**Emma Brown**



Emma is a 74 year old retired widow. She used to live in Winnipeg, but upon retiring found the big city and the big smog overbearing and moved (alongside her then husband) to his hometown of Dryden. They bought a medium house here and are visited periodically by their kids and grandkids whom are still camped out in Winnipeg.

Her main concern is her health. She attends elderly yoga every Saturday, and goes to church services at the local Emmanuel Baptist Church every Sunday. She believes physical activity and a strong spirit of community keeps one young, and so far it’s working. She hasn’t been sick for five years, and everyone who meets her comments on the youth and energy still left in her eyes. However Emma isn’t blind and she goes to Dryden biannually for a checkup. Just in case. She commented on the waiting time one afternoon and was directed by the secretary to the Dryden hospital site. From here she could check the approximate waiting times, match her symptoms against likely causes, search for doctors and their availability, and even see what new activities or events were going on in the local community. While she was a Sales Associate by trade and so not entirely familiar with the internet, she finds these features very useful. She now often visits the Dryden hospital site, even if she is feeling fine just to see what’s going on in the local community.