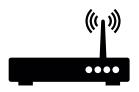
## NETWORK OPERATIONS CENTER FAST FACTS 2019

TOTAL ANNUAL SESSION TIME OVER WIFI



14,050.56 YEARS AVERAGE NUMBER OF WIRELESS USERS PER DAY



35,608

TOTAL ANNUAL WIRELESS TRAFFIC\*



7.38 PB

(7,381,204.19 GB)

AVERAGE NUMBER OF APPLE USERS ON WIRELESS PER DAY



14,465

(32.96% OF USERS)

ENGINEER TO DEVICE RATIO



1 : 491

99,69%



TOTAL NETWORK TICKETS CLOSED PER MONTH, 2016-2019

