

JACOB JOVE

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EDUCATION

GEORGETOWN UNIVERSITY LAW CENTER

Juris Doctor

GPA: 3.36

Activities: SBA, *Teaching and Learning Outcomes Committee*, First Generation Student Union, *1L Delegate*, AI Association

Washington, DC

Expected May 2028

BRIGHAM YOUNG UNIVERSITY

Master of Information Systems Management, with high distinction, & Bachelor of Science, cum laude, in Information Systems

Minors: Japanese; Asian Studies

GPA: 3.95

Honors: Foreign Language & Area Studies Fellow, Rex E. Lee Scholar, William A. & Julia F. Hoops Scholar

Provo, UT

May 2018

EXPERIENCE

GLOBALLOGIC

Content Writer

New York, NY

Apr. 2024 – Mar. 2025

- Researched, drafted, and evaluated large volumes of textual data to train large language models (LLMs) for a Fortune 10 client, assessing factual grounding, logical coherence, neutrality, and compliance with ethical standards.
- Analyzed weight, reliability, and validity of diverse source materials to ensure high-quality, bias-mitigated AI outputs.
- Collaborated with peers to resolve factual, ethical, and linguistic ambiguities and to refine standards for data quality, risk mitigation, and responsible AI development.

SOKAI SOLUTIONS

Co-Founder and Software Developer

Remote

Jan. 2022 – Apr. 2024

- Drafted and negotiated client contracts and project terms; managed ongoing client relationships.
- Oversaw the full lifecycle of three software projects, including requirements analysis, technical design, implementation, testing, and delivery, while balancing project objectives and constraints.

MODULARHISTORY

Co-Founder and Software Developer

College Station, TX

Jun. 2020 – Dec. 2021

- Co-founded an organization dedicated to improving civic dialogue through education; drafted bylaws and other governing documents in compliance with state and federal requirements; obtained 501(c)(3) nonprofit status.
- Directed a university capstone project developing a web platform promoting balanced engagement with controversial social issues through curated research, accessible design, and content moderation.

INDEED

Quality Assurance Engineer

Tokyo, Japan

Jun. 2018 – Jun. 2020

- Automated functional tests for four websites, reducing team's manual quality assurance (QA) burden by over 50%.
- Proactively mitigated business risk by designing, implementing, documenting, and presenting a QA tool that was subsequently adopted by multiple international teams.
- Drafted and maintained internal documentation to standardize QA processes and institutionalize knowledge.
- Facilitated weekly team meetings and collaborated cross-functionally with product managers and engineering teams to prioritize competing tasks and align expectations among international stakeholders.

BRIGHAM YOUNG UNIVERSITY

Teaching Assistant, Research Assistant, and Instructor

Provo, UT

Aug. 2016 – Apr. 2018

- Mentored junior students on application development, data analytics, systems design, and business ethics.
- Analyzed data from two privacy-related experiments; synthesized data into actionable findings.
- Co-authored a research paper on “privacy fatigue” nominated for Best Paper Award at the Hawaii International Conference on Systems Sciences (HICSS).
- Taught “Spreadsheet Skills & Business Analysis” course; demonstrated advanced spreadsheet techniques.

ADDITIONAL INFORMATION

- **Languages:** Japanese (fluent); Korean (intermediate); Spanish (intermediate); Chinese (beginner)
- **Community engagement:** Braver Angels (2025–present); two-year mission in Japan (2012–2014)
- **Personal interests:** Perfecting soups, curries, and okonomiyaki; weightlifting; facilitating intercultural dialogue