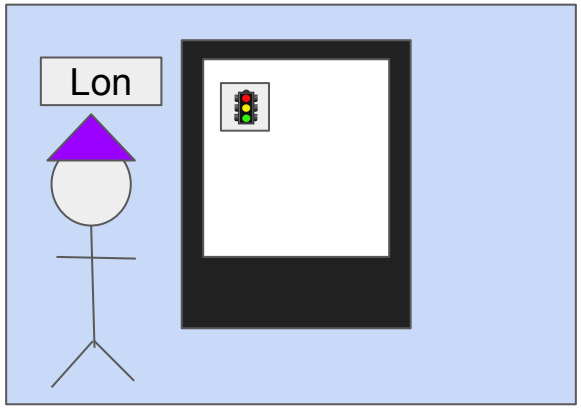
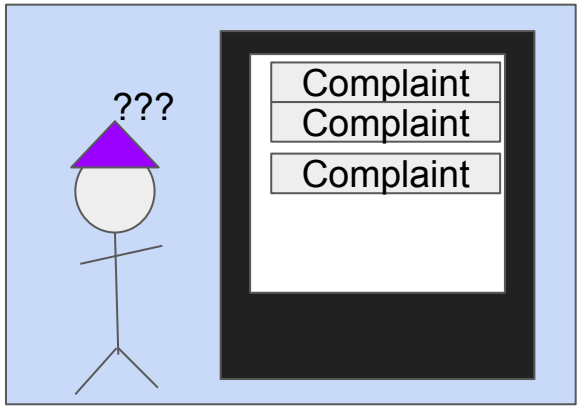
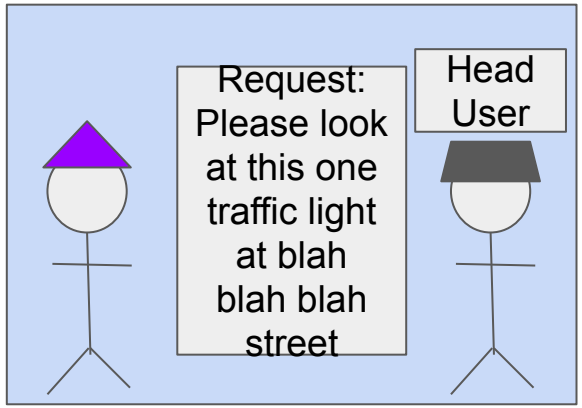


