

Move Ticket to Another Stage

Actor: Any user with board access

Description: User drags or moves a ticket to another stage (column).

Primary Flow:

- 1. User clicks ellipse dropdown menu**
- 2. User Clicks “Move Ticket To”**
- 3. User Clicks on a Stage that is available**
- 4. System checks if the ticket’s assignee is still eligible for the target stage based on group membership.**
 - **If not, the system unassigns the ticket.**
- 5. System updates the ticket’s stage and logs the change:**
 - **Example:**
 - **"Ozzie Albies moved the ticket from To Do to In Progress at 4/14/2025 12:20 PM"**
 - **"Ozzie Albies updated the Assignee to 'Unassigned' at 4/14/2025 12:20 PM"**
- 6. System stores the update and returns to the updated board view.**