James Coons

Business Data Analyst

> "I see a problem and I want to solve it. I identify the problem, evaluate it, select from several solutions and then design a new system that will solve the problem."

Versatility

Business Analysis

Programming

Data Conversion

Business Intelligence

Personal

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Specialties

MS Excel: Macros, VBA , Menu Systems, Data Import & Export.

MS Access: VBA, Data Import & Export, Dashboards.

Creativity: Created "Smart Search" for CMS. Created ProSpec for Data Importing.

Experience

20 Years in Data Analysis, Programming and Problem-Solving.

Metrics

900% Increase in Customer Support calls made after writing new online system (First of America Bank).

$2,500 Savings realized by recovery of a corrupted data file, representing 6 weeks of data entry (Detroit Corps of Engineers).

$3,000 Savings realized on data conversion project by creating ProSpec system to replace manual conversion system (Master Data Center).

Education

BS 1993 Indiana Wesleyan Management

AS 1983 ITT Technical Institute Information Technology

Highlights

Ryder Integrated Logistics
Created dashboard to improve Toyota's management decisions by providing truck driver measurements.
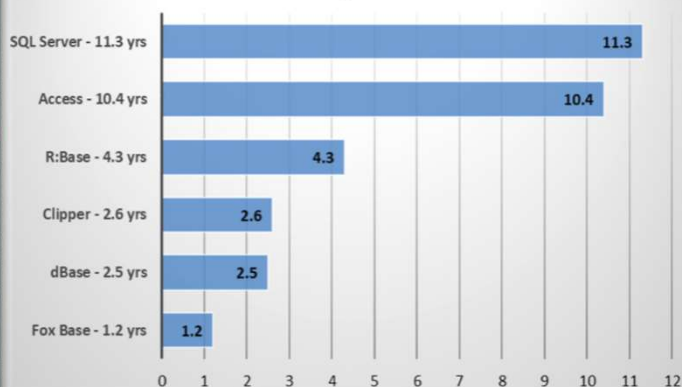
US Government (SSB Inc)
Improved customer's Material Ordering by reverse-engineering the existing system and replacing it with a web-based logistic program. I worked with customers at the government and a remote Development Team at the Pentagon.

Thomson IP Management
Used ETL to import and convert customer data for import into the company's proprietary database.

Database Experience

Database	Years
SQL Server	11.3
Access	10.4
R:Base	4.3
Clipper	2.6
dBase	2.5
Fox Base	1.2

Software Experience

Software	Years
Word	19.9
Share Point	1.9
R:Base	4
Power Point	4.8
Nintex	1.5
Fox Base	1.2
Excel	19.8
dBase	2
Clipper	2
Access	14.1
SQL Server	11.3
R:Base	4.3
Clipper	2.6
dBase	2.5
Fox Base	1.2
Access	0.3