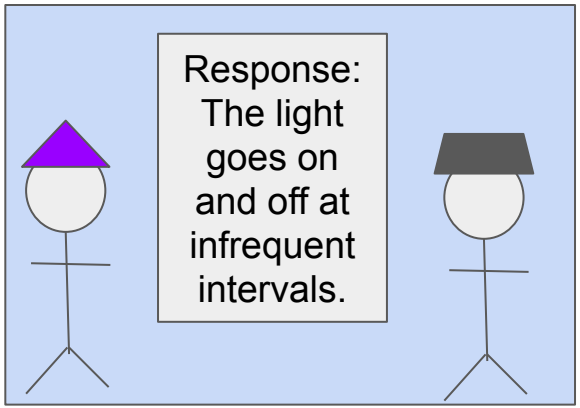

Lon overlooks progress over the mobile app



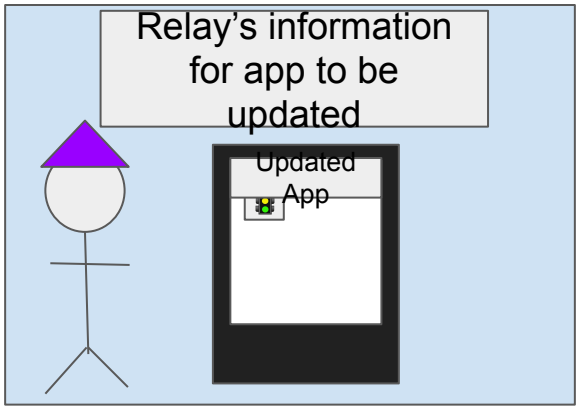

He notices that there is a complaint over one of the traffic lights




