

# Jacob Ottesen

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## Experience

### IBM UX Design Intern

Collaborated with a multidisciplinary team of interns for 8 weeks. Responsibilities included, conducting usability tests, design iterations, wireframing and building weekly slide deck presentations.

June 2019 - August 2019

### FamilySearch UX Design Intern

Worked closely with the lead designer and product manager to conduct user research and define product vision for the historical records search on the FamilySearch site.

Jan 2019 - May 2019

### Workfront UX Research/Design Intern

Conducted stakeholder interviews with product teams to understand research goals. Acted as a research consultant to product teams throughout the organization. Wireframed and prototyped features used in Workfront's digital asset management product.

May 2018 - Aug 2018

### Boncom UX Design Intern

Redesigned the chat experience on Mormon.org, using the new branding style guide. Created mock-ups & wireframes for new components and UI elements in the style guide. Transformed user research insights into potential design solutions.

Jan 2018 - May 2018

## Skills

### Research

Usability Testing  
Surveys  
User Interviews  
Contextual Inquiry

### Design

Prototyping  
UI Animations  
Wireframing  
Visual Design

### Tools

Sketch App  
Invision  
Principle for Mac  
Adobe Creative Suite

## Education

### Brigham Young University - Idaho Class of 2019

BS in Web Design & Development