7036 Park Mesa Way #31
San Diego, CA 92111
(619) 876-2217
Jacobgoreham@gmail.com

Jacob Goreham

SKILLS

Customer Service: Demonstrated excellent customer service skills through direct interactions with clients addressing their needs and resolving issues promptly and professionally.

Front-end Technologies: Proficient in HTML, CSS, JavaScript, jQuery, responsive design principles, React, and Bootstrap, delivering visually appealing and user-friendly web interfaces.

Back-end Technologies: Experience in building RESTful APIs using Node.js, Express, and working with databases such as MySQL and MongoDB. Familiarity with Sequelize ORM and GraphQL.

MERN Stack: Proficient in developing applications using the MERN Stack to build scalable and efficient web solutions.

Certification

Certified Full Stack Developer through UCSD Extended Studies.

EXPERIENCE

Everingham Bros, San Diego — *Crew member*

September 2019 – PRESENT

- Handle customer complaints and concerns with empathy, finding appropriate solutions to ensure customer satisfaction.
- Worked in a high-stress environment, managing multiple tasks efficiently and maintaining composure.
- Collaborated with cross-functional teams to ensure smooth operations and seamless customer experiences.

EDUCATION

Maranatha Christian Schools, Rancho Bernardo — *Diploma*

Graduated: 2019

Attending this school my entire life taught me life lessons I hold near and dear with me to this day.

Portfolio

https://jacobgoreham.github.io/React-Portfolio/