



**SERVICE MONITOR**  
Management Consultants

This certificate is awarded to

*Christa Vermaak*

For successfully completing the course

*Quality Assurance & Monitoring  
Skills Development Programme*

*6 & 7 September 2004*

A handwritten signature in dark ink, appearing to read 'Dale Du Preez', written over a horizontal line.

Dale Du Preez  
Director, Service Monitor