He sends a request over to one of the head users to check on traffic light

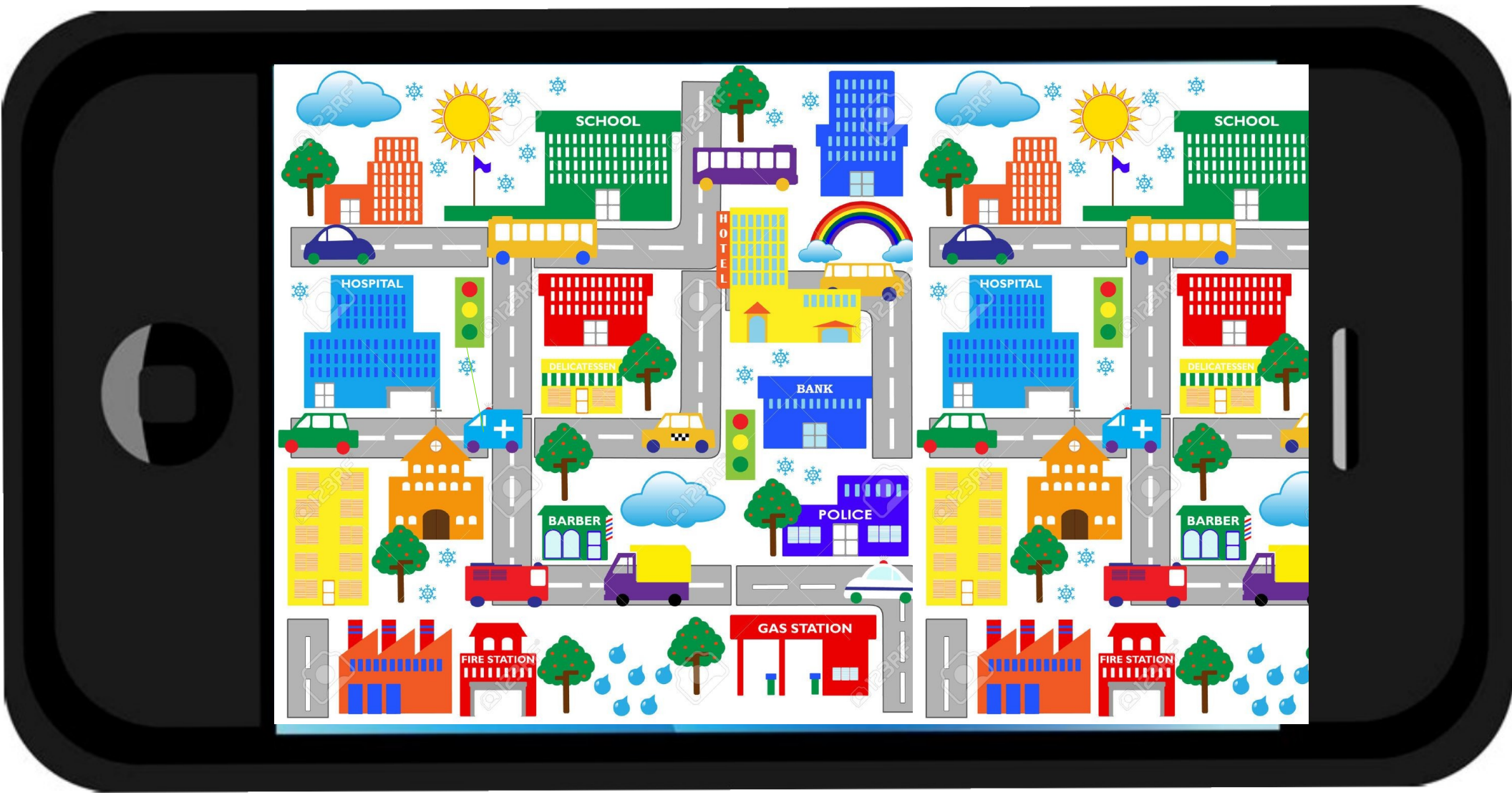



He receives feedback from head user

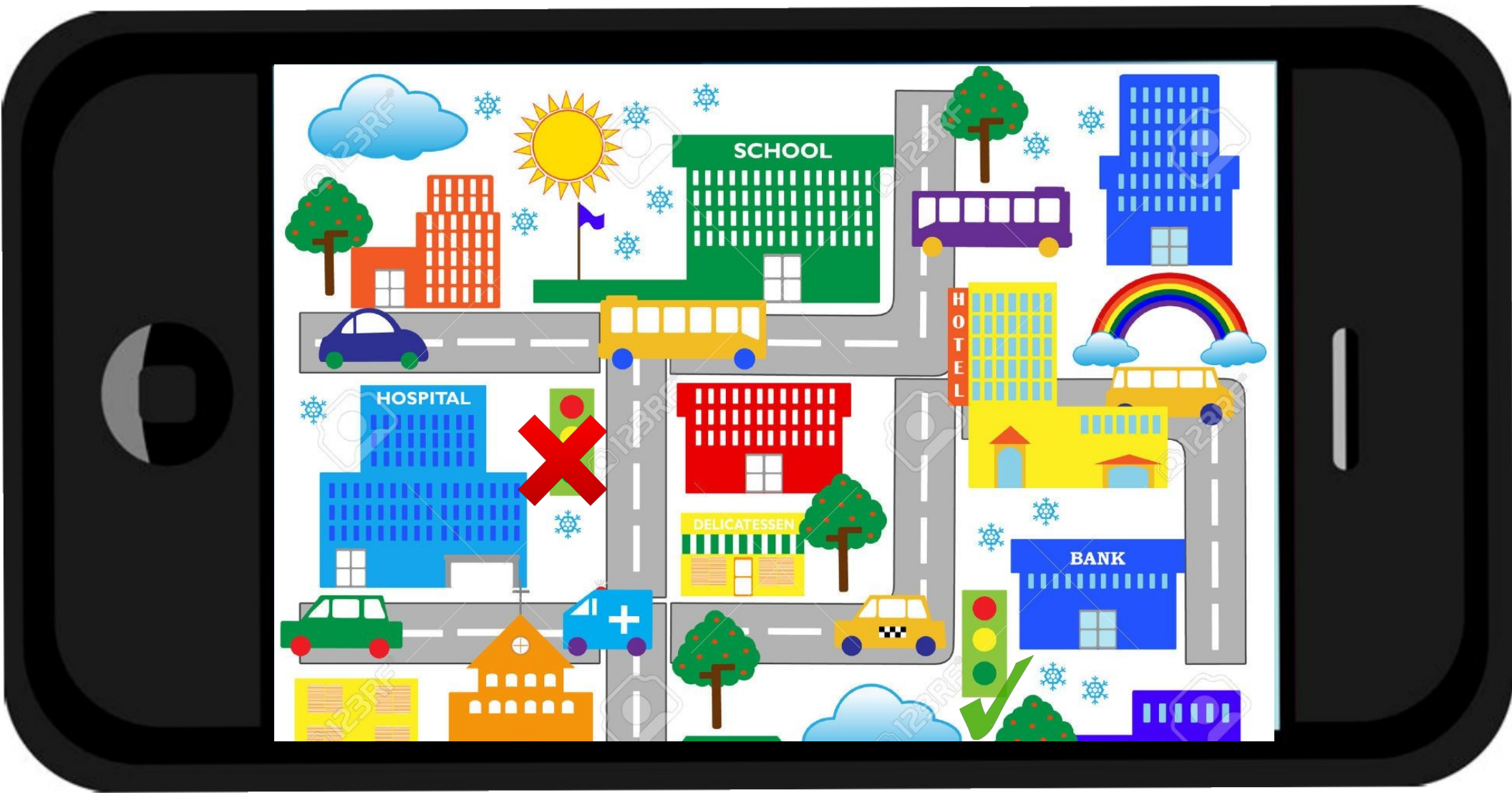



Gives feedback to admins to fix the issue.

