflect social structure in language, indicating level of formality.
- Formality can be modeled as a signed social network.



### Prior work on signed social networks

 Structural balance theory: stability of signed networks is characterized by triads. (Cartright and Harary 1956)



- Structural balance in social media (Leskovec et al 2010)
- ► Linguistic sentiment in signed social networks (Hassan et al 2012; West et al 2014)

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This research: model formality as a latent variable, unifying linguistics and social network analysis.

What is the nature of the relationships between agents in a social network?

Are there regular structures that emerge across signed networks?

How does language reflect and reproduce social relationships?



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How does language reflect and reproduce social relationships?

Estimate a likelihood distribution over address terms given formality.



- ▶ Undirected graph  $G = \{\langle i, j \rangle\}$ , i < j
- ▶ All edges  $\langle i,j \rangle \in G$  have labels  $y_{ij} \in \mathcal{Y}$
- ▶ Edges have **content**  $x_{i \rightarrow j}, x_{i \leftarrow j} \in \mathbb{N}^V$ , where V is the size of the vocabulary

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$$P(y, x \mid G; \Theta, \beta, \eta) = P(x \mid y; \Theta)P(y \mid G; \beta, \eta)$$

- The likelihood factors across dyads;
- ▶ The prior factors across dyads and triads.



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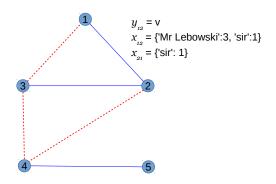
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## Example

At inference time, we observe x but not y.



Performing statistical inference over *y* gives a labeling over edges.

#### Likelihood

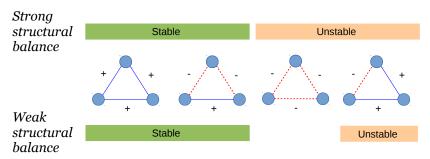
- The likelihood  $P(x \mid y)$  captures how formality is expressed in language.
- Intuitively,

```
P(\text{dude} \mid y = \text{FORMAL}) < P(\text{dude} \mid y = \text{INFORMAL})
P(\text{sir} \mid y = \text{FORMAL}) > P(\text{sir} \mid y = \text{INFORMAL})
```

- ▶ These probabilities are expressed in the parameter  $\theta$ , which is learned from data.
- We can generalize to directed signs by distinguishing  $\theta_{y_{ij}}^{\rightarrow}$  and  $\theta_{y_{ij}}^{\leftarrow}$ .

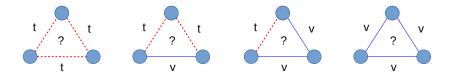
## Adding social theory

- So far, this is just a mixture model over dyads.
- But social theory may tell us that not all label configurations are equally likely.
- ► Ex: **structural balance theory** describes networks of friend/enemy links, where signed triads may be stable or unstable:



# Social theories with unknown parameters

What if the magnitude, and even the direction of the effect of each triad type is a priori unknown?



We assume a triadic form, but make no assumptions about the specifics.

Assume the prior factors over dyads and triads.

$$P(y; G, \eta, \beta) = \frac{1}{Z(\eta, \beta; G)} \times \exp \sum_{\langle i,j \rangle \in G} \eta^{\top} f(y_{ij}, i, j, G)$$
$$\times \exp \sum_{\langle i,j,k \rangle \in \mathcal{T}(G)} \beta_{y_{ij}, y_{jk}, y_{ik}},$$

- ▶  $Z(\eta, \beta; G)$  is a normalizing constant;
- ▶  $f(y_{ij}, i, j, G)$  is a set of dyad features, with associated weights  $\eta$ ;
- $ightharpoonup \mathcal{T}(G)$  is the set of triads in the graph G;
- $\triangleright$   $\beta_{y_{ii},y_{ik},y_{ik}}$  scores the stability of a triad type.



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## Complete model specification

$$P(\mathbf{y}, \mathbf{x} \mid G; \Theta, \beta, \eta) = P(\mathbf{x} \mid \mathbf{y}; \Theta)P(\mathbf{y} \mid G; \beta, \eta)$$

Bayesian inference answers several questions:

- 1. What is the label (formality) of each dyad?
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#### Variational expectation-maximization

#### Iterate until convergence:

- 1. **E-step**: update each edge label in closed form.
- 2. **M-step:** content: Update  $\theta$  in closed form.
- 3. M-step: structure Update  $\beta$  and  $\eta$  by gradient descent on the expected likelihood.

