

Jacob Nam

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Summary

Current junior at Northwestern University studying Computer Science, B.S. Looking for prospective software engineering internships. Highly detail-oriented, quick learner and skilled in customer service.

Experience

Server

Soban Korea, Evanston, IL

03/2019 – 01/2020

- Gained experience with handling payments, POS system, and customer service
- Enhanced operational efficiency by restocking employee and customer supplies during slow periods
- Scheduled reservations and managed seating arrangements during busy hours
- Worked well under pressure

Summer School Teacher

True Light Summer School, Paramus, NJ

2017 – *current*

- Created and implemented curriculum and lesson plans
- Directly assisted the director and gained experience in delegating responsibilities
- Communicated frequently with students, parents, and faculty

Education

Bachelor of Science: Computer Science

Northwestern University, Evanston, IL

09/2018 – *current*

Leadership

- Hold various leadership positions at church, including small group leader, event staff, college ministry

volunteer coordinator, youth group president (former),
as well as leadership positions in high school clubs

- Currently serving on the executive board of Korean American Student Association at Northwestern

Skills

- Customer Service
- Microsoft Office
- Basic IT
- Debugging

Languages

- English (native speaker)
- Korean (conversational)