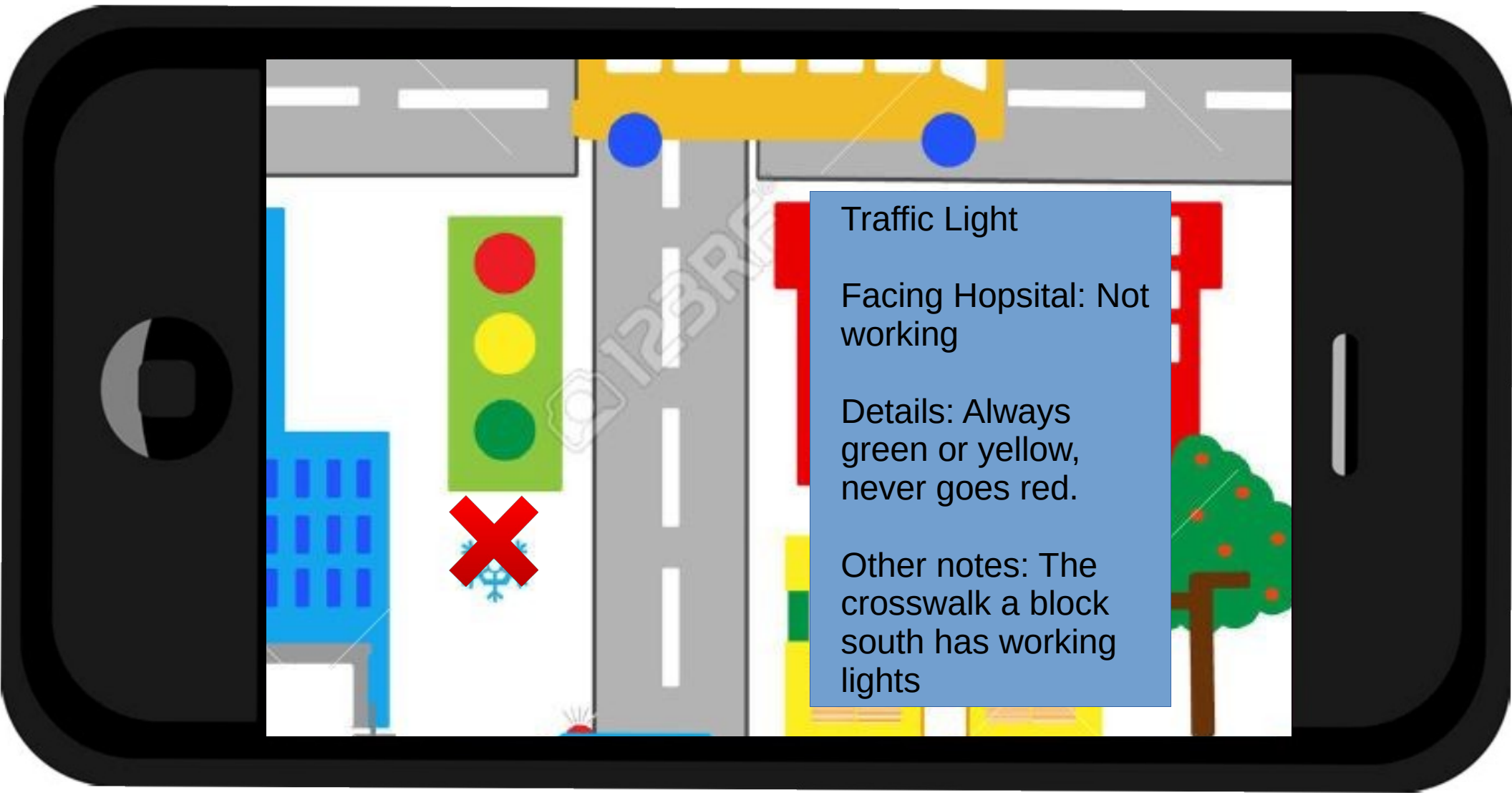
John wants to get to his class on time, but the traffic light seems to be taking forever to change...is it broken?




