Jacob Ottesen

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Experience

BYU-Idaho UX Designer

Researched and identified problems through stakeholder interviews and user research for a web application used by 18,000+ students to plan out classes for their graduation. Responsible for project management, design, prototyping and communication with the client.

Aug 2018 - Dec 2018

Workfront UX Research/Design Intern

Conducted stakeholder interviews with product teams to understand research goals. Acted as a research consultant to product teams throughout the organization. Wireframed and prototyped features used in Workfront's digital asset management product.

May 2018 - Aug 2018

Boncom UX Design Intern

Redesigned the chat experience on Mormon.org, using the new branding style guide. Created mock-ups & wireframes for new components and UI elements in the style guide. Transformed user research insights into potential design solutions.

Jan 2018 - May 2018

Skills

Research	Design	Tools
Usability Testing	Prototyping	Sketch App
Surveys	UI Animations	Invision
User Interviews	Wireframing	Principle for Mac
Contextual Inquiry	Visual Design	Adobe Creative Suite

Education

Brigham Young University - Idaho Class of 2019

BS in Web Design & Development