

Defects ▼	Company ▼	Issue ▼	Prior ▼	Word ▼
Defect: 1	Capital One,JPMorgan Chase & Co.,Citibank,Bank of America,Wells Fargo & Company	Other,Identity theft / Fraud / Embezzlement,Closing/Cancelling account,APR or interest rate,Credit determination	0.154512702	credit,card,account,chase,capital
Defect: 2	Citibank,Capital One,Bank of America,JPMorgan Chase & Co.,Wells Fargo & Company	Billing disputes,Identity theft / Fraud / Embezzlement,Other,Closing/Cancelling account,Late fee	0.630809801	credit,card,account,payment,did
Defect: 3	Encore Capital Group,Wells Fargo & Company,JPMorgan Chase & Co.,Bank of America,Capital One	Cash advance,Convenience checks,Identity theft / Fraud / Embezzlement,Other,Closing/Cancelling account	1E-10	york,error,escalate,escalated,escalation
Defect: 4	Bank of America,Citibank,JPMorgan Chase & Co.,Capital One,Wells Fargo & Company	Billing disputes,Credit card protection / Debt protection,Transaction issue,Other,Other fee	0.139964854	card,credit,dispute,charge,did
Defect: 5	Citibank,Bank of America,JPMorgan Chase & Co.,Wells Fargo & Company,Capital One	Rewards,Advertising and marketing,Identity theft / Fraud / Embezzlement,Closing/Cancelling account,Customer service / Customer relations	0.063218391	card,credit,citi,account,points
Defect: 6	JPMorgan Chase & Co.,Encore Capital Group,Wells Fargo & Company,Bank of America,Capital One	Rewards,Billing disputes,Other,Customer service / Customer relations,Credit card protection / Debt protection	0.011494253	chase,did,credit,product,card