John opens the app on his phone and searches for his location



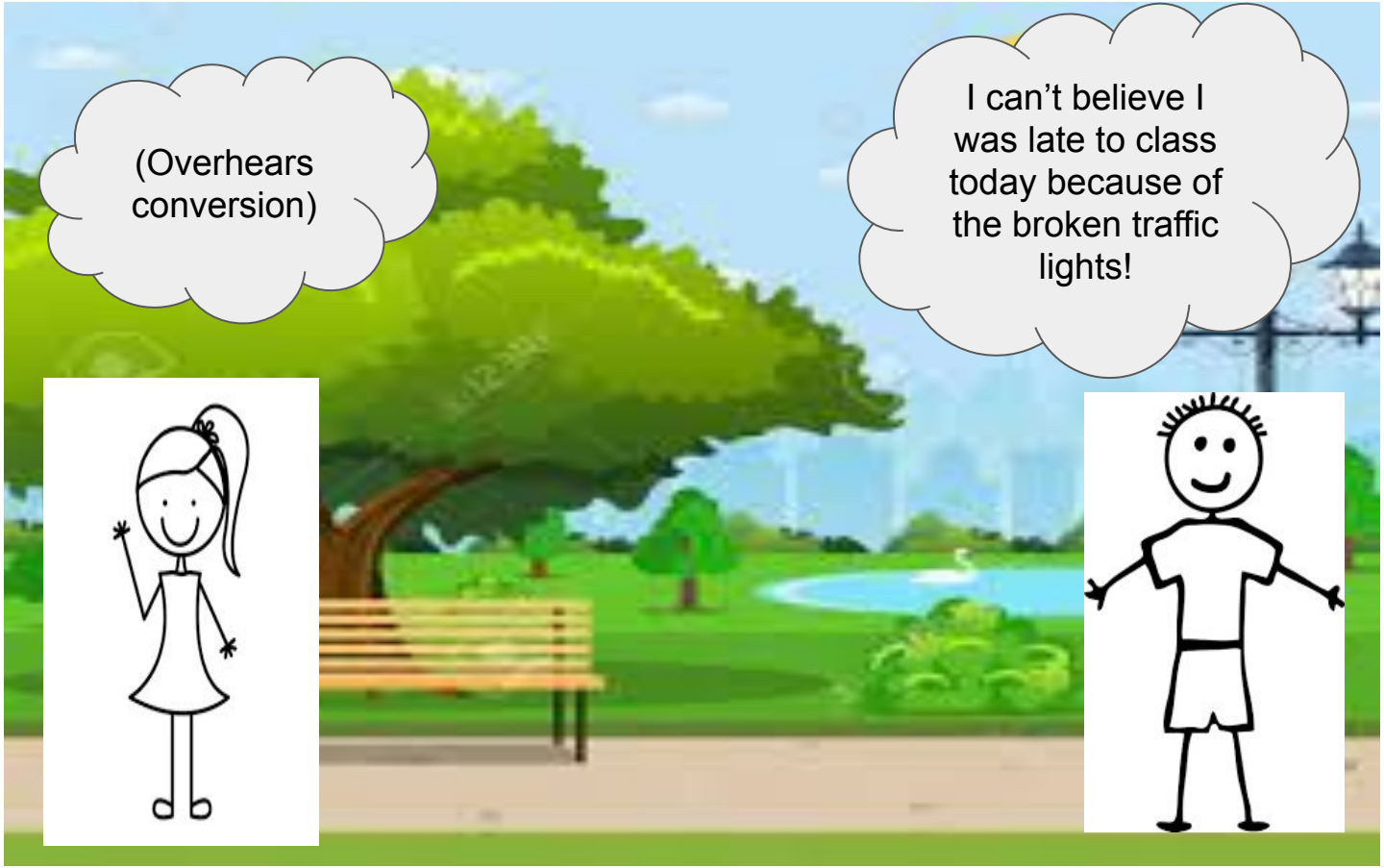

The app shows him about the traffic lights near his current location and whether they are fullly working or have documented issues




