

Create Ticket

Actor: Project Manager / Group Manager / Admin

Description: A user with permission creates a new ticket in the system.

Primary Flow:

1. User navigates to the board and selects a stage (e.g., "To Do").
2. User clicks "Add Item".
3. System displays a form requesting:
 - Title
 - Description
 - Assignee
 - Selected Stage (auto-selected based on board view)
4. User submits the form.
5. System stores the ticket and:
 - Initializes the ticket history with a creation log entry:
 - Example: "John Smith created 'Fix Login Bug' at 4/14/2025 11:44 AM.
Initial Assignee: Jane Doe. Initial Stage: To Do."
6. System redirects back to the board view.