

Edit Ticket

Actor: Assignee / Project Manager / Admin

Description: A user edits an existing ticket.

Primary Flow:

- 1. User clicks "Edit" on a ticket from the board.**
- 2. System displays the current details of the ticket:**
 - **Title**
 - **Description**
 - **Assignee**
 - **Stage**
- 3. User makes changes and submits the form.**
- 4. System compares changes to original values and logs updates in history:**
 - **Example:**
 - **"Jane Doe updated the Title to 'Fix Login UI Bug' at 4/14/2025 12:15 PM"**
 - **"Jane Doe updated the Assignee to 'Freddie Freeman' at 4/14/2025 12:16 PM"**
- 5. System updates ticket in the database and returns to the board.**

Alternative Flow – Failure:

- **If the ticket edition was canceled or an exception occurs:**
 - **System shows an error message: "Sorry, editing ticket failed."**
 - **User remains on the board view.**