

JACQUELINE CHIN HUNG CHIH

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PROFESSIONAL SUMMARY

Software Engineer at **Silverlake Axis** with experience working in Fintech. Proven proficiency in data mapping, maintenance and support, as well as software solution development. I am eager to bring my problem-solving skills, creativity, and technical expertise to a forward-thinking and dynamic workplace.

WORK EXPERIENCE

Software Engineer

February 2024 – Present

Silverlake Digital Economy Sdn Bhd - Selangor

- Data mapping with Excel Spreadsheets.
- Manage support tickets with analytical and problem-solving skills within deadlines.
- Involvement in the entire software development lifecycle.
- Collaborate with different teams in a project-based environment both onsite and remote.
- Developed a software solution using Python and OpenPyXL that streamlines the data mapping process.

Software Developer

March 2022 – February 2024

Freelance

- Developed a Gamified Labuan Tourism App using Android Studio and Firebase for FYP.
- Developed a Mobile Game App using Godot Engine.
- Received training and certification for Android App development.

Purchasing Clerk

January 2018 – May 2019

Usahawan Borneo Plantations Sdn Bhd - Sabah

- Record and compile purchase orders of inventory.
- Handle requests for materials, records of purchases and supplies, and handle supplier inquiries about orders.
- Handle refunds, cancellations, and appended orders.
- Compare the price and quality of materials between potential suppliers.

EDUCATION

Bachelor of Science (Multimedia Technology) – Universiti Malaysia Sabah

2019 – 2023

- Graduated with a CGPA of 3.68 (First Class)
- Received Dean's Award for 5 consecutive semesters.

CERTIFICATION

Android Certified Associate Developer (ACAD) – iTrain Asia Pte Ltd

SKILLS

Software Development
Android Development
Full Stack Development

Maintenance and Support
Problem Solving
Creativity

Project-based Experience
Collaboration
Communication