

JACOB KLITZKE

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RELEVANT EXPERIENCE

ZEROCHAOS AT NETAPP

Wichita, KS
2016—present

STUDENT CONTRACTOR

- Performed testing, validation, and troubleshooting of NetApp E-series storage software and firmware to ensure code stability and a high-quality end-user experience.
- Wrote scripts to help automate the process of running or analyzing test results to improve efficiency and increase productivity. These scripts were mostly written in bash.

ENNOVAR AT WICHITA STATE

UNIVERSITY
Wichita, KS
2014—2016

STUDENT NETWORK ENGINEER

- Created, configured, and maintained the production network infrastructure consisting of Cisco switches and ASAs. This included implementing networking protocols such as: L3 switching, ACLs, NAT, HSRP, and VPC and performing troubleshooting to diagnose network problems.
- Adjusted the production network infrastructure as business needs grew and evolved. This required careful planning and analysis to determine the best networking strategy to implement.

SOLUTIONS TEST VALIDATION STUDENT ENGINEER

- Designed and performed tests to analyze the capabilities of NetApp storage technology. These tests analyzed storage I/O, DDP, and RAID performance. Test results were published in official technical whitepaper documentation.
 - Automated tests to ensure efficient and error-free testing, which decreased project completion time. These automated scripts were written in a variety of languages including PowerShell and Java.
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EDUCATION AND CERTIFICATIONS

CISCO SYSTEMS INC.
2015-2018

CISCO CERTIFIED NETWORK ASSOCIATE (CCNA R/S 200-120)
Cert. Number: 422254170193ESCH

WICHITA STATE UNIVERSITY
Wichita, KS
2013—May 2017

BACHELOR OF SCIENCE IN COMPUTER ENGINEERING

Relevant coursework includes: Routing and Switching, Data Structures and Algorithms, Object Oriented Programming, and Programming Paradigms.
GPA: 3.962



SKILLS

- Networking
- Troubleshooting
- Technical writing
- Data center infrastructures
- Java/JUnit
- Scripting
- Test automation
- Agile methodologies
- Performance tuning