

# JADA THIBODEAUX

Software Engineer | jada.r.thibodeaux@gmail.com | 337-660-7200 | [Linkedin.com/in/JadaThibodeaux](https://www.linkedin.com/in/JadaThibodeaux/) | [Gtihub.com/jadathib](https://github.com/jadathib)

## Skills

Languages: JavaScript, Java, SQL, NoSQL

Technologies: Selenium, Junit5, TestNG, MySQL, Linux, GTest Postman API, AWS, Microsoft Visual, MongoDB

Test Management and CI/CDs: Jira, Pivotal Tracker, TestRail, Quality Center, Jenkins

Performance testing: JMeter, LoadRunner

## Professional Experience

### Freelance Projects

June 2024-Present

Full Stack Software Engineer – Cloud Team

- Delivered comprehensive QA testing for web and mobile apps, combining manual and automated approaches to meet client needs
- Created, executed test plans, reported bugs, and ensured clean handoffs using Postman, JUnit, and Selenium
- Collaborated closely with developers and stakeholders to improve user experience and product reliability
- Maintained clear documentation and ensured responsive, cross-browser compatibility under fast-paced timelines.

### Retensa Employee Retention

April 2023-May 2025

Software Engineer – Cloud Team

- Collaborated with team to develop a feature-rich platform, increasing engagement by 20%.
- Decreased production defects by 65% by implementing robust unit and continuous testing procedures.
- Coordinated and executed agile ceremonies, enabling transparent project tracking and status updates; improved stakeholder engagement by 50%, ensuring that project milestones were achieved within designated timelines and budgets.
- Assisting new associates with 3 new features, facilitating knowledge sharing and professional development.

### Retensa Employee Retention

Nov 2022-April 2023

Software Engineer – Cloud Team

- Lead QA & Support to Senior Developer on SaaS retention feature product providing a 40%+ profit margin.
- Product managed, source testing 4 major client production features using JavaScript, and SQL.
- Constructed automation script for 20 SaaS reports, increasing employee and client usage by 20%.
- Developed client proposal project scope, feature request, and timeline with senior developer, reducing 25% of projected budget hours

### Retensa Employee Retention

Sept 2022-Nov 2022

Associate QA Engineer – Cloud Team

- Lead QA & Support Product Specialists on R&D SaaS retention Agile Scrum project feature within first 60 days.
- Executed comprehensive source testing procedures in staging and production environments using JavaScript and SQL, resulting in a 40% reduction in software bugs and a 25% increase in product reliability.
- Manage information software documentations to track progress and updates for half million employees.
- Supply software to international companies Mastercard, Bayer HealthCare, PNC, & GE's 400,000+ employees.

### Travl'r

July 2022-Sept 2022

Full Stack Software Engineer - Client Application Team

- Customized, developed and updated full stack application SPA using 10+ RESTFUL API endpoints.
- Architected MongoDB schema integrating 4+ frameworks in Express, Angular, and Node.js.
- Deployed MVC Routing and Security for client frontend while updating principal engineer over 8weeks.

## Education

### B.S. Computer Science, conc. Software Engineering, Southern New Hampshire University

• **Courses:** OOP, Compilers, Algorithms, Operating Systems, Data Structures & Algorithms, SDLC

• **Affiliations:** Association for Software Testing, The National Society of Leadership and Success

-References provided upon request-