

Jacob Ottesen

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Experience

FamilySearch UX Design Intern

Working closely with the lead designer and product manager to conduct user research and define product vision for the historical records search on the FamilySearch site.

Jan 2019 - Present

BYU-Idaho UX Designer

Researched and identified problems through stakeholder interviews and user research for a web application used by 18,000+ students to plan out classes for their graduation. Responsible for project management, design, prototyping and communication with the client.

Aug 2018 - Dec 2018

Workfront UX Research/Design Intern

Conducted stakeholder interviews with product teams to understand research goals. Acted as a research consultant to product teams throughout the organization. Wireframed and prototyped features used in Workfront's digital asset management product.

May 2018 - Aug 2018

Boncom UX Design Intern

Redesigned the chat experience on Mormon.org, using the new branding style guide. Created mock-ups & wireframes for new components and UI elements in the style guide. Transformed user research insights into potential design solutions.

Jan 2018 - May 2018

Skills

Research

Usability Testing
Surveys
User Interviews
Contextual Inquiry

Design

Prototyping
UI Animations
Wireframing
Visual Design

Tools

Sketch App
Invision
Principle for Mac
Adobe Creative Suite

Education

Brigham Young University - Idaho Class of 2019

BS in Web Design & Development