CSCE 190

Assignment Name: Personas Group Name: Tech Support

Team Members who contributed:

First Name	Last Name	Email
Shea	Rappold	srappold@email.sc.edu
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Brandon White, by Collin Remer

age: 34

residence: Arizona

education: Bachelors in Accounting

occupation: Senior Accountant

marital status: Single



"Consistency is the key to success"

After a long work day, I enjoy spending time with my dogs and listening to music!

Comfort With Technology

INTERNET

SOFTWARE

MOBILE APPS

SOCIAL NETWORK

Criteria For Success:

Consistently rising through the ranks in my career

Needs

- Guidance from superiors
- Something to make me stand out
- More connections in my field

Values

- Consistency
- Transparency
- Integrity

Wants

- A new innovative way to listen to music
- New methods of destressing after work
- Success in my career

Fears

- Failure at my job
- Health issues from stress
- Disapproval from his parents



Jackie Howell by Shea Rappold

age: 25

residence: Nebraska

education: Environmental Science occupation: Agricultural Engineer

marital status: Single



"Greener technology is key in conservation in the modern age."

She spends her days at work trying to lessen the impact of agriculture on the environment. When she is off of work, she spends her time outside, trying to do what she can to help the environment while listening to her favorite music.

Comfort With Technology

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Criteria For Success:

Maximizing societal gain while minimizing environmental impact.

Needs

- Music that can distract her from the stress of her job.
- To feel hope for the future of the environment.

Values

- Preservation of natural life.
- Environmental conservation.

Wants

- To use music to distract herself from the stress caused by climate change.
- Technology that is able to help people while not harming the environment.

Fears

- Climate change.
- She believes that she is not doing enough to help the people around her.



Chad Gunderson - by Jacob Frierson

age: 28

residence: California, Los Angeles education: MA in Physical Therapy

occupation: Personal Trainer/Life Enthusiast marital status: Single with long term girlfriend



Practice is Perfection.

Spends his days training himself and others to become the best people they can be, physically and emotionally.

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Criteria For Success:

Physical, picturable advancement.

Needs

- Easy to use app with little technical expertise required.
- Ability to create playlists for different workouts/scenarios.
- Music player that constantly improves, just like him.

Values

- Perseverance
- Self-Improvement
- Teamwork

Wants

- Music tailored to him
- Social features on the app: Share music?
- Ability to upload personal music to music player through a simple interface.
- Support for lesser known artists.

Fears

- Failing to learn from Failure
- Letting others down
- People who skip leg day