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**But!** Computing the gradient requires summing over all possible labelings.

- ▶ West et al (2014) show that this is NP-Hard.
- We instead optimize  $\beta$  and  $\eta$  by noise-contrastive estimation.

#### Let's do it!

- ► The Cornell Movie

  Dialogue corpus

  offers 300K

  conversational turns
  between 10K dyads,
  in 617 movies
- ► All we need are the address terms...
- But no such resource appears to exist!



#### Forms of address

Names such as Barack, Barack Hussein Obama.

Titles such as Ms., Dr., Private, Reverend.

Titles can be used for address either by preceding a name (e.g., Colonel Kurtz), or in isolation (e.g., Yes, Colonel.).

Placeholder names such as dude, bro, brother, sweetie, cousin, and asshole.

These terms can be used for address only in isolation.

#### Subtasks

- Build a vocabulary of titles.
- Build a vocabulary of placeholder names.
- Distinguish address tokens:

```
His/O name/O is/O Lebowski/O ?/O That's/O your/O name/O, Dude/ADDR
```

Surprisingly little prior work on these problems!

#### Automatic address annotations

Text:You 'reMr.Lebowski.POS:PRP VBP NNPNNP.Address:OOB-ADDRL-ADDRC

- 1. Look for listener's name (mined from rotten tomatoes).
- 2. Identify NNP tag sequences including those names.
- 3. Automatically label those sequences as address spans.

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# Address tagger: features

Feature	Description	
Lexical	The word to be tagged, and its two prede-	
POS	cessors and successors, $w_{i-2:i+2}$ The part-of-speech of the token to be tagged, and its neighbors	
Case	The case of the word to be tagged, and its	
Constituency parse	neighbors. First non-NNP ancestor node of the word $w_i$ in the constituent parse tree, and all leaf	
	node siblings in the tree.	
Dependency	All dependency relations involving $w_i$ .	
Location	Distance of $w_i$ from the start and the end of	
	the sentence or turn.	
Punctuation	All punctuation symbols occurring before	
	and after $w_i$ .	
Second person pro-	All forms of the second person pronoun	
noun	within the sentence.	

# Address tagger: accuracy

Class	F-measure	Total Instances
B-ADDR	0.800	483
I-ADDR	0.58	53
L-ADDR	0.813	535
U-ADDR	0.987	1864
O-ADDR	0.993	35975

### Lexicon induction: titles

- Run the tagger, find terms that frequently appear at the beginning of address spans containing the character's name.
- We then manually filter out 17 of 34 candidates, obtaining:

agent, aunt, captain, colonel, commander, cousin, deputy, detective, dr, herr, inspector, judge, lord, master, mayor, miss, mister, miz, monsieur, mr, mrs, ms, professor, queen, reverend, sergeant, uncle

# Lexicon induction: placeholder names

- ▶ Remove the CURRENT-WORD feature from the tagger model, then find terms that are frequently tagged as the unique element in an address span.
- ► After manually filter out 41 of 96 candidates, we obtain:

asshole, babe, baby, boss, boy, bro, bud, buddy, cocksucker, convict, cousin, cowboy, cunt, dad, darling, dear, detective, doll, dude, dummy, father, fella, gal, ho, hon, honey, kid, lad, lady, lover, ma, madam, madame, man, mate, mister, mon, moron, motherfucker, pal, papa, partner, peanut, pet, pilgrim, pop, president, punk, shithead, sir, sire, son, sonny, sport, sucker, sugar, sweetheart, sweetie, tiger

### Feature vector construction

#### **Content features**

- ► Addressee name, including any title in the lexicon (e.g., You're Mr. Lebowski)
- ► Any element in the placeholder name lexicon, if tagged as the unique element in an address span (e.g., Thanks, dude)

Dyad feature: Adamic-Adar metric for each dyad

# Model comparison

	Text			Predictive Log-likelihood
M1	$\checkmark$			
M2	$\checkmark$		$\checkmark$	
М3	$\checkmark$	$\checkmark$		
M4	$\checkmark$	$\checkmark$	$\checkmark$	

# Model comparison

	Text	Dyad Feature	•	Predictive Log-likelihood
M1	$\checkmark$			-2133.28
M2	$\checkmark$		$\checkmark$	-2018.21
М3	$\checkmark$	$\checkmark$		-1884.02
M4	✓	$\checkmark$	$\checkmark$	-1582.43

Predictive likelihood is evaluated on held-out address terms for a 10% test fold.

