Customer Sentiment Dashboard

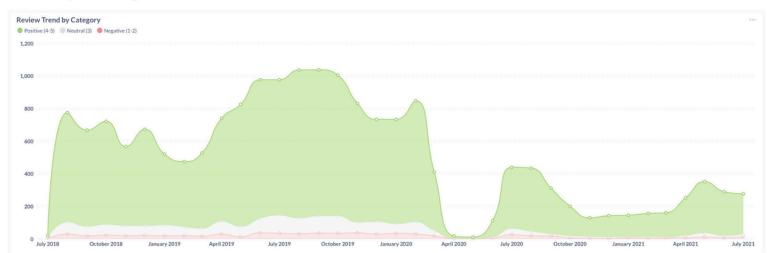


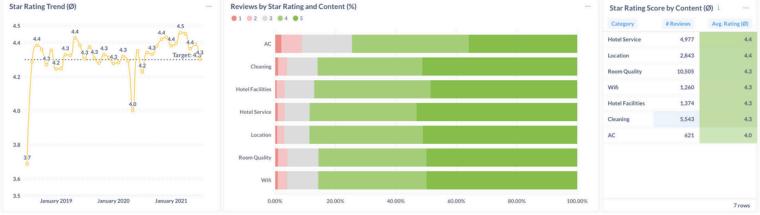


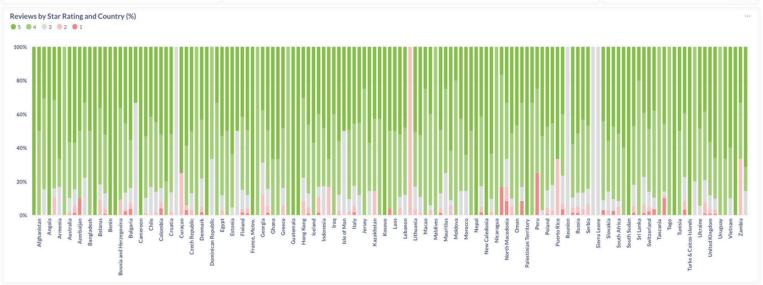
## Customer Experience Rating Score Overview



## Customer Experience Rating Score Breakdown







## Customer Experience Reviews Reports

Positive Feedback Highlights					Negative Feedback Highlights				***
Sentiment	Date	Reviewer	Hotel	Review	Sentiment	Date	Reviewer	Hotel	Review
Positive point	July 19, 2021	Sofia	Hostel Bruegel	Central position, good price, helpful stuff	Negative point	July 19, 2021	Sofia	Hostel Bruegel	A bit dirty
Positive point	July 19, 2021	Gdsk	Aloft Brussels Schuman	The hotel is very well located about 250m from the EU	Negative point	July 18, 2021	Brittany	Hotel Monsieur Ernest	Better quality linen and towels are
Positive point	July 19, 2021	Henri	B&B Duplex appartment in old mansion	We did like the excellent hospitality and the facilities, $\label{eq:weight} % \begin{center} \$	Negative point	July 18, 2021	Borcoman	Tulip Inn Antwerpen	The breakfast staff told me they did
Positive point	July 19, 2021	Sanjay	Novotel Brussels City Centre	Rooms were clean and well maintained. Breakfast was	Negative point	July 18, 2021	Tim	Hotel Indigo Antwerp City Centre, an IHG Hotel	Window was located towards the s
Positive point	July 19, 2021	Stéphane	ibis Styles Liege Guillemins	Very nice staff, perfect rooms for the price, good conv	Negative point	July 17, 2021	Masha	Park Inn by Radisson Antwerp Berchem	No fridge in the room
Positive point	July 19, 2021	S	Hotel Les Eleveurs	The gin house" restauarnt is really GREAT!	Negative point	July 16, 2021	Silviu	pentahotel Leuven	Uncomfortable pillows and very tig
Positive point	July 19, 2021	Anonymous	Hotel du Théâtre	We had a very warm welcome when we arrived. Every	Negative point	July 15, 2021	Ana	Hotel La Caleche	A bit expensive
Positive point	July 19, 2021	Jasper	Hotel Lepelbed	Beautiful house and it was comfortable and clean	Negative point	July 15, 2021	Tomas	Aparthotel Adagio Access Bruxelles Europe Aparthotel	No minibar
Positive point	July 19, 2021	Mark	Hotel Bourgoensch Hof	The hotel's location is perfect and everything is both n	Negative point	July 13, 2021	Paul	Rocco Forte Hotel Amigo	Bit noisy early morning
Positive point	July 19, 2021	Unknown	nhow Brussels Bloom	The interior was really nice as well as staff and the vie	Negative point	July 8, 2021	Mercy	Hotel Midi-Zuid	I think those pillows need to be cha
Docitive naint	July 19 2021	Rava	nhow Prisceale Rloom	The property was in a perfect location for what we have 2,000 rows	Negative noint	Inlv 8 2021	Christina	Domaine de Ronchinne » Château et Fouries	Lack of elevator 1,877 rows



