

## **Delete Ticket**

**Actor: Admin / Project Manager / Group Manager**

**Description: A user with the proper role deletes a ticket from the board.**

### **Primary Flow:**

- 1. User navigates to the project board.**
- 2. User selects the ticket to delete.**
- 3. User clicks the "Delete Ticket" option.**
- 4. System asks for confirmation (optional UX safeguard).**
- 5. Upon confirmation, the system:**
  - Removes the ticket from the database.**
  - (Optionally) logs the deletion action for audit (currently not implemented, but can be added).**
- 6. System displays a success message:**
  - Example: "Deleted ticket successfully."**
- 7. Board view refreshes without the deleted ticket.**

### **Alternative Flow – Failure:**

- If the ticket cannot be found or an exception occurs:**
  - System shows an error message: "Sorry, deleting ticket failed."**
  - User remains on the board view.**