## Cluster coherence

"V-cluster"	"T-cluster"
sir mr+LASTNAME mr+FIRSTNAME mr miss+LASTNAME son mister+FIRSTNAME	FIRSTNAME man baby honey darling sweetheart buddy
mrs	sweetie

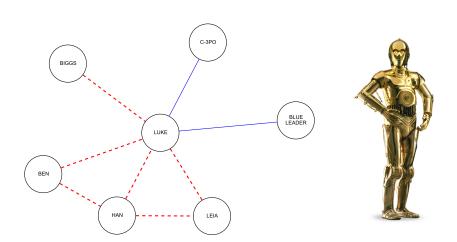
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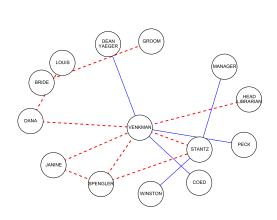
#### On an intrusion task

- Raters found the intruder in 73% of cases for the full model (M4).
- ... versus 52% in the text-only model (M1).

## Star Wars



### **Ghostbusters**

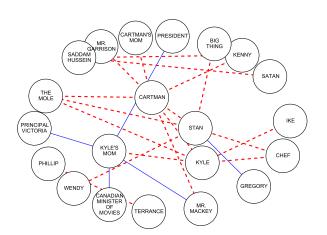








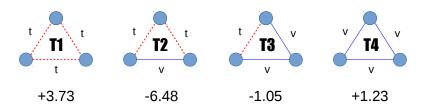
### South Park





### Network features

- Structural balance theory stipulates which triads are stable and unstable.
- ▶ In contrast, we are able to induce triadic stability as a parameter of the model:



# Summary

#### Probabilistic sociolinguistic models reveal:

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- which social structures are likely and unlikely.

#### We apply unsupervised machine learning, but...

- linguistic theory identifies the class of interesting features (address terms);
- social theory identifies the form of the distribution over social structures (triads).

# Intractability of Inference

► The normalizing constant z requires summing across all labelings.

The number of labelings is  $\mathcal{O}(\#|\mathcal{Y}|^N)$ .

West et al (2014) show that optimizing an objective over dyads and triads is NP-hard.

Even exact posterior decoding of y is not tractable, given point estimates for parameters  $\theta$ ,  $\eta$ , and  $\beta$ .

▶ We therefore apply a mean-field approximation.

### Variational inference

We iteratively maximize a variational lower bound on the expected likelihood:

$$\mathcal{L}_{Q} = E_{Q}[\log P(\mathbf{x} \mid \mathbf{y}; \boldsymbol{\theta})] + E_{Q}[\log P(\mathbf{y}; G, \boldsymbol{\beta}, \boldsymbol{\eta})] - E_{Q}[\log Q(\mathbf{y})].$$

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The first and third terms factor across dyads.

This means we have the "obvious" closed form updates for  $q_{ij}$  (E-step) and  $\theta$  (M-step).

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- The first and third terms factor across dyads. This means we have the "obvious" closed form updates for  $q_{ij}$  (E-step) and  $\theta$  (M-step).
- The second term requires an intractable sum over all dyad labelings.



# Estimating the prior

- Optimization w.r.t.  $\beta$  and  $\eta$  requires computing the partition function  $Z(\eta, \beta; G)$ .
- ► In noise-contrastive estimation, this constant is an additional parameter, to be learned (Gutmann and Hyvärinen, 2012)
- ► We draw "noise examples", and design an alternative objective, distinguishing the true examples from the noise examples.
- ▶ This gives a gradient on  $\beta$  and  $\eta$ , which we optimize through L-BFGS.