

JACOB LUU

(613) 879-9943 • jacob.luu2006@gmail.com • Gatineau, QC J9H6C3

EXPERIENCE

OCT '23 - PRESENT

Construction Worker | Khanh Luu, Ottawa, ON

- Used hand drill and saw machine to cut required measurements of materials.
- Collaborated with other crew members to complete tasks in an effective manner; worked both independently and as part of a team.
- Maintained a clean job site by removing debris, cleaning up spills, and adhering to safety regulations on a daily basis.
- Performed carpentry work such as framing, drywall installation, and trimming; operated power tools and hand tools safely and efficiently.

JUL '22 - NOV '23

Restaurant Cook | Crazy Pho you, Ottawa, ON

- Demonstrated strong knife skills and food preparation techniques in a high-volume kitchen environment.
- Adapted quickly to changing menu items or specials during busy times.
- Collaborated with front-of-house staff in order to ensure timely execution of orders during peak dining hours.
- Followed recipes accurately ensuring consistency in product quality across the board.
- Assisted with training new employees on proper food handling techniques and safety protocols.
- Demonstrated knowledge of various food service equipment including ovens, fryers, grills and other kitchen appliances.
- Ensured quality of all products by tasting, smelling and visually inspecting for freshness and presentation prior to serving.
- Consistently maintained a positive attitude towards coworkers and customers alike.

AUG '20 - JUL '22

Restaurant Waiter | Crazy Pho you, Ottawa, ON

- Demonstrated excellent customer service skills by promptly taking orders, delivering food and beverages, and addressing any customer concerns or complaints.
- Greeted patrons at assigned tables and promptly addressed questions and requests.
- Greeted customers and provided menu information to create a positive dining experience.
- Multi-tasked effectively while managing multiple tables simultaneously during peak hours.
- Managed difficult situations professionally by remaining calm under pressure.
- Performed opening and closing duties such as setting up the dining area, restocking supplies, cleaning dishes and silverware.

AUG '20 - JUL '22

Restaurant Cashier | Crazy Pho you, Ottawa, ON

- Maintained cleanliness of the dining area and ensured food safety standards were met.
- Demonstrated ability to handle multiple tasks simultaneously with minimal supervision.
- Developed strong customer service skills while handling complaints and resolving issues promptly.
- Operated cash register efficiently to process payments from customers.
- Multi-tasked to handle long lines, reducing customer wait times.

Phone Number (613) 879-9943

Email jacob.luu2006@gmail.com

Address Gatineau, QC J9H6C3

EXPERIENCE

Construction Worker

Khanh Luu, Ottawa, ON

Oct 2023 - Present

- Used hand drill and saw machine to cut required measurements of materials.
- Collaborated with other crew members to complete tasks in an effective manner; worked both independently and as part of a team.
- Maintained a clean job site by removing debris, cleaning up spills, and adhering to safety regulations on a daily basis.
- Performed carpentry work such as framing, drywall installation, and trimming; operated power tools and hand tools safely and efficiently.

Restaurant Cook

Crazy Pho you, Ottawa, ON

Jul 2022 - Nov 2023

- Demonstrated strong knife skills and food preparation techniques in a high-volume kitchen environment.
- Adapted quickly to changing menu items or specials during busy times.
- Collaborated with front-of-house staff in order to ensure timely execution of orders during peak dining hours.
- Followed recipes accurately ensuring consistency in product quality across the board.
- Assisted with training new employees on proper food handling techniques and safety protocols.
- Demonstrated knowledge of various food service equipment including ovens, fryers, grills and other kitchen appliances.
- Ensured quality of all products by tasting, smelling and visually inspecting for freshness and presentation prior to serving.
- Consistently maintained a positive attitude towards coworkers and customers alike.

Restaurant Waiter

Crazy Pho you, Ottawa, ON

Aug 2020 - Jul 2022

- Demonstrated excellent customer service skills by promptly taking orders, delivering food and beverages, and addressing any customer concerns or complaints.
- Greeted patrons at assigned tables and promptly addressed questions and requests.
- Greeted customers and provided menu information to create a positive dining experience.
- Multi-tasked effectively while managing multiple tables simultaneously during peak hours.
- Managed difficult situations professionally by remaining calm under pressure.
- Performed opening and closing duties such as setting up the dining area, restocking supplies, cleaning dishes and silverware.

Restaurant Cashier

Crazy Pho you, Ottawa, ON

Aug 2020 - Jul 2022

- Maintained cleanliness of the dining area and ensured food safety standards were met.
- Demonstrated ability to handle multiple tasks simultaneously with minimal supervision.
- Developed strong customer service skills while handling complaints and resolving issues promptly.
- Operated cash register efficiently to process payments from customers.
- Multi-tasked to handle long lines, reducing customer wait times.
- Handled cash and credit transactions accurately to protect assets of company.

LANGUAGES

English

Native

French

Bilingual

Vietnamese

Conversational

REFERENCES

References available upon request

Jacob Luu

Phone (613) 879-9943

Email jacob.luu2006@gmail.com

Address Gatineau, QC J9H6C3

EXPERIENCE

CONSTRUCTION WORKER — Khanh Luu

Ottawa, ON, October 2023 - Present

- Used hand drill and saw machine to cut required measurements of materials.
- Collaborated with other crew members to complete tasks in an effective manner; worked both independently and as part of a team.
- Maintained a clean job site by removing debris, cleaning up spills, and adhering to safety regulations on a daily basis.
- Performed carpentry work such as framing, drywall installation, and trimming; operated power tools and hand tools safely and efficiently.

RESTAURANT COOK — Crazy Pho you

Ottawa, ON, July 2022 - November 2023

- Demonstrated strong knife skills and food preparation techniques in a high-volume kitchen environment.
- Adapted quickly to changing menu items or specials during busy times.
- Collaborated with front-of-house staff in order to ensure timely execution of orders during peak dining hours.
- Followed recipes accurately ensuring consistency in product quality across the board.
- Assisted with training new employees on proper food handling techniques and safety protocols.

- Demonstrated knowledge of various food service equipment including ovens, fryers, grills and other kitchen appliances.
- Ensured quality of all products by tasting, smelling and visually inspecting for freshness and presentation prior to serving.

- Consistently maintained a positive attitude towards coworkers and customers alike.

RESTAURANT WAITER — Crazy Pho you

Ottawa, ON, August 2020 - July 2022

- Demonstrated excellent customer service skills by promptly taking orders, delivering food and beverages, and addressing any customer concerns or complaints.
- Greeted patrons at assigned tables and promptly addressed questions and requests.
- Greeted customers and provided menu information to create a positive dining experience.
- Multi-tasked effectively while managing multiple tables simultaneously during peak hours.
- Managed difficult situations professionally by remaining calm under pressure.
- Performed opening and closing duties such as setting up the dining area, restocking supplies, cleaning dishes and silverware.

RESTAURANT CASHIER — Crazy Pho you

Ottawa, ON, August 2020 - July 2022

- Maintained cleanliness of the dining area and ensured food safety standards were met.
- Demonstrated ability to handle multiple tasks simultaneously with minimal supervision.
- Developed strong customer service skills while handling complaints and resolving issues promptly.
- Operated cash register efficiently to process payments from customers.