Jadin Marie Wilkening
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Work Experience:
Disasters Program Intern
NASA
300 Hidden Figures Way
Washington DC, DC

6/2023 - Present
Hours per week: 40
Duties, Accomplishments and Related Skills:
- Integrated real-time data visualization using MySQL, providing users with access to dynamic information and increasing their understanding of NASA's ongoing missions
- Worked in fast-paced development environment with complex project attributes.
- Defined and conducted design processes at all stages, including research, conceptualization, testing and implementation.
- Utilized HTML, CSS, and JavaScript to implement front-end features that improved the accessibility and visual appeal of NASA's web applications.
- Demonstrated strong problem-solving skills by identifying and addressing bugs and issues,
contributing to the stability and reliability of NASA's web applications.
Supervisor: Rachel Soobitsky (4438830608)
Okay to contact this Supervisor: Yes

Presidential Ambassador
Randolph College
2500 Rivermont Ave
Lynchburg, VA

8/2022 - Present
Hours per week: 10
Duties, Accomplishments and Related Skills:
- Represent and promote Randolph College in partnership with the Office of the President
- Host significant college events with community leaders, alumni, business executives, political representatives etc
- Attend and participate in mentorship meetings including an off-campus leadership retreat
Supervisor: James Williams (4344858058)
Okay to contact this Supervisor: Yes

Data Engineer Intern
NASA Proposal Writing and Evaluation Experience
300 Hidden Figures Way
Washington DC, DC

8/2022 - 12/2022
Hours per week: 10
Duties, Accomplishments and Related Skills:
- Compete to prepare an innovative proposal that improves one of NASA's current Technological Taxonomies
- Collaborate in a team atmosphere and work closely with a NASA subject matter expert to provide an inventive and resourceful proposal
- Participate in a proposal reviewer panel providing professional and useful feedback to fellow students alongside NASA professionals

Product Support Specialist
London Computer Systems
9140 Waterstone Blvd
Cincinnati, OH

9/2021 - 4/2022

Hours per week: 40
Duties, Accomplishments and Related Skills:
- Researched, diagnosed, performed troubleshooting and identified solutions to resolve software issues
- Collaborated with Subject Matter Experts to establish new or improved solutions to frequent client-focused issues
- Assisted customers and team members in understanding products, components and systems using technical demonstrations.
- Demonstrated advanced product knowledge and provided support for non-technical administrative issues

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Lead Business Administrator Intern
NASA L'SPACE Mission Concept Academy
300 Hidden Figures Way
Washington DC, DC

9/2021 - 12/2021
Hours per week: 10
Duties, Accomplishments and Related Skills:
- Lead and collaborated with a student team to design and conduct scientific research on the status of living organisms on the moon
- Authorized and maintained effective communication between the business team and other departments, as well as the NASA leadership board
- Established the overall project budget and regulated the team's finances to ensure accuracy

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Technical Support Engineer
TekExperts
6860 Campus Dr
STE 300
Colorado Springs, CO

3/2021 - 9/2021
Hours per week: 40
Duties, Accomplishments and Related Skills:
- Consulted with clients to understand user problems, run through testing scripts and ask probing questions to locate root causes.
- Collaborated with various departments and Subject Matter Experts to fulfill diverse service requests
- Advocated for end-users, performing tests and problem analysis for server, desktop and IT infrastructure work.
- Explained technology-related details in easy-to-understand terms to individuals from different backgrounds and in various job positions.

Project Manager Intern
NASA Community College Aerospace Scholars
NASA Ames Research Center
PO Box 1
Moffett Field, CA

8/2019 - 2/2020
Hours per week: 20
Duties, Accomplishments and Related Skills:
- Lead and worked with a student team to design and program a robot to function comparable to a NASA Mars rover
- Created project plans with established timelines, assigned to appropriate team members and managed workflow throughout the project duration
- Identified needs and coordinated resource allocation to deliver quality standards on time and within budget.
- Set project schedules, oversaw project milestones, and reported the progress to the NASA Leadership Board

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Education:
Randolph College Lynchburg, VA United States
Bachelor's degree 5 / 2024
Credits Earned: Quarter Hours
Major: Computer Science and Mathematics
Pikes Peak State College Colorado Springs, CO United States
Some college (no degree)