Jacob Greenwald

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A creative thinker who uses ingenuity to find innovative solutions to challenging problems. I use insight, imagination and coding fundamentals to create success by drawing on my dedication, persistence and passion for web development

JavaScript # ES6 # OOJS # HTML / CSS # ReactJS # Ruby on Rails # AngularJS # SQL # MongoDB # Express # NodeJS # Rspec # TDD

General Assembly, Web Development Immersive   June 2017 – Present
- Three-month, 500-hour full-time and full-stack web development program providing experience with the latest front and back-end programming languages, tools, and methodologies including:
- HTML, CSS, SASS, Javascript, jQuery, PostgreSQL, MongoDB, Ruby, Ruby on Rails, AngularJS, NodeJS, ReactJS, Wordpress, RSpec, Git, Github, Agile/scrum, wire framing, user stories/requirements planning, and test driven development
- Created four fully developed web apps utilizing front-ends, back-ends and databases
- Developed applications in multiple frameworks including ReactJS, AngularJS, Ember.js and Rails
- Practiced in writing JavaScript on both the client-side and server-side including use of the new ES6 syntax and knowledge of object oriented JavaScript
- Created RESTful APIs and utilized third-party API calls with technologies such as AJAX and Axios

Vector Security Networks : Customer Service Specialist   November 2016 – March 2017
- Received, notated and resolved incoming calls from customers in a high volume call center
- Ensured customer satisfaction while also following pre-set corporate procedures
- Worked with efficiency and skill to ensure call hold times are as low as possible

GameStop : Senior Game Advisor   October 2014 - October 2016
- Received, replied to and resolved all customer issues to ensure customer satisfaction
- Managed inventory by running daily inventory counts and correcting discrepancies. Including boxing and shipping items for GameStop's regional stock balance program to ensure each store has enough product on hand based on regional demand
- Explained differences in merchandise in order to help customers find the best product

Paxton International : International Coordinator   January 2014 - October 2014
- Coordinated international moves from start to finish for Department of State and Department of Defense Employees
- Prepared and submitted customs documents for entry of diplomatic goods into foreign countries
- Ensured shipment data was entered into the system correctly for accurate data reporting to the Department of State
- Served as main point of contact for DoS employees to ensure high quality of customer service
- Ensured that all DoS regulations were followed and that shipments arrived at destination on/before the required delivery date

Paxton International : A/P and A/R Specialist   June 2011 - January 2014
- Managed warehouse database (created and tracked files for quarterly billing)
- Accounts receivable and accounts payable leadership experience
- Generated data in order to report on commission and files with low/ negative revenue
- Developed problem-solving skills by resolving vendor and client concerns
- Billed Department of State via Syncada PowerTrack
- Utilized excel skills to create CSV files for EDI (Electronic Data Interchange) billing
- Interfaced with coordinators to insure proper account specific billing
- Closed out billing according to monthly billing cycle

Education	
University of Virginia, Charlottesville, VA	**B.A. Economics, May 2010**
General Assembly, Washington D.C.	**Full Stack Web Developer, Sept 2017**