After selecting a traffic light, the app tells John specific details about the light  and occasionally gives alternate route suggestions

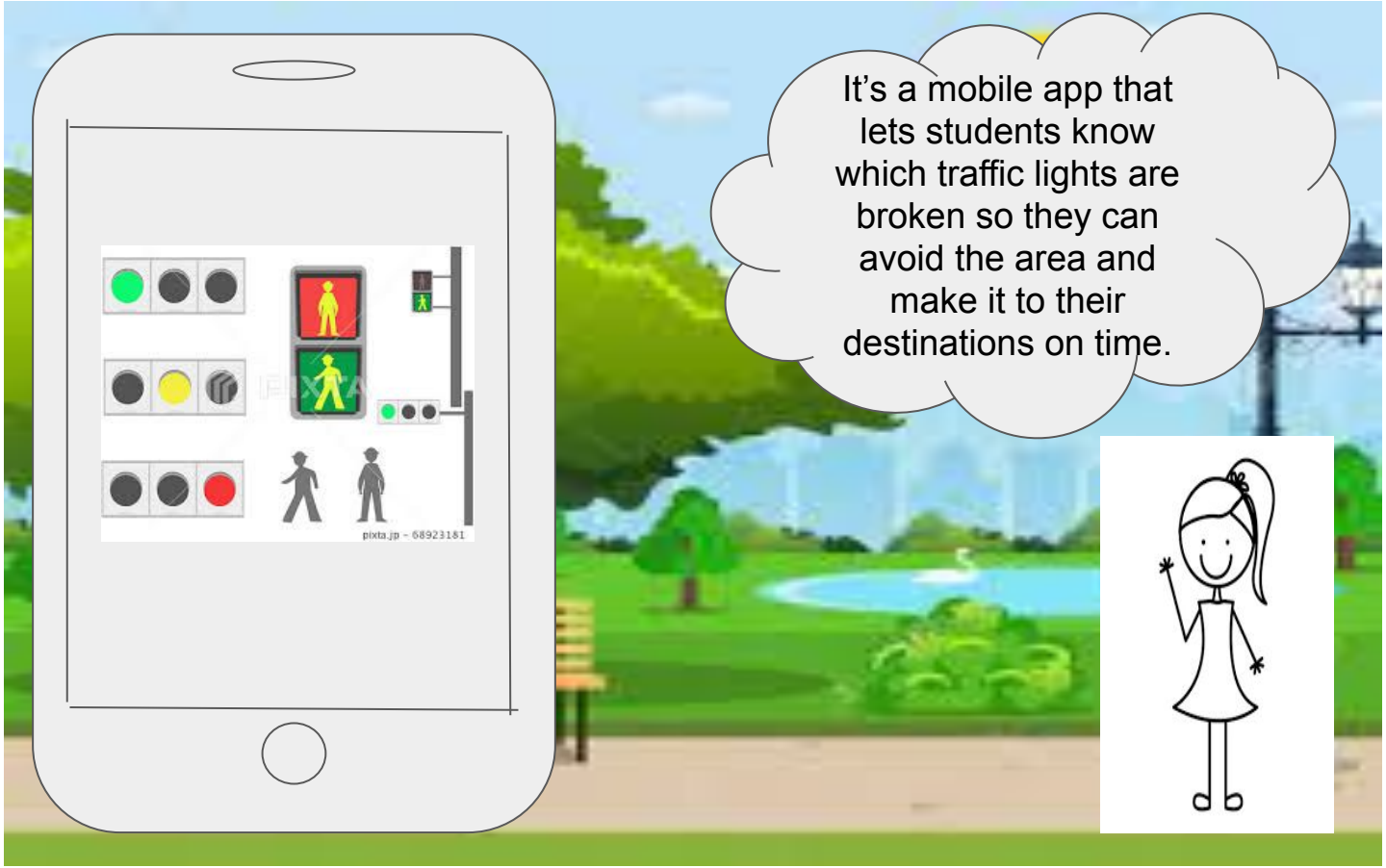
Using an alternate route,John is able to get across the street quickly and safely.

