

JACQUELINE CHIN HUNG CHIH

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PROFESSIONAL SUMMARY

Software Engineer at Silverlake Axis with experience working in Banking Solutions and Fintech. Proven proficiency in data mapping, troubleshooting, software maintenance and support, as well as software solution development. I am eager to bring my problem-solving skills, creativity, and technical expertise to a forward-thinking and dynamic workplace.

WORK EXPERIENCE

Software Engineer

February 2024 – Present

Silverlake Digital Economy Sdn Bhd - Selangor

- Data mapping with Excel Spreadsheets.
- Manage support tickets with analytical and troubleshooting skills within deadlines.
- Collaborate with different teams in a project-based environment both onsite and remote.
- Provide real-time software maintenance and support during project testing.
- Developed a Python software that automates the data mapping process.

Software Developer

March 2022 – February 2024

Freelance

- Developed a Gamified Labuan Tourism App using Android Studio and Firebase for FYP.
- Developed a Mobile Game App using Godot Engine.
- Received training and certification for Android App development.

Purchasing Clerk

January 2018 – May 2019

Usahawan Borneo Plantations Sdn Bhd - Sabah

- Record and compile purchase orders of inventory.
- Handle requests for materials, records of purchases and supplies, and handle supplier inquiries about orders.
- Handle refunds, cancellations, and appended orders.
- Compare the price and quality of materials between potential suppliers.

EDUCATION

Bachelor of Science (Multimedia Technology) – Universiti Malaysia Sabah

2019 – 2023

- Graduated with a CGPA of 3.68 (First Class)
- Received Dean's Award for 5 consecutive semesters.

CERTIFICATION

Android Certified Associate Developer (ACAD) – iTrain Asia Pte Ltd

SKILLS

Android Development
Full Stack Development
Troubleshooting

Maintenance and Support
Problem Solving
Creativity

Project-based Experience
Collaboration
Communication