

# Jacob Phillips

## Software Engineer

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### SUMMARY

Proficient software engineer with experience in designing, developing, and implementing software applications. Utilising C# and .NET to write scalable, secure code with a knack for problem-solving.

### PROFESSIONAL EXPERIENCE

#### Software Engineer

**Fortis Cyber Security**    📅 04/2024 - Present    📍 Milton Keynes, UK

Led in the design and development of a compliance management application

- Led the development of an internal compliance management application, using Clean Architecture principles to establish maintainable, scalable, and testable code.
- Produced over 20 technical documents, including detailed user stories, database schemas, and UI/UX wireframes ensuring 100% alignment with client requirements, meeting both functional and non-functional specifications.
- Partnered with an external development team to implement 15+ features, improving compliance tracking efficiency by 40% for end-users.
- Hosted and scaled solution in Microsoft Azure, establishing high availability and seamless performance for enterprise clients.

#### Software Engineer

**TIDE Services**    📅 10/2023 - 04/2024    📍 Huntingdon, UK

Responsible for designing, developing, and maintaining software applications

- Designed and developed scalable web applications using ASP.NET MVC, adhering to OOP and SOLID principles to improve maintainability and performance.
- Migrated legacy Exchange Server system to Twilio SendGrid for email functionality, writing 50+ unit and integration tests with NUnit to ensure seamless email delivery and system reliability.
- Acted as the focal point for production releases to AWS EC2 to ensure seamless deployments and 99.9% uptime.
- Improved development documentation and conducted code reviews in Azure DevOps, boosting team code quality and reducing technical debt.
- Migrated Python Lambda functions to C#/.NET, ensuring compatibility with organisational standards and extending application security support.
- Refactored SQL database stored procedures, enhancing query performance by 50% and reducing system latency.
- Integrated Redis caching into server-side code using AWS ElastiCache, achieving a 15% reduction in API response time and lowering RDS operational costs.

### EDUCATION

#### Bachelor's in Computer Science

**Oregon State University**    📍 Corvallis, United States (ECampus)

### HOBBY

#### Programming Content Creator

<https://www.youtube.com/@JPtheProgrammer>

📅 08/2023 - Present

Developed and shared educational content on YouTube, creating tutorials and practical examples to help learners with core programming concepts, data structures, algorithms, and cloud-based application deployment on Azure.

### IMPORTANT LINKS



#### Github

<https://github.com/jacobrphillips>



#### Portfolio Website

<https://jacobrphillips.dev/>

### PROJECTS

#### Instructor Hub

🔗 <https://github.com/gschool-blue-ocean/instructor-hub-20?tab=readme-ov-file>

Collaborated in a team of developers to design and develop a full-stack web application for managing instructor and student data using React, Express, Node.js, and PostgreSQL, enhancing educational workflows through dynamic scheduling and performance tracking.

#### Technology Blog

🔗 <https://www.jacobrphillips.com/>

Developed a fully functional blog using C# ASP.NET Core MVC with .NET Identity for user authentication, featuring secure account management, post creation, and comment functionality.

#### System Design Capstone

🔗 <https://github.com/jacobrphillips/SDC>

Designed and implemented a scalable backend system using Node.js and PostgreSQL, performing a performance analysis of distributed monolith, single-server monolith, and SSM with Redis to optimize API performance and database efficiency for high-traffic e-commerce operations.

### SKILLS

C#    .NET    ASP.NET MVC    Python

SQL    Object-Oriented Programming (OOP)

Node    Express

RESTful API Development    AWS    Azure

Git    Visual Studio

UI/UX Wireframes and Mockups

Database ERD and Schema    NUnit

Unit Testing    React    JavaScript

TypeScript    HTML    CSS