

Frequently Asked Questions

FOR FACULTY

Q: How does it work?

A: Once your university (coordinator or instructor) confirms the adoption of LinguaMeeting, instructors will receive an e-mail with their login information. The program does not require any training. Faculty will have access to a portal where they will be able to track attendance and participation, as well as view recordings. Faculty members may also opt in to receive e-mails with updated information on their students' attendance and participation.

Q: What topics are my students practicing with the coaches?

A: You teach; we coach. Coordinators will select or upload conversation guides and the coaches will reinforce what you are teaching in class through spontaneous conversation.

Q: Who are the coaches and where are they located?

A: For Spanish, we partner with universities in Spain and language schools in Latin America, to select our language coaches. For other languages, we work with online teachers who have demonstrated a good track record in the online teaching environment, and communication skills. It is common for online teachers not to live in their country of origin while they teach since the job allows them work wherever they choose to live.

Our language coaches are a mix of university students in their last year of school and young professionals. They love meeting new people and sharing their culture with them.

Q: When can students meet with coaches?

A: The schedule of sessions depends on each school. All sessions can be scheduled between 8:00 a.m. and 11:00 p.m. Eastern Standard Time. Weekend availability depends on the language, and coach availability. Students who cannot find a suitable session time should contact support@linguameeting.com.

Q: How many students are in a coaching session?

A: We offer small group and individual sessions. The small group sessions have an average of two or three students plus the coach. There is a minimum of one student and maximum of four students in each coaching session.

Q: What if the student cannot make or miss a session?

A: Our policy is very flexible. Students can cancel or reschedule their sessions as many times as needed during the semester as long as they do so at least 5 hours before the session start time. If a student misses a session, they may have the opportunity to purchase a make-up session depending on the course design by the course coordinator.

Q: Will Lingua Meeting send out reminders to the students about the upcoming coaching session?

A: Yes, we do send students a reminder the day before their coaching session.