# Jacquelyn Tse

## Experience

## **American Specialty Health**

# **UX Designer, Design System**

San Diego, CA January 2021 - Present Currently, designing UX components and assiting the standardization of reusable components that spans across 10 different products.

### Solar Turbines Inc.

## **Lead UX Designer**

San Diego, CA March 2020 - January 2021 Increased product findability and navigation by 20%. Restructured the mapping for the public and private website domains. Created interactive digital displays, walk-through experiences, and customer communication collateral to improve customer experience.

April 2018 - February 2020

#### **UX Designer**

Designed an internal website that increased communcation between multiple departments. Website was used for customer sales presentations and contained technical references, release notes, and development updates.

June 2017 - December 2017

## **UX Design Intern**

Ran an UX audited on InSight Platform app. Documented finding and areas of improvements. Documentation findings led to the creation of the Involve Design System. Design System was soon adopted by the entire Solar Digital Department.

## **Cal Poly Pomona**

## Web Developer

Pomona, CA January 2015 - June 2017 Built responsive web pages that were used as a resource for students and faculty to communicate events, involvement opportunities, and other on campus information. Ran monthly reports and implemented accessibility under the WCAG 2.0 Guidelines

## Education

## Califonia State Polytechnic University, Pomona

**Bachelor of Science, Computer Information Systems** 

September 2013 - December 2017 Focus on application development track

Pomona, CA

### **UC San Diego, Extension**

San Diego, CA

## **Professional Certification**

Experience Design (2018 - 2020) Marketing Analytics (2018 - 2019)

## Certification

Scrum.Org

## **Professional Scrum With UX**

Issued October 2019

### Tools —

Adobe XD, Balsamiq, Bootstrap. Figma, Git/Github, Google Analytics, HTML/CSS, Illustrator, JavaScript, Miro, Photoshop, Sketch, User Zoom

### Skills —

Accessibility Testing, Competitive Analysis, Design Strategy, UX Documentation Information Architecture, Journey Mapping, Prototyping, Site Mapping, UX/UI Design, Usability Testing, Wireframing