John gets to class serveral minutes early!



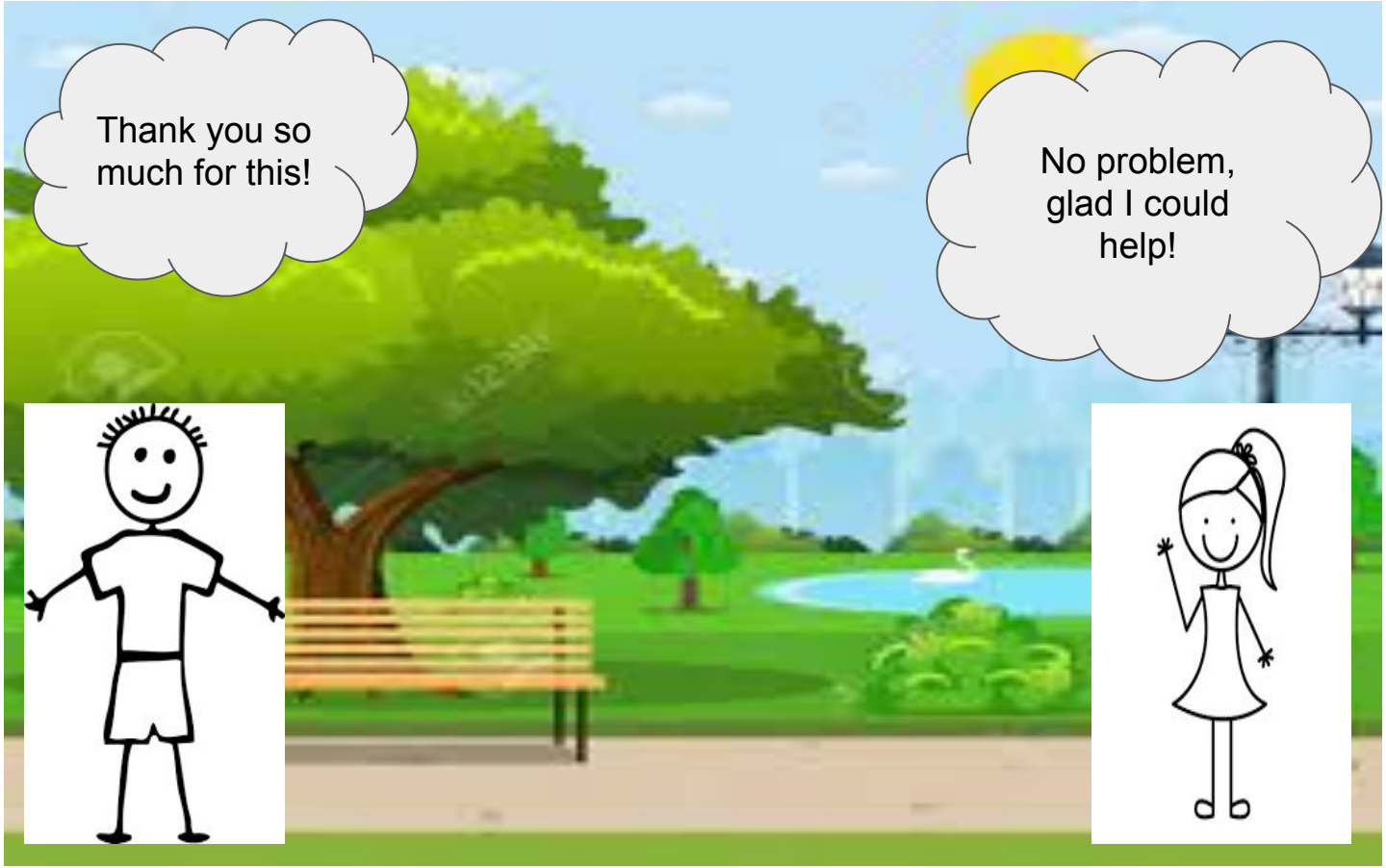

Lisa overhears a student expressing his difficulties with traffic lights.

