



IIC | JADAVPUR UNIVERSITY  
ENTREPRENEURSHIP  
CELL

## Terms and Conditions – E-Summit'25 Merchandise

The terms “JU E-Cell”, “E-Cell Jadavpur University”, “We”, “Us”, or “Our” refer to the Jadavpur University Entrepreneurship Cell, the organizer of E-Summit'25. The terms “You”, “Your”, or “Customer” refer to the purchaser of the merchandise. These Terms and Conditions govern all merchandise orders placed through the official E-Summit'25 Merchandise Platform: <https://esummit.juecell.com/merchandise>. By placing an order, you acknowledge and agree to be bound by the following terms. If you do not agree, please refrain from making any purchase.

### 1. Order Processing and Delivery

1. Merchandise ordered through the official platform will be processed and delivered within a maximum period of two (2) months from the date of order confirmation.
2. The estimated delivery timeline is subject to change due to factors beyond our control (such as supply chain issues, production delays, or event logistics).
3. Once dispatched, the responsibility for safe delivery passes to the courier or logistics partner.

### 2. Pricing and Modifications

1. Prices displayed on the website are subject to change at any time without prior notice.
2. We reserve the right to increase or decrease prices, offer discounts, or revise product specifications at our discretion.
3. Orders confirmed prior to a price change will not be retroactively adjusted.

### 3. Cancellation and Refund Policy

1. You may cancel your order within two (2) days from the date of purchase by contacting our merchandise support team.
2. Refunds for canceled orders will be processed within 7–15 business days from the date of cancellation approval.
3. Refunds will be credited to the original payment method used during purchase.

### 4. Return and Replacement Policy

1. After receiving your item availability or dispatch notification, you are entitled to a 15-day return window in case of product defects, size mismatches, or delivery errors.
2. To initiate a return, the product must be unused, undamaged, and in its original packaging.
3. After the 15-day return period, the merchandise will no longer be eligible for return, replacement, or compensation, and the responsibility will rest solely with the customer.
4. Once the merchandise has been physically handed over to the customer at the collection point or delivery confirmed by the logistics partner, no returns or exchanges shall be accepted thereafter. Upon receipt, the merchandise becomes the sole responsibility of the customer, and JU E-Cell will not entertain any claims for damage, loss, or dissatisfaction.

## **5. Responsibility and Liability**

1. JU E-Cell shall not be liable for loss, theft, or damage occurring after the 15-day return window has expired.
2. We are not responsible for any indirect, incidental, or consequential damages arising from your purchase or use of the merchandise.
3. Force Majeure: We are not liable for delays or non-delivery due to events beyond our reasonable control, including natural disasters, strikes, or logistics failures.

## **6. Communication**

1. All order updates, availability notifications, and delivery information will be communicated via the email address or phone number provided during purchase.
2. It is the customer's responsibility to ensure accurate and up-to-date contact information.

## **7. Governing Law**

These Terms and Conditions shall be governed by and construed in accordance with the laws of India, and any disputes shall be subject to the exclusive jurisdiction of the courts of Kolkata, West Bengal.

## **8. Contact Information**

For any queries, cancellations, or return requests, please contact:

JU E-Cell Merchandise Team E-Cell, IIC, Jadavpur University

Kolkata, West Bengal – 700032

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