


CHRISTA VERMAAK
199 6TH
PRETORIA
ROOIWAL

Statement date 01 Jun 2024
Account no 338202382
EFT Ref No 6922380005035535030

Account summary

Date	Description	Reference	Amount
01 May 2024	Balance brought forward		R 348.00
31 May 2024	Payment: Thank You		-R 348.00
	Subtotal		R 0.00
01 Jun 2024	Invoice for May	A316152213	R 374.00
	Subscription & usage		
	0614375078	120GB LTE Deal	R 269.00
	0659004405	20GB LTE Wireless Deal	R 105.00
	Total due		R 374.00
Pay on or Before 01 Jul 2024			R 374.00
Pay now: https://apps.telkom.co.za/billing/user/listBills			

Bank account to be debited with R 374.00 on 29 Jun 2024

INFINITE

Go Infinite with Unlimited Data for your smartphone!

- 15 GB Premium data thereafter unlimited standard definition data
- Unlimited Telkom-to-Telkom minutes • 300 All-network minutes • Unlimited SMS's*

Sign up for an Infinite plan. The real flex is data that goes on and on.

*T&Cs apply.

Telkom SA SOC Ltd. Reg office: Telkom Park, The Hub, 61 Oak Avenue, Centurion, 0157. Comp Reg No 1991/005476/30. VAT No 4680101146.

Payment information



69223800050355350300590000037400

Group no 69223 System no 8000503553 Payment code 5030 Control code 059 Cycle 12

Do not detach this portion from this Statement page

Amount due R 374.00



Age Analysis			
120+days	90 days	60 days	30 days
R 0.00	R 0.00	R 0.00	R 0.00

Account assistance



Ways to pay your invoice

To make payment, please log on to Telkom's website and log on to the portal to make payment via EFT or credit card. First-time users will be required to register on (<https://selfservice.telkom.co.za/rococo/public/content/interstitial>) and create a profile prior to processing your payment.

Ways to receive your invoice

Email, Electronic billing and MMS.
You can also view your invoice on the MyTelkom App.

How long does it take to restore your service once suspended for late payment?

We will restore your suspended services as soon possible, but the restoration is subject to a receipt of the payment on our billing system.

The Terms and Conditions are available at:
https://group.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml

How we calculate VAT

We calculate VAT per product or service type individually. Only the sum thereof appears on the tax invoice.

How we calculate interest

Interest is charged on all amounts due that have not been paid on or before the due date indicated on your invoice. Interest is calculated from the date of issue of the invoice until the date we receive the payment. We may amend the interest rate from time to time.

How we calculate cost of calls

Calls are charged per second with a minimum charge per call. The distance of the call and the time you spend on the call determine the call charge per second.

How we calculate early cancellation penalties

Where penalties are applicable, they are calculated on the remaining contract period, in line with the CPA guidelines on penalty calculations.

Shop



Call
081 135

Shop
<https://www.telkom.co.za/>

Find a store
<https://www.telkom.co.za/storelocator>

Tip



Beware of malware

Malware is a software designed to disrupt, damage or gain illegal access to your computer system/mobile device. Here's how to avoid malware attacks:

- Only download apps from reputable app stores or vendor websites.
- Ensure you have reputable security software and that it's always up to date.
- Avoid file-sharing apps like Bit Torrent and scan removable media before you open files.

Follow us



Tax invoice

The Telkom logo consists of a blue square with a white 'T' shape cutout on the left side, and the word 'Telkom' in white sans-serif font to its right.

CHRISTA VERMAAK
199 6TH
PRETORIA
ROOIWAL

Invoice date 01 Jun 2024
Account no 338202382
Invoice no A316152213

VAT inclusive		
Subscription & usage for 0614375078 120GB LTE Deal		R 269.00
Subscription services		
Description	Period	
120GB LTE Wireless	01 Jun 24 - 30 Jun 24	R 269.00
Subtotal		R 269.00
Subscription & usage for 0659004405 20GB LTE Wireless Deal		R 105.00
Subscription services		
Description	Period	
20GB LTE Wireless	01 Jun 24 - 30 Jun 24	R 105.00
Subtotal		R 105.00
Total (Charges for May 2024)		R 374.00
VAT @ 15% included on taxable items		R 48.79
*Line item not included in VAT calculation		

Getting help



Landline	Mobile
Customer care line: 10210	Customer care line: 081 180
<p>Online billing Pay and view your bill online by creating a My Telkom account and login to https://apps.telkom.co.za/alpha/public/register. Here is a step by step guide on how to register and link your Telkom Account at https://tlkm.link/RegLinkTelkomAcc and Paying via EFT/Pay Now Option at https://tlkm.link/PayingEFT.</p>	
<p>Balance enquiry SMS the word BALANCE space your 10-digit telephone number space and SA ID number to 30591 (Example "BALANCE 012xxxxxxx 6412155xxxxx"). Alternatively login to https://apps.telkom.co.za/alpha/public/register to get your outstanding balance and pay your account.</p> <p>Fault reporting SMS the word SERVICE space and your 10-digit telephone number to 30591 (Example "SERVICE 012xxxxxxx"). Alternatively login to www.telkom.co.za/today/help/home/ and click on faults.</p>	<p>Balance enquiry Dial *188# and an SMS will follow with the balances.</p> <p>Device self-service Dial *180# and select the relevant option to manage bundle purchases, Unlimited VASs and your spend limit. You can also transfer airtime and change device settings.</p>
<p>Chat to an agent https://tlkm.link/chat</p>	
<p>Telkom App Our easy-to-use app is downloadable from the Google Play Store and Apple App Store. You can purchase bundles, check your balances and locate your nearest Telkom shop.</p>	

FAQ



Landline	Mobile
<p>How do I reset my password? Login to self-service via www.telkom.co.za/eservices and click on Forgot your password.</p> <p>Do I have DSL/Fibre/LTE coverage in my area? To confirm coverage in your area, go to http://www.telkom.co.za/coverage/.</p> <p>How do I check my Internet data usage? You can view your data usage for the month, and previous months, on the ADSL usage tracker at www.telkom.co.za/today/help/home/. Go to Internet & WiFi then select View my internet usage. You will require your Internet username and password to log in.</p> <p>How do I protect my electronic devices? Thunderstorms can affect performance, and even damage your electronic devices. You can protect your equipment by unplugging, or installing the necessary surge protector.</p>	<p>How do I check if I'm eligible for an upgrade? Dial *123# press option 8 and then option 1.</p> <p>How do I check my data usage? Download the App and you can view your data.</p>