

## **About me**

I have always been passionate about IT and New Technologies.

Ex-military in the army, with experience in the military telecommunications sector, used to work under pressure with several deployments in operational areas such as Iraq (Satellite Operator), Lebanon (lines, CECOM). Resolute, disciplined and a team player.

## **Skills**

- MySQL
- Windows Server
- Git
- HTML, CSS
- Servidor Apache 2.4

## **Certifications**

Servidor Web Apache IT Essentials Shell en Linux

#### **Contact**

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# Jacobo Azmani

Network Systems Administrator, I am currently learning Front-End Web Development.

## **Education**

• Front-End Developer

#### March 2022 - July 2022 | General Assembly

NETWORK AND SYSTEM ADMINISTRATOR

2019 - 2021 | I.E.S Celia Viñas

• Baccalaureate

2007 - 2009 | I.E.S Virgen del Carmen

## **Experience**



## 2021 SOSMATIC

# 2022 IT Technician

- Respond to and record customer requests in the ticketing tool.
- Analyse customer requirements to generate CRM product solutions.
- Manage the system infrastructure, including databases, alarm management in Nagios/Centreon.
- Provide technical support for hardware and software issues that may arise.
- Monitor the system on a daily basis and respond quickly to any security or usability issues.
- Create and configure accounts in AD and AD Manager.
- Follow up and close tickets, ensuring resolution of the incident ensuring SLA and KPIs are met.



#### **2006** Army

# 2021 Telecommunications specialist

- Telecommunications systems operator (assembly of radio equipment, telecommunications link, assembly and control of satellite terminals, etc).
- 6 month mission in Iraq as an IP satellite terminal operator, monitoring the network of the Spanish base and maintenance of the communications infrastructure.
- 6 month mission in Lebanon, monitoring the network of a Spanish detachment, forensic work on portable equipment and devices, wardriving and incident resolution.

## Languages

Francés

English