

Jacob Jenkins

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Skills

- C++
- Python
 - Flask
 - Jinja2
 - SQLAlchemy
- Git
- Javascript
- Java
- SQL
- Relational Databases
- Unix/Linux
- Web Development
- Unit Testing
- MIPS Assembly
- Emacs Lisp

Work Experience

Apple 2014 —Present

AppleCare Advisor

- Responsible for troubleshooting iPhone, iPad, iPod, and account security issues.
- Effectively communicated technical troubleshooting steps and information to customers with different levels of technical ability.
- Gained valuable experience telecommuting with a remote team of coworkers.

Sears 2013 — 2014

Consumer Electronics Sales Associate

- Responsible for selling consumer electronics and providing excellent customer service.
- Gained a wide range of interpersonal skills that could be applied in any career field.

Education

University of Florida 2013 — Present

Computer Science

- Delta Epsilon Iota Honor Society

College of Central Florida 2011 — 2013

Associate of Arts, Computer Science

- Phi Theta Kappa Honor Society