

Jacob Ottesen

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Experience

IBM UX Design Intern

Actively designed a repository to house AI solutions from the ground up for IBM AI offerings. Directed user interviews, usability tests, design iterations, and slide deck presentations.

Jan 2019 - Present

FamilySearch UX Design Intern

Worked closely with the lead designer and product manager to conduct user research and define product vision for the historical records search on the FamilySearch site.

Jan 2019 - May 2019

Workfront UX Research/Design Intern

Conducted stakeholder interviews with product teams to understand research goals. Acted as a research consultant to product teams throughout the organization. Wireframed and prototyped features used in Workfront's digital asset management product.

May 2018 - Aug 2018

Boncom UX Design Intern

Redesigned the chat experience on Mormon.org, using the new branding style guide. Created mock-ups & wireframes for new components and UI elements in the style guide. Transformed user research insights into potential design solutions.

Jan 2018 - May 2018

Skills

Research

Usability Testing
Surveys
User Interviews
Contextual Inquiry

Design

Prototyping
UI Animations
Wireframing
Visual Design

Tools

Sketch App
Invision
Principle for Mac
Adobe Creative Suite

Education

Brigham Young University - Idaho Class of 2019

BS in Web Design & Development