She tells him that she works for a company that just developed an app to help with his particular issue.

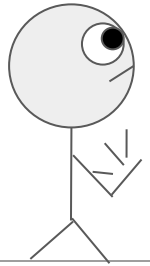



Lisa tells him about the app and how it can be useful for students like him.

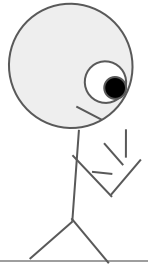
Lisa explains to the student how the app can be installed.



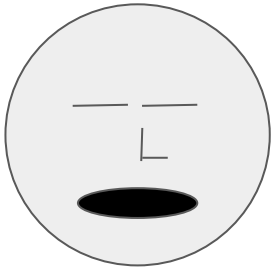

The student leaves happy now knowing that he has an app that can help him navigate broken traffic lights.



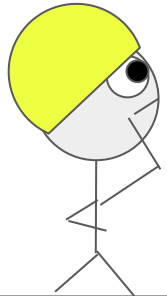
John stares at the traffic light taking notice that he hasn't had the opportunity to cross the street between light changes



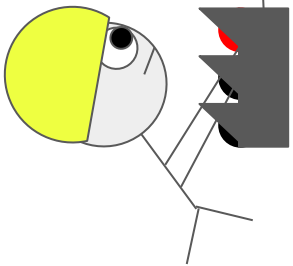
After checking the traffic light app on his phone, he realizes that he needs to take an alternate path.



John is relieved he still made it to class 5 minutes early.

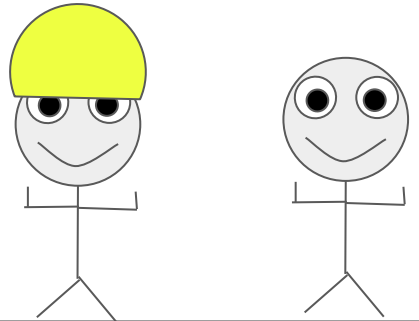


Given the information from the app, repair men take a look at the light



He gets to work and fixes the light!

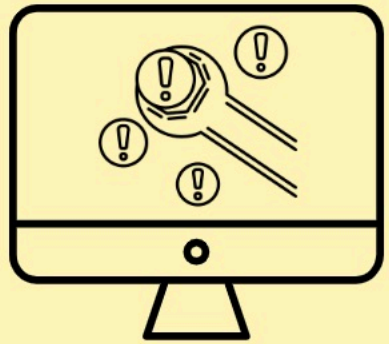
Problem solved thanks to the app!!!



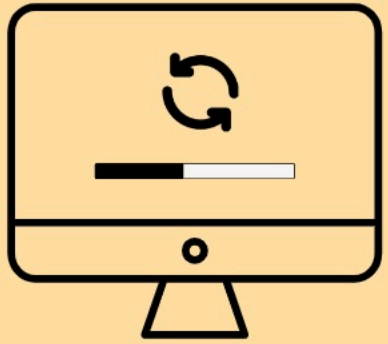
# Updater StoryBoard

receives a report stating that a the app has been lagging and not working properly

He begins to try and investigate what may be causing the issues



once he finds the issue he then comes up with a plan to solve it



he then solves the issue and updates the software to get rid of the bugs and adds any additional updates

Once the user updates the software the app should work correctly if not he has to do more investigation

now the user is able to use the app properly now that the bugs have been fixed and new updates installed