

TANICA SMITH

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OBJECTIVE | To attain a Permanent FT QA ANALYST

PROFESSIONAL SKILLS

- Advanced English: Reading, Writing and Comprehension
- Intermediate Mathematics
- Active Listening
- Strict attention to detail while reviewing information to ensure its accuracy
- Pleasant interpersonal skills are used to sustain a positive relationship with staff & customers
- Able to interface persuasively with a diverse population
- 13+ years experience in sales
- Results-oriented

SPECIALIZED VERSATILE EXPERIENCE

BUSINESS SKILLS & CUSTOMER SERVICE

- Ability to coordinate
- Receptionist experience handling a heavy load of incoming calls, messages and requests for products and repairs
- Offered Customers promotions and flyers regarding company products and services
- Ability to work at a fast and efficient pace while maintaining quality
- Excellent attention to detail i.e expiry dates, the freshness of the product, overall cleanliness, brix/volume, damaged supplier materials
- Persuasive writing

TECHNICAL SKILLS

- **Computer Programming:** HTML & CSS CONCEPTS; PARAGRAPHS, HEADINGS, FONTS, LINKING, CLASSES, CLASSES NOT TIED TO AN ELEMENT, FONT-WEIGHT, FONT-STYLE, COLOURS, SPACING, ALIGNING TEXT, FIRST-LINE INDENT, BLOCKQUOTE, MARGINS, BORDERS, PADDING, INHERITANCE, GROUPING, ID, DIV, IMAGES, BLOCK VS INLINE, IMAGE TAGS, STYLING LISTS, TABLES, FORMS, LAYOUT, NESTING, VERTICAL NAVIGATION HORIZONTAL NAVIGATION, BACKGROUND IMAGES, IFRAMES, EMBEDDING, CUSTOMIZING, AUDIO, EMS VS PIXELS VS PERCENTAGES, STATIC POSITIONING, Z-INDEX, MEDIA QUERIES, META DESCRIPTION
- JAVASCRIPT: ALERTS, VARIABLES, MATH EXPRESSIONS, PROMPTS, TESTING
- **Web Developer Tools:** Proficient knowledge of core technologies LITMUS, GITHUB, BRACKETS, ATOM, VS-CODE, CODEPEN
- **Computer Software Knowledge:** WEB BROWSER, MICROSOFT WORD, MICROSOFT DYNAMICS, EXCEL, POWERPOINT, ACCESS, INTERNET AND EMAIL, ADOBE PHOTOSHOP
- **Proficient Hardware:** Apple, PC, Android, Printer, External drive, Monitor sharing
- **Project Management:** AGILE, KANBAN, SCUM, ASANA, JIRA
- **Logistic Management:** HS - Harmonized system codes, INCOTERMS
- Imputing data ensuring accuracy & detail while working under time constraints
- Well Developed & Proficient typescript
- Create and update prices and build barcode SKUs for goods and services
- Accurately fulfilling orders while staging warehouse orders correctly for pickup or delivery

- Processing of sensitive information for the application of consumer credit card applications
- verify, seriate and reconcile shipments and orders using excel spreadsheets

LEADERSHIP SKILLS

- Ability to coordinate and delegate daily responsibilities while leading a group
- Responsible for 6-8 employees
- Training and designating various tasks to prepare for store audit
- Maintaining a safe and enjoyable environment suitable for customers
- Verifying goods received and exports
- Successfully completed store/warehouse weekly and annual inventory

RELEVANT EXPERIENCE

Dec 2021 **Q.A ANALYST, MEDIA REBOUND**

- - deignING ns developing custom websites and responsive HTML emails

Present

- Configuring Automated and manual unit-testing code for robustness, including edge cases, usability, and general reliability.

- bug fixing and improving application performance

WORK EXPERIENCE

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|------------------------|------------------|-----------------|------------|
| MEDIA REBOUND | Q.A associate | Remote | 2021- 2022 |
| LOGISTICS CLERK | Kisko Products | Woodbridge ,ON | 2018 -2022 |
| CREW LEADER | Starbucks | Toronto Pearson | 2014-2018 |
| THE HOME DEPOT | Sales Associate | Bolton, ON | 2013-2015 |
| SALES ASSOCIATE | Bentley Leathers | Vaughan, ON | 2010-2012 |

EDUCATION AND PROFESSIONAL DEVELOPMENT

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|-----------------------|--------------------------|----------------|-----------------------|
| FULL STACK | Candian Business College | Missisauga, ON | 2022- Enrolled |
| JAVASCRIPT | Mark Myers Book | Online | 2022 |
| HTML & CSS | Mark Myers Book | Online | 2021 |
| POLICE CHECK | 22 division | Brampton, ON | 2020 |
| SENECA COLLEGE | ECE Diploma | Toronto, ON | 2018 |
| CPR *C | Online | Toronto, ON | |
| 2018 | | | |

ACHIEVEMENTS

GITHUB: Tanstar92

CRM SALES FORCE FUNDAMENTALS | HOSTED BY: ELEVATE TALENT ADMISSIONS -2022

PURSuing SALES FORCE MARKETING CLOUD EMAIL SPECIALIST |
BUSINESS COLLEGE 2022-ENROLLED

CANADIAN

LOGISTICS MANAGEMENT | INTERNATIONAL TRANSPORT AND SHIPPING SEA, LAND, AIR -2022

STARBUCKS | STARBUCKS CHAMPION -2017

THE HOME DEPOT | HOMER AWARD (2) -2014 & 2015